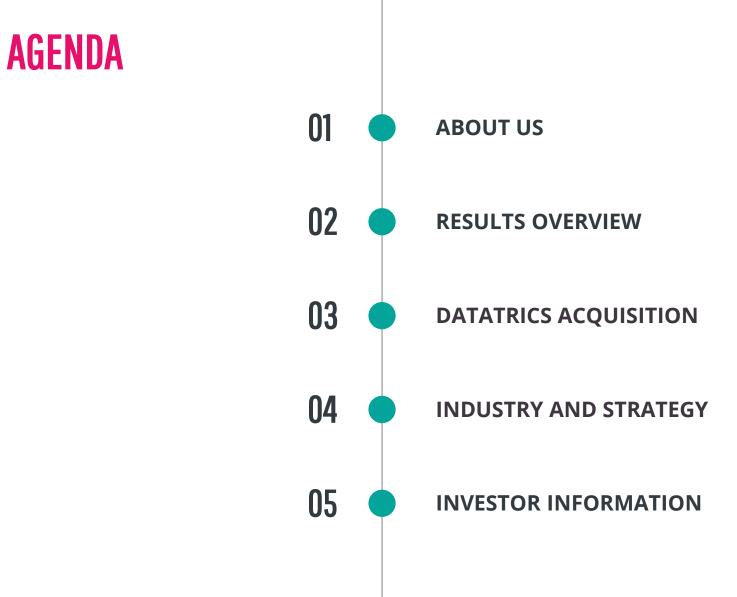


# **MAILUP GROUP OVERVIEW AND LATEST RESULTS**

January 2020





### MAILUP GROUP AT A GLANCE

### **INNOVATION**

- Fast-growing industry: cloud software/marketing technology
- Focus: data-driven omni-channel
  predictive marketing automation

### GROWTH

Revenues

- ✓ +26% FY 2017
- ✔ +47% FY 2018
- ✓ +53% FY 2019 (organic +47%)\*

EBITDA

- ✓ +21% FY 2017
- ✓ +31% FY 2018
- ✓ +28% 9M 2019
- **5 acquisitions** in 3 years

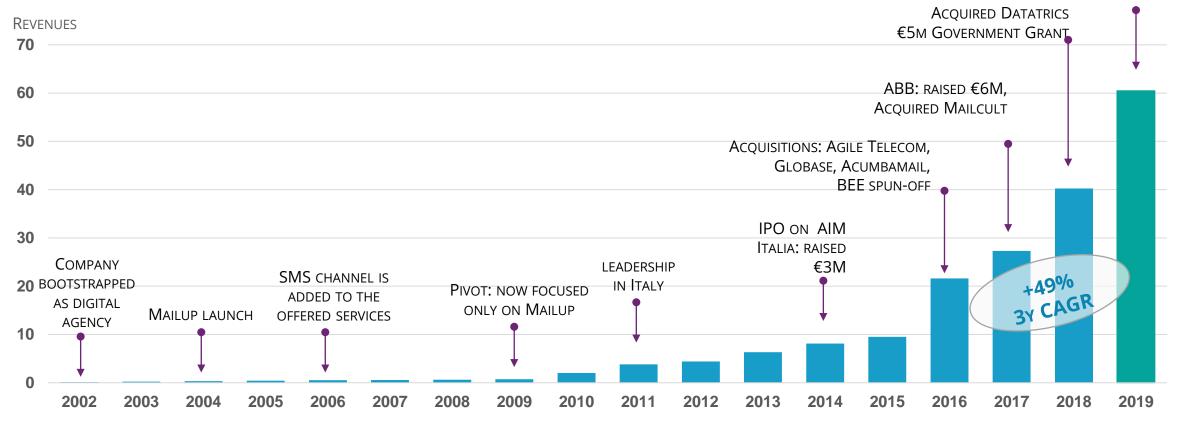
### **GLOBAL EXPANSION**

- International revenues from 10% to 44% since IPO
- Serving 22,000+ B2B clients in 115+ countries (130.000 free users)
- 240+ employees in 3 continents



# FROM STARTUP TO INTERNATIONAL SCALEUP

- Organic and M&A growth
- From Cremona (Italy) to Europe, Americas, Asia
- One of the leading European players in cloud software





\*In 2016 Group transitioned to IFRS accounting standards. FY 2015 is restated. Therefore historical data may not be comparable.

Data in Mn/EUR. Source: Company and Group financial statements

1000 Europe's Fastest

Growing Companies

Technology Fast 500 2018 EMEA WINNER

FINANCIA

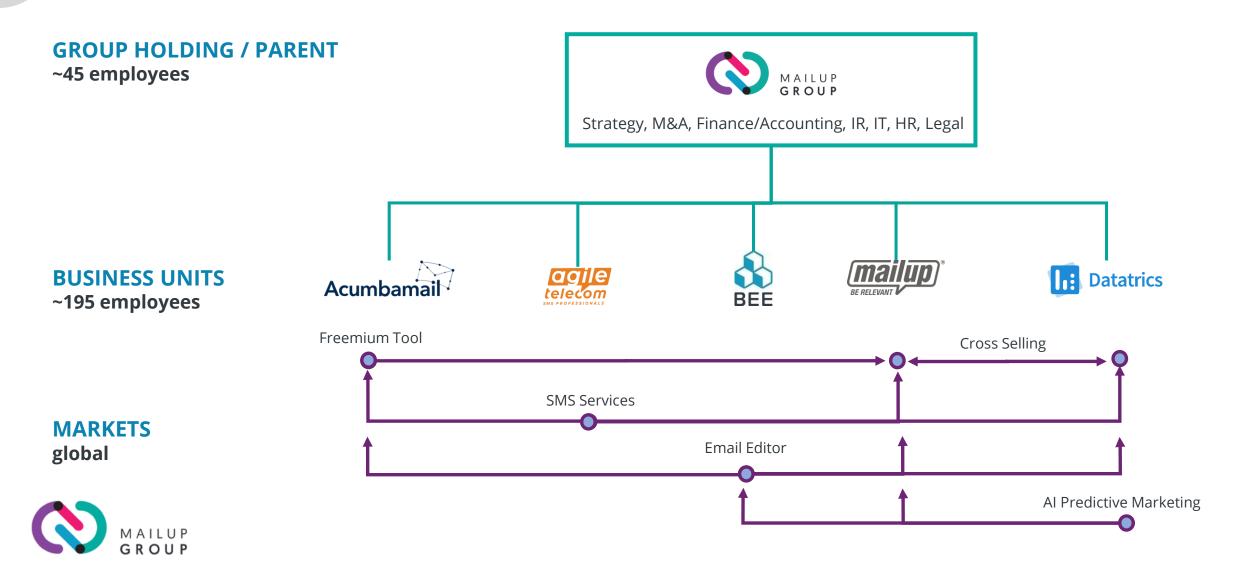
statista 🖌

Deloitte

Prime Company

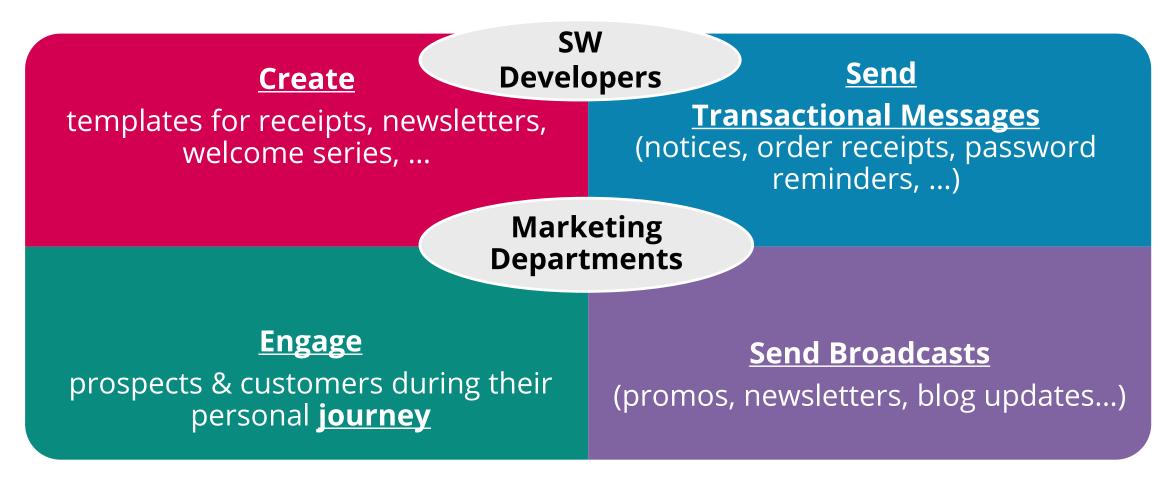
TIMES

# A TECH GROUP BUILT ON STRONG SYNERGIES



### **NEEDS WE SERVE / 1**

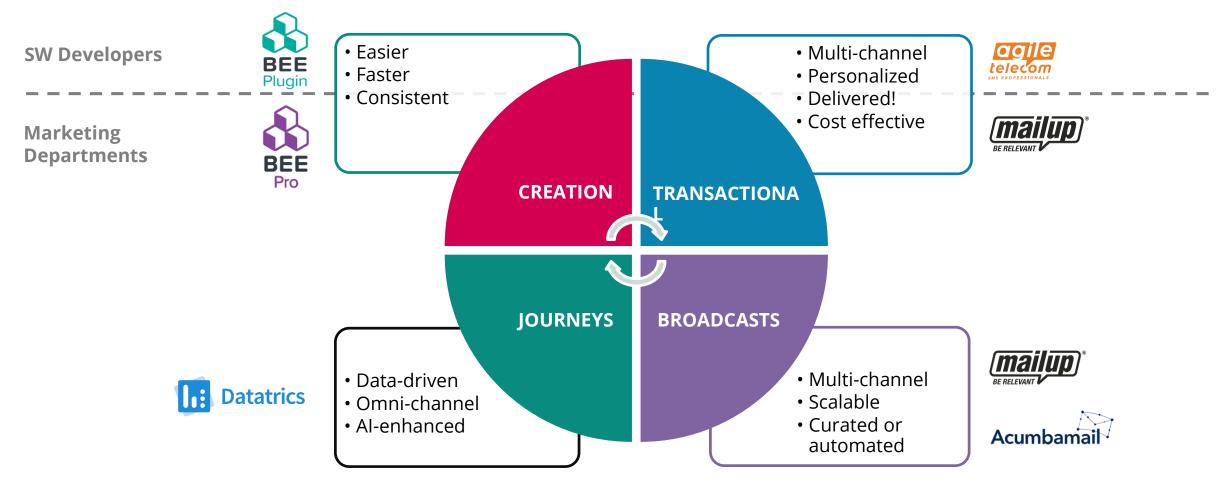
Most marketing departments within companies (and SW developers serving them) have these needs





## **NEEDS WE SERVE / 2**

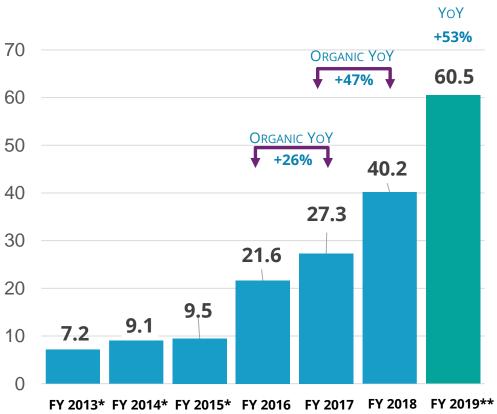
Why choose MailUp Group?



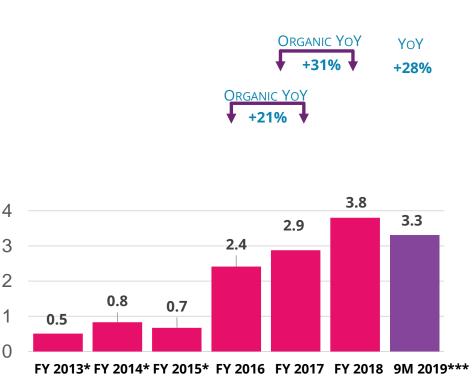


# **P&L / 1**

REVENUES



EBITDA



\*In 2016 Group transitioned to IFRS accounting standards. FY 2015 is restated. Therefore historical data may not be comparable. Data in Mn/EUR.

\*\* FY 2019 sales figures include sales from certain multi-annual contracts, hence they may differ from final turnover figures as will be stated in the stand-alone and consolidates financial statements as of 31 December, 2019, in relation to possible period adjustments that could be made when approving the documents.

\*\*\* 9M 2019 results are affected by 1H 2019 Consolidated EBITDA lower growth , mainly due to the following factors:

the positive impact from first-time adoption of the new IFRS 16 on lease accounting without comparative data restatement, starting from 1 January, 2019 (ca EUR 5mn in 9M);

(ii) the negative impact of EUR 670,906 from contingent liabilities, i.e. extra expenses for 2018, on certain supplies for Agile Telecom, which will be discontinued during 2H 2019;



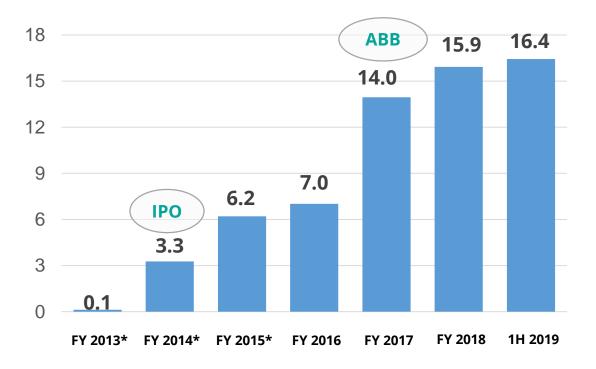
(i)

(iii) the negative effect of Datatrics start-up margins.

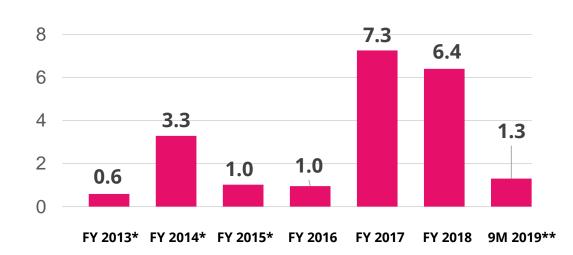


GROUP

### SHAREHOLDERS' EQUITY



#### NET CASH POSITION



\*In 2016 Group transitioned to IFRS accounting standards. FY 2015 is restated. Therefore historical data may not be comparable.

\*\* 9M 2019 NFP variation is influenced by:

- (i) Positive operating cash flow,
- (ii) Bigger debt figure from IFRS 16 first-time adoption (EUR 4.8Mn)

(iii) cash outs for the last earn-out tranche on Agile Telecom (EUR 600k) and second tranche on Datatrics's purchase price (EUR 374k). Data in Mn/EUR.

Liquidity still about EUR 8Mn

## **FY 2019/2018 ANALYSIS**

### **BY BUSINESS UNIT**

		Revenues			EBITDA		
	FY 2019*	FY 2018	FY 2017	FY 2018	FY 2017		
MailUp	15.8	13.1	11.3	2.4	2.8		
Agile Telecom	38.2	26.3	14.8	2.5	1.4		
BEE	2.9	1.2	0.6	0.4	(0.0)		
Acumbamail	1.3	0.9	0.7	0.2	0.3		
Datatrics	2.3						
Other**		2,1	2.5	(1.7)	(1.6)		
Consol. Adjs.		(3.4)	(2.6)	(0.0)	(0.0)		
Total	60.5	40.2	27.3	3.8	2.9		

Data in Mn/EUR.



\* FY 2019 sales figures include sales from certain multi-annual contracts, hence they may differ from final turnover figures as will be stated in the stand-alone and consolidates financial statements as of 31 December, 2019, in relation to possible period adjustments that could be made when approving the documents.

\*\* Includes Holding and Globase



#### **BY BUSINESS UNIT**

		Revenues			EBITDA			
	1H 2019	1H 2018	Ch%	1H 2019	1H 2018	Ch%		
MailUp*	7,234	6,599	9.6%	1,190	986	20.7%		
Agile Telecom	19,072	10,167	87.6%	784	1,259	(37.7%)		
BEE	1,051	426	146.6%	321	99	224.6%		
Datatrics	921	n,a,	n.m.	(279)	n,a,	n.m.		
Acumbamail**	569	497	14.5%	121	150	(19.1%)		
Holding	463	346	33.8%	6	(629)	101.0%		
Total	29,310	18,035	62.5%	2,144	1,865	14.9%		

#### Data in EUR/000.

\*Starting from April 1, 2019 Globase is no longer represented as a separate business unit, because it acts as a mere commercial branch for the sale of MailUp and Datatrics. Hence therelevant H1 2018 data have been aggregated to MailUp's business unit sales figures.
 \*\*1H 2019 Sales and margins for Acumbamail are not comparable to the corresponding period of the previous year, since the subsidiary has seen a variation in revenue recognition in order to align with the Group's accounting standards, hence a FY 2018 effect on lesser revenues, and a corresponding variation in deferred income and margins. With constant accounting criteria, Acumbamail's actual performance is +36,5% sales growth and +73.4% EBITDA growth.



#### **BY PRODUCT LINE**

Item (EUR)	30/09/2019	%	30/09/2018	%	Change	Ch%
Revenues from Email	9,725,378	22.3%	8,285,277	30.5%	1,440,101	17.4%
Revenues from SMS	30,647,938	70.3%	17,904,194	65.9%	12,743,744	71.2%
Revenues from Predictive Marketing	1,509,173	3.5%	n.a.	n.a.	1,509,173	n.m.
Revenues from Professional Services	589,081	1.4%	350,398	1.3%	238,683	68.1%
Other Revenues	1,129,655	2.6%	608,485	2.2%	521,170	85.7%
Total Revenues	43,601,225	100.0%	27,148,354	100.0%	16,452,871	60.6%
Gross Profit	12,657,034	29.0%	9,224,842	34.0%	3,432,192	37.2%
EBITDA	3,325,341	7.6%	2,607,164	9.6%	718,177	27.5%

Data in EUR/000.



\*Starting from April 1, 2019 Globase is no longer represented as a separate business unit, because it acts as a mere commercial branch for the sale of MailUp and Datatrics. Hence therelevant H1 2018 data have been aggregated to MailUp's business unit sales figures.

## **DATATRICS ACQUISITION**



#### COMPANY

- **Fast-growing startup** with 20+ employees. € 1M revenues in
  - 2018
- +200% revenue growth in FY2018
- 250+ clients including KLM, LeasePlan, BP, CarGlass, Rabobank

#### Ready for international expansion

#### RATIONALE

- Cross-selling to boost ARPU
- Datatrics platform **already integrated** with MailUp and BEE
- **Leveraging** the MailUp Group skills and brand to foster growth on mid-large companies
- Data-core that enables further innovations and acquisitions

#### PRODUCT

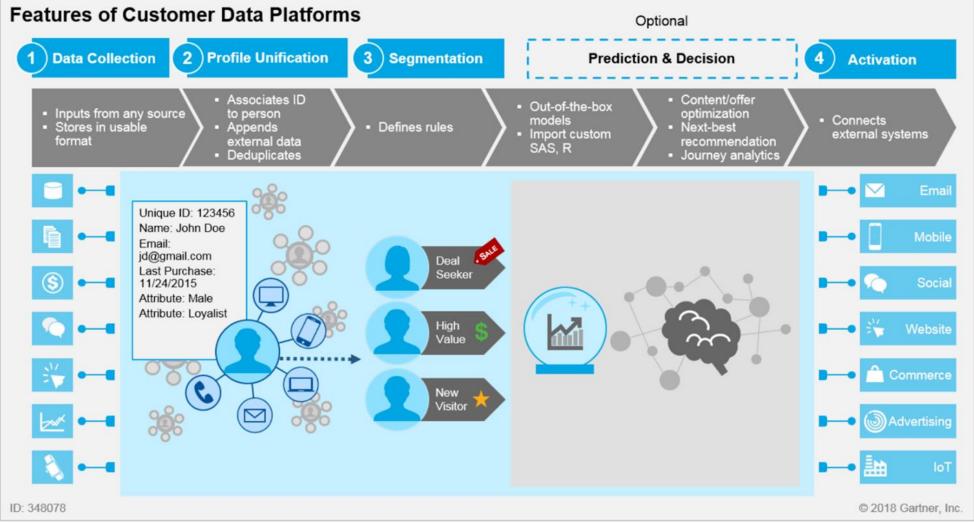
- Predictive data-driven **omni-channel orchestration** for customer engagement and journey management
- Extends the traditional marketing automation with artificial intelligence (AI)

#### FINANCIALS

- Closed October 30<sup>th</sup> 2018
- EV = € 3.8M (€ 2.3M in cash, € 1.5M in newly issued shares)
- The founder / CEO only got shares
- 3-4 years **lock-up**
- **Earn-out** scheme (max € 3M in shares in max 4y)



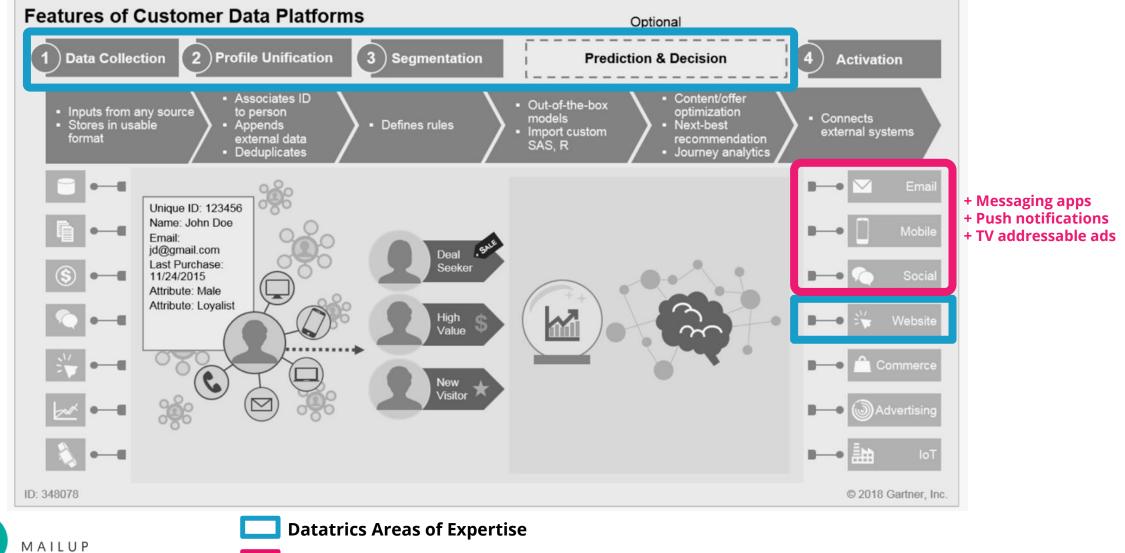
## **CUSTOMER DATA PLATFORM + PREDICTION & DECISION**

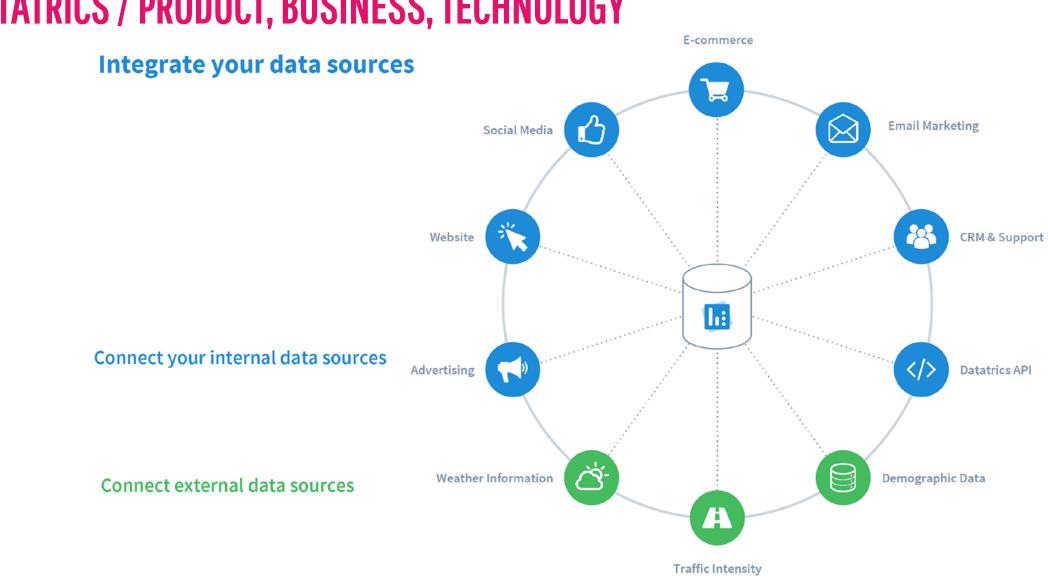




# DATATRICS + MAILUP GROUP + M&A

GROUP





## DATATRICS / PRODUCT, BUSINESS, TECHNOLOGY



# **DATATRICS / CREATE 360° CUSTOMER PROFILE**



Clicks on advertisement for best reviewed laptops







Lives in a high income area

Signs up for your newsletter

Visits your pages about Apple MacBook





**Buys an Apple Macbook** 



Likes your page on Facebook

Books when forecast is good



- Amsterdam, North Holland City
- sarah@gmail.com Email

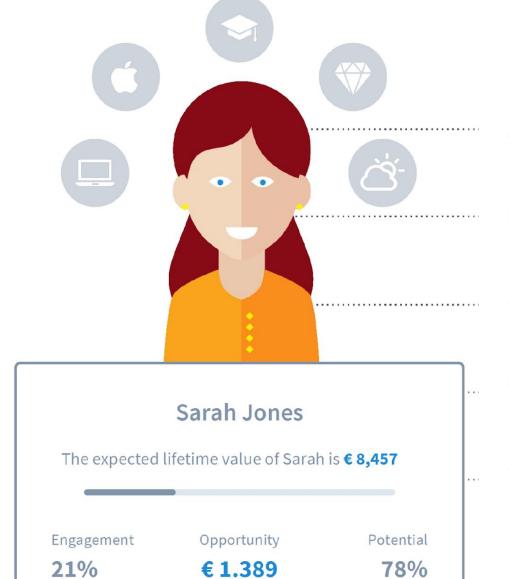
#### Studied at University of Amsterdam

Has an above average income



### **DATATRICS / FUTURE BEHAVIOUR**

ROUP









Is currently in the orientation phase



**Belongs to segment loyal believers** 

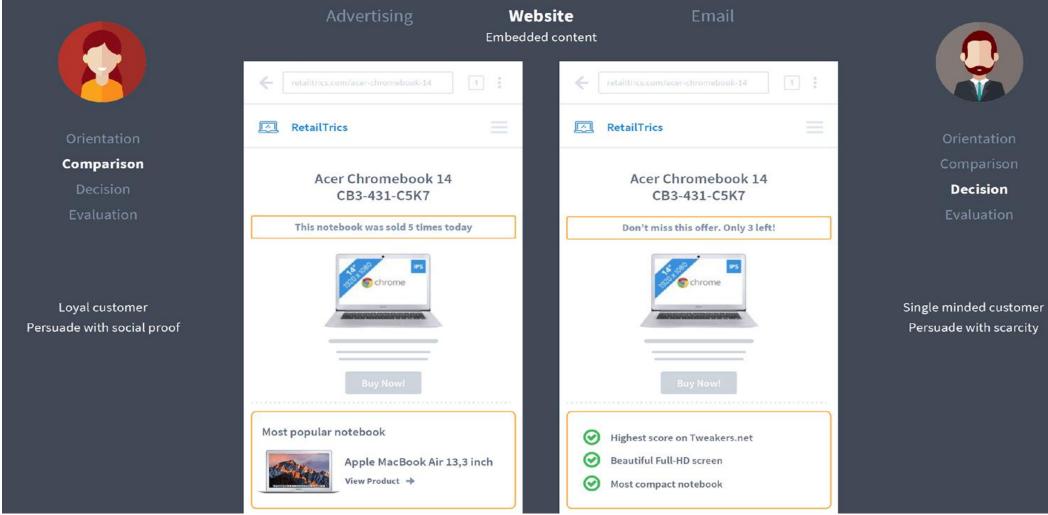


Contact through Instagram Ads around 7 P.M.



Most likely to book higher priced notebooks

# DATATRICS / OUTPUT



### THE COMPETITIVE LANDSCAPE / Martech5000 (actually 7,040)

Chiefmartec.com Marketing Technology Landscape ("Martech 5000")

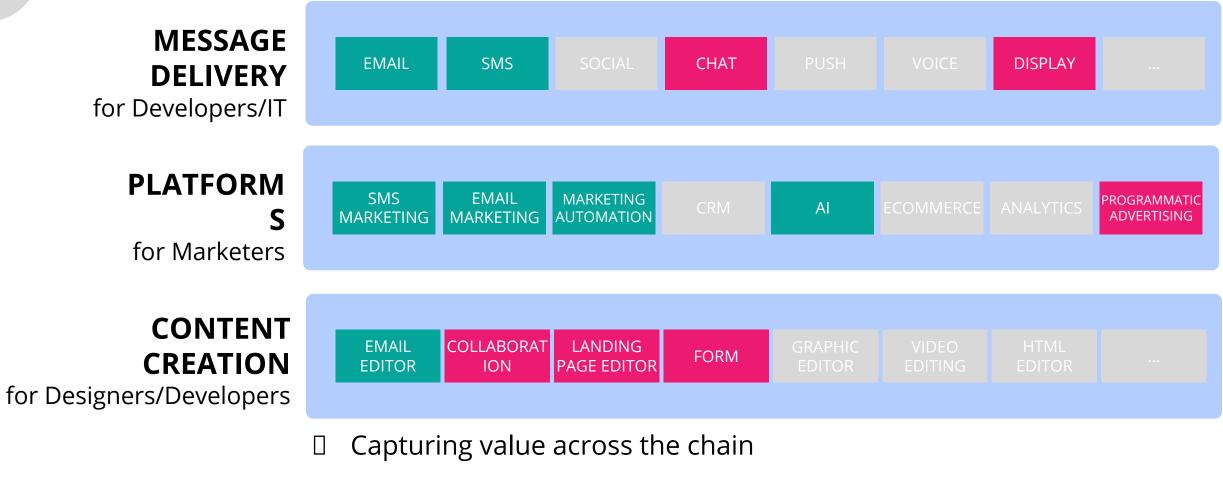
April 2019







# **INDUSTRY STRUCTURE AND GROUP POSITIONING**



□ Increasing knowledge and exploit



innovation

Current products New products via R&D or M&A

## **BUSINESS MODEL AND INVESTMENT CASE / 1**

### **EXPLOITING A GROWING MARKET**

- The **Marketing Technology** sector (i.e. a cloud-based ecosystem of marketing softwares) expanded by 40% this year\*.
- Bessemer BVP **Cloud Index grew +657%** since January 2011, three times more than the Nasdaq Index (+205%)

- Hundreds of new solutions / startups launched
- Wider use of **data / Al**
- Market consolidation trend, with bigger players acquiring smaller ones at virtually any price



\* Source: chiefmartech.com

## **BUSINESS MODEL AND INVESTMENT CASE / 2**

### ...LEVERAGING ACQUIRED LEADERSHIP AND A STRONG CASH POSITION...

- Email and mobile messaging are the core activities, complemented innovative marketing technology solutions and professional consulting services
- All tools/solutions are offered unbundled or combined and are provided in a highly synergic way to distributed customer base.
- Most services are delivered via SaaS-based proprietary engines and generating sound recurring revenues cashed in upfront via subscriptions.

- Services delivered to **22.000+ clients** in 115+ countries.
- **Double-digit growth** in both top line and profitability
- **Cash Position** at €7,5M and improved cash conversion rate: EBITDA to OpFCF at ca. 75+%



# **BUSINESS MODEL AND INVESTMENT CASE / 3**

### ...VIA ORGANIC AND M&A DEVELOPMENT

- Capitalising on R&D efforts to ride the evolution
  - Expanding the set of **integrated solutions** with third-party companies such as CRM, CMS, e-commerce, advertising...
  - Developing innovative in-house solutions
  - Exploiting BEE growth potential in becoming the **global market standard** editor for email
- **Pushing for higher intragroup synergies** thanks to cross-fertilization among group companies
- **Scouting for M&A targets**: complementary, synergic, profitable, cashflow positive, steadily growing company

- **Boosting ARPU** to secure business against competition by commoditization effect
- Widening geographical footprint, and gaining further know-how via the acquired companies
- Applying managerial best practices in revamping and optimize acquired assets from a technological and financial point of view



## **GOVERNANCE - BoD**



Matteo Monfredini President & CFO



Nazzareno Gorni Co-founder & CEO



**Micaela Cristina Capelli** Executive Director - IR

- Freelance software developer during his studies at the Politecnico University in Milan.
- Co-founded Network srl in 1999 and MailUp in 2002
- ICT Marketing and CRM Consultancy since 1997
- Adjunct professor in Marketing, Consumerism & Communications
- Speaker and author of a few books about Email Marketing & Automation
- Promoter Team and Board Member of Gabelli Value for Italy SPAC
- Capital Markets Director of Banca Esperia
- Capital Markets Manager of Centrobanca and UBI Banca
- Analyst at the Equity Market Listing of the Italian Stock Exchange
- Co-founder of AdEspresso
- One of the European Top Angels (with nearly 50 investments)
- Non Executive Director CGO Guest Contributor for VentureBeat, Business Insider, Entrepreneur and Fast Company.
- MAILUP

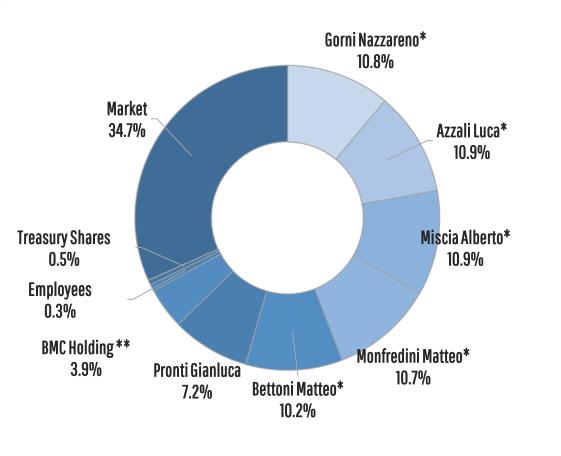
**Ignazio Castiglioni** Independent Director

**Armando Biondi** 

- Founder and Chief Executive Officer of HAT Orizzonte Group
- Former Head of Private Equity of Vegagest SGR

# **STOCK INFORMATION**

SHAREHOLDERS



 Group's Founders and Management Team Group \*\* subject to lock-up

- The share capital of the parent company includes the Group's **Founders** and Management Team Group:
  - Matteo Monfredini, Chairman
  - Nazzareno Gorni, CEO
  - Luca Azzali, Director BU MailUp
  - Matteo Bettoni, Director BU Agile Telecom
  - Alberto Miscia, Manager BU MailUp
- Founders entered a **shareholders' agreement** regarding 50.1% of the share capital, in equal measure (3 years lock-up)
- In view of the future official listing on the MTA / Main Market. MailUp Group has:
  - Appointed a female Director. Micaela Cristina Capelli IR
  - Appointed 1 independent Director
  - Increased the free float up to 34+%
  - Introduced an upgraded management control system and a management incentive plan
  - Switched to international accounting principles
  - Risk management: introduced "Model 231", a set of procedures mandatory for main market listing



# **STOCK INFORMATION**

- MailUp shares are admitted to trading on AIM Italia (Multilateral Trading Facility managed by the Italian Stock Exchange) since July 25<sup>th</sup>, 2014
- Total 14,971,046 outstanding ordinary shares (16,237,937 fully diluted)

#### PRICES AND VOLUMES 5 YRS



Reuters

MAIL.MI

# ESG (Environment, Sustainability, Governance)

CARING for employees, environment, people, community, investors



### **C** ENVIRONMENT

CO<sub>2</sub> COMPENSATION (SINCE 2007) NEW SUSTAINABLE OFFICE RECYCLING CULTURE



DIVERSITY

44% women Low turnover Training & Coaching No Temporary staff MBO plans



### CO-WORKING SPACE

FOUNDED IN 2014 W/ POLITECNICO DI MILANO, CREMONA CITY HALL AND OTHERS TO FOSTER EDUCATION AND TALENTS



SUPPORT FOR MULTIMEDIA CLASSROOM IN IVORY COAST



### ♥ GOVERNANCE

INDEPENDENTS: 1/5 PAY-PER-PERFORMANCE ANTI CORRUPTION POLICY TAX TRANSPARENCY

#### **ETHICAL BUSINESS APPROACH**

NO DATA SHARING NO SPAM GDPR COMPLIANCE M3AAWG MEMBERSHIP TO FIGHT ABUSE





NOMAD

**AUDIT & ACCOUNTING** 

**SPECIALIST** 

THE DISTINCTIVE, SPECIALIST CAPITAL MARKETS FIRM





**BROKER / COVERAGE** 

**LEGAL ADVISOR** 



**BPER**:

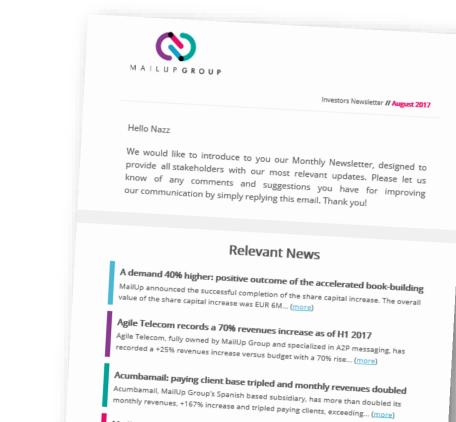
Banca

Simmons & Simmons



## **CONTACTS**

#### **SUBSCRIBE! INVESTOR MONTHLY NEWSLETTER**



MailUp achieves its all-time high level of new orders acquired in a month MailUp business unit acquired in a month more than 621K Euro, a 15.9% increase versus the previous record high and 25% higher than May 2016... (more)

MailUp Group acqui-hires MailCult to foster the BEE business unit BEE is dual company startup 100% owned by MailUp Group, with marketing and strategy departments in Silicon Valley while software development are in Italy... (more)

#### **Events**

- 22 Sep | MailUp Group presenting at Small & Mid Cap Investor Day (Lugano) 27 Sep | Approval of the half year report

**Address** Viale Francesco Restelli, 1 20124 Milan, ITALY



### Phone +39 02 71040485



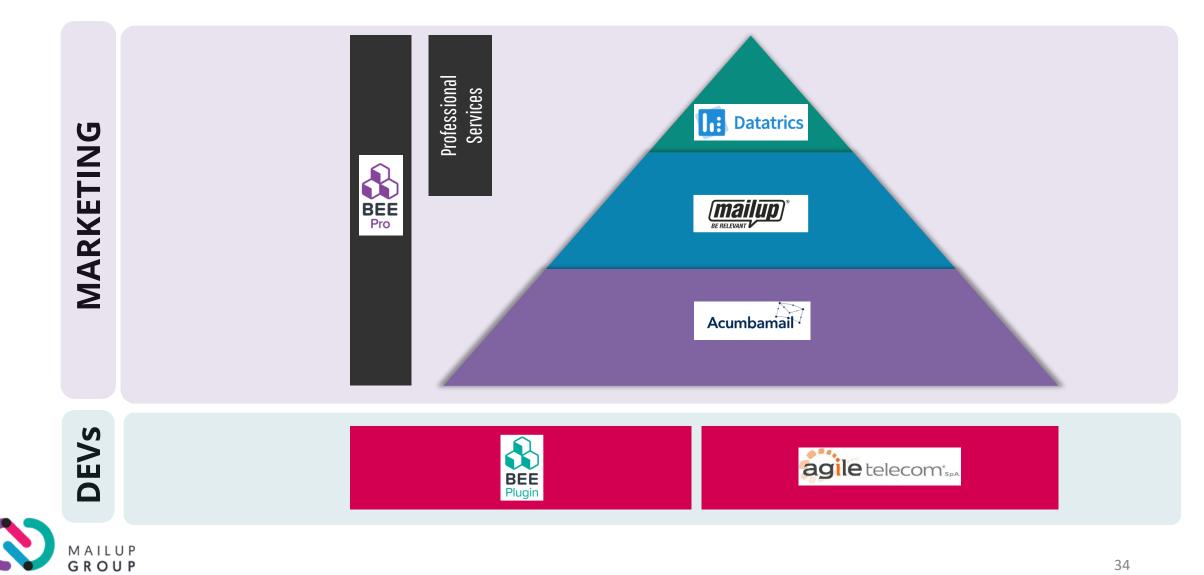
Email investor.relations@mailupgroup.com



### **ANNEXES**



### **PRODUCTS AND MARKETS**

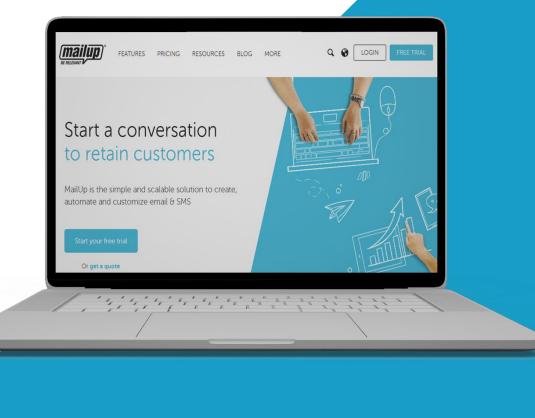


### MAILUP

Established as an email service provider vendor, the company now delivers customers with its **multichannel digital cloud platform** 

- Market leader in the Email and SMS marketing & automation in Italy and among the top ten players in Europe
- 21 bn+ messages sent per year
- 11,000+ clients in 2018
- 13.1 mn Eur revenues in 2018, up 16+% Yoy
- 2.4 mn Eur EBITDA in 2018
- 100+ employees





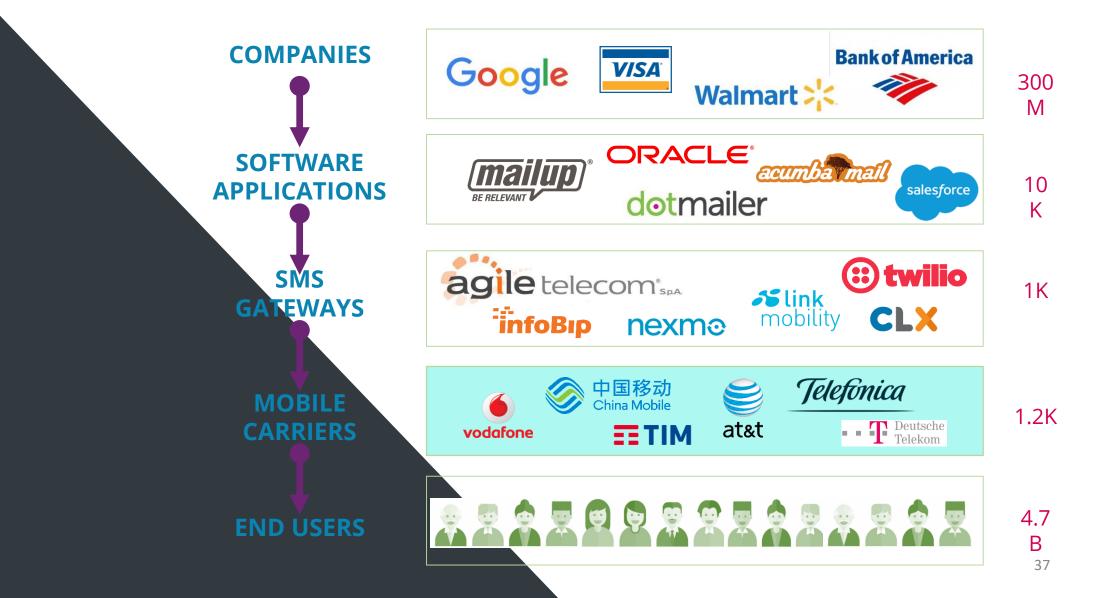
# **AGILE TELECOM**



Based in Italy, as an outright wholesale SMS factory, the subsidiary is a **telecom provider** (OLO - Other Licensed Operator) that offers SMS delivery for both promotional and **transactional messages** (One-Time Password/ Notifications/ Alerts and so on).

- Leader in the SMS industry in Italy
- 1+bn SMS sent per year
- Wholesale global clients (Telcos, SMS Gateways...)
- 23.6 mn Eur revenues in 2018, up 78+% Yoy
- 2.5 mn Eur EBITDA in 2018, up 79+% Yoy
- 15 employees

### AGILE TELECOM: THE A2P MESSAGING GATEWAY

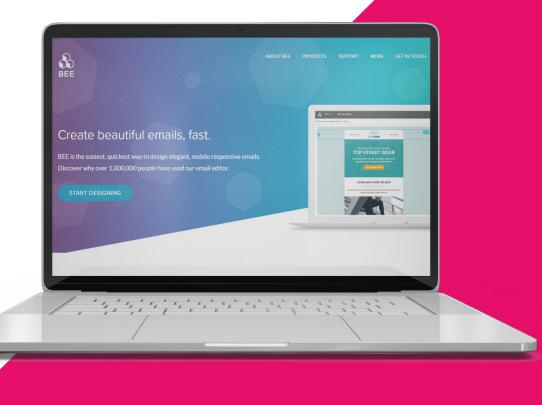


# **BEE – BEST EMAIL EDITOR**

Organised according to the *dual company* model, with the business team in Silicon Valley and the technological team in Italy.

- BEE is becoming the world leading standard for email creation
- Chosen by 4,800+ developers/SAAS applications
- 7,300+ email designers in 100+ countries
- 1.2 mn Eur revenues in 2018, up 139+% YoY

### www.beefree.io





### **DATATRICS**

Founded in 2012 with the mission of aggregating marketing and technology to allow marketers to exploit the **power of data and artificial intelligence** 

- Its proprietary predictive marketing platform can be used on a plug-and-play basis to create ever more relevant and **omni-channel customer experiences**, allowing marketers to increase customer returns by optimizing the customer journey automatically
- 230+ clients (up +43% in 1H in 2018)
- 1 mn Eur revenues in 2018
- 30+ employees



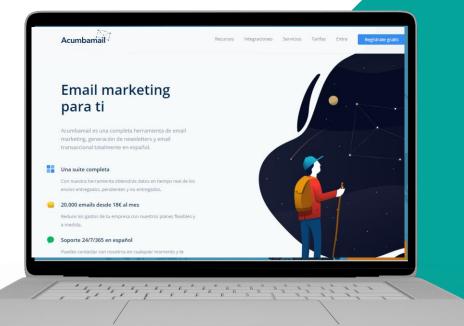


### **ACUMBAMAIL**

**Spanish based email marketing provider**, it also offers SMS packages and transactional services with a **freemium** business model suitable for micro-small businesses.

- 400mn+ emails sent per year
- 55,000 users (3,000+ paying customers)
- 0.9 mn Eur revenues in 2018, up 26+% Yoy
- 0.2 mn Eur EBITDA in 2018
- 8 employees

### www.acumbamail.com



# FINANCIALS / CONSOLIDATED BALANCE SHEET AS OF 30 SEPTEMBER 2019

The variation is positively influenced by the operating cash flow, but it is counterbalanced by:

- the bigger debt figure from IFRS 16 first-time adoption (EUR 4.9M)
- cash outs for the last earn-out tranche on Agile Telecom (EUR 600k paid in June 2019) and second tranche on Datatrics's purchase price (EUR 374k paid in April 2019).



Item (EUR)	30/09/2019	31/12/2018	Change	Ch.%
A. Cash	7.505.667	7.711.606	(205.939)	(2,7%)
	1.000.001	7.711.000	(200.000)	(2,770)
B. Cash equivalents	-	-	-	
C. Assets held for sale	487.645	469.489	18.156	3,9%
D Cash and cash equivalents (A) + (B) + (C)	7.993.312	8.181.095	(187.783)	(2,3%)
E. Current financial assets	-	-	-	
F. Due to banks	642.137	45.222	596.915	1320,0%
G. Current financial debt	758.033	1.428.178	(670.145)	(46,9%)
H. Due to other provider of finance	1.001.961	-	1.001.961	100,0%
I. Current financial position (F) + (G) + (H)	2.402.132	1.473.400	928.732	<b>63,0%</b>
J. Net short term financial position (I) - (E) - (D)	(5.591.181)	(6.707.695)	1.116.514	(16,6%)
K. Due to banks	444.684	342.173	102.511	30,0%
L. Bonds issued	-	-	-	
M. Due to other provider of finance	3.857.806	-	3.857.806	100,0%
N. Non current financial position (K) + (L) +	4.302.490	342.173	3.960.317	1157,4%
(M)				
O. Net financial position (J) + (N)	(1.288.690)	(6.365.523)	5.076.833	(79,8%)
o/w H. Other current debt for Rights of Use IFRS 16	1.001.961	-	1.001.961	n.s.
o/w M. Other non current debt for Rights of Use IFRS 16	3.857.806	-	3.857.806	n.s.
O. Net financial position ex IFRS 16	(6.148.457)	(6.365.523)	217.066	(3,4%)
Data in EUD				

# FINANCIALS / CONSOLIDATED INCOME STATEMENT AS OF 31 DECEMBER 2018

Item	31/12/18	%	31/12/17	%	Change	Ch%
Revenue from Email	10,121,703	25.2%	9,431,330	34.5%	690,373	7.3%
Revenue from SMS	27,185,472	67.6%	15,933,655	58.3%	11,251,817	70.6%
Revenue from P. Services	547,645	1.4%	588,868	2.2%	(41,223)	(7.0%)
Revenue from BEE	1,155,613	2.9%	483,629	1.8%	671,984	138.9%
Other sources of revenue	1,193,050	3.0%	882,128	3.2%	310,922	35.2%
Total Revenues	40,203,483	100.0%	27,319,610	100.0%	12,883,873	47.2%
COGS	26,817,239	66.7%	15,791,629	57.8%	11,025,610	69.8%
Gross Profit	13,386,244	33.3%	11,527,981	42.2%	1,858,263	16.1%
S&M costs	2,938,007	7.3%	3,244,329	11.9%	(306,322)	(9.4%)
R&D costs	1,063,420	2.6%	857,655	3.1%	205,765	24.0%
Capitalised R&D pers.costs	(1,473,359)	(3.7 %)	(1,335,895)	(4.9 %)	(137,464)	10.3 %
R&D Costs	2,536,779	6.3 %	2,193,551	8.0 %	343,228	15.7%
General costs	5,615,708	14.0%	4,546,590	16.6%	1,069,118	23.5%
Total costs	9,617,134	23.9%	8,648,574	31.7%	968,560	11.2%
EBITDA	3,769,109	9.4%	2,879,407	10.5%	889,703	30.9%
Depre. and accr. to provisions	1,872,005	4.7%	1,599,309	5.9%	272,696	17.1%
EBIT	1,897,105	4.7%	1,280,098	4.7%	617,007	48.2%
Net financial income	20,796	0.1%	(77,797)	(0.3%)	98,593	(126.7%)
EBT	1,917,900	4.8%	1,202,301	4.4%	715,599	59.5%
	,					
Current income taxes	(766,513)	(1.9%)	(585,331)	(2.1%)	(181,182)	31.0%
Deferred taxes	103,879	0.3%	(5,162)	0.0%	109,040	n.m.
Profit (Loss) for the period	1,255,267	3.1%	611,809	2.2%	643,458	105.2%



Data in EUR. 43

## **FINANCIALS /** CONSOLIDATED BALANCE SHEET AS OF 31 DECEMBER 2018

M A I L U P G R O U P

Item	31/12/18	31/12/17	Change	Ch%
Intangible fixed assets	20,711,888	13,800,503	6,911,386	50.1%
Tangible fixed assets	1,095,331	1,011,029	84,302	8.3%
Financial fixed assets	220,315	237,538	(17,223)	(7.3%)
Fixed Assets	22,027,534	15,049,070	6,978,465	46.4%
Receivables from customers	8,363,936	3,705,331	4,658,606	125.7%
Payables to suppliers	(8,076,796)	(4,710,537)	(3,366,259)	71.5%
Trade Working Capital	287,141	(1,005,206)	1,292,347	(128.6%)
Tax receivables and payables to tax	741,699	777,012	(35,314)	(4.5%)
authorities	741,000	777,012	(33,314)	(4.570)
Acc.receivables and prep./accr. liabilities and	(6,635,451)	(5,328,250)	(1,307,200)	24.5%
deferred income	(0,055,451)	(3,328,230)	(1,507,200)	24.370
Other rec. and payables	(5,099,121)	(1,552,663)	(3,546,458)	228.4%
Net Working Capital	(10,705,732)	(7,109,107)	(3,596,625)	50.6%
Provisions for risks and costs	(436,070)	(129,580)	(306,491)	236.5%
Provisions for pensions and similar	(1,321,224)	(1,115,151)	(206,074)	18.5%
obligations	(1,521,224)	(1,113,131)	(200,074)	10.070
Net Capital Invested	9,564,507	6,695,232	2,869,275	42.9%
Corporate share capital	373,279	354,237	19,042	5.4%
Reserves	14,301,484	12,924,712	1,376,772	10.7%
Profit (Loss) for the period	1,255,267	549,013	706,253	128.6%
Minority interest	-	121,788	(121,788)	(100.0%)
Net equity	15,930,030	13,949,751	1,980,280	14.2%
Short-term debt/(cash)	(6,238,207)	(9,026,526)	2,788,319	(30.9%)
AFS Financial Assets	(469,489)	-	(469,489)	n.m.
Medium/long-term debt	342,173	1,772,007	(1,429,834)	(80.7%)
Net financial position	(6,365,523)	(7,254,518)	888,996	(12,3%)
Total sources	9,564,507	6,695,232	2,869,275	42,9%

Data in EUR. 44

# **FINANCIALS /** CONSOLIDATED CASH FLOW STATEMENT AS OF 31 DECEMBER 2018

	Item	31/12/18	30/12/17
	Profit (Loss) for the period	1,255,267	611,809
	Current income taxes	766,513	585,331
	Deferred /(Pre-paid) taxes	(103,879)	5,162
	Interest payable/(interest receivable)	(17,833)	27,190
	Exchanges (Gains)/Losses	(2,962)	50,607
1	Profit (loss) before taxes, interest, dividends and gains/losses on the sale of assets	1,897,105	1,280,098
	Adjustments for non-monetary items without a counter-entry in the net working capital:		
	Accruals for severance payments [TFR]	328,537	314,059
	Other accruals to provisions	118,234	52,668
	Depreciation of fixed assets	1,833,771	1,591,584
	Other adjustments for non-monetary items	308,069	
2	Cash flow before NWC variation	4,485,716	3,238,409
	Changes in Net Working Capital		
	Decrease/(increase) in receivables from customers	(4,546,435)	(309,067)
	Increase/(decrease) in payables to suppliers	3,238,722	1,762,956
	Decrease/(increase) in account receivables /prepayments	(478,178)	(35,191)
	Increase/(decrease) in accrued liabilities / deferred income	1,787,404	242,745
	Decrease/(increase) in tax credits	55,852	(295,322)
	Increase/(decrease) in tax liabilities	(64,165)	(58,520)
	Decrease/(increase) in other credits	(871,250)	191,537
	Increase/(decrease) in other liabilities	(359,815)	(1,839,723)
	Other changes in the net working capital	38,360	(5,486)
3	Cash flow after NWC variation	3,286,210	2,892,339
	Other adjustments		
	Interest received/(paid)	11,174	(29,810)
	(Income taxes paid)	(699,460)	(477,231)
	(Gains)/losses on the sale of business units		
	(Used funds)	(118,245)	(132,435)
G 4	Cash flow after the adjustments	2,479,679	2,252,863

()

A Operating cash flow	2.479.679	2.252.863
	2,473,075	2,232,803
Tangible fixed assets	(355,387)	(608,279)
(Investments)	(355,387)	(608,279)
Disinvestment realisable value	(555,567)	(000,275)
Intangible fixed assets	(2,954,344)	(1,420,380)
(Investments)	(2,954,344)	(1,420,380)
Disinvestment realisable value	(_)00 !)0 ! !)	(_)),,
Financial fixed assets	(17,223)	(65,885)
(Investments)	(17,223)	(65,885)
AFS investment	(500,000)	(,,
(AFS investment)	(500,000)	
	()	
B Cash flow from investments	(3,792,508)	(2,094,544)
	(-, -, -, -, -,	() /- /
Borrowings	(1,636,126)	83,835
Increase (decrease) in short-term payables towards banks	7,578	13,881
Loan facilities		1,400,000
Loan repayments	(1,643,705)	(1,330,046)
Shareholders' equity	(45,655)	6,002,843
Share capital increase	2,596	67,846
Sale (purchase) of treasury shares	(48,251)	(2,753)
Changes in share premium reserve		5,937,750
C Cash flow from financing activities	(1,681,781)	6,086,678
Increase (decrease) in the liquidity $(A \pm B \pm C)$	(2,994,611)	6,244,997
Liquidity at period beginning	10,706,217	4,461,219
Liquidity period end	7,711,606	10,706,217
Change in liquidity	(2,994,611)	6,244,997

## **FINANCIALS /** CONSOLIDATED INCOME STATEMENT AS OF 30 JUNE 2019

Item	30/06/2019	%	30/06/2018	%	Change	Ch%
Revenue from Email	6,335,383	21.6%	5,492,803	30.5%	842,579	15.3%
Revenue from SMS	20,837,289	71.1%	11,951,648	66.3%	8,885,642	74.3%
Revenue from Predictive Marketing	853,004	2.9%	n.a.	n.a	853,004	n.m.
Revenue from Professional Services	354,462	1.2%	243,705	1.4%	110,757	45.4%
Other sources of revenue	930,311	3.2%	346,311	1.9%	584,000	168.6%
Total revenues	29,310,449	100.0%	18,034,467	100.0%	11,275,983	62.5%
COGS	20,768,146	70.9%	11,685,772	64.8%	9,082,373	77.7%
Gross Profit	8,542,304	29.1%	6,348,694	35.2%	2,193,609	34.6%
S&M costs	2,131,175	7.3%	1,358,425	7.5%	772,749	56.9%
R&D costs	813,005	2.8%	420,234	2.3%	392,771	93.5%
Capitalised R&D costs	(742,526)	(2.5%)	(766,124)	(4.2%)	23,598	(3.1%)
R&D Costs	1,555,531	5.3%	1,186,358	6.6%	369,173	31.1%
General costs	3,454,403	11.8%	2,704,756	15.0%	749,646	27.7%
Total costs	6,398,582	21.8%	4,483,415	24.9%	1,915,167	42.7%
EBITDA	2,143,722	7.3%	1,865,279	10.3%	278,443	14.9%
Depreciations and accruals to provisions	1,333,997	4.6%	857,845	4.8%	476,152	55.5%
Amortisation Rights of Use (IFRS16)	324,738	1.1%	n.a.	n.a.	324,738	n.m.
EBIT	809,725	2.8%	1,007,435	5.6%	(197,710)	(19.6%)
Net financial income	(23,568)	(0.1%)	11,707	0.1%	(35,276)	n.m.
EBT	786,157	2.7%	1,019,142	5.7%	(232,985)	(22.9%)
Current income taxes	360,760	1.2%	377,285	2.1%	(16,525)	(4.4%)
Pre-paid taxes	14,475	0.0%	128,744	0.7%	(114,269)	(88.8%)
Profit (Loss) for the period	410,922	1.4%	513,113	2.8%	(102,191)	(19.9%)



## **FINANCIALS /** CONSOLIDATED BALANCE SHEET AS OF 30 JUNE 2019

Item	30/06/2019	31/12/2018	Change	Ch%
Intangible fixed assets	3,988,323	4,001,201	(12,878)	(0.3%)
Goodwill	16,710,687	16,710,687	0	0.0%
Tangible fixed assets	1,086,367	1,095,331	(8,964)	(0.8%)
Rights of Use (IFRS16)	2,430,756	n.a.	2,430,756	n.m.
Financial fixed assets	216,069	220,315	(4,246)	(1.9%)
Fixed Assets	24,432,202	22,027,534	2,404,668	10.9%
Receivables from customers	10,515,208	8,350,869	2,164,339	25.9%
Receivables from associated companies	13,067	13,067	0	0.0%
Payables to suppliers	(10,919,872)	(8,053,296)	(2,866,576)	35.6%
Payables to associated companies	(23,500)	(23,500)	0	0.0%
Trade Working Capital	(415,097)	287,141	(702,238)	(244.6%)
Tax receivables and payables	1,075,554	741,699	333,855	45.0%
Account receivables and prepayments/accrued liabilities	(6,934,688)	(6,635,451)	(299,237)	4.5%
and deferred income*				
Other receivables and payables**	(3,977,344)	(5,099,121)	1,121,776	(22.0%)
Net Working Capital	(10,251,575)	(10,705,732)	454,157	(4.2%)
Provisions for risks and costs	(529,374)	(436,070)	(93,303)	21.4%
Provisions for pensions and similar obligations	(1,593,701)	(1,321,224)	(272,477)	20.6%
Net Capital Invested	12,057,552	9,564,507	2,493,045	26.1%
Corporate share capital	374,029	373,279	750	0.2%
Reserves	15,652,895	14,301,484	1,351,410	9.4%
Profit (Loss) for the period	410,922	1,255,267	(844,345)	(67.3%)
Net Equity	16,437,846	15,930,030	507,816	3.2%
Short-term debt/(cash)	(6,512,524)	(6,238,207)	(274,318)	4.4%
AFS Financial Assets	(491,877)	(469,489)	(22,388)	4.8%
Medium/long-term debt	2,624,108	342,173	2,281,935	n.m.
Net Financial Position	(4,380,293)	(6,365,523)	1,985,230	(31.2%)
Total sources	12,057,552	9,564,507	2,493,045	26.1%



# **FINANCIALS /** CONSOLIDATED CASH FLOW STATEMENT AS OF 31 DECEMBER 2018

Item	30/06/2019	30/06/2018
Profit (Loss) for the period	410,922	513,113
Current income taxes	360,760	377,285
Deferred /(Pre-paid) taxes	14,475	128,743
Interest payable / (interest receivable)	14,897	(2,808)
Exchange (Gains)/Losses	8,671	(8,899)
1 Profit (loss) before taxes. interest. dividends and gains/losses on the sale of assets	809,725	1,007,435
Adjustments for non-monetary items without a counter- entry in the net working capital:		
Accruals for severance payments (TFR)	203,828	150,378
Other accruals to provisions	51,694	56,140
Depreciation of fixed assets	1,325,620	850,856
Other adjustments for non-monetary items	(219,751)	116,249
2 Cash flow before NWC variation	2,171,117	2,181,057
Changes in Net Working Capital		
Decrease/(increase) in receivables from customers	(2,164,339)	(1,243,430)
Increase/(decrease) in payables to suppliers	2,866,576	938,879
Decrease/(increase) in account receivables /prepayments	(214,972)	(233,235)
Increase/(decrease) in accrued liabilities / deferred income	514,209	705,335
Decrease/(increase) in tax credits	(671,892)	(369,074)
Increase/(decrease) in tax liabilities	338,037	18,849
Decrease/(increase) in other credits	20,263	395,682
Increase/(decrease) in other liabilities	(1,142,039)	350,228
Other changes in the net working capital		
3 Cash flow after NWC variation	1,716,959	2,744,291
Other adjustments	(9,106)	
Interest received/(paid)	11,324	2,808
(Income taxes paid)	(16,628)	
(Gains)/losses on the sale of business units		1,004
(Used funds)	(58,615)	(91,042)
<b>4</b> Cash flow after the adjustments	1,643,935	2,657,061

Item	30/06/2019	30/06/2018
A Operating cash flow	1,643,935	2,657,061
Tangible fixed assets	(161,953)	(120,166)
(Investments)	(161,953)	(120,166)
Intangible fixed assets	(817,089)	(868,952)
(Investments)	(817,089)	(868,952)
Financial fixed assets	4,246	38,961
(Investments)	4,246	38,961
AFS investment	0	(501,494)
(AFS investment)	0	(501,494)
B Cash flow from investments	(974,795)	(1,451,651)
Borrowings	(485,228)	(820,534)
Increase (decrease) in short-term payables towards	27,889	(337)
banks	27,005	(557)
Loan facilities	600,000	
Loan repayments	(1,113,117)	(820,197)
Shareholders' equity	78,736	(20,583)
Share capital increase	750	750
Sale (purchase) of treasury shares	77,986	(21,333)
Changes in share premium reserve		
C Cash flow from financing activities	(406,492)	(841,117)
Increase (decrease) in the liquidity (A $\pm$ B $\pm$ C)	262,648	364,293
Liquidity at period beginning	7,711,606	10,706,217
Liquidity at period end	7,974,254	11,070,510
Change in liquidity	262,648	364,293

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