

Growens overview and latest results

ISMO Paris Virtual Conference 2021

10 June 2021



Agenda





Growens at a glance



Innovation

- Fast-growing industry: Technology / cloud software / marketing technology (SAAS)
- From messaging to mobile content creation and data-driven omnichannel predictive marketing automation



Growth

- Revenues 3y CAGR +41%
 - → +26% FY 2017 (organic)
 - → +47% FY 2018 (organic)
 - → +51% FY 2019 (organic +46%)
 - → +7% FY 2020
- 5 acquisitions in 3 years
- · Always profitable



Global Expansion

- International revenues from 10% to 54% since IPO
- Serving 25,500+ B2B clients in 115+
 countries (271,000 free users)
- · 250+ employees in 3 continents



FY 2020 at a glance



Results

- 65.2M/EUR sales (+7%)
- · 20.8M/EUR Gross Profit (+25%)
- . 5.1M/EUR EBITDA (+6%)
- · 34.5M/EUR foreign revenues (+20%)
- · 29% recurring revenues (+19%)
- 6.3M/EUR net cash position, adjusted for IFRS16



Investors

- New all-time max price @5.68EUR
- 14k avg shares traded/day
- First ESG report
- 31 investor days, 138
 institutional/professional investors
- · 3 brokers, 19 equity reports out
- First investor survey

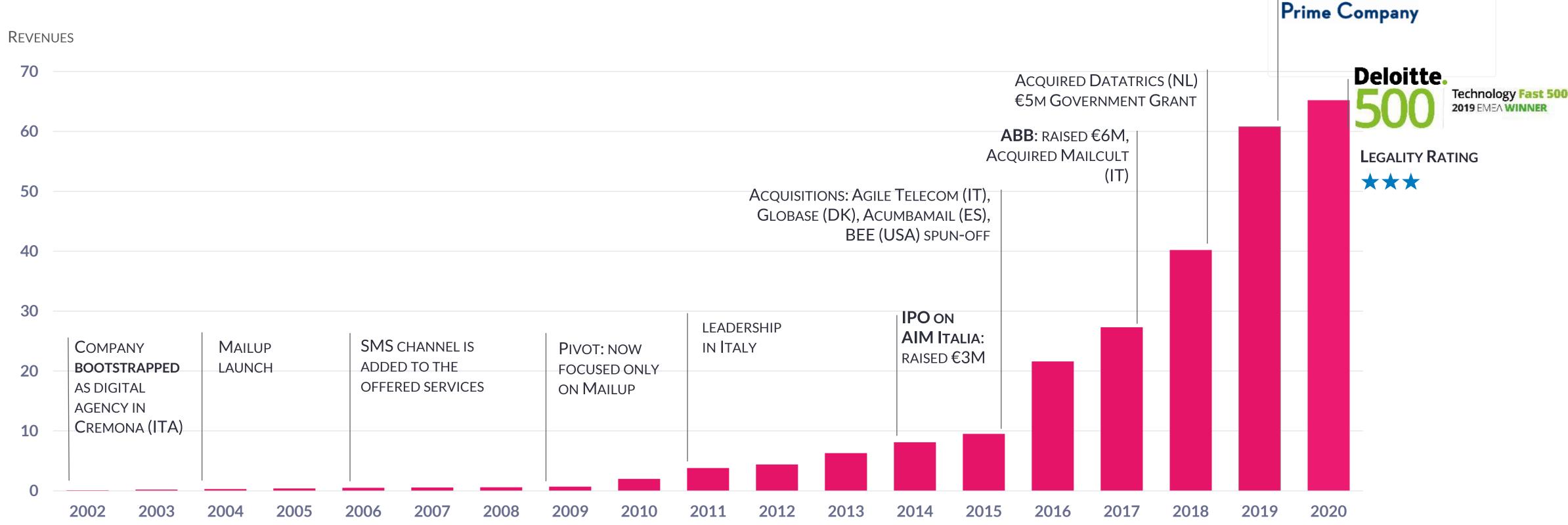


Covid-19 response

- Protection of employees: full remote working from February 2020; no layoffs
- Protection of strategic investments: no delays in core investments (S&M and R&D)
- Protection of business:
 reorganisation of Datatrics for selfprovisioning and partners



From startup to leading European player in SAAS cloud software



1000

statista 🗷

Deloitte.

Europe's Fastest

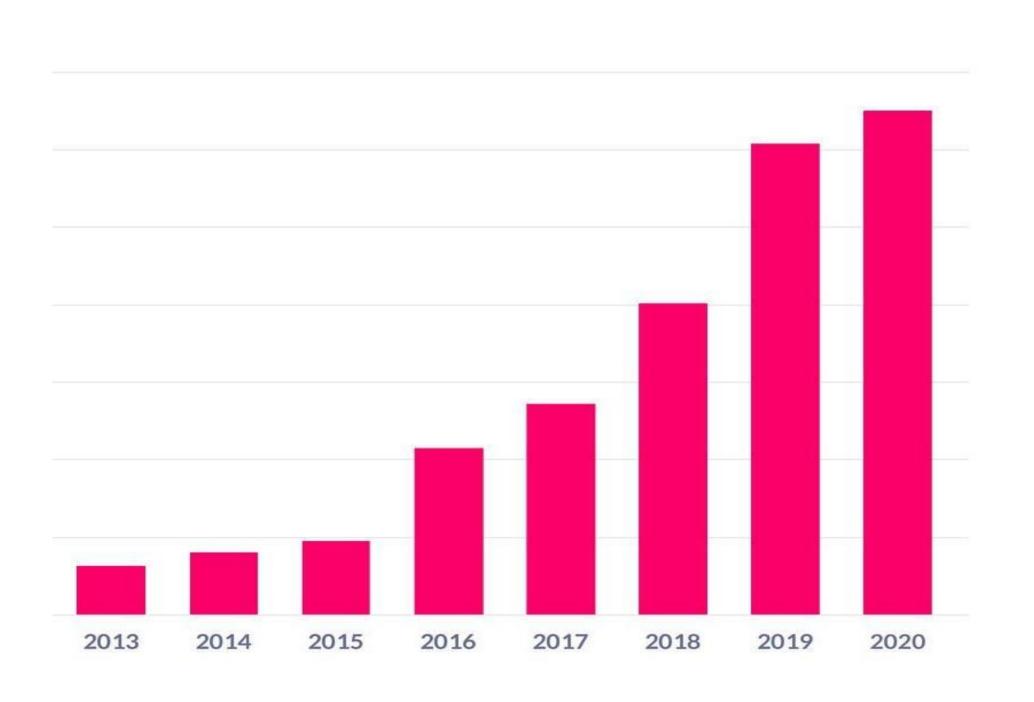
Growing Companies

Technology Fast 500

2018 EMEA WINNER



... and more is yet to come



2021 - 2025

- Acquisitions
- Uplisting
- R&D
- Internationalization

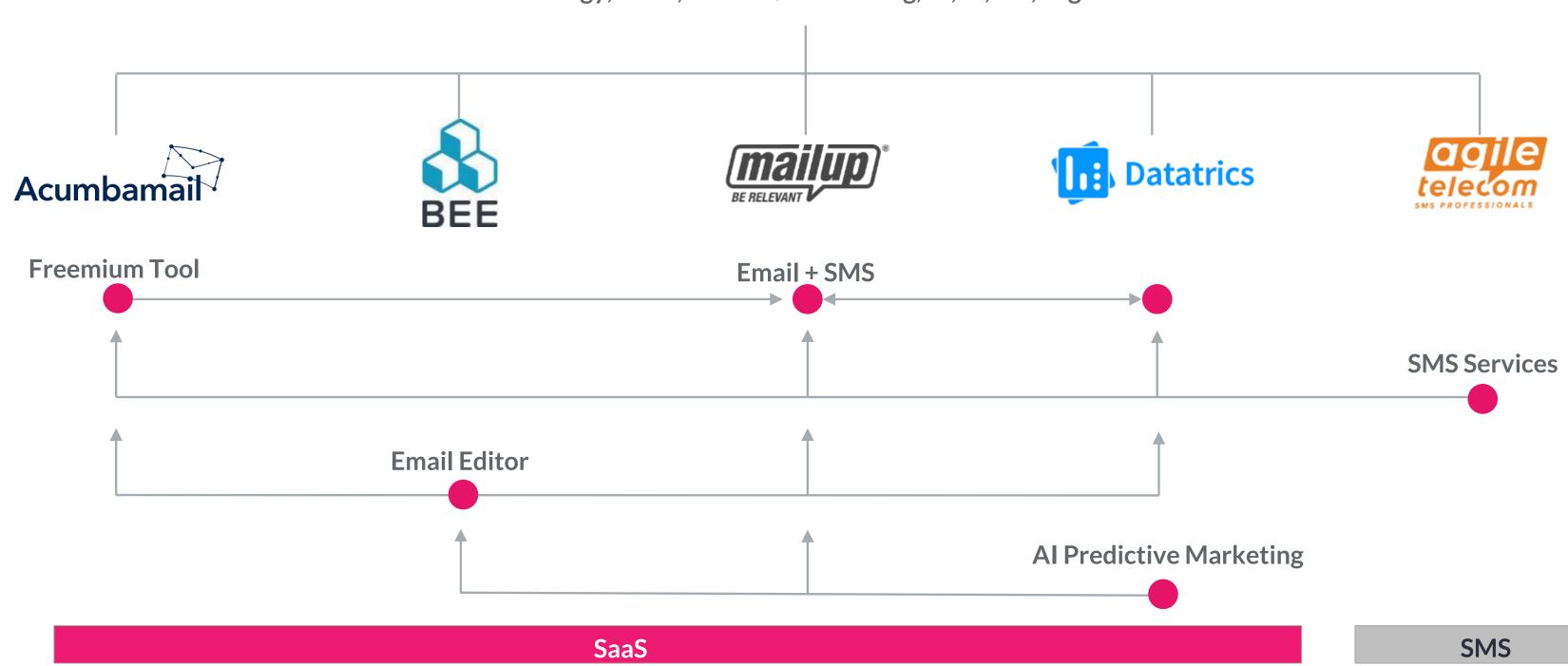
In one word... growth



A tech group built on strong synergies



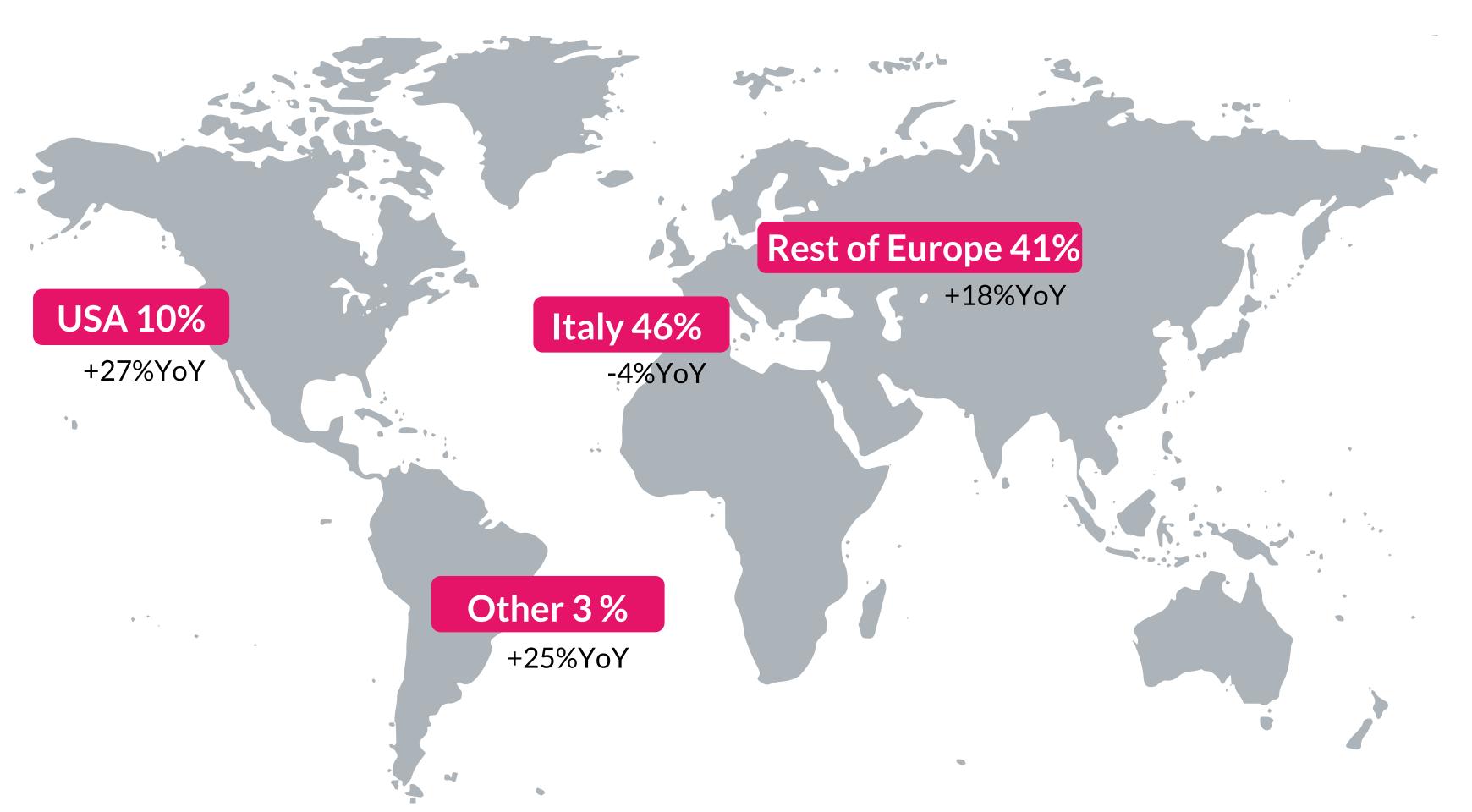




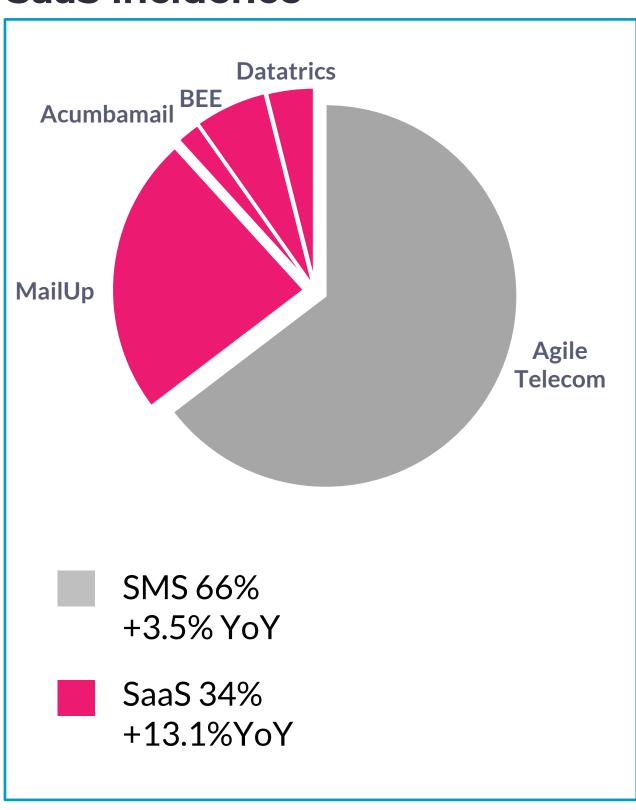
Business Units ~200 employees



Revenue distribution FY 2020



SaaS incidence

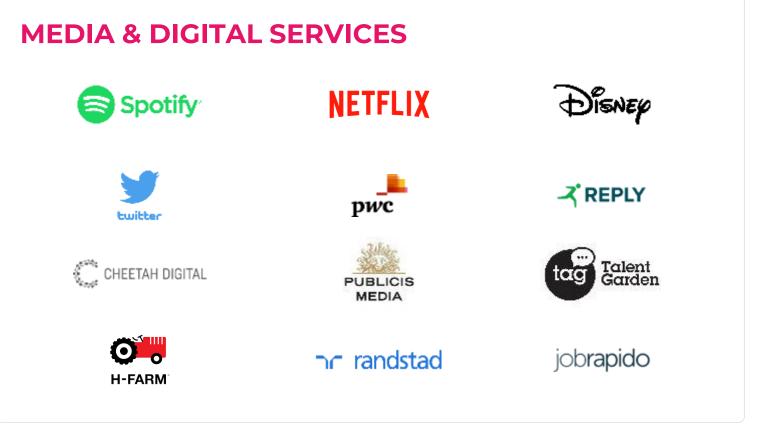




Clients that worked with us







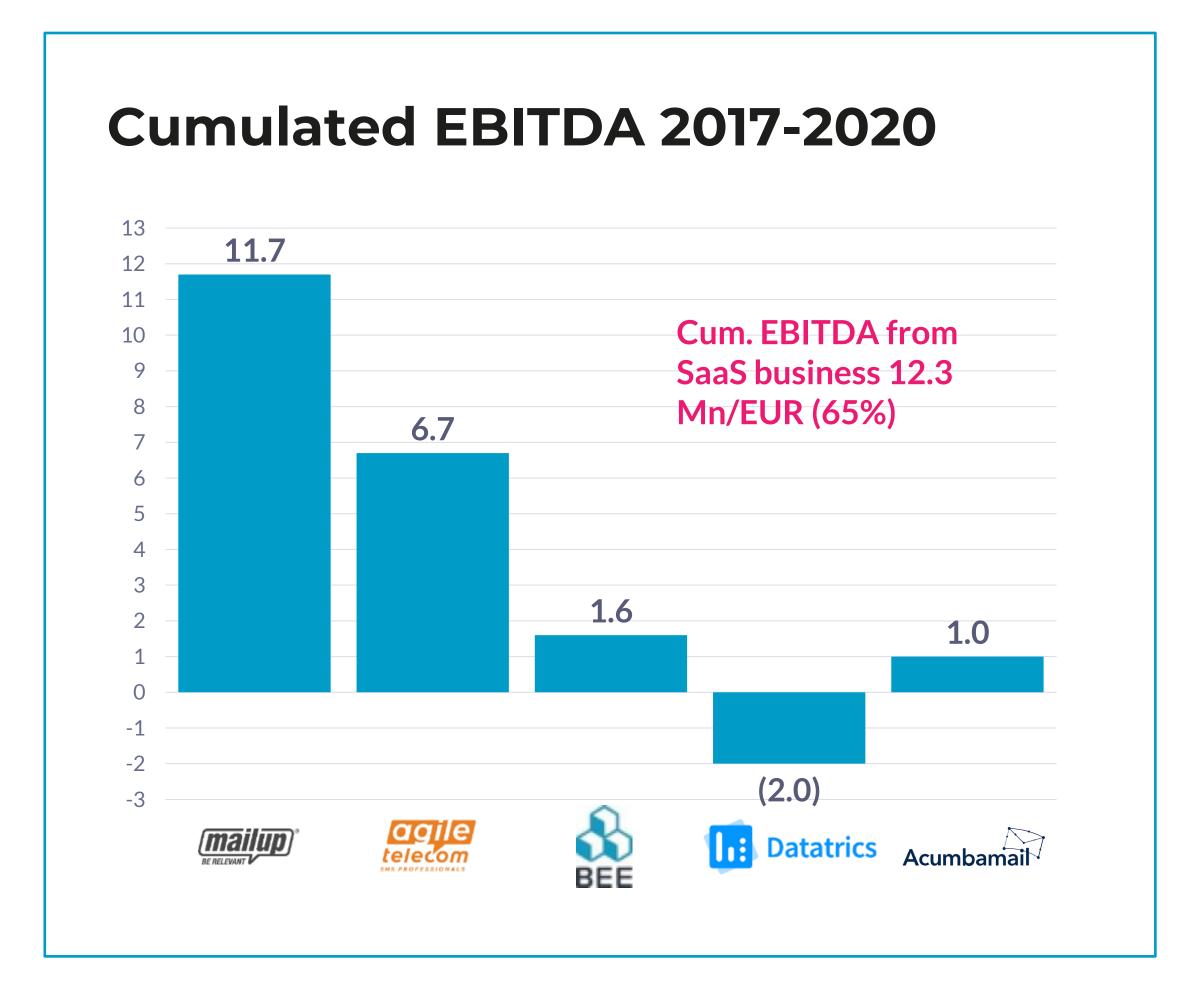


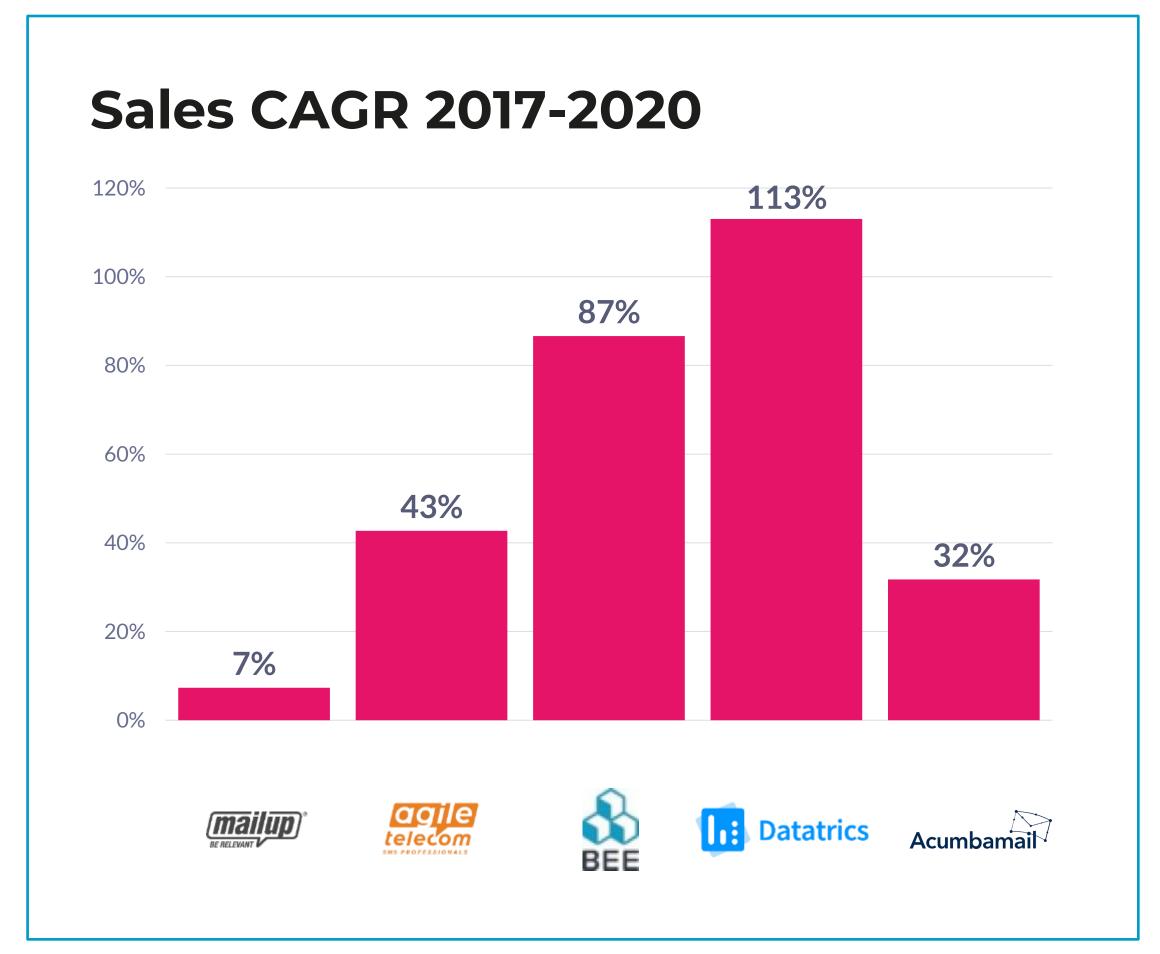


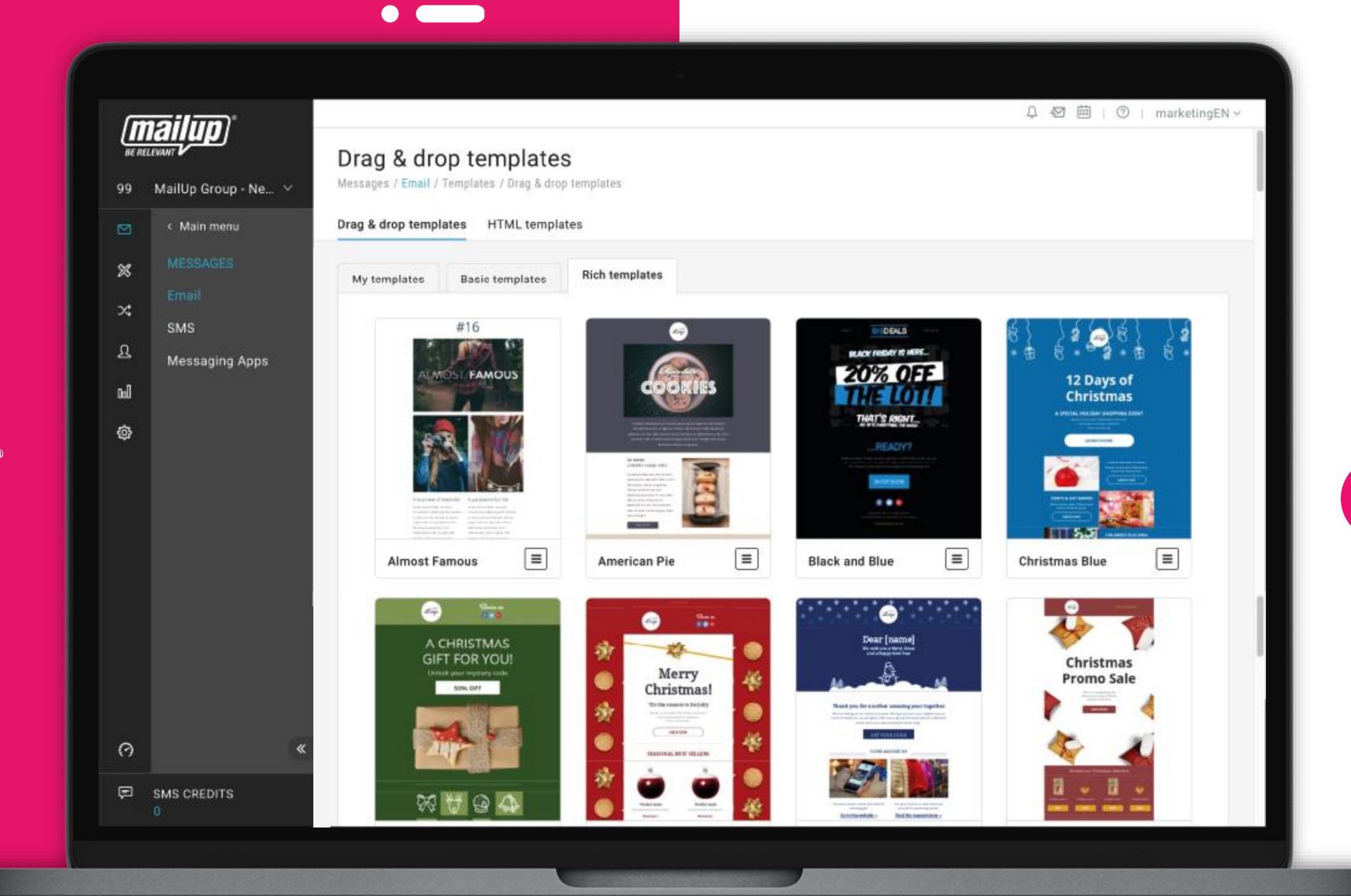




Mature vs innovative businesses



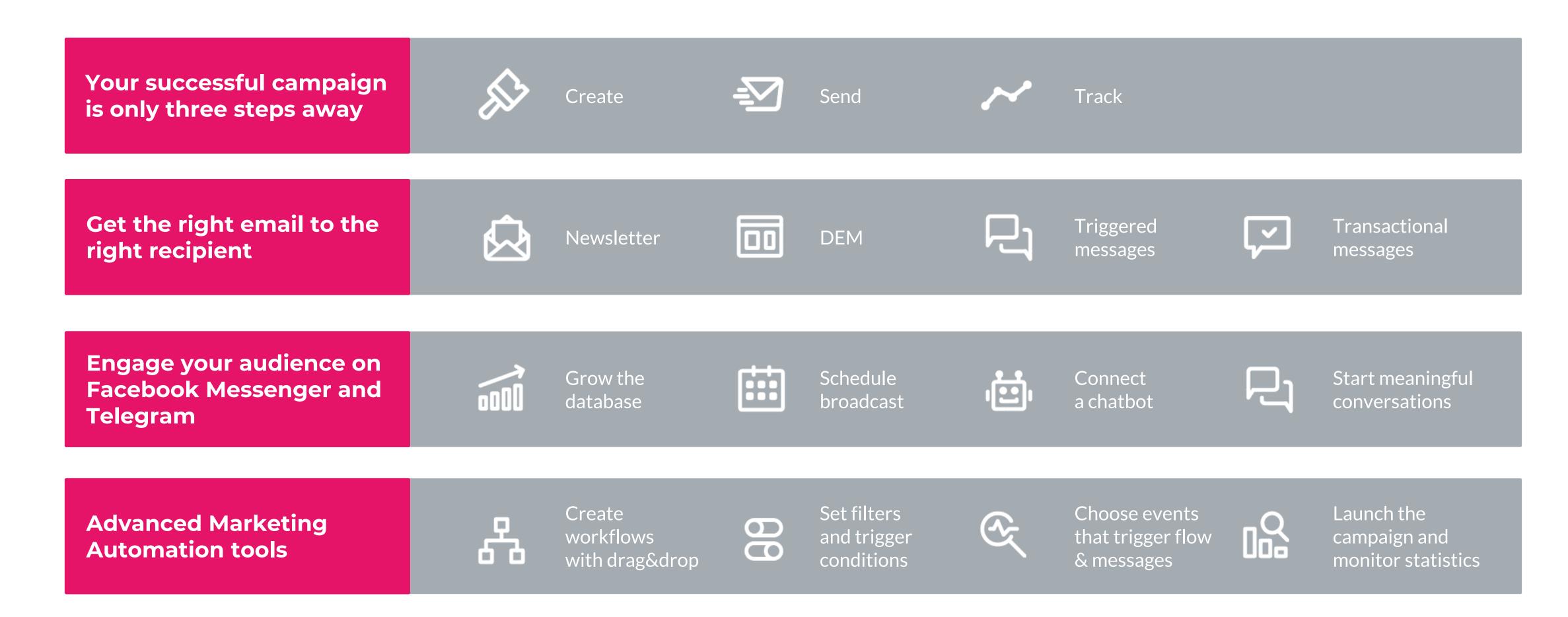




mailup.com



MailUp: the multichannel marketing solution





Business unit highlights: MailUp

Company

- Bootstrapped 2002, always profitable
- 10,000 clients across industries
- 22b+ messages sent per year
- •1b unique email addresses managed
- 100+ employees

Competition

- #1 in Italy (second player has 800 clients)
- Among top 5 players in Latam countries
- One of ~300 players
 worldwide, just a few
 support both Email & SMS

Strategy

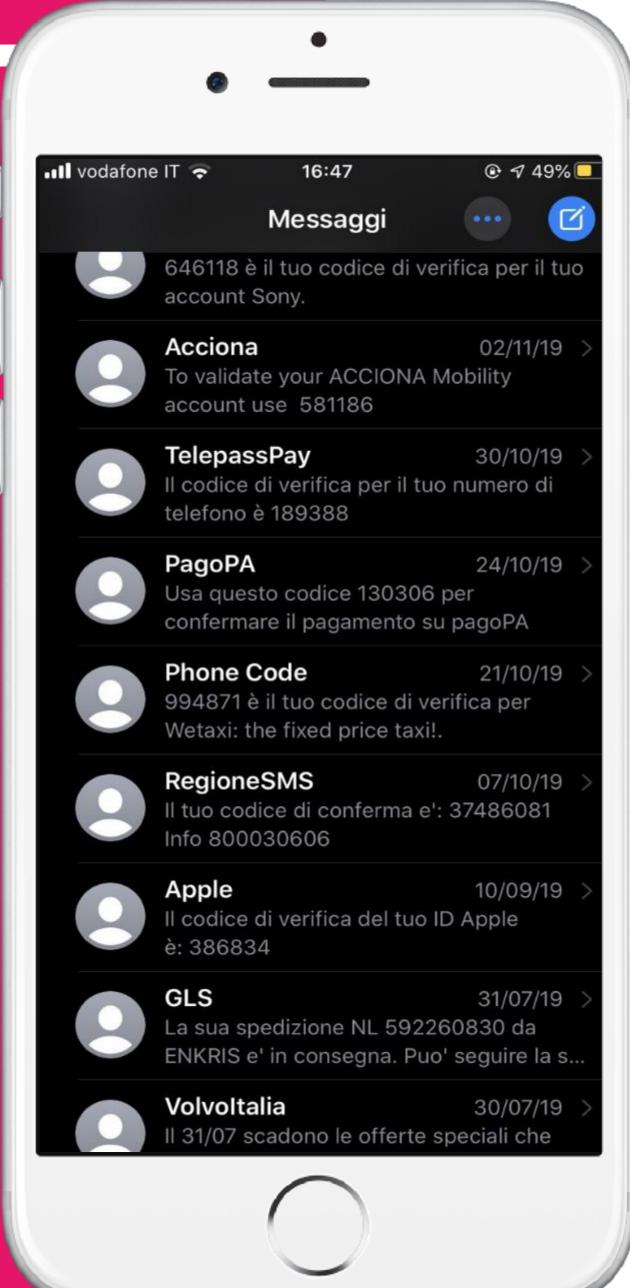
- Strengthen the market position in Italy and Latam
- Higher ARPA by increasing prices and crossselling Datatrics platform

Financials

- 8% revenue CAGR (3Y)
- €15.7M FY 2020 sales
- ~60% gross margin, ~ 27% EBITDA
- ~70% recurring (annual subscriptions)

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agiletelecom.com



Agile Telecom: the A2P wholesale messaging gateway





Agile Telecom: the A2P wholesale messaging gateway



Telecom provider (OLO - Licensed Operator) offering wholesale A2P SMS delivery



Specialized in low-latency **transactional messages** (One-time password / notifications / alerts and so on)



In-house developed technology for **SS7 protocol** (carrier-grade standard for voice and text) and dynamic adaptive routing

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Business unit highlights: Agile Telecom

Company

- Acquired 2015 (1x EV/Sales), profitable since 1998
- 300+ wholesale clients
- ~80 mobile carriers connected worldwide
- 16 employees

Competition

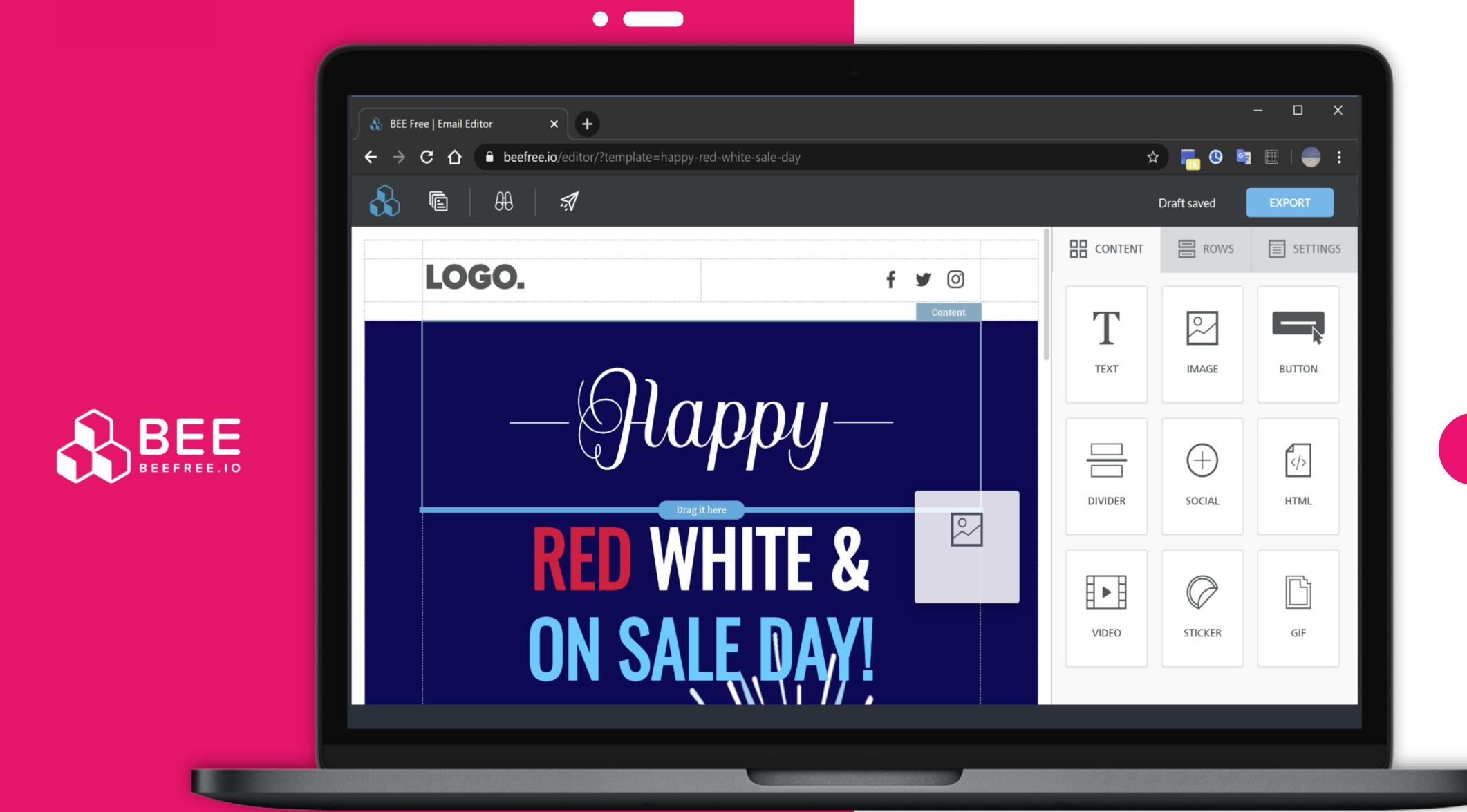
- #1 Italian player with ~2b sms sent yearly
- Price leadership thanks to complete coverage, scale economies and proprietary technology
- Other relevant competitors for Italian mobile termination: Kaleyra (financial industry), Mobyt, SMS Italia (Link Mobility)

Strategy

- Consolidate the Italian market leadership
- Expand coverage through agreements with Mobile Carriers in other European and emerging countries
- Cash productive: mature business allowing investments into most innovative areas

Financials

- 43% revenue CAGR (3Y)
- €43M FY 2020 sales
- 8-10% gross margin, 3-4% EBITDA



beefree.io



BEE / Best Email Editor: beautiful content, fast



Marketers are often also designers

They create content in all sorts of applications: a welcome email, a product launch landing page



BEE helps them make that content beautiful and fast

A drag-n-drop email and landing page editor to edit those templates that renders them seamlessly no matter the device, email client, charset

Two products built around the editor





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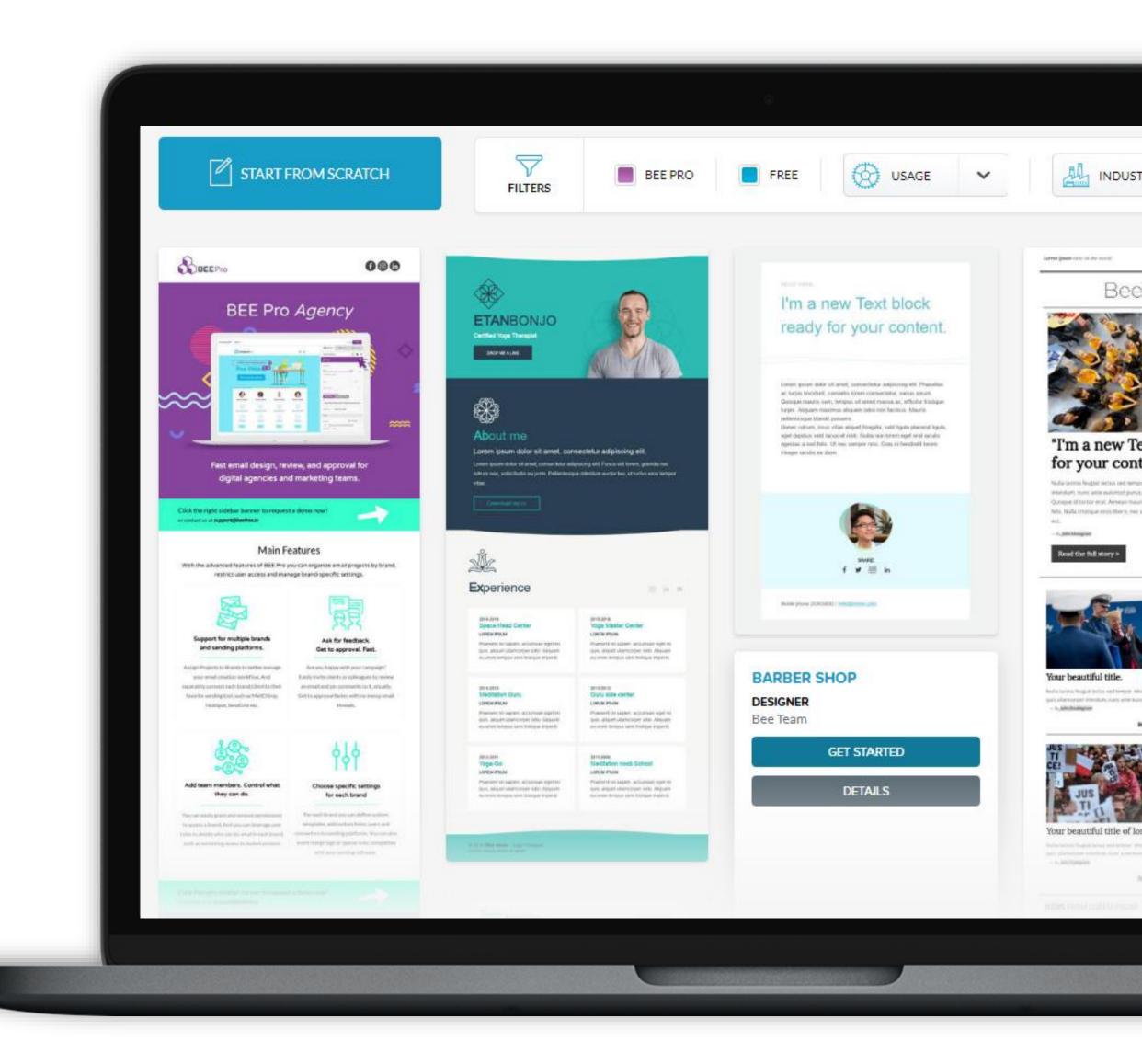
Growens.io Company of the Company of



BEE Pro

For Email Designers

- Hundreds of email templates
- Fast email creation workflow
- Multi-user support with roles and permissions
- Collaboration tools for review and approval
- Integrations with many marketing platforms
- Free editor generates product led-growth
- Community: a growing number of designers collaborate to enrich template lists

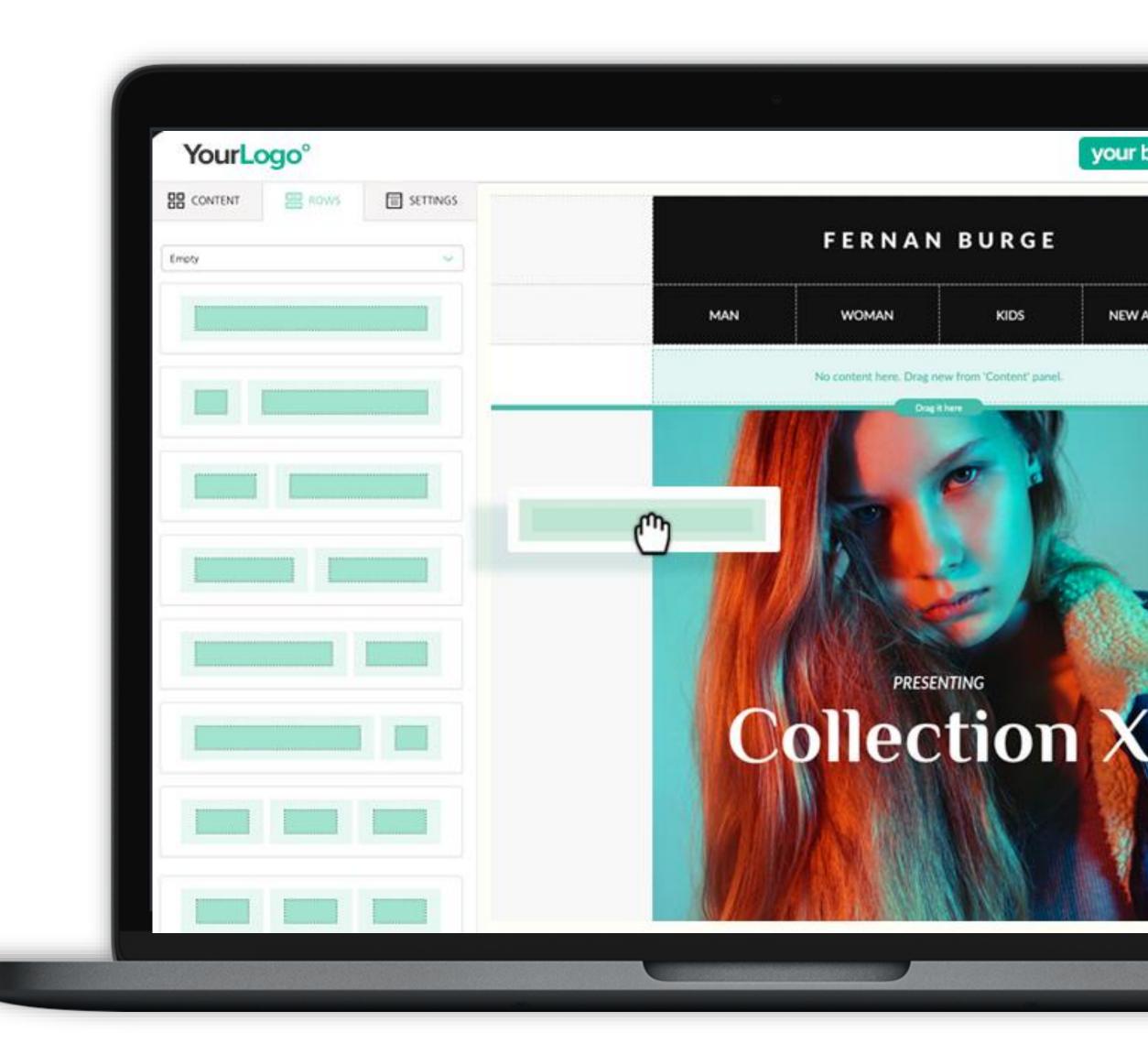




BEE Plugin

Embeddable email & page editor for SAAS

- A completely customizable editor
- Easy «Make vs Buy» pitch: companies save money and time by embedding BEE vs. building their own drag-n-drop editor
- Clear advantages:
 - Give a content editor users will love
 - Reduce time to market & cost
 - Easily and seamlessly integrated and connected
 - Zero maintenance cost to assure email clients compatibility overtime
 - 20 languages supported
 - Peace of mind from a large listed Group vs. buying a startup solution





Business unit highlights: BEE

Company

- MailUp technology spin-of >
 Startup in Silicon Valley
- Business team and IP in USA, technological team in Italy
- 7,000+ BEE Pro users, 600+ SaaS developers, 200,000+ free users
- 40 employees

Competition

- #1 player
- Small niche market
- Few players, mainly start-ups and followers of BEE

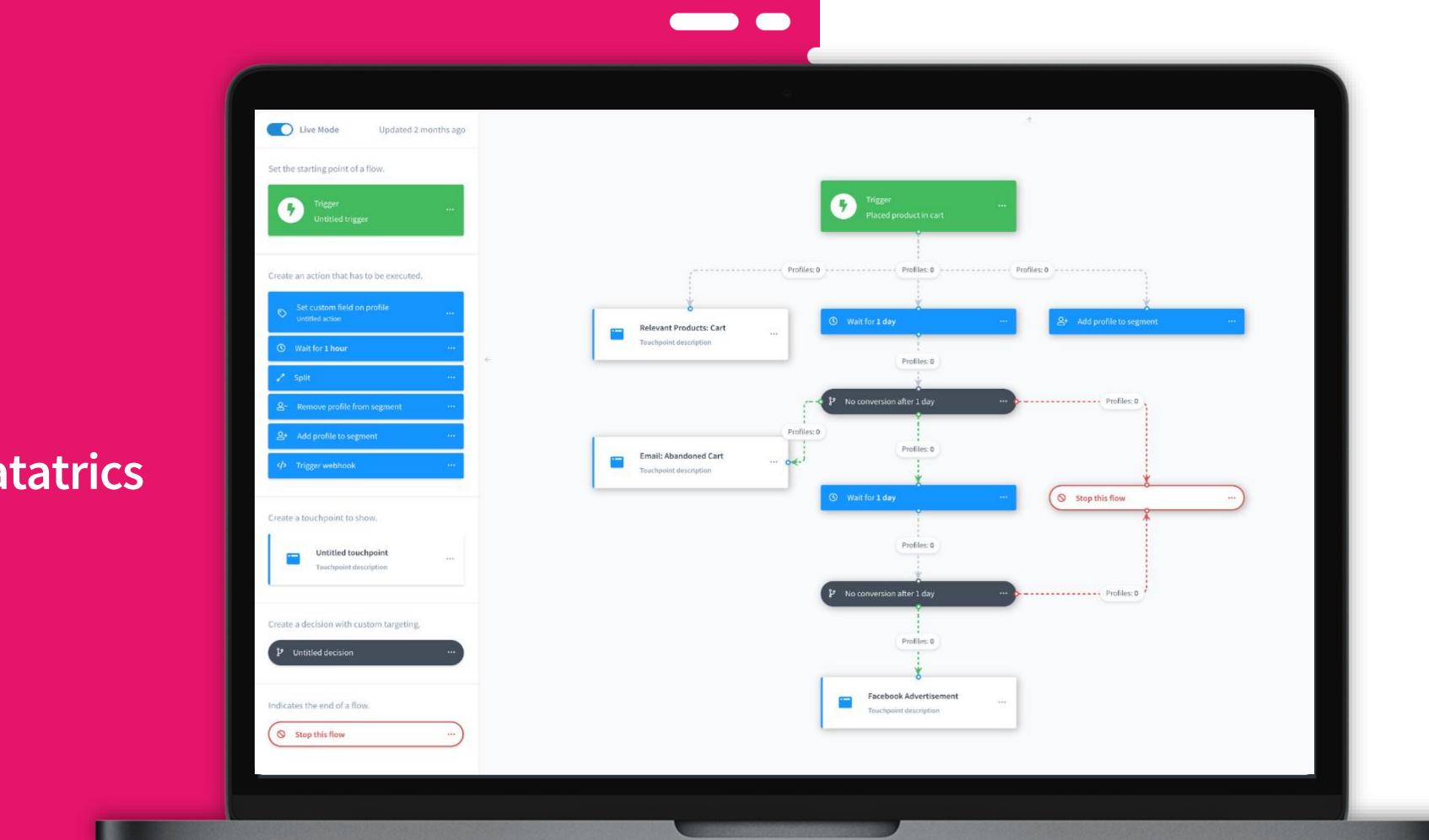
Strategy

- To become the world leading standard for content creation, starting from email and landing pages
- Open platform that supports third party Add-ons
- Leverage the free version to build a worldwide community of Designers to build the richest template catalog

Financials

- 87% revenue CAGR 3Y
- €3.9M FY 2020 sales
- ~80% gross margin, 13% EBITDA (self-financing growth)

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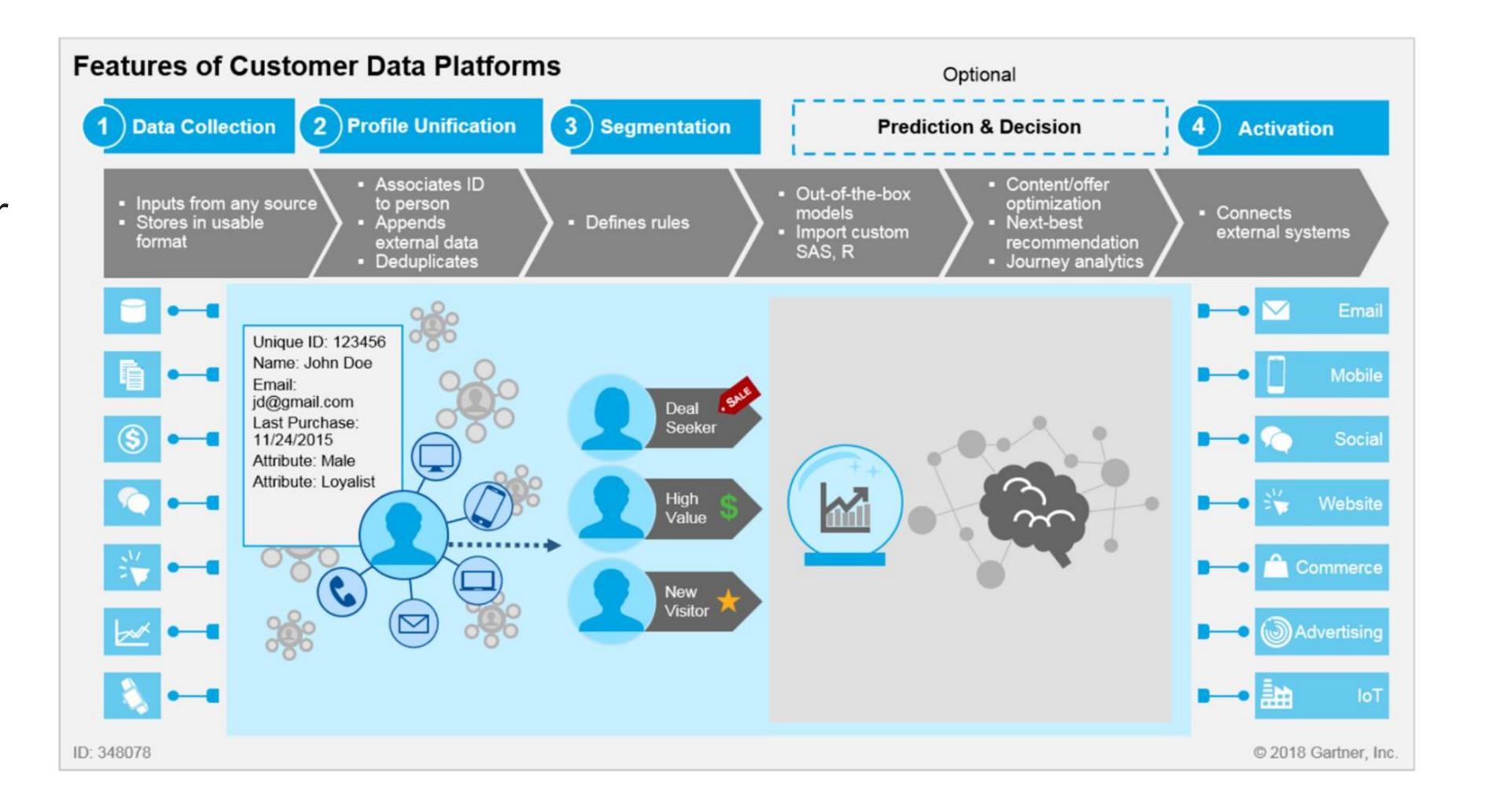


datatrics.com



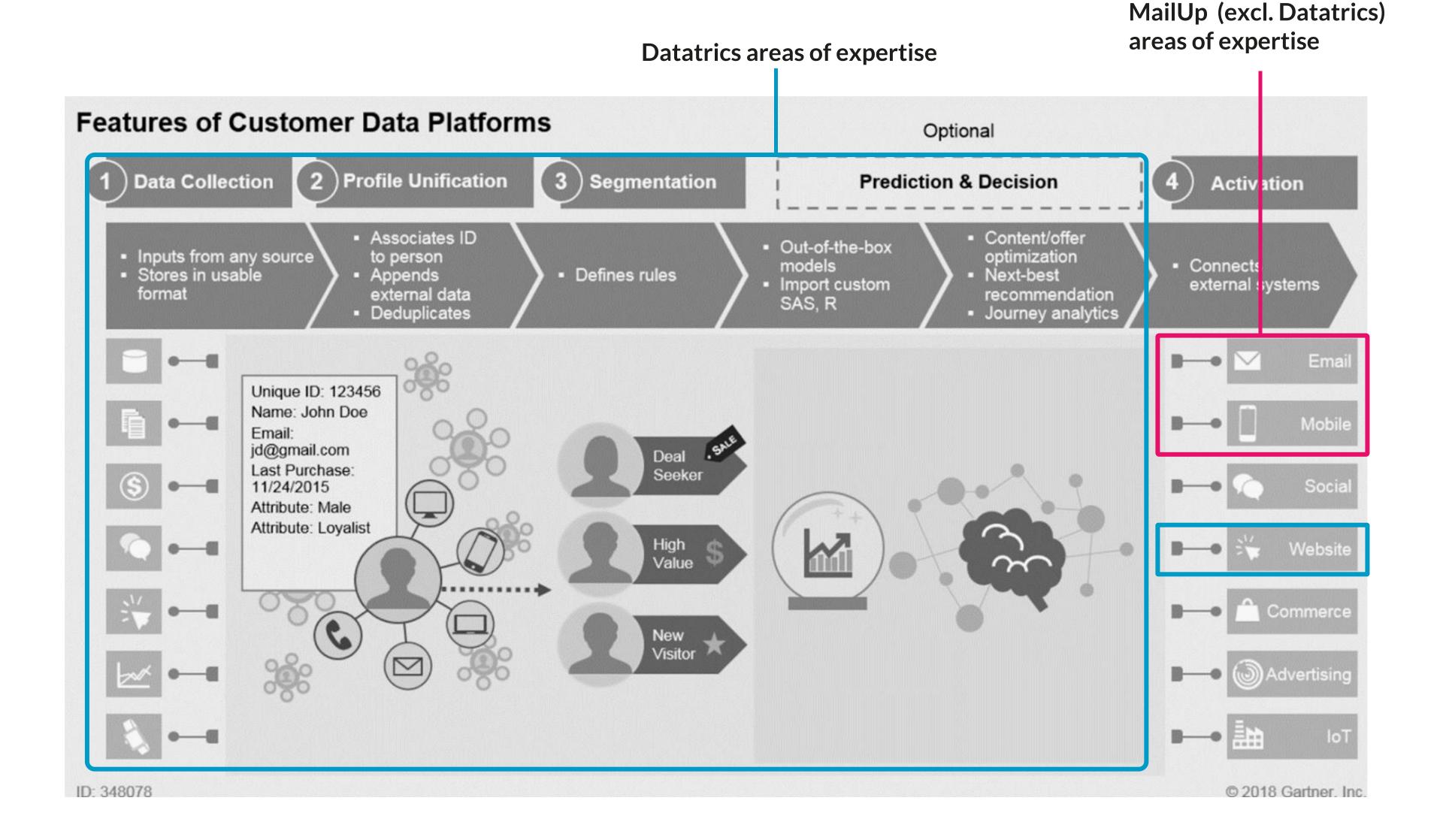
Datatrics

Al-powered actionable Customer Data Platform (CDP)



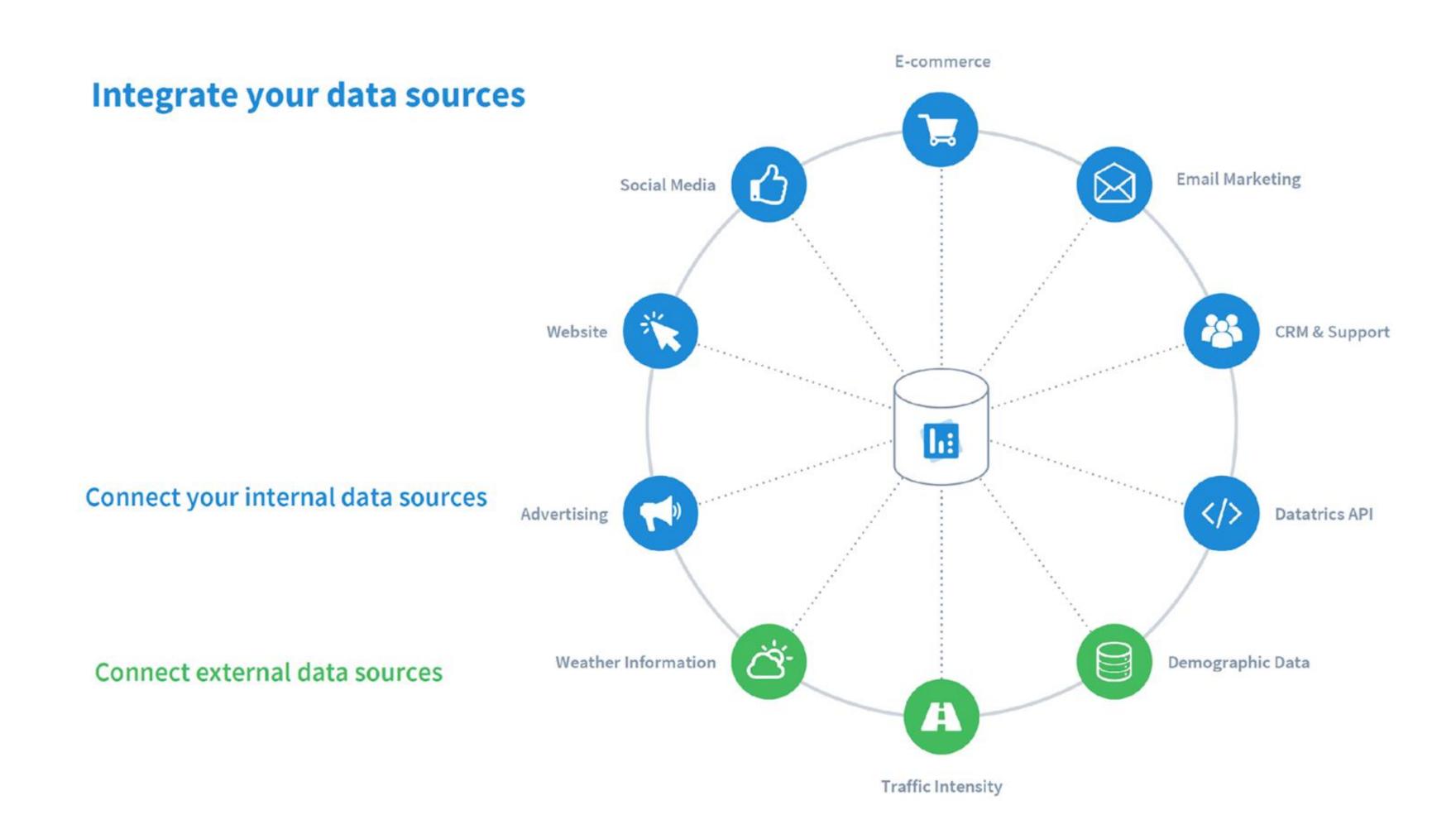


Datatrics + MailUp



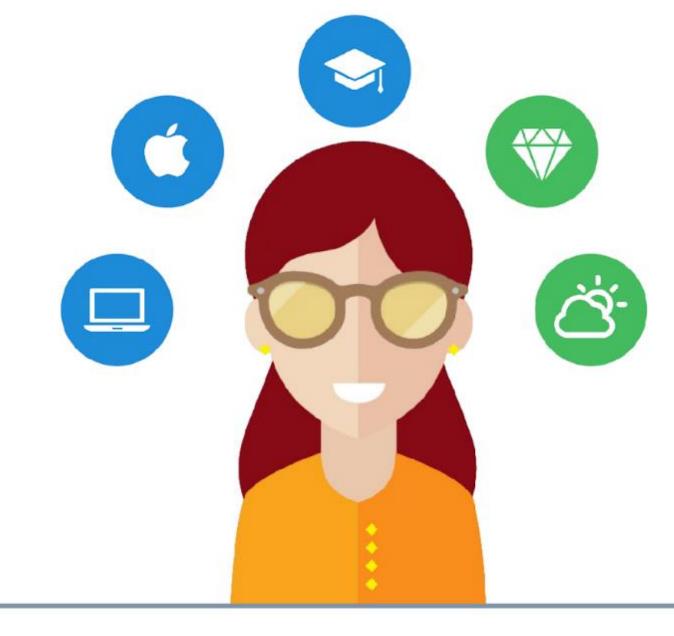


Datatrics: Product, business, technology





Datatrics: Create 360° customer profiles



Name Sarah Jones

Country The Netherlands

City Amsterdam, North Holland

Email sarah@gmail.com

Studied at University of Amsterdam

Has an above average income

Clicks on advertisement for best reviewed laptops







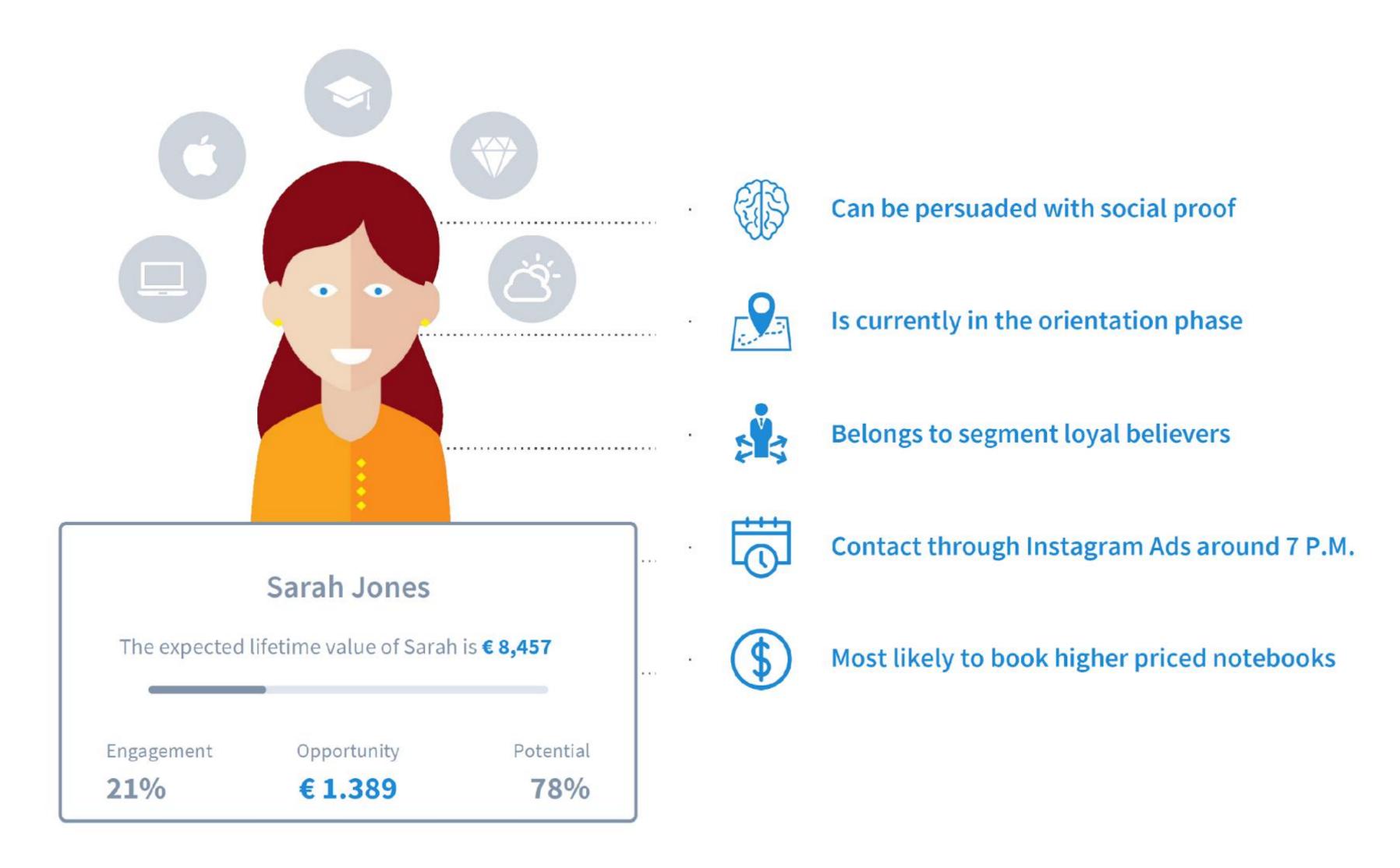


Likes your page on Facebook

Books when forecast is good

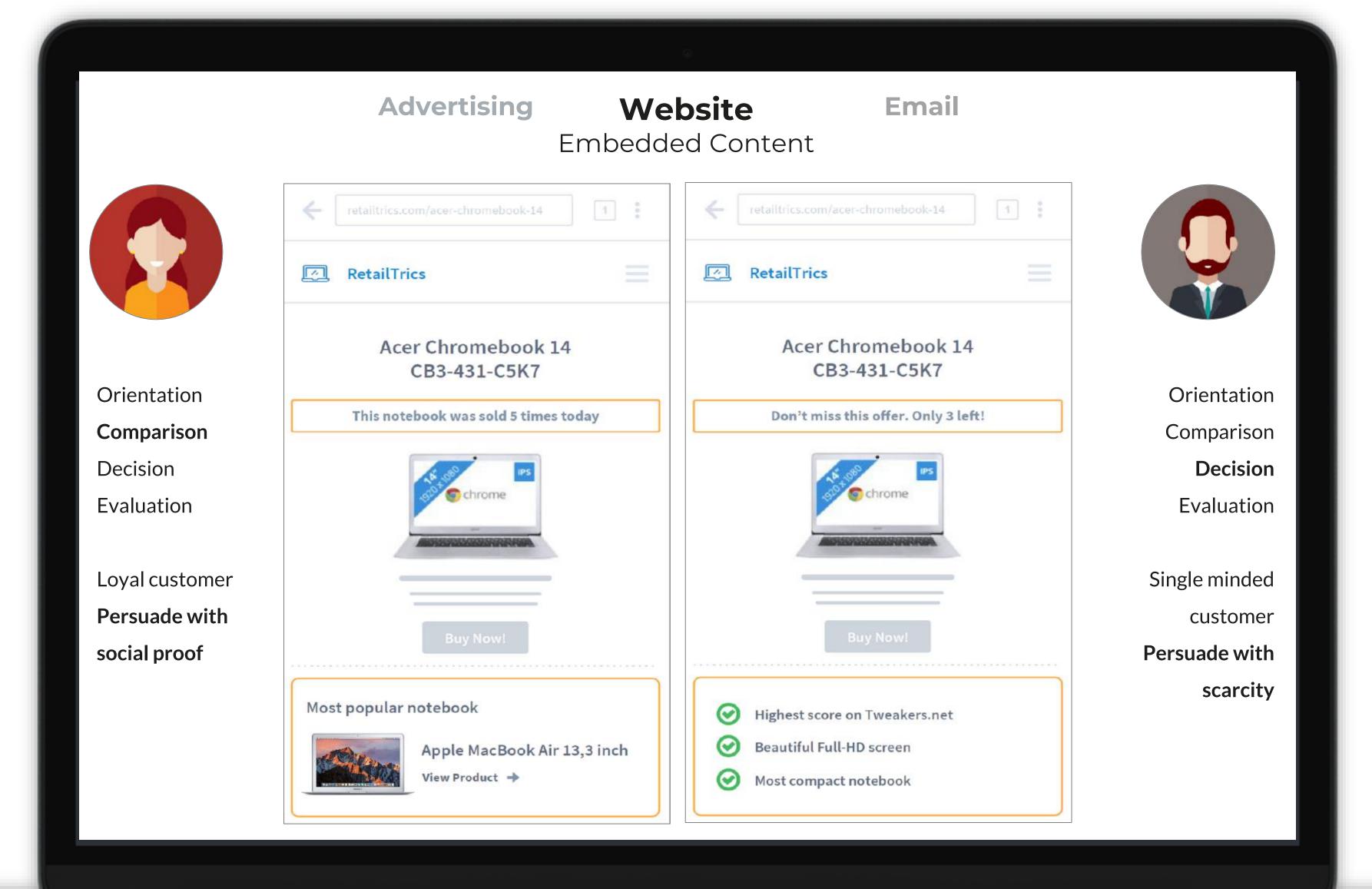


Datatrics: Future behaviour





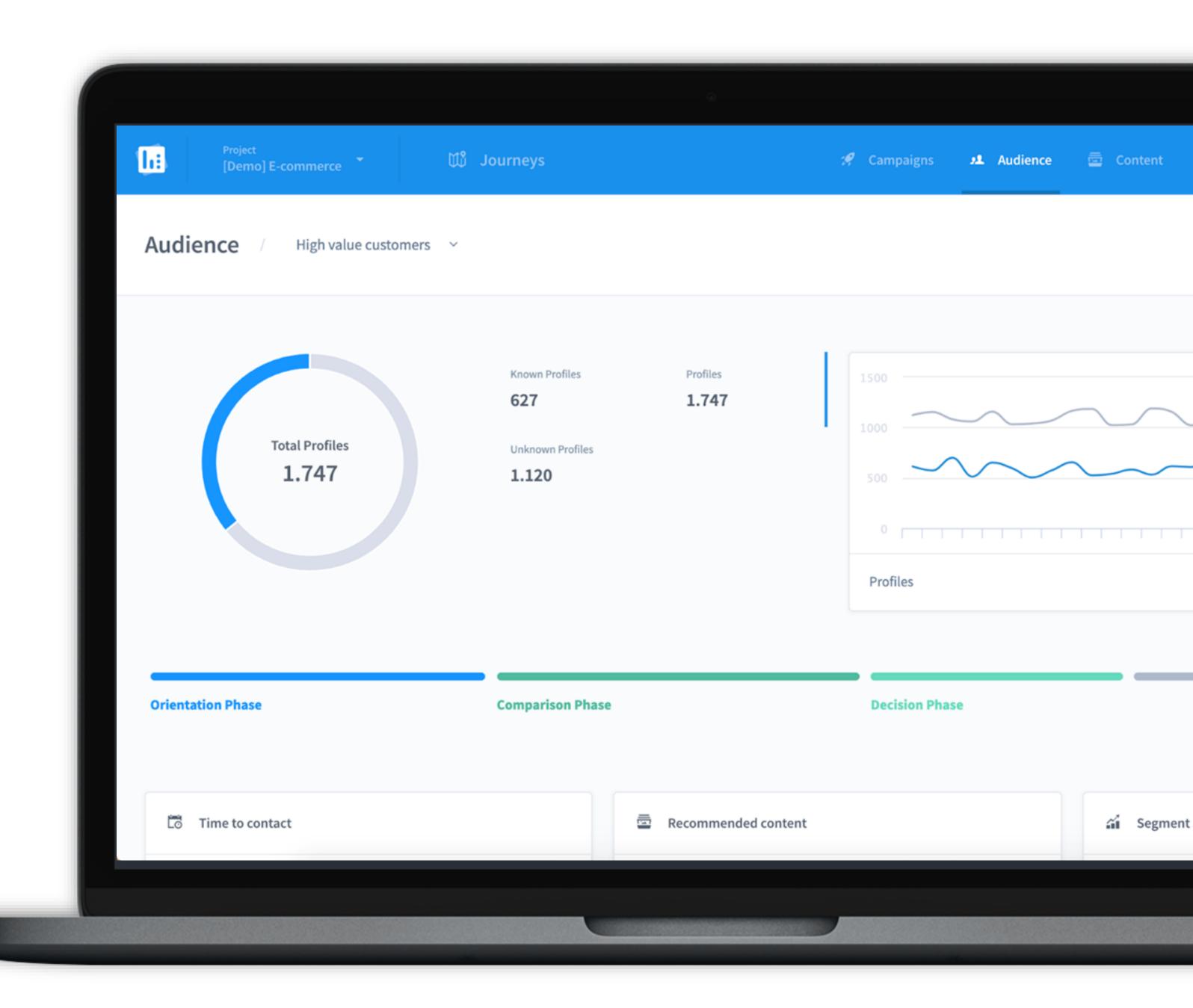
Datatrics: Output





Datatrics

- Actionable Customer Data Platform that enables mid-size marketing teams to use predictive data-driven omni-channel orchestration for customer engagement and journey management
- Enriches traditional marketing automation with artificial intelligence (AI)
- 150+ plug-and-play connectors with most used marketing tools to ease adoption





Business Unit highlights: Datatrics

Company

- Fast-growing startup acquired in the Netherlands in 2018
- 50+ employees
- 300+ clients including, LeasePlan, BP, CarGlass, Rabobank
- Ready for international expansion

Competition

- Mid-market positioning where large US players (Adobe, Salesforce, Acoustic) focus on enterprise clients
- #1 player in the Netherlands
- Around 50 competitors worldwide, mostly startups
 VC-backed (Blueconic, Agillic)
- More advanced than traditional personalization engines (Barilliance, Dynamic Yield, Clerk.io)

Strategy

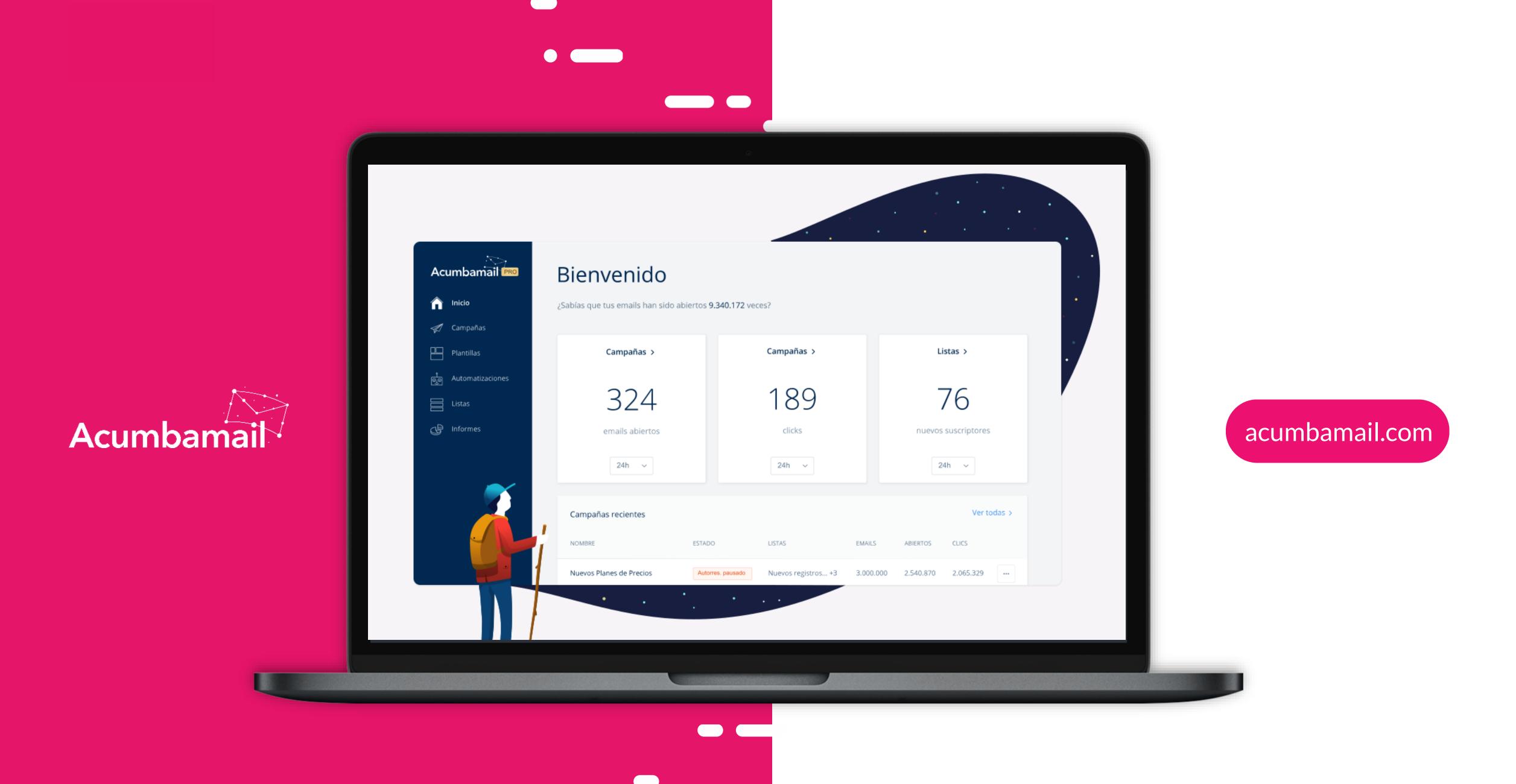
- Cross-selling to MailUp clients in Italy and Latam
- Expansion in Germany and Nordics
- Leveraging the Growens.io skills and brand to foster growth on mid-large companies
- Data-core that enables further innovations and acquisitions

Financials

- EV = € 3.8M (€ 2.3M in cash, € 1.5M in newly issued shares)
- Earn-out scheme (max €3M in shares in max 4Y)
- The founder / CEO paid only in shares (3-4 years lock-up)
- €2.9M FY 2020 sales

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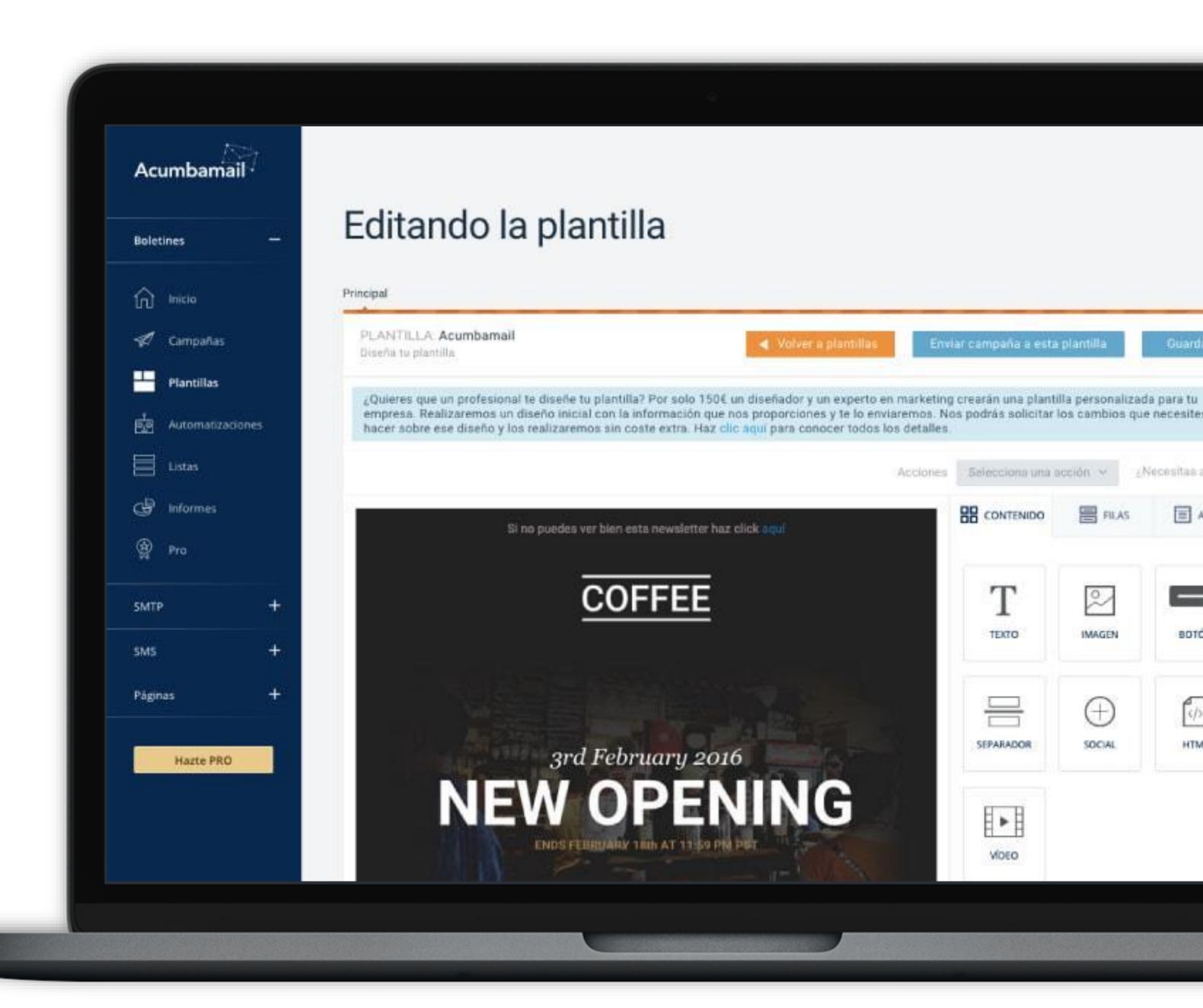
76% gross margin





Acumbamail

- Low-touch solution for SMEs in Spain and LatAm offering email, SMS, landing pages and marketing automation
- Freemium self provisioning solution
- 55,000+ users o/w 3,000+ paying
- 1.6m Revenues (94% recurring) with 20% ebitda and 32% growth
- 11 employees
- New product launched: <u>gumbamail.com</u>





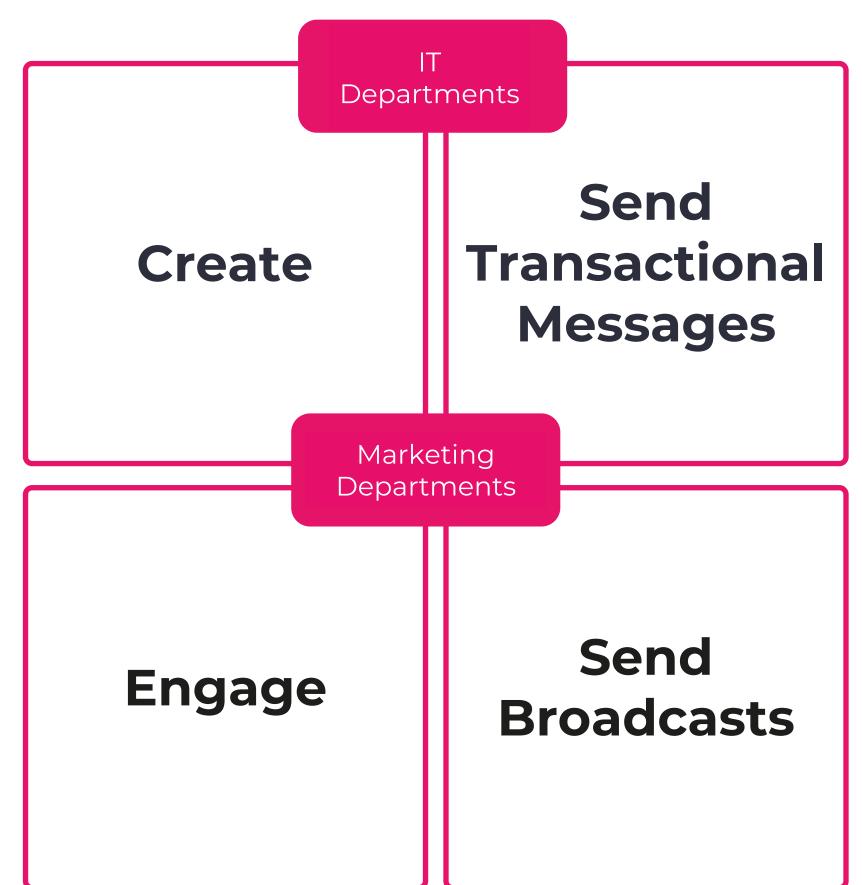
Needs we serve

Most marketing departments within companies (and software developers serving them)

have these needs

Templates for receipts, newsletters, welcome series, etc.

Prospects and customers during their personal journey



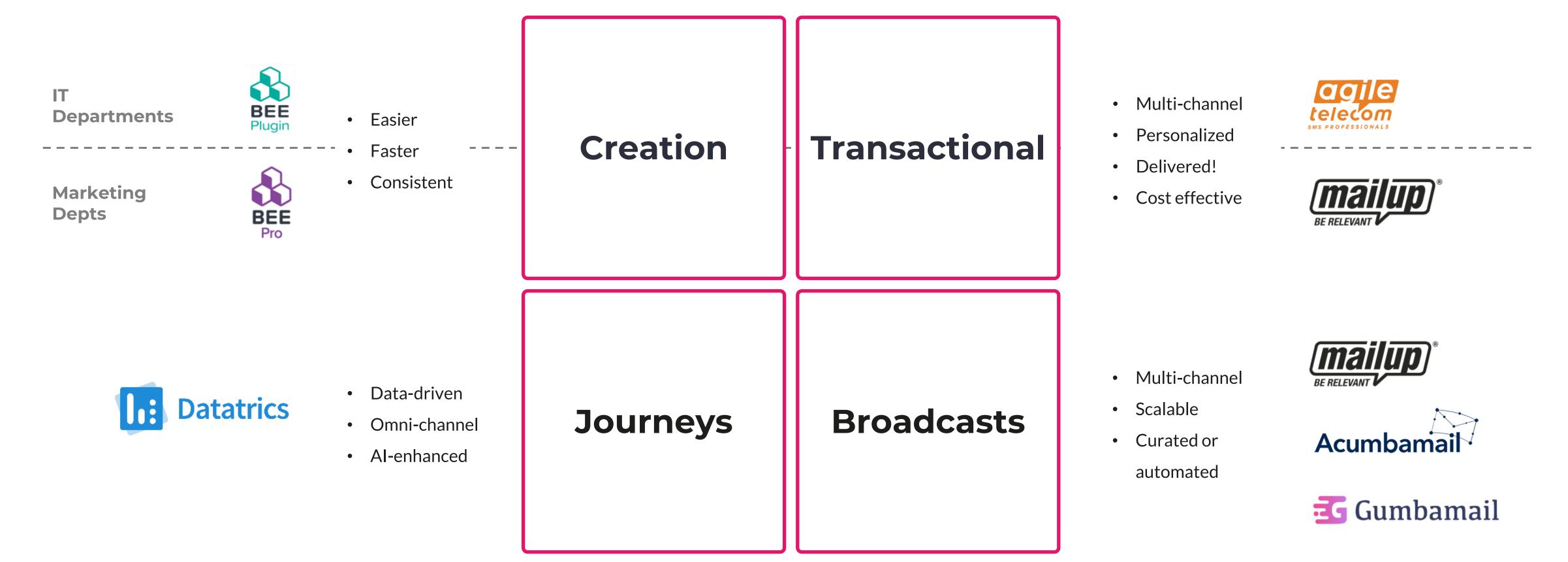
Notifications, order confirmations, password reminders, etc.

Promos, newsletters, blog updates, etc.



Needs we serve

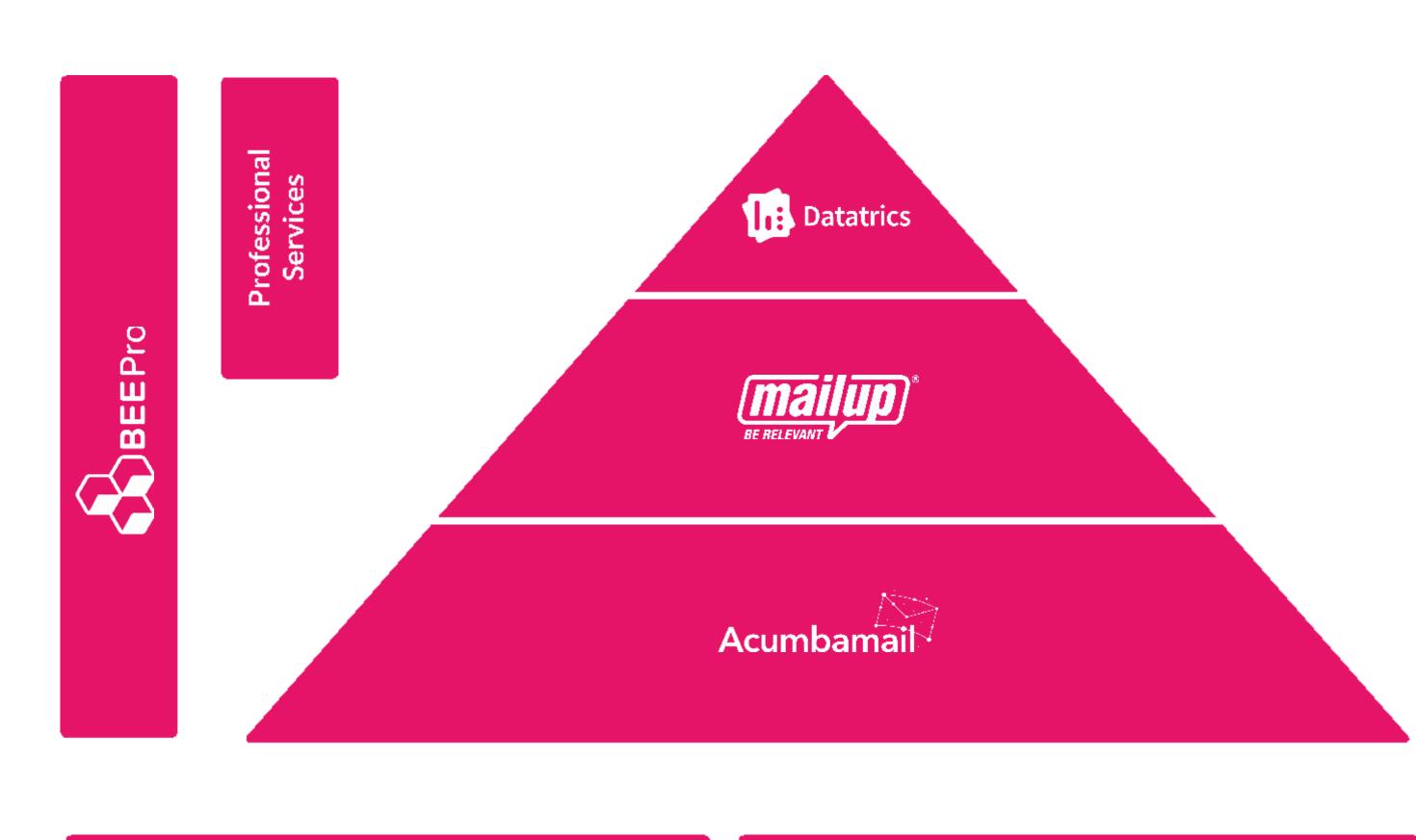
Why choose Growens.io?





Products & Markets

MARKETING







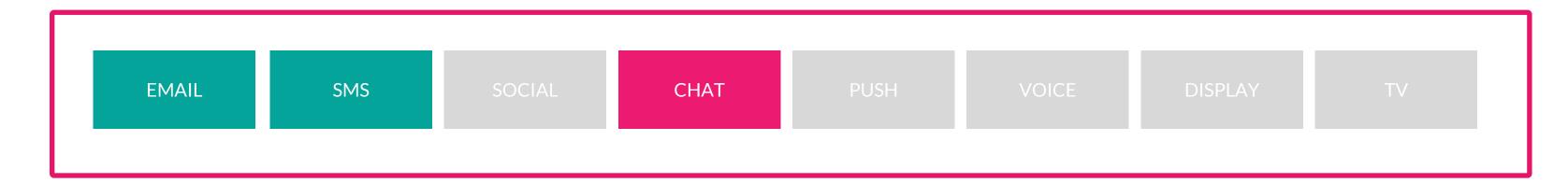
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Industry Structure and Group Positioning

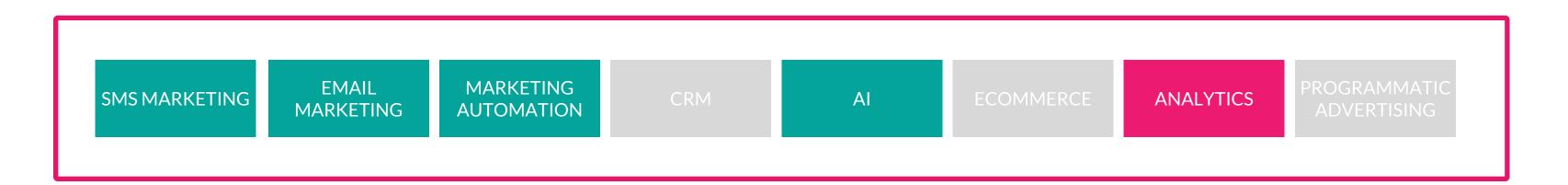
Message delivery

for Developers / IT



Platforms

for Marketers



Content Creation

for Designers / Developers



- Capturing value across the chain
- Increasing knowledge and exploit innovation

Current products

New products via R&D or M&A

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Growens.io Company of the Company of



Main competitors

	MailUp / Acumbamail	Agile Telecom	Datatrics	BEE
Italy	%contactlab → MagNews	©kaleyra Sinsit Commify	ADABRA Know your Customer, Enjoy the Experience Neosperience	BEE PRO (FOR EMAIL DESIGNERS) EDMdesigner
Europe	⊚ dotdigital CleverReachSendinblue SplioMappGetResponse	Sinch Mitte	blueconic * CLERK.IO * CLERK.IO * CLERK.IO * Selligent© MARKETING CLOUD agilic ** ** ** ** ** ** ** ** **	FOLEON S StampReady Stamplia Stripo Stensul @ chamaileon
Others	Latin America Commercial emBlue Rest of the World ActiveCampaign > SendGrid KLAYIYO Marketing Monitor	infobip itwilio nexmo bandwidth Wavecell		BEE PLUGIN (FOR DEVELOPERS) EDMdesigner unlayer stripo email
	Constant Contact*	© Clickatell Unlock Possibilities	i EALIUM	



Competitive Advantages

Agile Telecom

- Largest Italian provider (best terms)
- Proprietary SS7 technology
- Efficient (16 employees)

Acumbamail

- Fully local (Spain)
- Efficient go-to-market
- Scalable (6,000 users per employee)

MailUp

- Italian leadership (top-of-mind)
- Proprietary Deliverability Technology
- Multichannel (email, sms, messaging apps)

BEEPlugin

- Global leadership
- Proprietary rendering technology
- Multiple content types + Widget marketplace

BEEPro

- Large Email Designers Community
- Aggressive pricing with freemium
- Global leadership

Datatrics

- Dutch leadership
- Unique freemium + self-provisioning in the CDP space
- Strong partners network



Competitive Advantages

Agile Telecom

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BEEPlugin

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Acumbamail

Fully local (Spain)

Growens

- Synergies and scale economies
- Talent attraction
- Peace-of-mind for clients
- Diversified and balanced portfolio (multiple regions, multiple markets)
- Long experience in an fast-pace evolving market

Global leadership

MailUp

- Italian leadership (top-of-mind)
 - ultichannel (email, sms, messaging apps)

oprietary Deliverability Technology

Datatrics

itch leadership

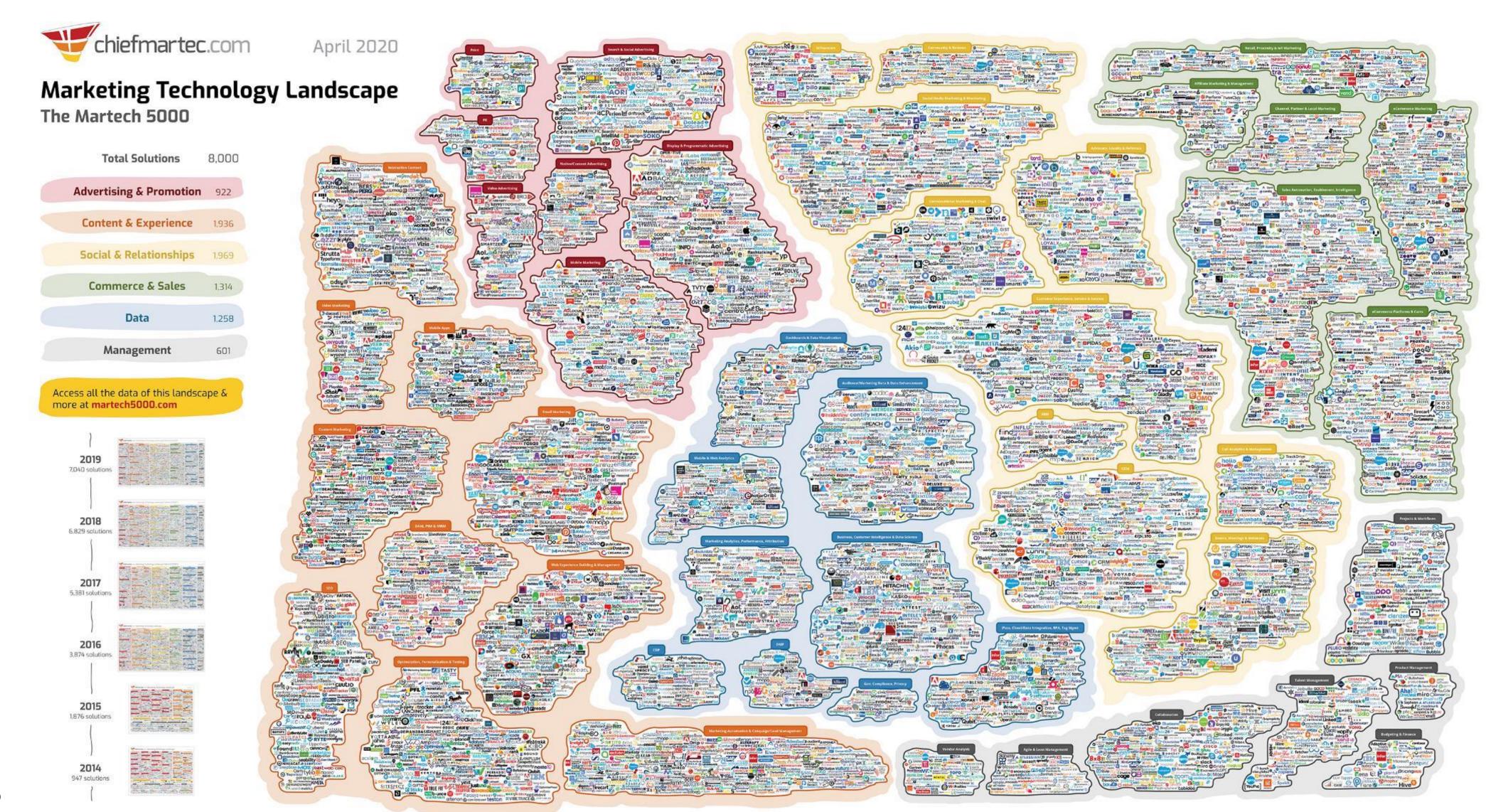
ique freemium + self-provisioning

in the CDP space

Strong partners network

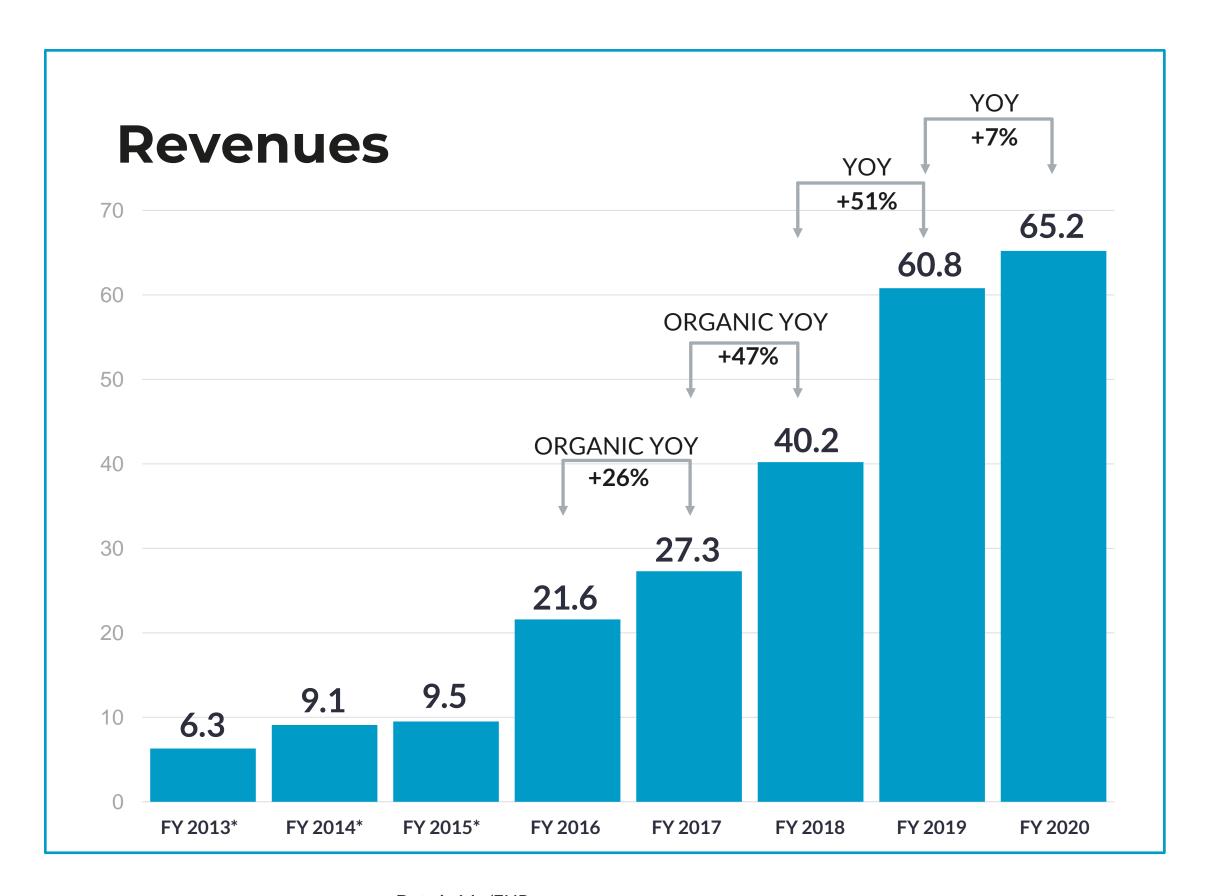


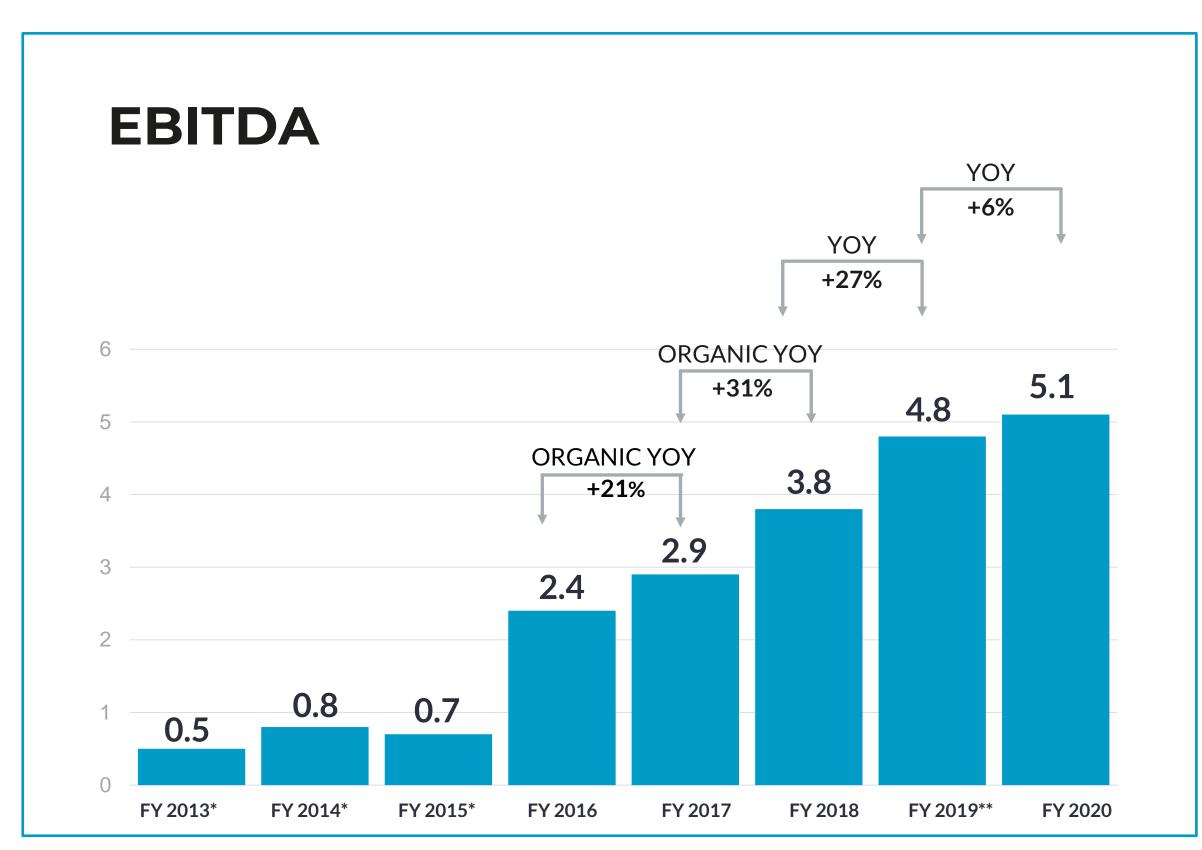
The competitive landscape





P&L





Data in Mn/EUR.

^{*}In 2016 Group transitioned to IFRS accounting standards. FY 2015 is restated. Therefore historical data may not be comparable. ** FY 2019 reported EBITDA affected by:

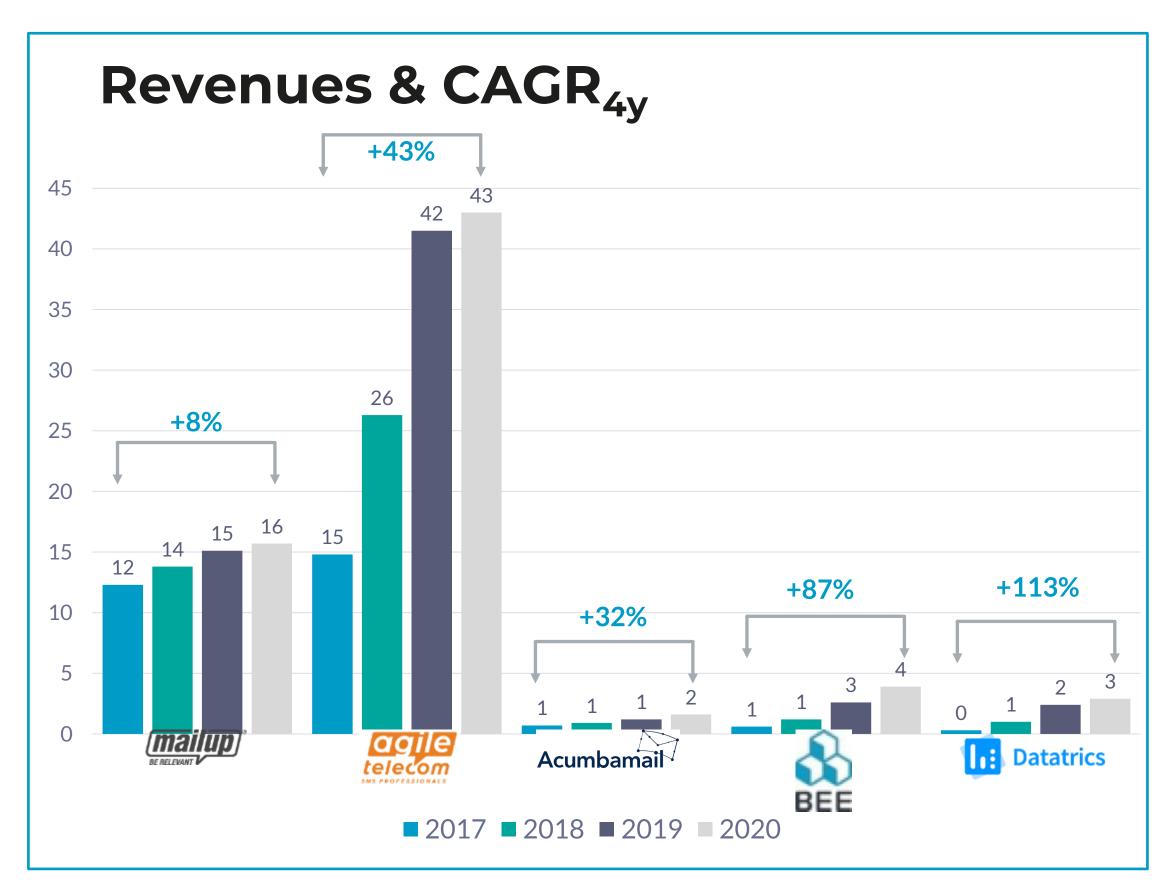
⁽i) the positive impact from first-time adoption of the new IFRS 16 on lease accounting without comparative data restatement, starting from 1 January, 2019 (ca EUR 834k);

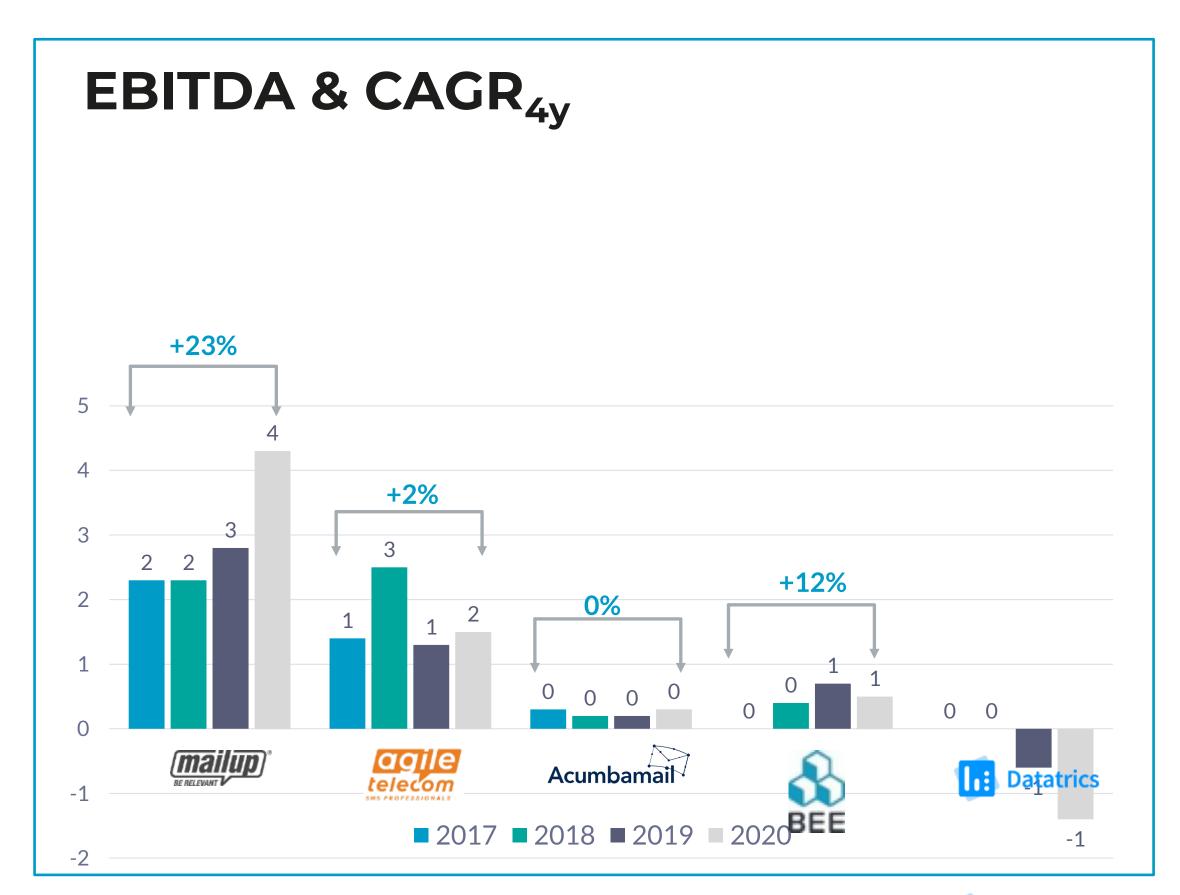
⁽ii) the negative impact of ca. EUR 1M from contingent liabilities on certain supplies for Agile Telecom, solved with a transaction and subsequently discontinued;

⁽iii) the negative effect of Datatrics start-up margins by ca. EUR 600k



By business unit

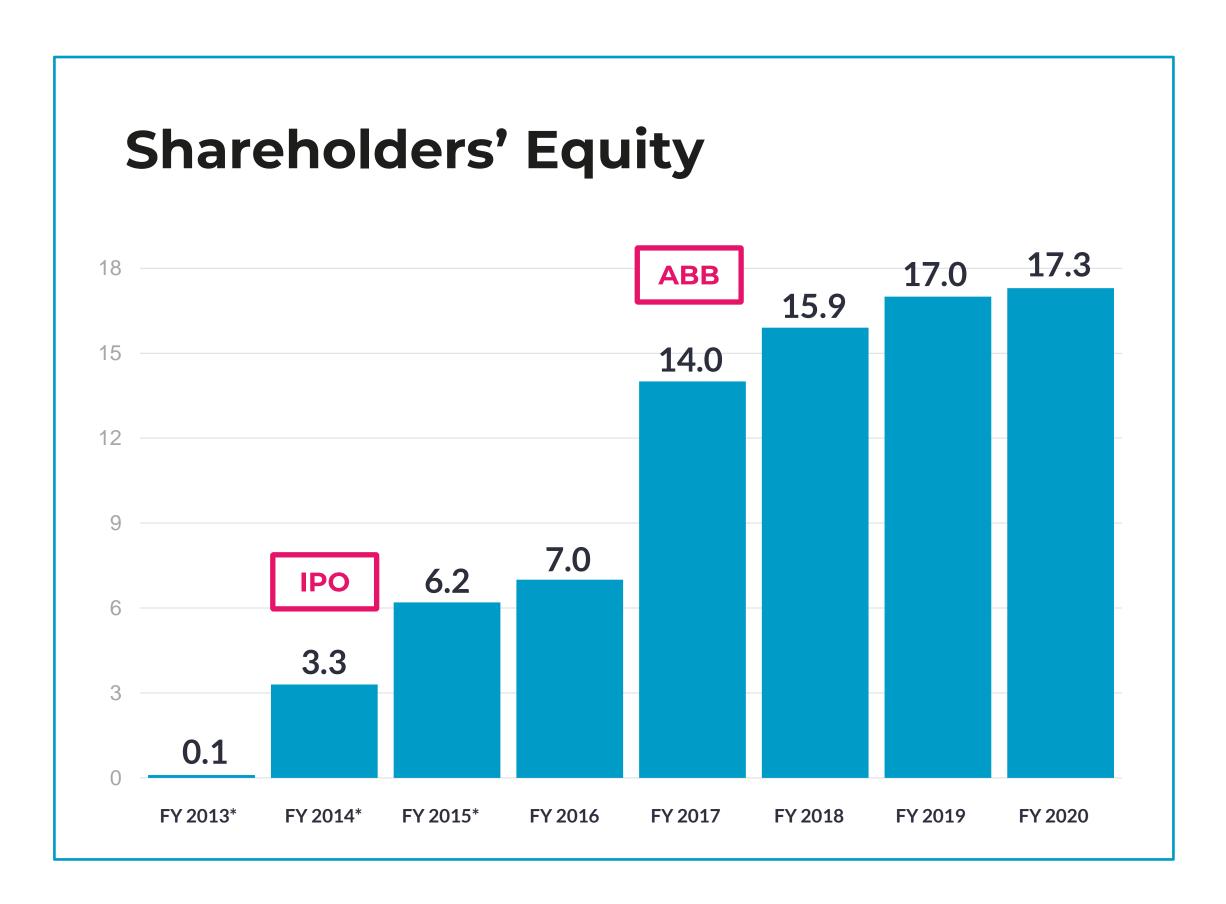


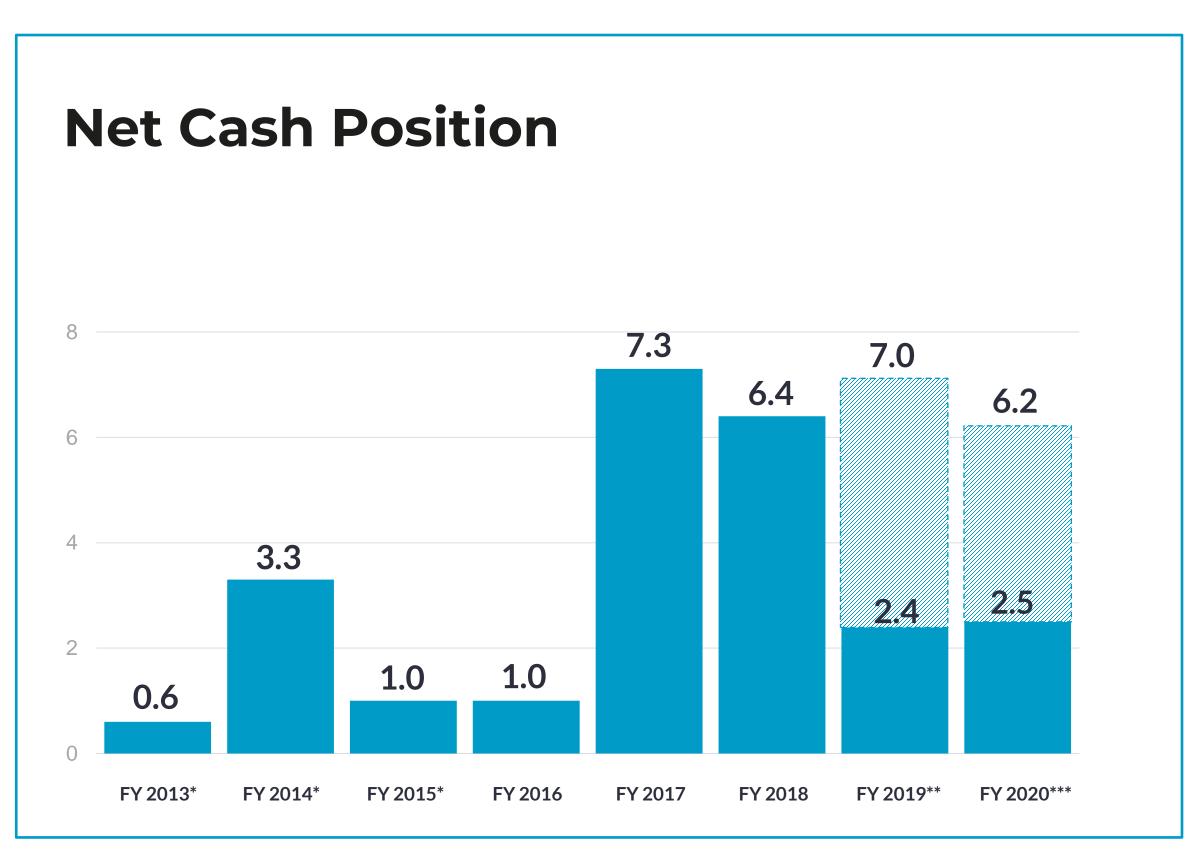






Balance Sheet





^{*}In 2016 Group transitioned to IFRS accounting standards. FY 2015 is restated. Therefore historical data may not be comparable.

Cash ca. EUR 9.9Mn

^{** 2019} NFP variation influenced by: Positive operating cash flow, bigger debt figure from IFRS 16 first-time adoption (EUR 4.6Mn) cash outs for the last earn-out tranche on Agile Telecom (EUR 600k) and second +third tranche on Datatrics's purchase price (EUR 748k).

^{***2020} NFP also shown gross of IFRS16 impact Data in Mn/EUR.



Q1 2021 NFP

Consolidated Net Financial Position	31/03/2021	31/12/2020	Change	Ch.%
A. Cash	9,082,989	9,866,364	(783,375)	(7.9%)
B. Cash equivalents	О	0	0	0.0%
C. Assets held for sale	195	195	0	0.0%
D. Cash and cash equivalents (A) + (B) + (C)	9,083,184	9,866,559	(783,375)	(7.9%)
E. Current financial assets	0	0	0	0.0%
F. Due to banks short term	246,921	69,400	177,521	255.8%
G. Current financial debt	864,834	916,100	(51,267)	(5.6%)
H. Other financial liabilities short term	1,005,035	1,029,099	(24,064)	(2.3%)
I. Current financial position (F) + (G) + (H)	2,116,790	2,014,599	102,190	5.1%
J. Net short term financial position (I) - (E) - (D)	(6,966,394)	(7,851,959)	885,565	(11.3%)
K. Due to banks medium/long term	2,392,702	2,641,533	(248,831)	(9.4%)
L. Bonds issued	0	0	0	0.0%
M. Other financial liabilities medium/long term	2,559,220	2,696,519	(137,299)	(5.1%)
N. Non current financial position (K) + (L) + (M)	4,951,922	5,338,052	(386,130)	(7.2%)
O. Net financial position (J) + (N)	(2,014,472)	(2,513,907)	499,435	(19.9%)
o/w H. Current financial liabilities Rights of Use IFRS 16	1,005,035	1,029,099	(24,064)	(2.3%)
o/w M. Non current financial liab. Rights of Use IFRS 16	2,559,220	2,696,519	(137,299)	(5.1%)
O. Net financial position without IFRS 16 effect	(5,578,727)	(6,239,525)	660,798	(10.6%)

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By Business Line

FY 2020

	FY 2020	%	FY 2019	%	Change	Ch. %
Email Revenues	16,471,759	25.3%	14,264,235	23.5%	2,207,524	15.5%
SMS Revenues	44,517,527	68.2%	42,724,773	70.3%	1,792,755	4.2%
Predictive Marketing Revenues	2,712,047	4.2%	2,280,294	3.8%	431,752	18.9%
Other Revenues	1,532,255	2.3%	1,528,040	2.5%	4,215	0.3%
Total Revenues	65,233,588	100.0%	60,797,342	100.0%	4,436,247	7.3%
Gross Profit	20,796,106	31.9%	16,688,920	27.5%	4,107,186	24.6%
Ebitda	5,088,705	7.8%	4,795,229	7.9%	293,476	6.1%
Ebit	1,379,955	2.1%	1,849,507	3.0%	(469,553)	(25.4%)
Ebt	1,201,146	1.8%	1,822,335	3.0%	(621,189)	(34.1%)

Q1 2021

	Q1 2021	%	Q1 2020	%	Change	Ch. %
Email Revenues	4,378,239	26.4 %	3,938,846	24.9 %	439,392	11.2%
SMS Revenues	11,264,296	67.9 %	10,872,678	68.7 %	391,618	3.6 %
Predictive Marketing Revenues	696,421	4.2 %	785,175	5.0 %	(88,754)	(11.3 %)
Other Revenues	260,924	1.6 %	237,699	1.5 %	23,226	9.8 %
Total Revenues	16,599,881	100.0 %	15,834,399	100.0 %	765,482	4.8 %
Gross Profit	5,586,371	33.7 %	4,442,590	28.1 %	1,143,781	25.7 %
Ebitda	1,385,808	8.3%	546,021	3.4 %	839,787	153.8 %
Ebit	501,829	3.0 %	(275,236)	(1.7 %)	777,065	+282.3%
Ebt	4,378,239	26.4 %	3,938,846	24.9 %	439,392	11.2 %

Growens.io Data in EUR 46



By Business Unit

FY 2020

	REVENUES			EBITDA		
	FY 2020	FY 2019	Var %	FY 2020	FY 2019	Var %
MailUp	15.7	15.1	4.0%	4.3	2.8	52.5%
Agile Telecom	43.0	41.5	3.5%	1.5	1.3	8.9%
BEE	3.9	2.6	52.3%	0.5	0.7	(33.4%)
Datatrics	2.9	2.4	21.3%	(1.4)	(0.6)	(162.2%)
Acumbamail	1.6	1.2	29.9%	0.3	0.2	44.6%
Holding	6.4	3.5	81.9%	(0.4)	(0.6)	29.5%
Consol. Adjustments	(8.2)	(5.5)			-	-
IFRS 16 Impact		-	-	0.4	0.8	•
Total	65.2	60.8	7.3%	5.1	4.8	5.9%

Q1 2021

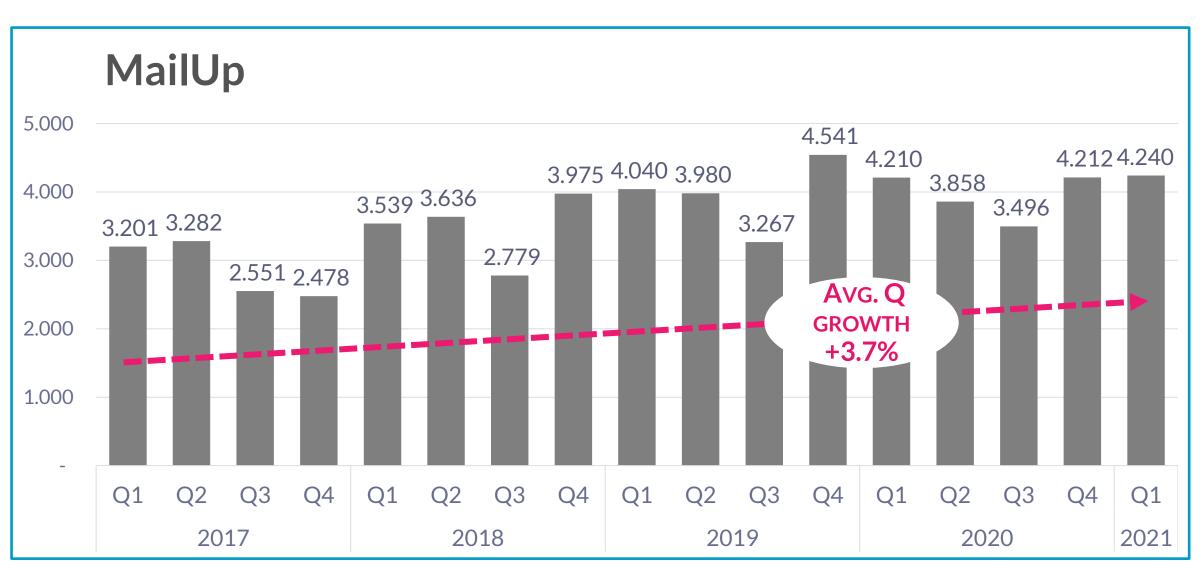
	REVENUES			EBITDA		
	Q1 2021	Q1 2020	Var%	Q1 2021	Q1 2020	Var%
MailUp	3.9	3,9	(1.5%)	1.0	0.6	58.1%
Agile Telecom	11.0	10.5	4.5%	0.5	0.1	329.2%
BEE	1.1	0.9	27.2%	0.2	0.06	249.0%
Datatrics	0.7	8.0	(17.5%)	(80.0)	(0.3)	74.9%
Acumbamail	0.5	0.4	34.1%	0.1	0.07	73.3%
Holding	1.3	1.1	17.0%	(0.4)	(0.07)	(464.0%)
Consol. Adjustments	18.5	17.7	4.7%	1.3	0.5	180.2%
IFRS 16 Impact	(1.9)	(1.8)		0.07	0.08	
Total	16.6	15.8	4.8%	1.4	0.5	153.8%

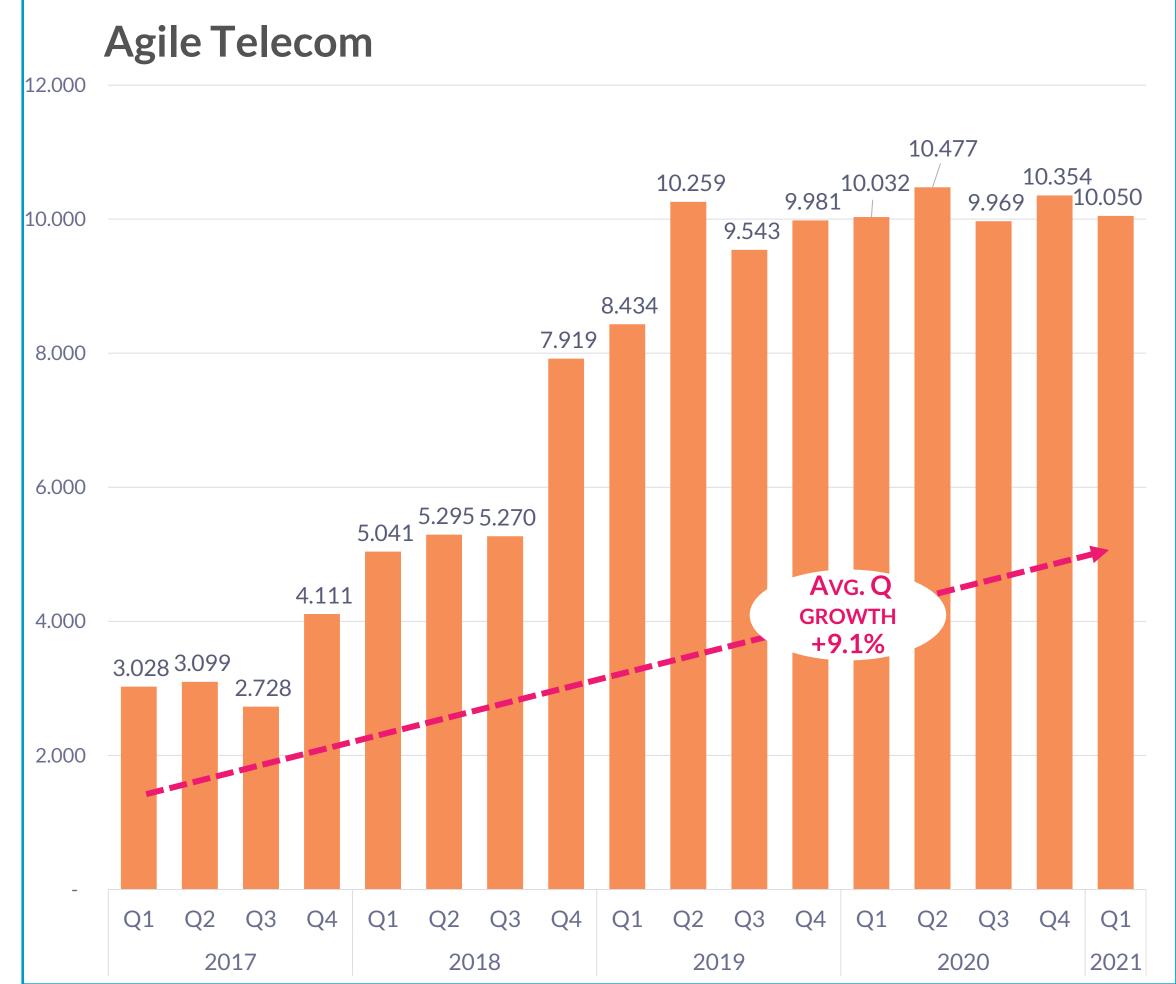
Data in Mn/EUR

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Quarterly sales by business unit / 1





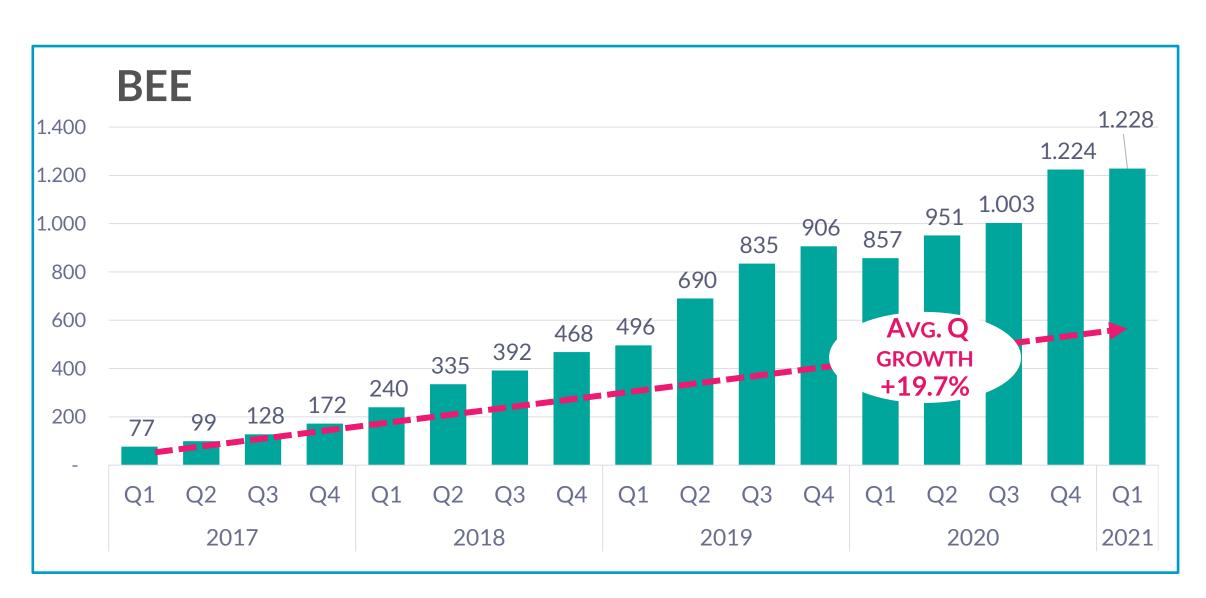
Data in EUR/000.

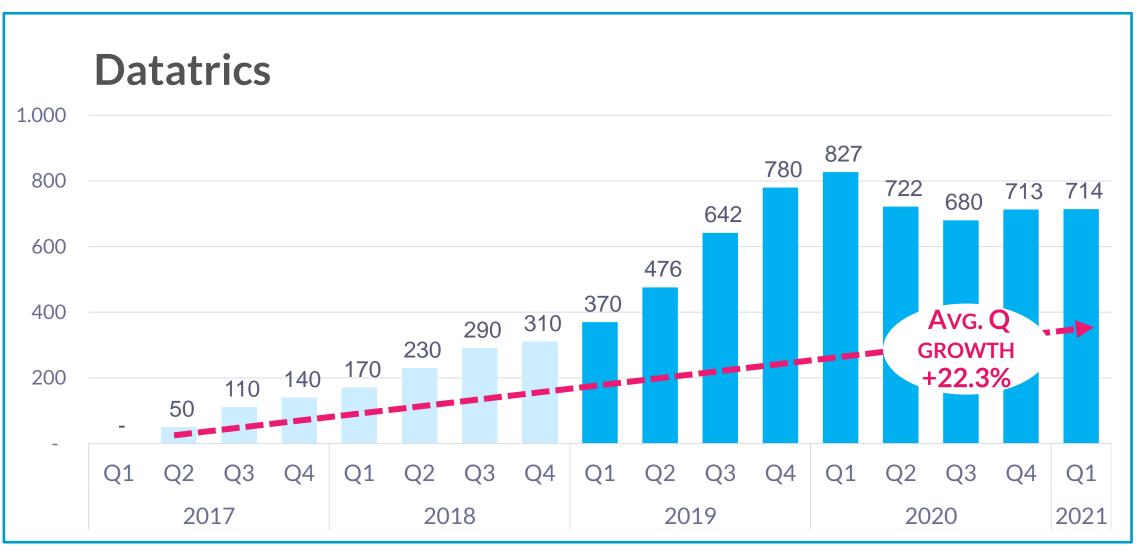
Consolidated gross sales from management accounts, not subject to a BoD resolution, unaudited.

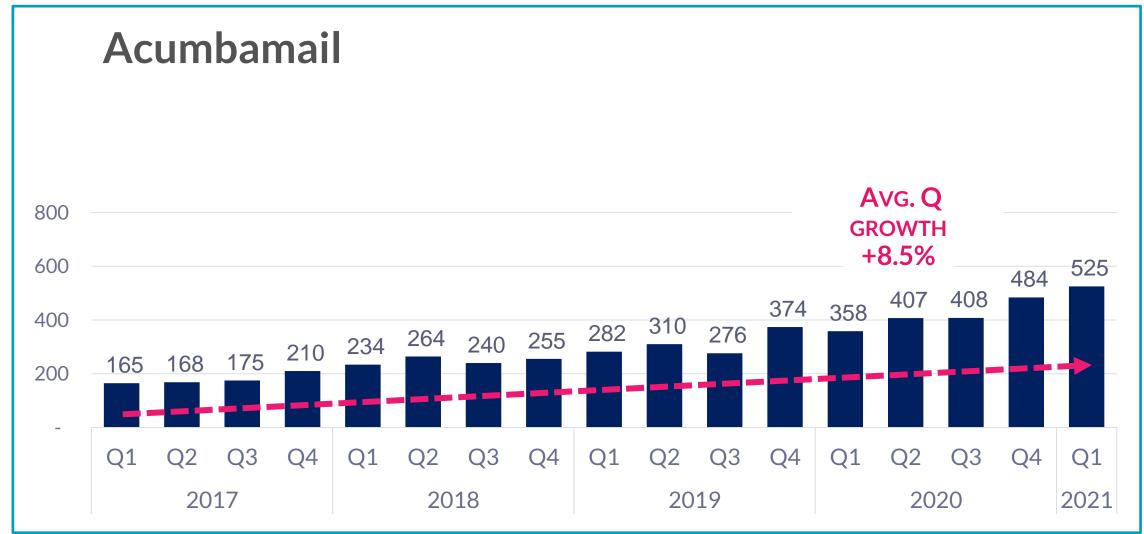
Starting from April 1, 2019 Globase is no longer represented as a separate business unit, because it acts as a mere commercial branch for the sale of MailUp and Datatrics. Hence the relevant data have been aggregated to MailUp's business unit sales figures.



Quarterly sales by business unit / 2









Board of Directors



Matteo Monfredini

Co-founder - Chairman & CFO

- Freelance software developer during his studies at the Politecnico University in Milan
- Co-founded Network srl in 1999 and MailUp in 2002



Nazzareno Gorni

Co-founder & CEO

- ICT Marketing and CRM Consultant since 1997
- Adjunct professor in Marketing, Consumerism & Communications
- Speaker and author of books about Email Marketing & Automation



Armando Biondi

Non Executive Director

- Co-founder of AdEspresso
- One of the European Top Angels (with ~50 investments)
- Guest Contributor for VentureBeat, Business Insider, Entrepreneur and Fast Company



Ignazio Castiglioni

Independent Director

- Founder and Chief Executive Officer of HAT Orizzonte Group
- Former Head of Private Equity of Vegagest SGR



Micaela Cristina Capelli

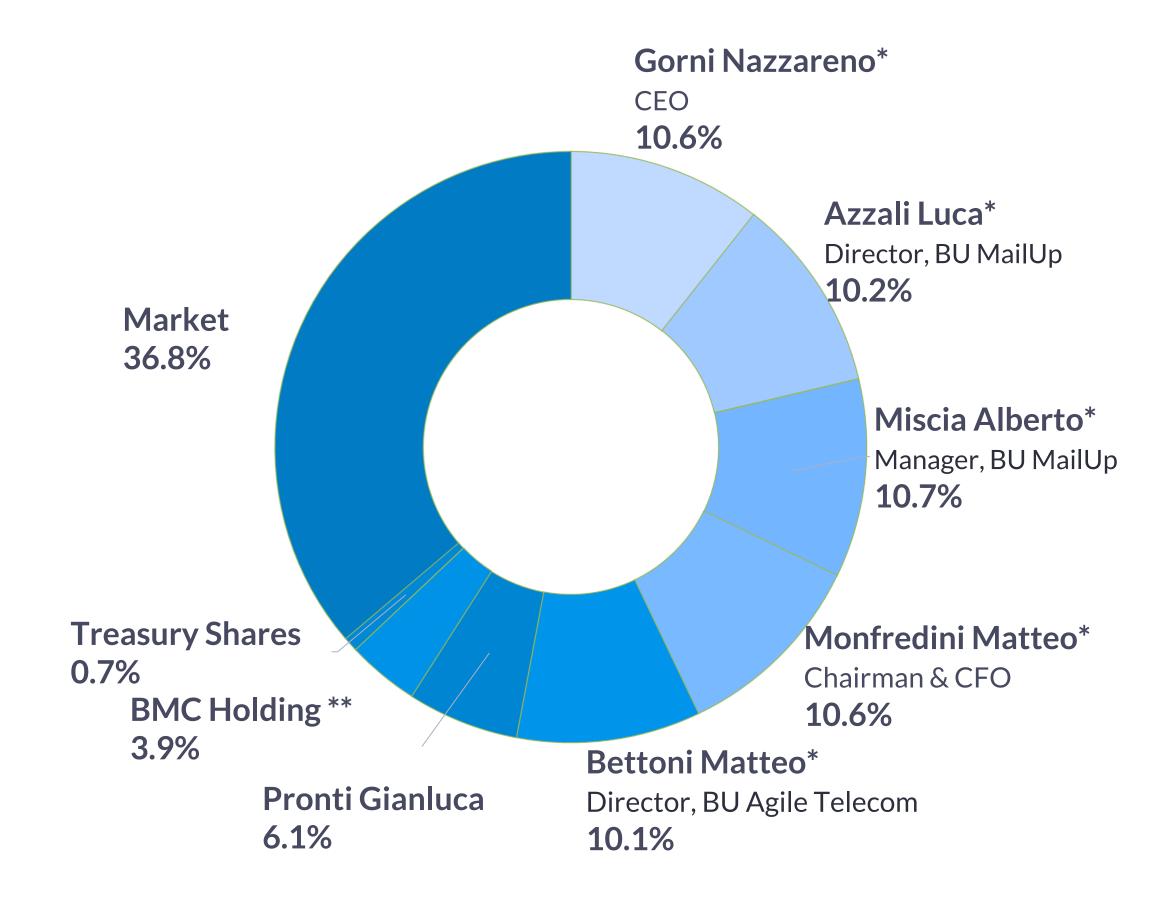
Executive Director & IR

- Promoter Team and Board Member of Gabelli Value for Italy SPAC
- Capital Markets Director of Banca Esperia
- Capital Markets Manager of Centrobanca and UBI Banca
- Analyst at the Equity Market Listing of the Italian Stock Exchange

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Stock Information / Shareholders



^{*} Group's **Founders** and Management Team Group

Stable control

Founders entered a **shareholders' agreement** regarding 50.1% of the share capital, in equal measure (2018-2021 lock-up)

Market friendly

- 1 female Director, Micaela Cristina Capelli IR
- 1 independent Director
- Free float >35%
- Quarterly reports
- Upgraded management control system
- Management incentive plan (optional in shares) + SOP
- Reporting in international accounting principles (IFRS)

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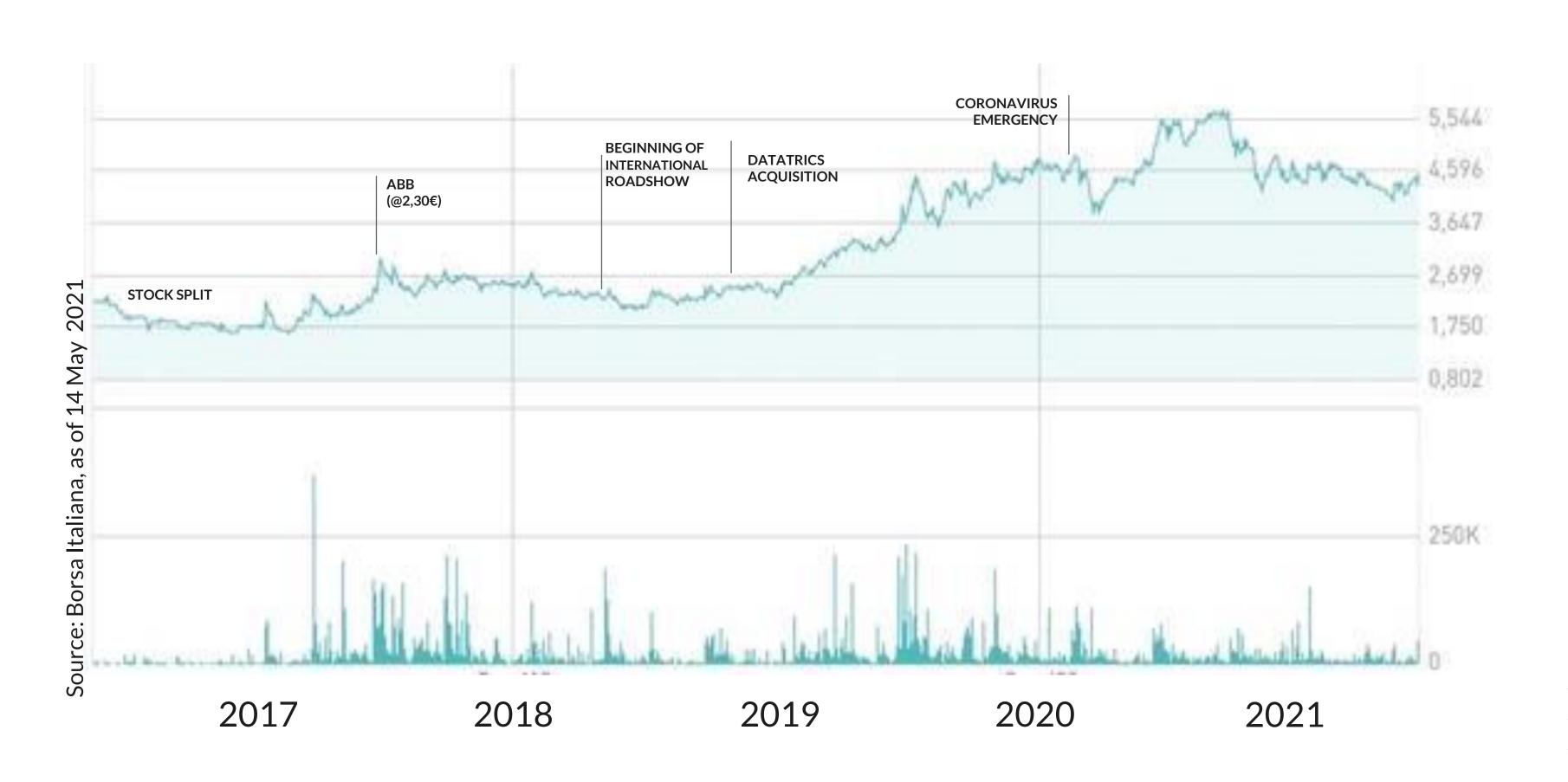
- Risk management: introduced "Model 231"
- . All info ITA/ENG

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^{**} subject to lock-up



Prices & Volumes 5 years



AIM ITALIA

ISIN IT0005040354
Bloomberg GROW IM
Reuters GROW.MI

Number of Shares Fully Diluted o/w Datatrics SOP	14,971,046 17,374,146 1,266,891 1,136,209
IPO Price (29 Jul 2014)	€1.92
Current Price (7 June 2021)	€4.58
Current Market Cap (7 June 2021)	€68.6M
Perf 5YR (vs AIM +21.0%)	+107.2%
Perf 1YR (vs AIM +36.4%)	-8.4%
Perf 6m (vs AIM +38.0%)	4.1%
Avg daily volumes 2018 Avg daily volumes 2019 Avg daily volumes 2020	13k shares 26k shares 14k shares

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ESG (Environment, Social, Governance)

Caring for employees, environment, people, community, investors



Environment

- CO2 compensation (since 2007)
- New sustainable office
- Recycling culture
- 1,000+ planted treesthrough Treedom & <u>Tree-nation</u>



Diversity

- · 44% women
- Low turnover
- Training & Coaching
- No Temporary staff



Community

Co-working space
 founded in 2014 with
 Politecnico di Milano,
 Cremona City Hall and
 others to foster education
 and talents



Governance

- · Independents: 1/5
- Pay-per-performance
- Anti corruption policy
- Tax transparency
- Ethical business approach
- No data sharing, No spam
- GDPR compliance
- · M3AAWG membership to fight abuse



List of Parties

NOMAD



AUDIT & ACCOUNTING



SPECIALIST



BROKER / COVERAGE









LEGAL ADVISOR

Simmons & Simmons

Growens.io



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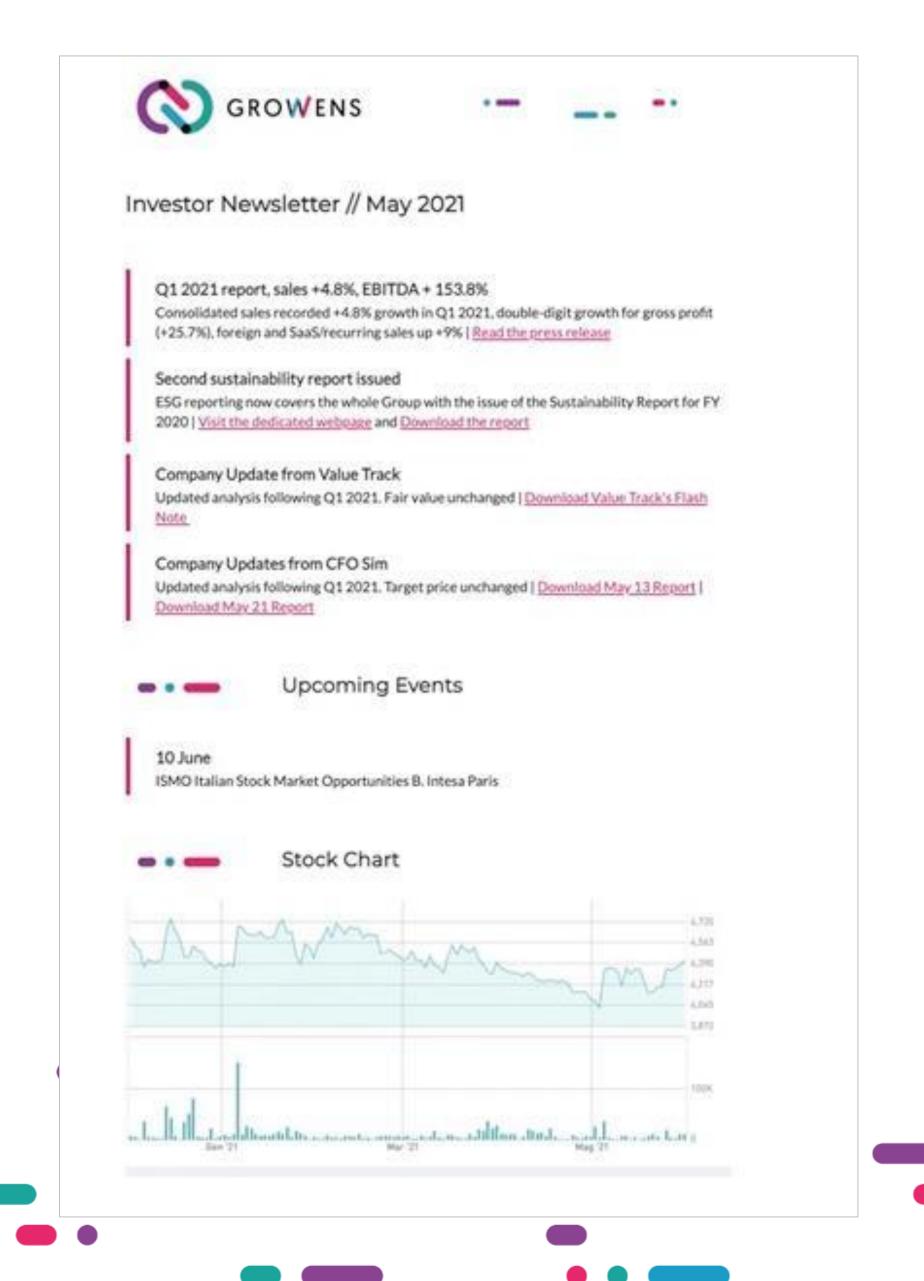
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