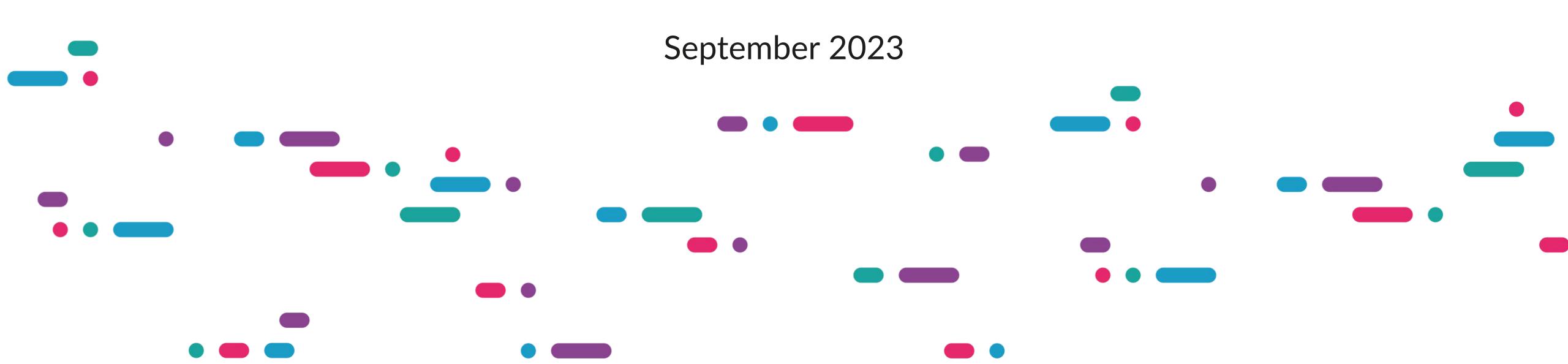


Growens overview and latest results





Agenda

What's UpBusiness UnitsSelect Financials

4 Investor Information



CHAPTER 1

What's up





Growens at a Glance





Innovation

- Fast-growing industry:
 Technology / cloud software /
 content design (SAAS)
- From messaging (Email, SMS) to content creation and omnichannel predictive marketing automation



Growth

- Revenues 3y CAGR +20%*
 - +51% FY 2019
 - +7% FY 2020
 - +9% FY 2021
 - +45% FY 2022
- 6 acquisitions in 8 years
- 1 divestment (€77m or 2.5x sales)



Global Expansion

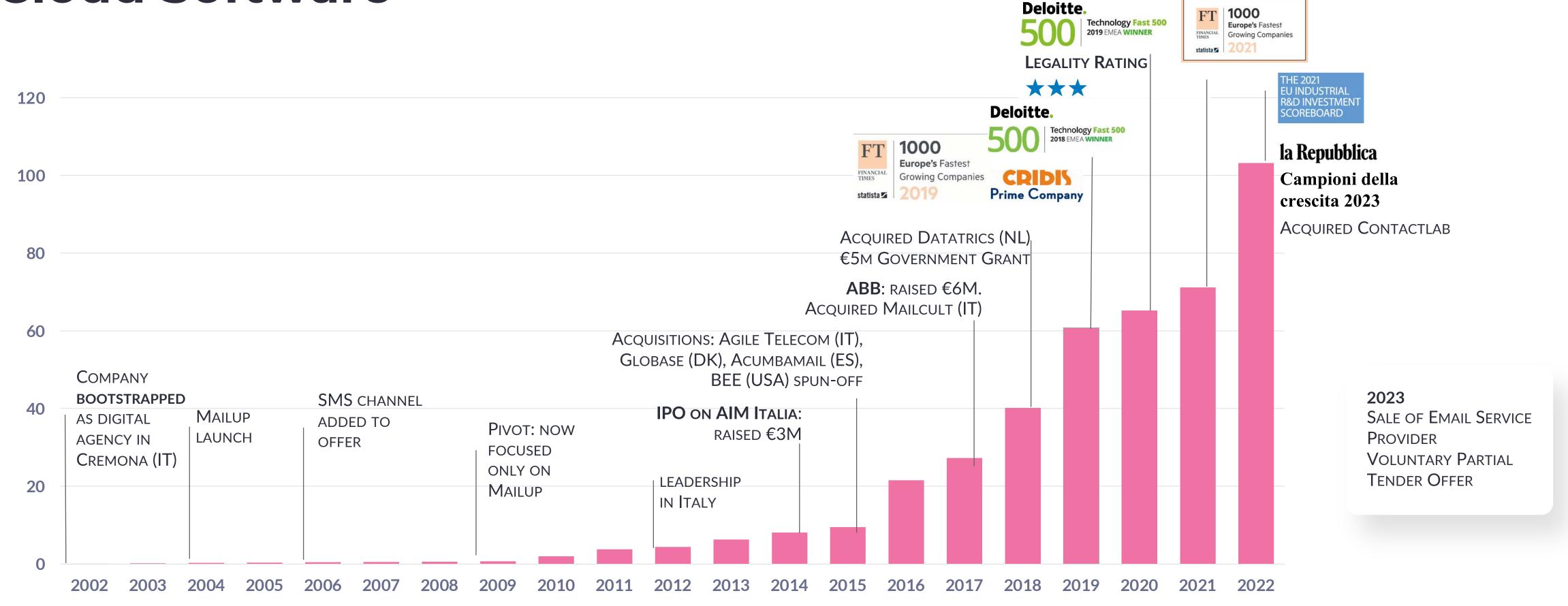
- International revenues from 10% to 79% since IPO
- Serving ca. 10.000 clients (+1mln free users) in 115+ countries
- 200 employees in 3 continents

*old Group perimeter

CRESCITA



From Startup to Leading Player in Cloud Software



^{*}In 2016 Group transitioned to IFRS accounting standards. FY 2015 is restated. Therefore historical data may not be comparable. Data in EUR/m. Source: Company and Group financial statements



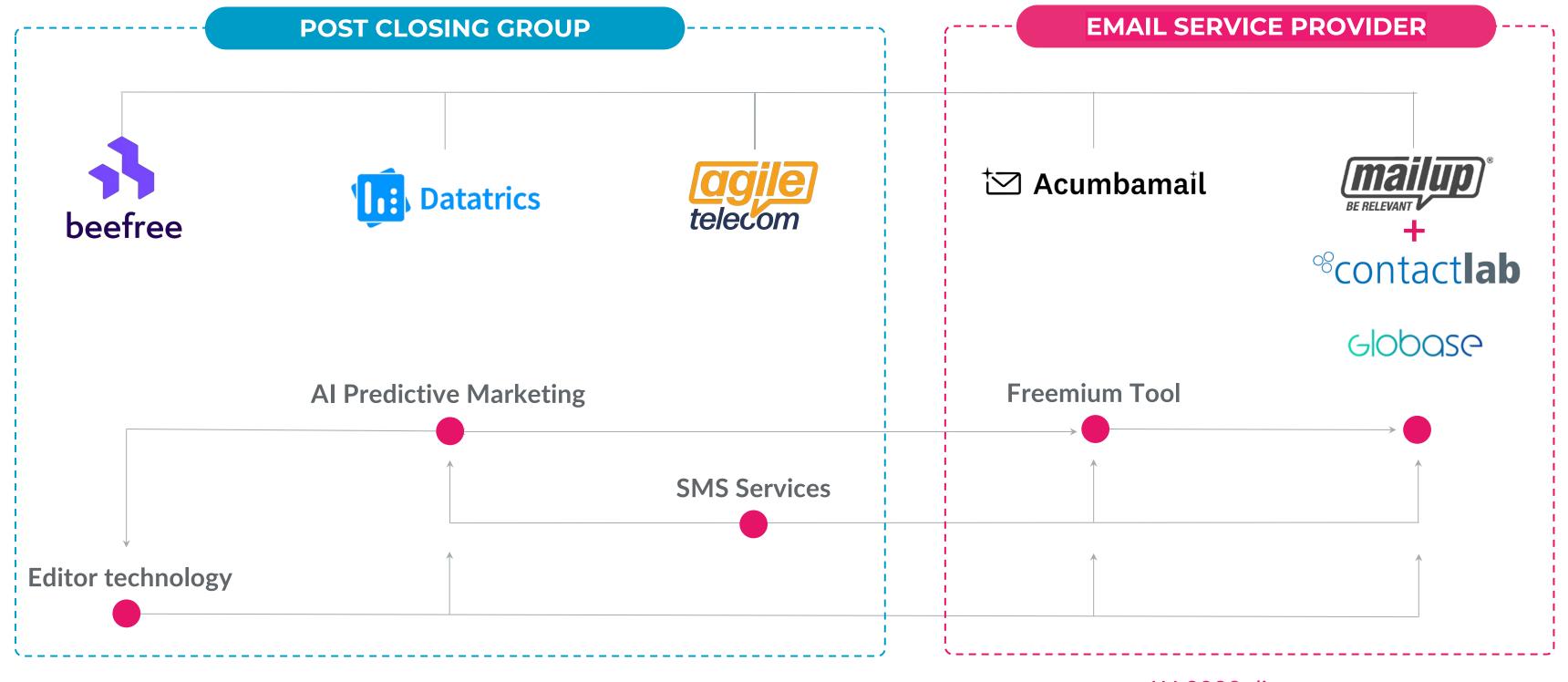
160+

employees

Based in 3 countries

Transitional Perimeter





ca. 250 employees BU& staff

+ transitional contracts (admin, MI-CR facilities)

1H 2023 divestment Effective 13 July 2023



ESP Sale - Deal Overview



Strategic Rationale

- Derisking of Group position in mature business
- Consistent cash-in
- Focus on development of Beefree
- Provide return to stakeholders
- Fundamental change of business under EGM Regulations for Companies



Deal Consideration

- Sale of
 - MailUp business (carve-out from Growens)
 - 100% of Contactlab S.p.A.
 - 100% of Acumbamail S.L.
 - 100% of MailUp Nordics/Globase
- Euro 76.7 million total gross consideration

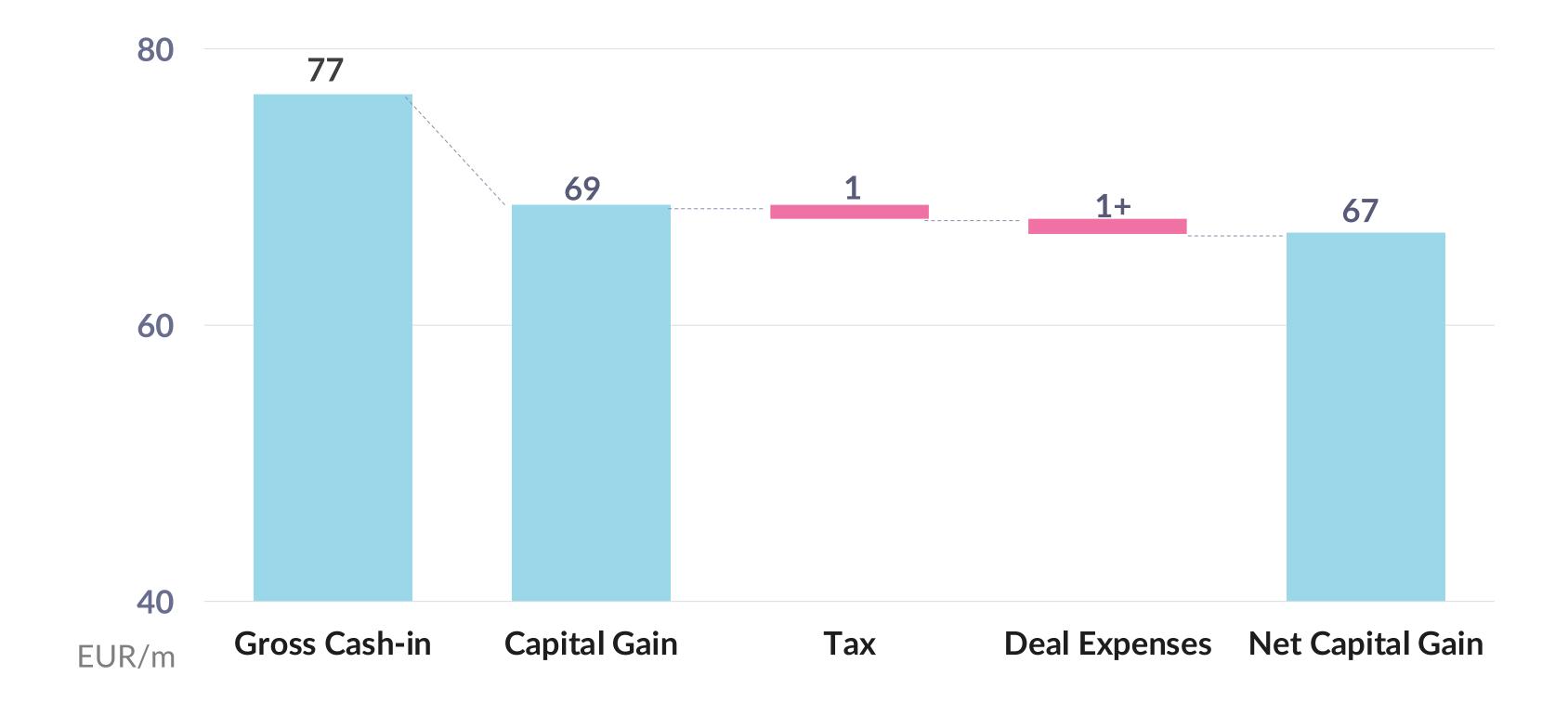


Key Milestones 2023

- February 2 Signing
- March 9 GSM
- June 30 Contribution of MailUp business into Contactlab
- July 13 Closing
- July 13-28 Withdrawal right exercise period (0 requests)



ESP Sale - Transaction Economics



Estimates as of the closing date of July 13, 2023 – subject to further potential adjustments by the end of Sept 2023

growens.io growens.io



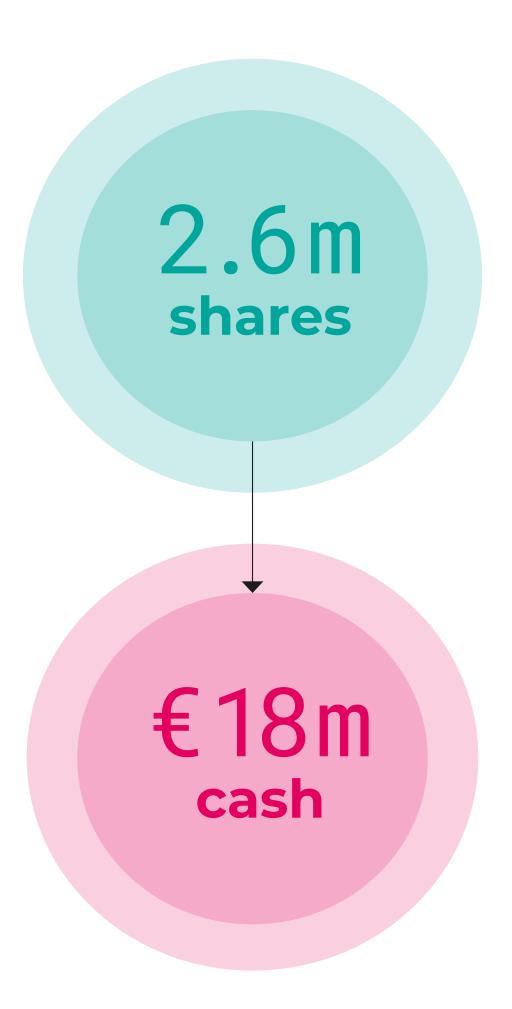
Voluntary Partial Tender Offer

Offer Details

- Launched on a maximum 2.6m ordinary shares, or 17.2% of the share capital
- Offer price €6,80 per share
- +15,7% premium price over the 3-month average @ announcement
- Unanimously resolved upon by GSM and BoD on 18 September, 2023

Offer Rationale

- Sensible investment for part of the ESP sale proceeds
- Important liquidity event for investors at a record high price
- Most efficient way to distribute value to shareholders before 2023 year end
- Acquisition of an asset which can be used in the future for incentives, M&A and other



The Offer is promoted exclusively in Italy, as the shares of Growens are traded solely on Euronext Growth Milan, a multilateral trading system organized and managed by Borsa Italiana S.p.A. The Offer has not been and will not be promoted or disseminated in the United States, Canada, Japan, Australia, or any other country where the promotion of the Offer and participation in it would not be in compliance with the financial markets laws and regulations or other local laws and regulations or would otherwise not be permitted without prior registration, approval, or deposit with the respective regulatory authorities.



2023 - 2026 Growth Drivers



Organic growth

- Focus on Beefree / R&D:
 - 2 outstanding projects + 1 new
 - Al integration
- Focus on Beefree / S&M: commercial development



M&A

- Focus on Beefree / add-ons
- Opportunistic divestments

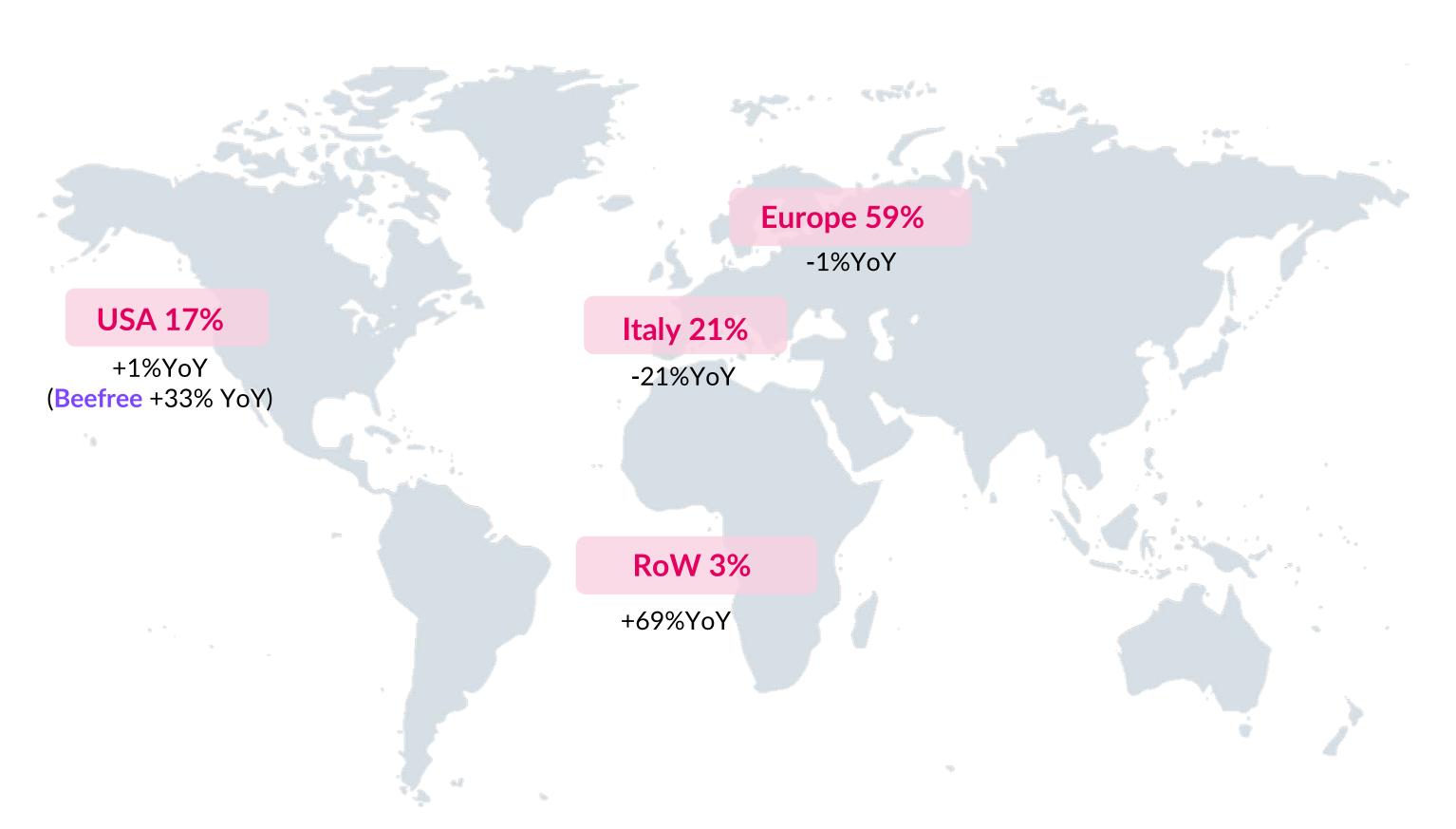


Mid/long term financial growth

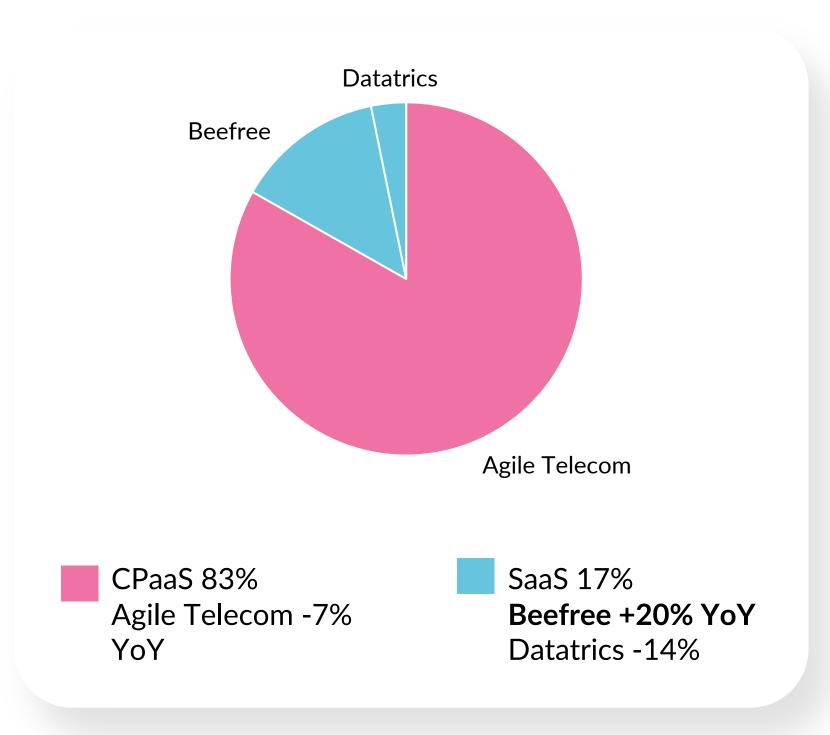
- Rule of 40: Sales growth % +
 EBITDA margin% > 40%
- Return for stakeholders



Revenue Distribution 1H 2023



SaaS incidence



1H 2023 consolidated results post-carve out of ESP business, , according to IFRS5



North America Presence



Local presence: BEE Content Design, Inc.

- Based in San Francisco, 97% owned by Growens
- 90 employees (CEO, Sales, Support and Marketing functions)
- 9,000 clients and 1.000+ SaaS applications
- Market leader in email and landing page creation technology



Consolidated North America results:

- EUR 6m* Revenues as of 1H 2023
- USD 11.4m ARR (24% YoY growth) as of August 2023

^{*} Beefree revenues + revenues from other Growens BUs in the area Representative list of our past and current clients. Logos are the property of the respective businesses and are for illustrative purposes only















LVMH



















CHAPTER 2

Business Units

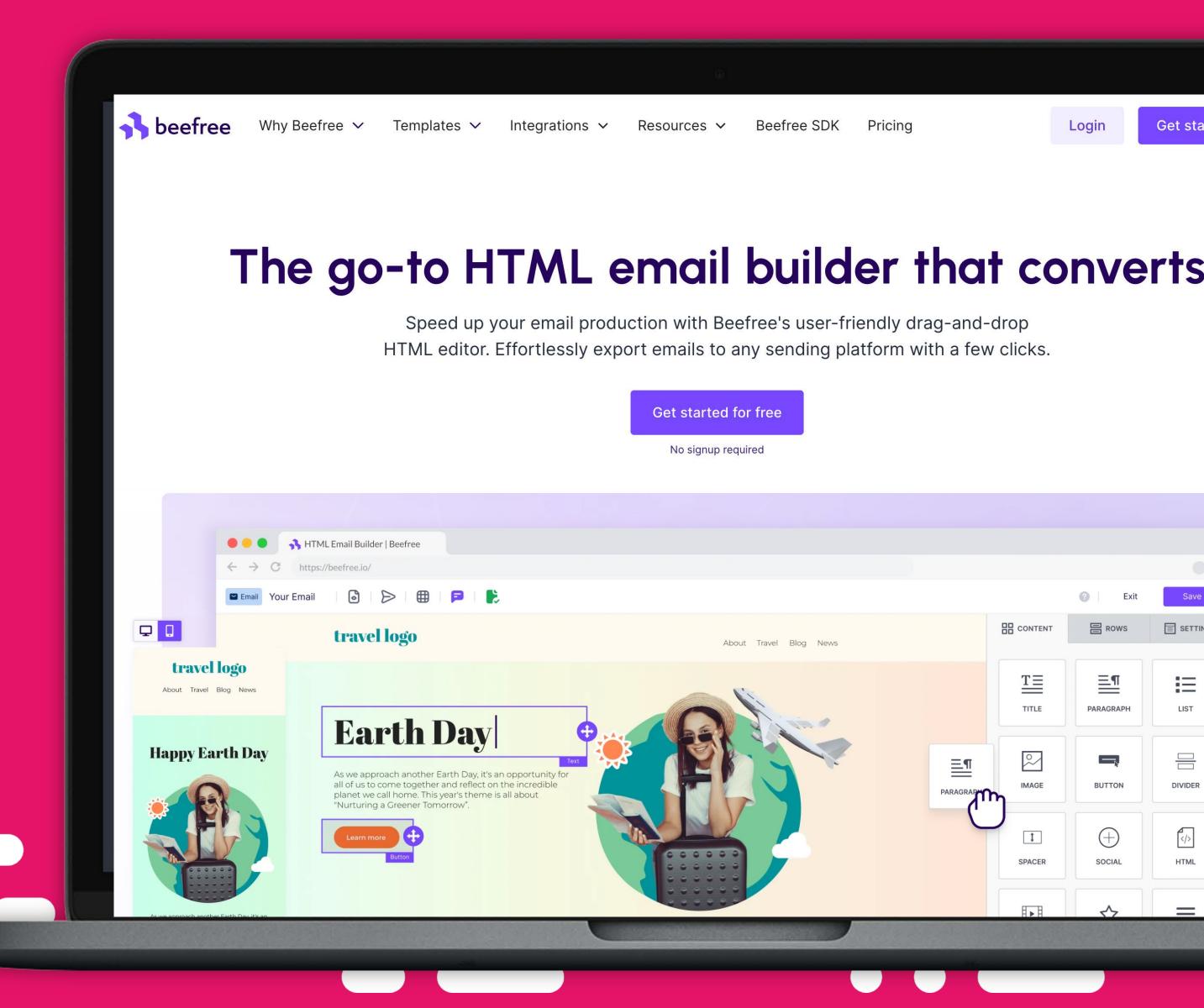




No-code design democratization



beefree.io







Project Rationale

In 2015 BEE was an internal Growens growth hack experiment. It eventually resulted into a **spin-off startup in 2017**, based in San Francisco. BEE Content Design Inc. is building on its vision to help democratize content design, with **millions of users in 22 languages and from 150+ countries**.



Huge market: 4b people designing content by 2023



- Canva (\$40b evaluation) and Adobe focused on graphics and presentations
- Beefree focuses on Emails, Landing pages and Pop-ups



Beefree helps them make content beautiful and fast

A no-code drag-n-drop email and landing page editor, quick and simple available...

For end users

Embeddable in SaaS applications

beefree

OR



...solving a paramount need

Assure *compatibility* overtime: no display issues on any device/charset/screen size/email client/browser





Beefree

For Email Designers

- 1,500+ templates thanks to a great designer community
- Advanced Co-editing and collaboration features
- Integrated with the main marketing platforms
- > Free editor (also a Gmail extension) generates product-led growth
- 1m free users; 9,000+ clients
- Beefree Enterprise: comprehensive contracts

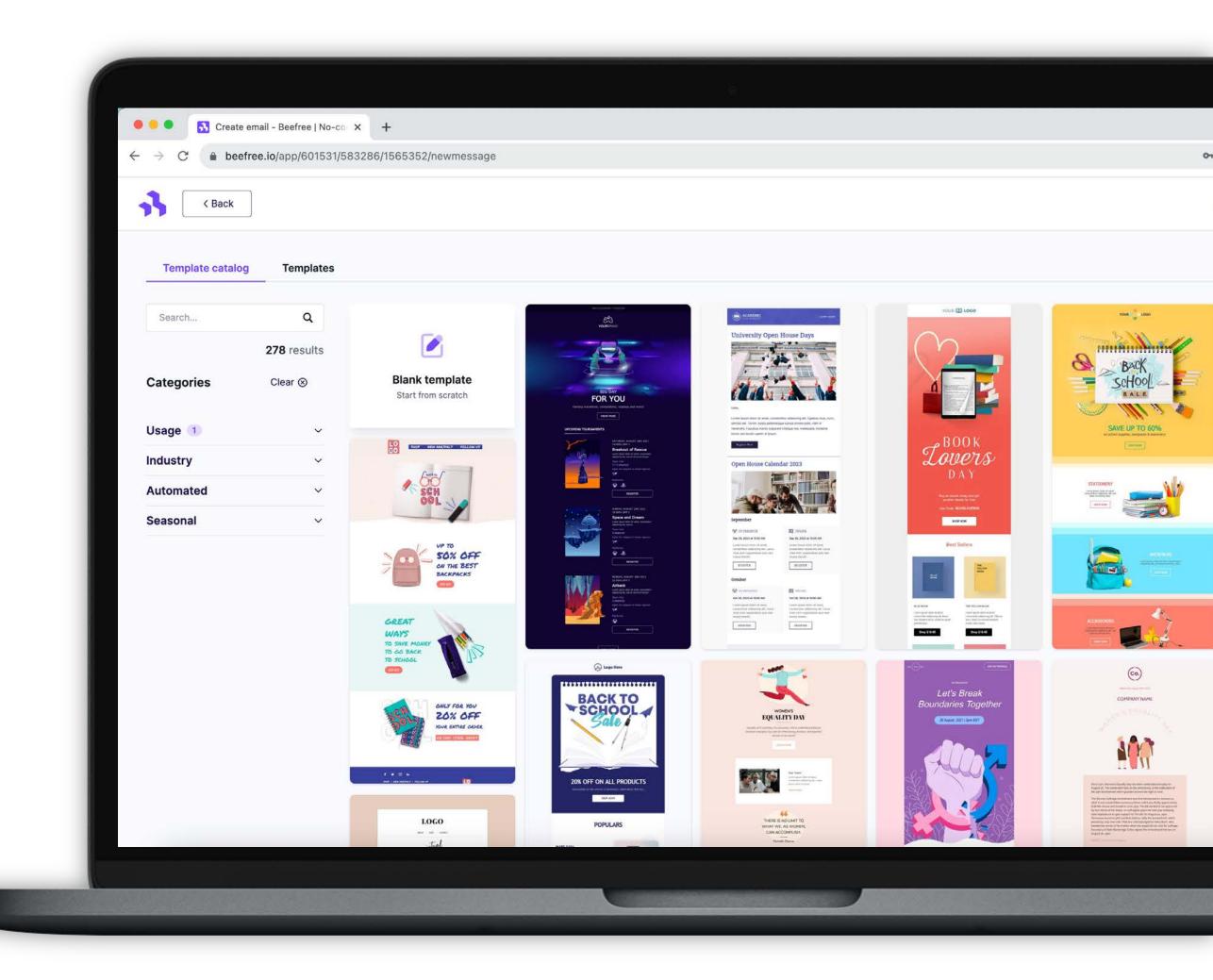












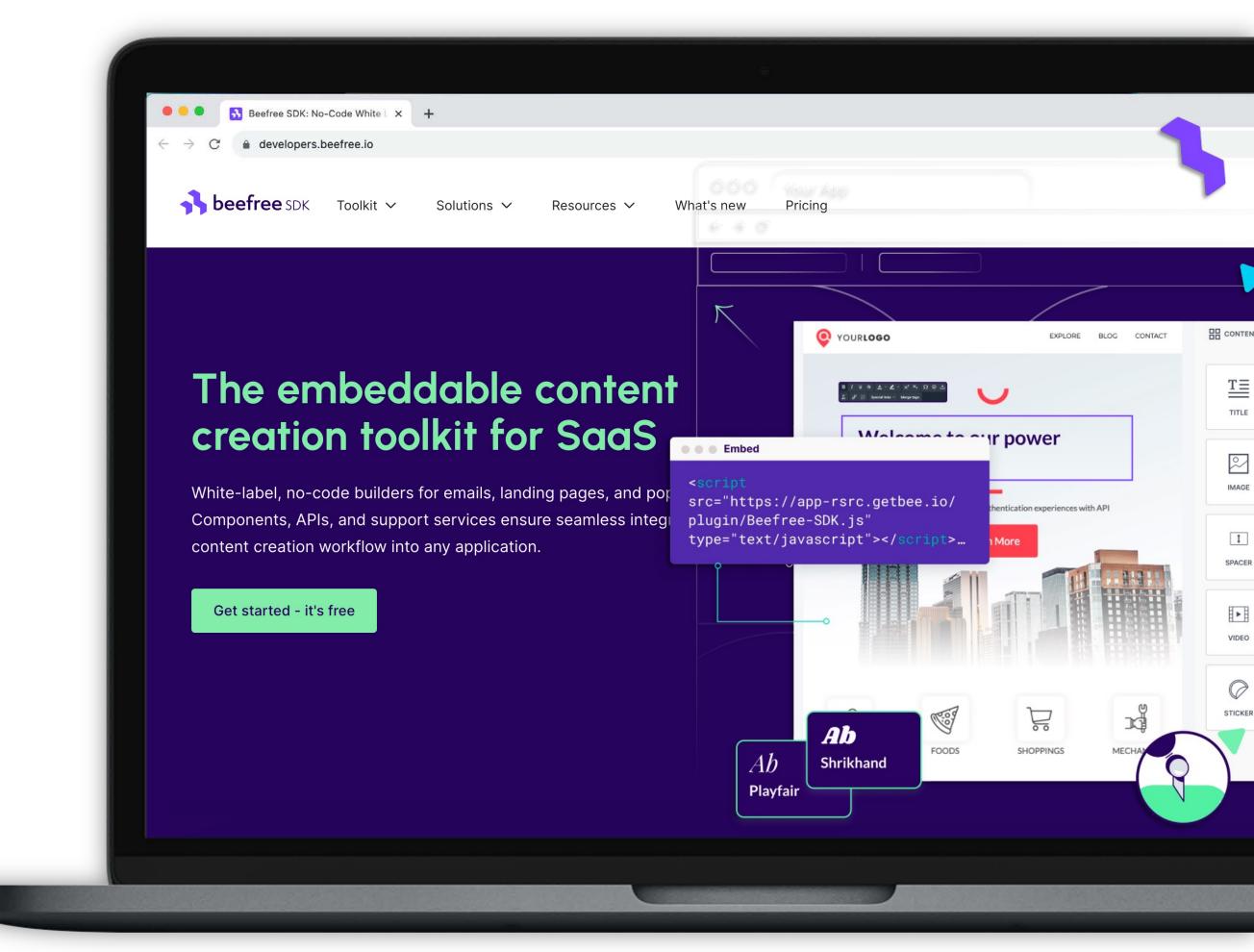




Beefree SDK

Embeddable editor for SaaS applications

- A completely customizable editor
- > Easy «Make vs Buy» pitch: companies save money and time by embedding Beefree vs. building their own drag-n-drop editor
- Clear advantages:
 - ✓ Fast deployment (<30 days) and easy integration</p>
 - Low maintenance costs
 - Reliable technology that scales automatically
 - ✓ Fully customizable and seamlessly embeddable
 - ✓ Hosted on AWS, 99.5% uptime, ISO 27001 certified for added reliability and security



Learn more on



YouTube or read the Interview



Beefree SDK

Becoming a standard tool for SAAS

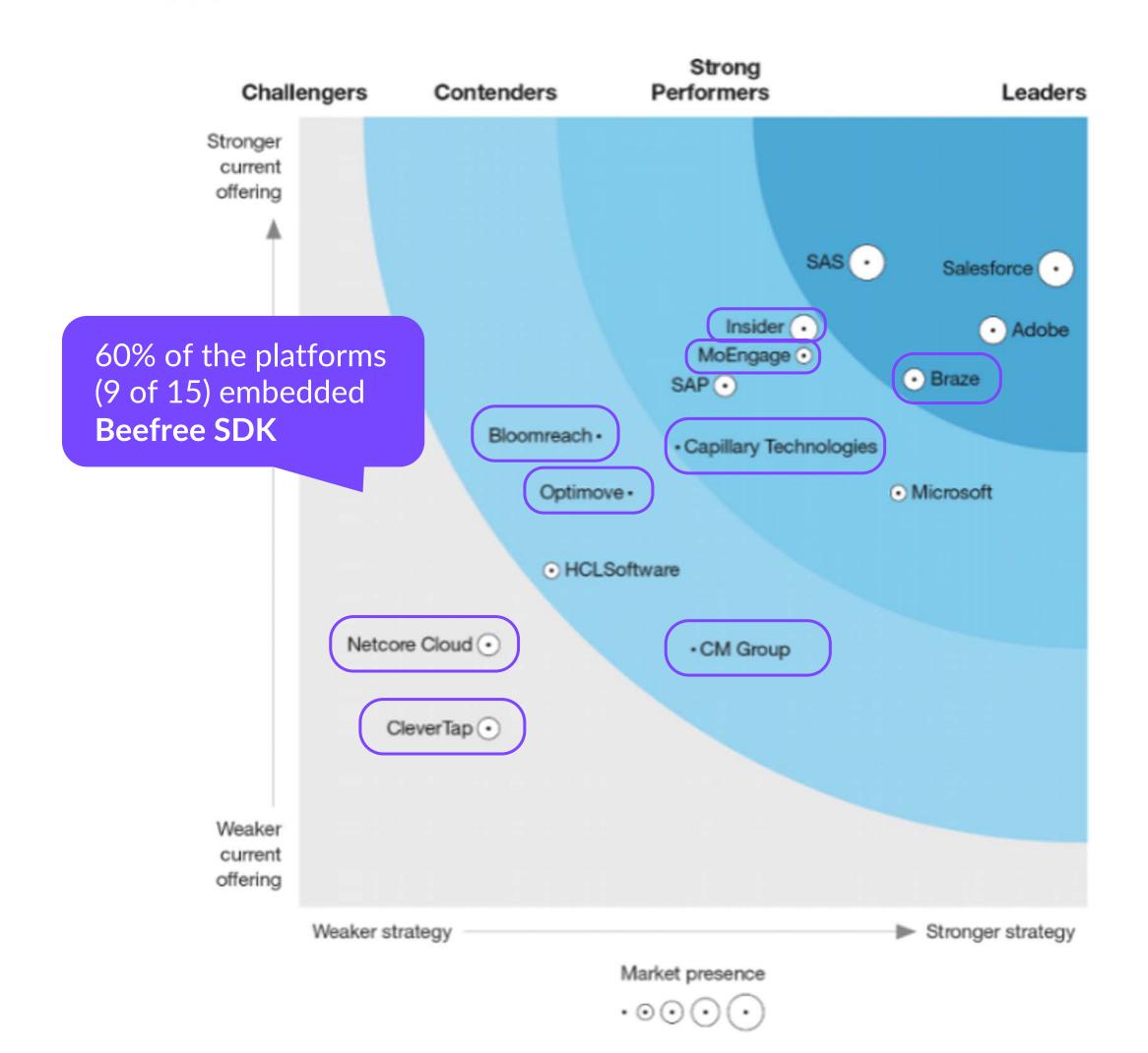
Beefree SDK is used by 1,000+ SaaS applications, with clear market leadership.

Beefree SDK is embedded by:

- → 60% (9 out of 15) of the Cross-Channel Marketing Hubs (Q1 2023 Forrester Wave for Email Marketing Hubs)
- ↑ 46% (6 of 13) of the Email Marketing Service Providers (Q1 2022 Forrester Wave for Email Marketing Service Providers)
- **10 41%** (7 of 17 solutions) of the Gartner Magic Quadrant for Multichannel Marketing Hubs (July 2022)

THE FORRESTER WAVE™

Cross-Channel Marketing Hubs



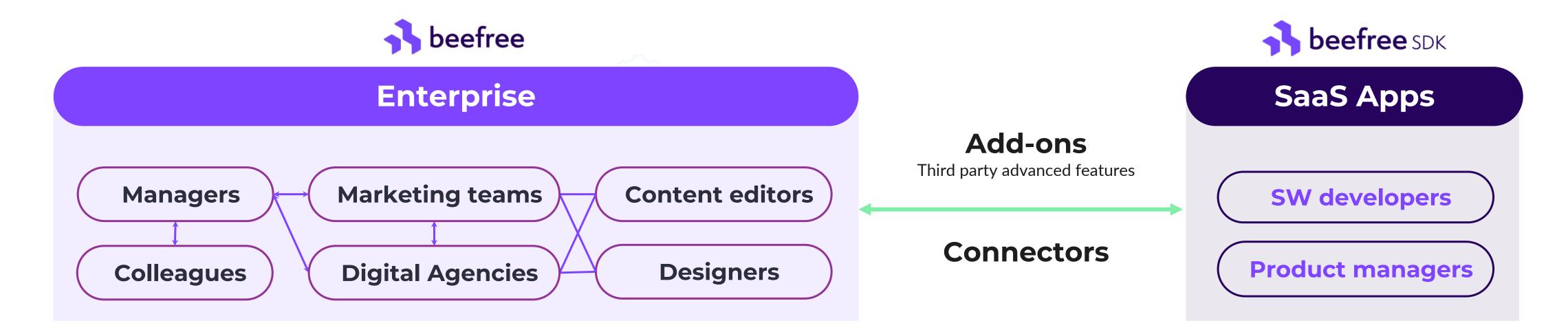




Network Externalities / 1

The more users Beefree has, the more other sw parties (dynamic images, email validation, asset libraries, assisted content creation...) will find it interesting to develop connectors or add-ons to Beefree.

This will enrich more and more Beefree itself building a competitive barrier.



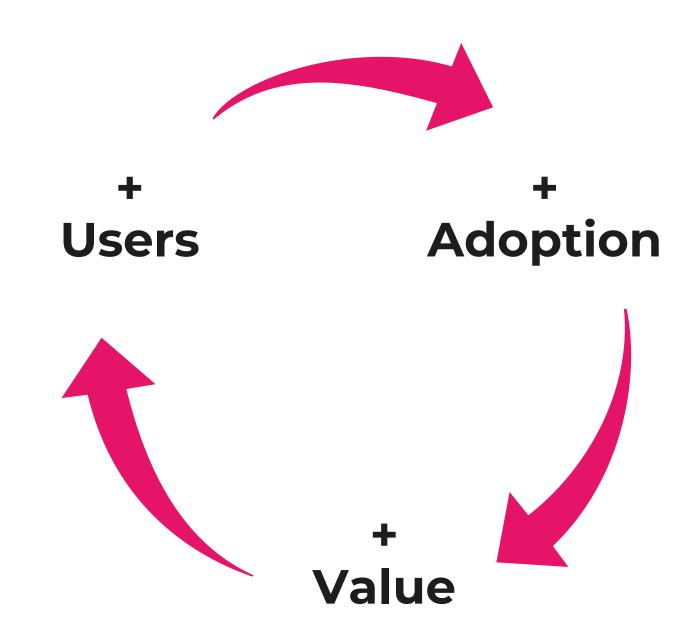




Network Externalities / 2

Higher value for users is created along with the number of users itself:

- ✓ Collaboration, co-editing, approval workflows, free edition, digital library (email design system) foster the adoption and word-of-mouth
- ✓ Digital assets are based on Beefree proprietary Json language that can be translated into HTML only through Beefree's APIs
- ✓ Becoming the standard: Beefree was used 88m times across 1,000+ different SaaS platforms over the past year







Business Unit Highlights

Company

- MailUp spin-off in 2017
- Business team and IP in USA + tech team in Italy
- 9,000+ Clients, from freelancers to large corporations, 50% in North America
- Ca. 1m free users
- 70+ employees

Competition

- #1 player worldwide
- Few players, mainly startups and Beefree followers
- Upmarket: companies focused on enterprise clients: Stensul, Knak

Strategy

- Growth: to become the world leading standard for email and landing page creation
- Leverage the free version
 to expand globally and a
 new enterprise offering to
 maximize the value creation

KPIs

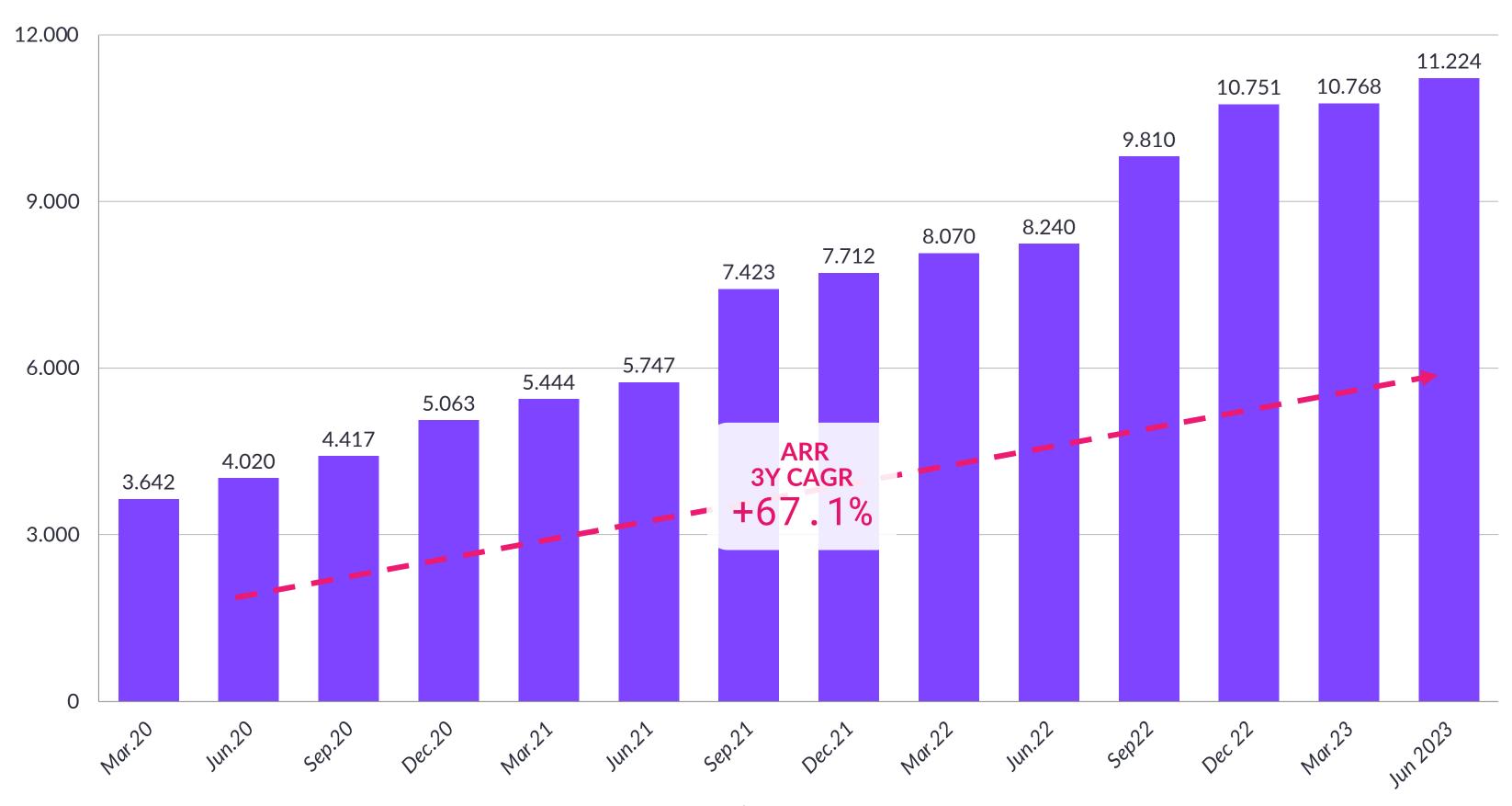
- ARR: \$11m (+24%)
- Net Rev. Retention: 107%
- LTV Beefree: \$807
 LTV Beefree SDK: \$68,371
- Payback period: 15 months
- NPS: 56
- Recurring revenues: 99%
- EBITDA: 3%
- Gross Margin: 79%

KPI data as of 1H 2023 Source: Company financial statements and elaborations





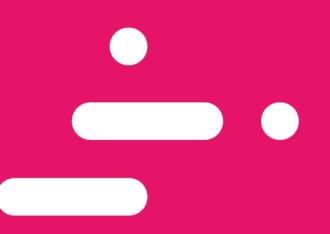
3y ARR Evolution

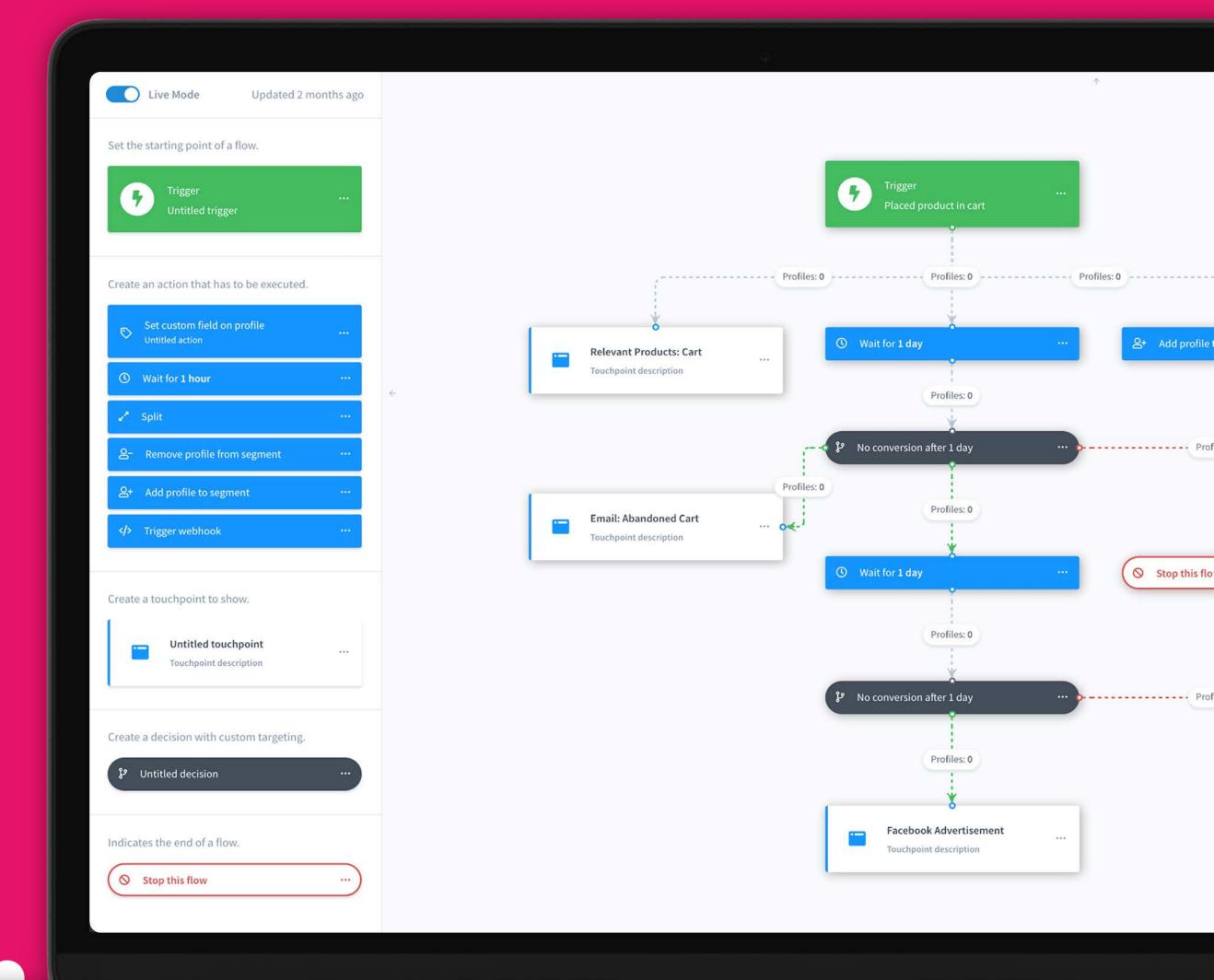


Data in US\$/m (not including usage) Data from management accounts, not subject to a BoD resolution, unaudited ARR = Last available month's MRR*12



Al-powered actionable Customer Data Platform (CDP)





datatrics.com

ESP areas of expertise

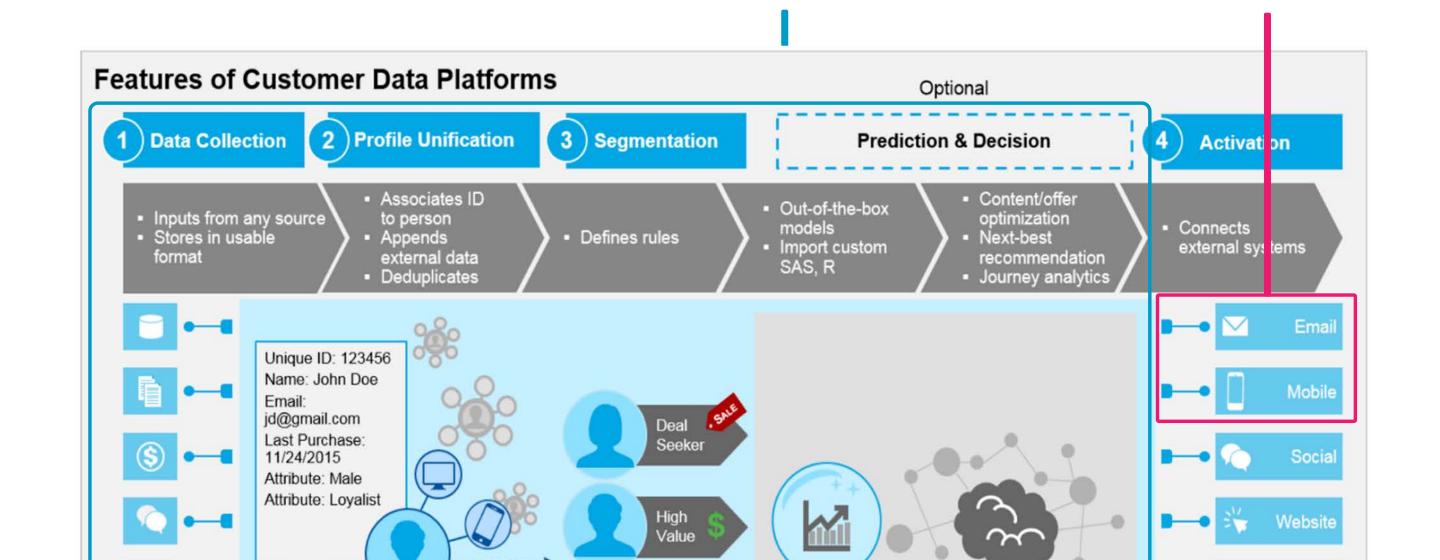




Datatrics

Al-powered actionable Customer Data Platform (CDP)

Enables mid-sized marketing teams to increase conversions using Al-powered technology to unify marketing data, segment audience and connect each customer with the right messages at the right moment.



Datatrics areas of expertise

 Data is automatically collected, structured and cleaned from different channels and brought together in one place

ID: 348078

- Easy adoption thanks to 150+ plug-and-play connectors with the most used marketing tools
- Unified customer profiles show personal details and preferences of each unique visitor, with continuously optimized predictions using Artificial Intelligence
- The system will meet customers and prospects when, where and how they want to be met, with the best relevant content that maximizes the conversion rate

Commerce

© 2018 Gartner, Inc.





Business Unit Highlights

Company

- Startup acquired in the Netherlands in 2018
- 16 employees
- 230+ clients, 350+ free users, typically SME with ecommerce website
- 50% revenues generated by Partners (Digital Agencies)

Competition

- Mid-market positioning where large US players (Adobe, Salesforce, Acoustic) focus on enterprise clients
- #1 player in the Netherlands
- Ca. 100 competitors
 worldwide, mostly VC-backed
 startups
- More advanced than traditional personalization engines

Strategy

Self-provisioning,
 freemium and local
 partnerships to expand in
 Europe and Latam

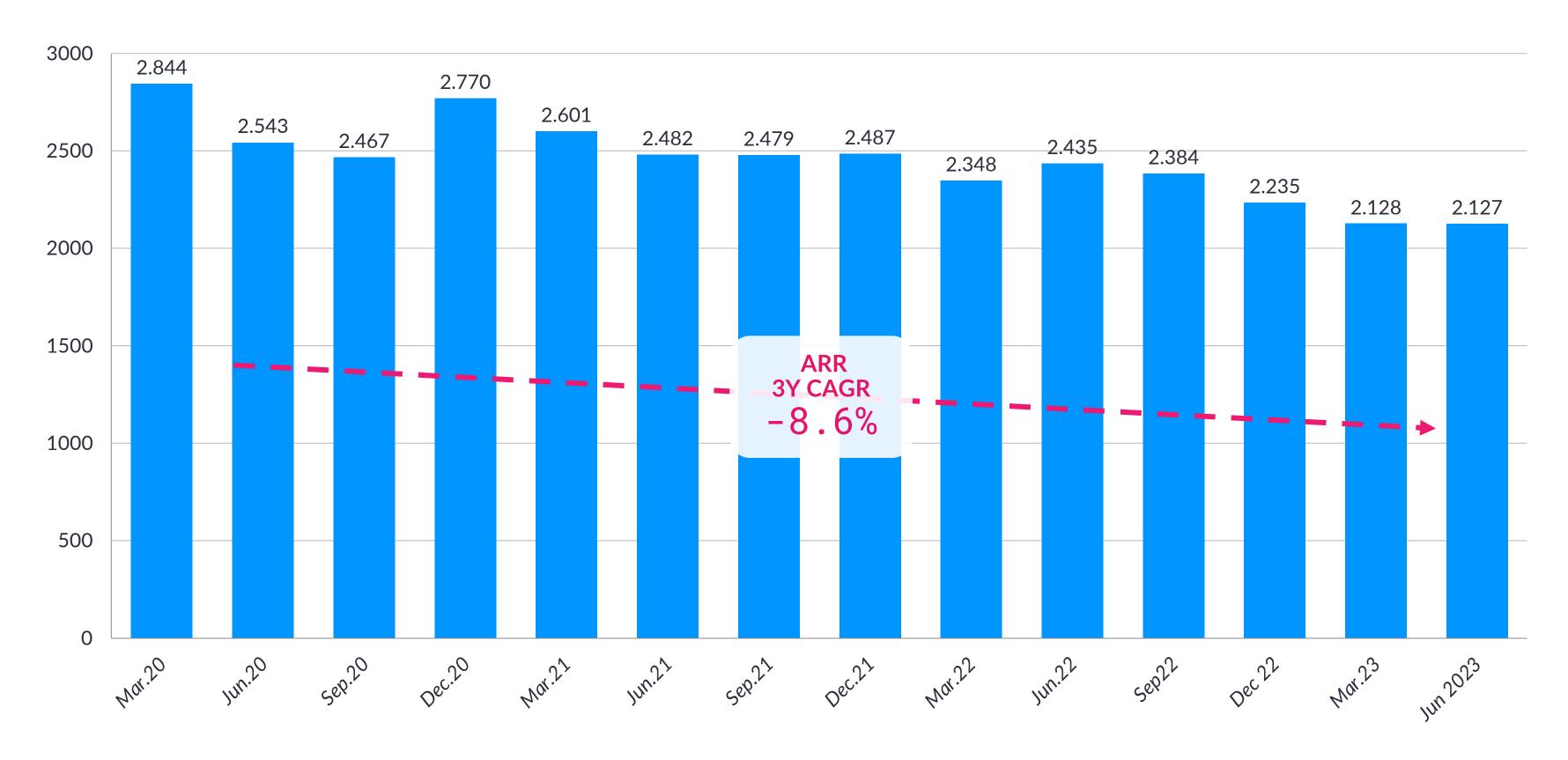
KPIs

- ARR: €2.1m
- Net Rev. Retention: 72%
- LTV: €10,219
- Payback period: 26 months
- EU-NPS: 47
- Recurring revenues: 100%
- EBITDA: -52%
- Gross Margin: 46%

KPI data as of 1H 2023 Source: Company financial statements and elaborations



3y ARR Evolution



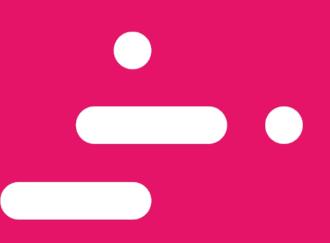
Data in EUR/m

Data from management accounts, not subject to a BoD resolution, unaudited

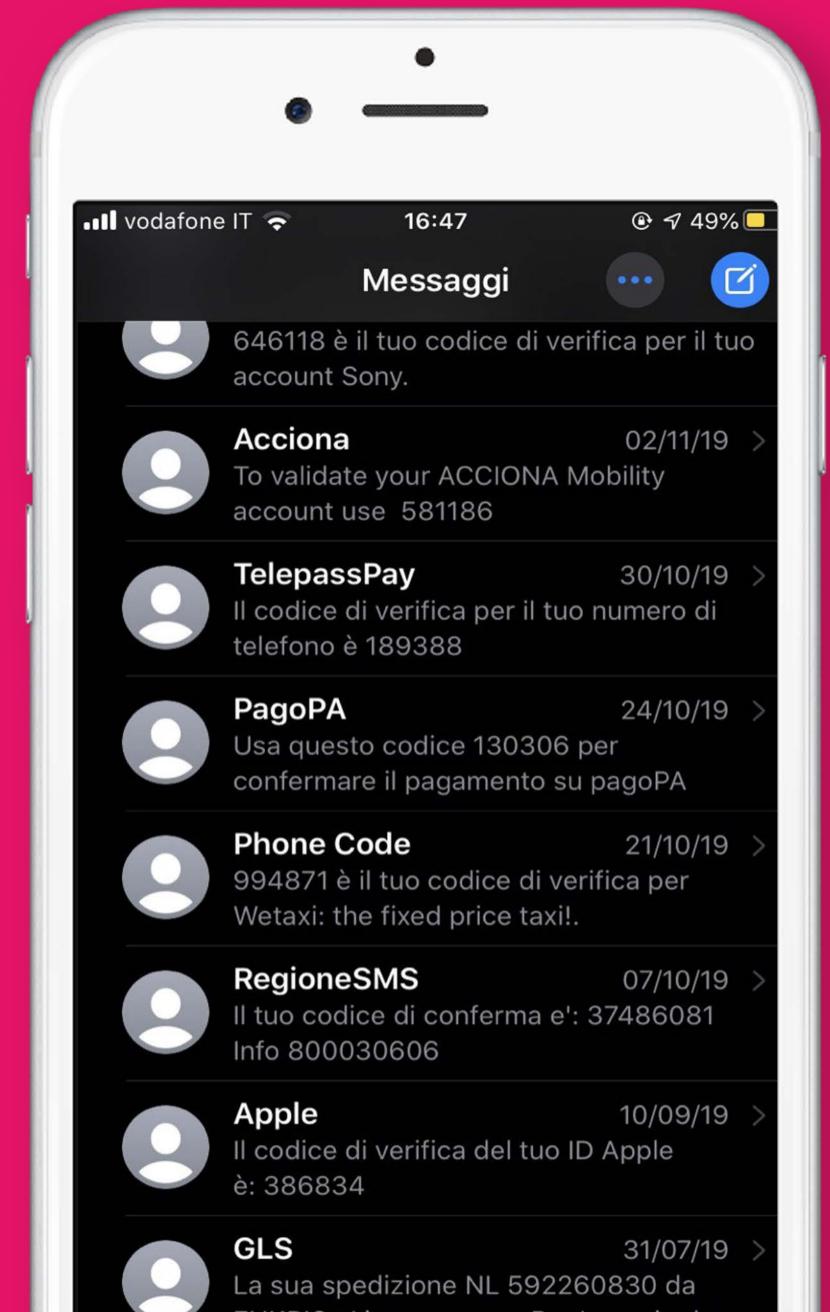
ARR = Last available month's MRR*12



CPaaS specialized in A2P messaging



agiletelecom.com



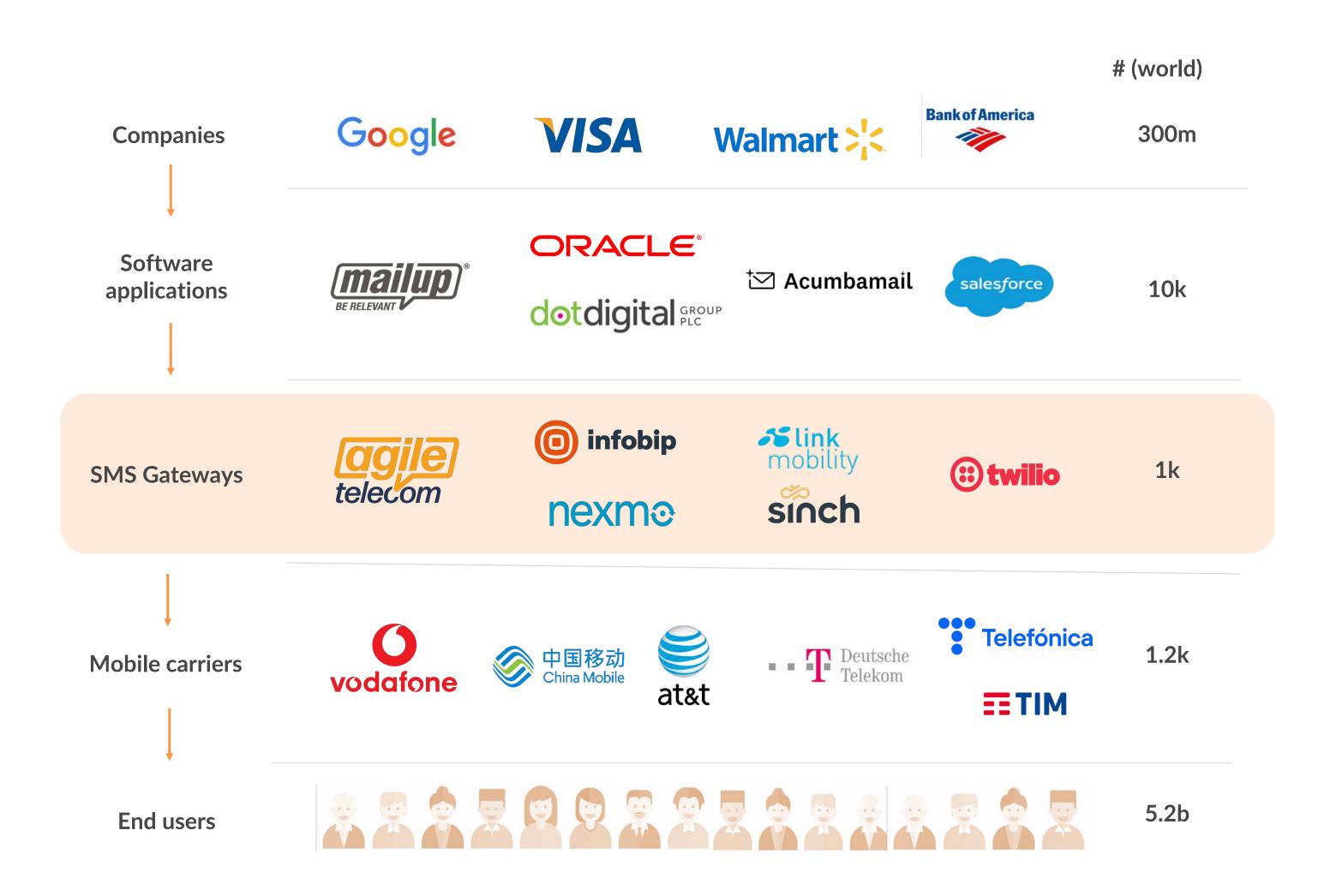


CPaaS specialized in A2P messaging

Founded in 2001 in Italy as an outright wholesale SMS factory, Agile Telecom is a telecom provider that offers SMS delivery for both promotional and transactional messages:

One-Time Password/Alerts etc.

Its numerous direct connections with carriers and operators globally as well as its proprietary technology ensure **optimized delivery of top-quality messaging.**



Representative list of players. Logos are the property of the respective businesses and are for illustrative purposes only



Agile Telecom: the wholesale A2P messaging gateway



Telecom provider (OLO - Licensed Operator) offering wholesale A2P (Application-to-person) SMS delivery with 370 direct connections with mobile carriers around the world, from British Telecom to Vodafone Europe



Specialized in low-latency transactional messages (One-time password, alerts, notifications...)



SMS has 98% open rate, 90% of texts are read within 30 minutes. Source: Text Anywhere, Gartner, EZ Texting



In-house proprietary technology for **SS7**protocol (carrier-grade standard) and
dynamic adaptive routing



Business Unit Highlights

Company

- Acquired in 2015 for €8m (1x EV/Sales), profitable since year one
- 16 employees
- 375 direct connections

Competition

- #1 Italian player with ~2b
 SMS sent yearly
- Price leadership thanks to complete coverage, scale economies and proprietary technology

Strategy

- Consolidate the Italian market leadership, focus on margins
- Expand coverage through agreements with Mobile Carriers in other European and emerging countries

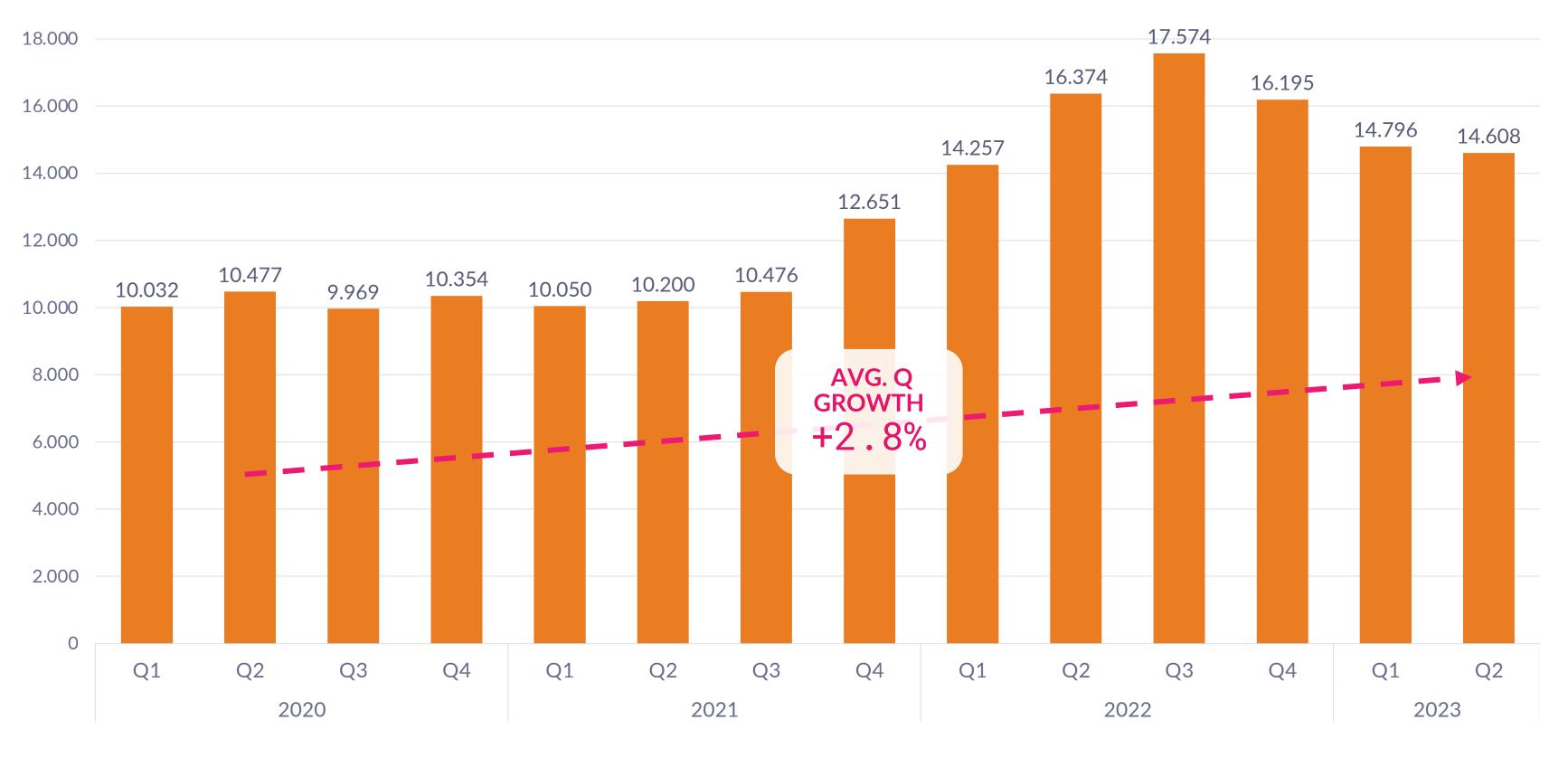
KPIs

- 375+ wholesale clients
- Revenues: €29.6m
- Gross Margin: 8-10%
- EBITDA: 5%

Data as of 1H2023 Source: Company financial statements and elaborations



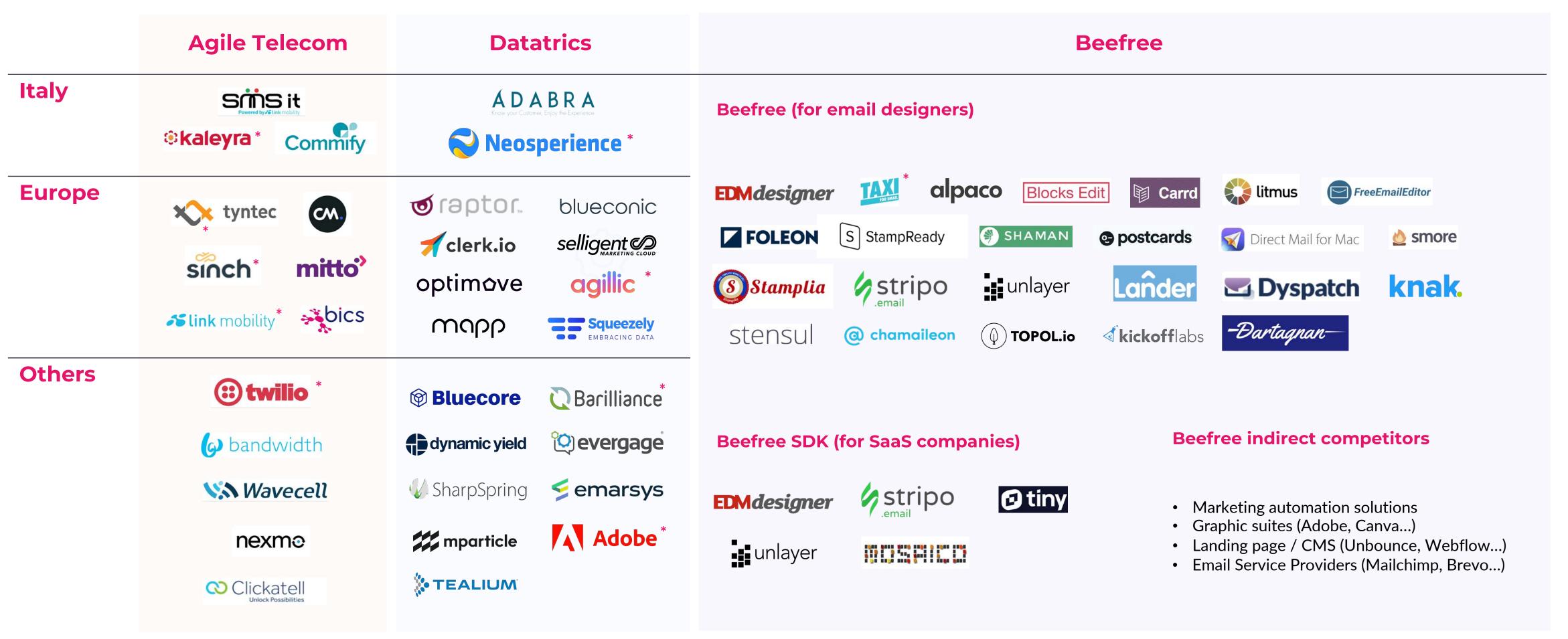
3y Quarterly Sales Evolution



Data in EUR/m Consolidated gross sales from management accounts, not subject to a BoD resolution, unaudited



Competitive Landscape



Representative list of our competitors for business units/geographies. Logos are the property of the respective businesses and are for illustrative purposes only

* Publicly traded



CHAPTER 3

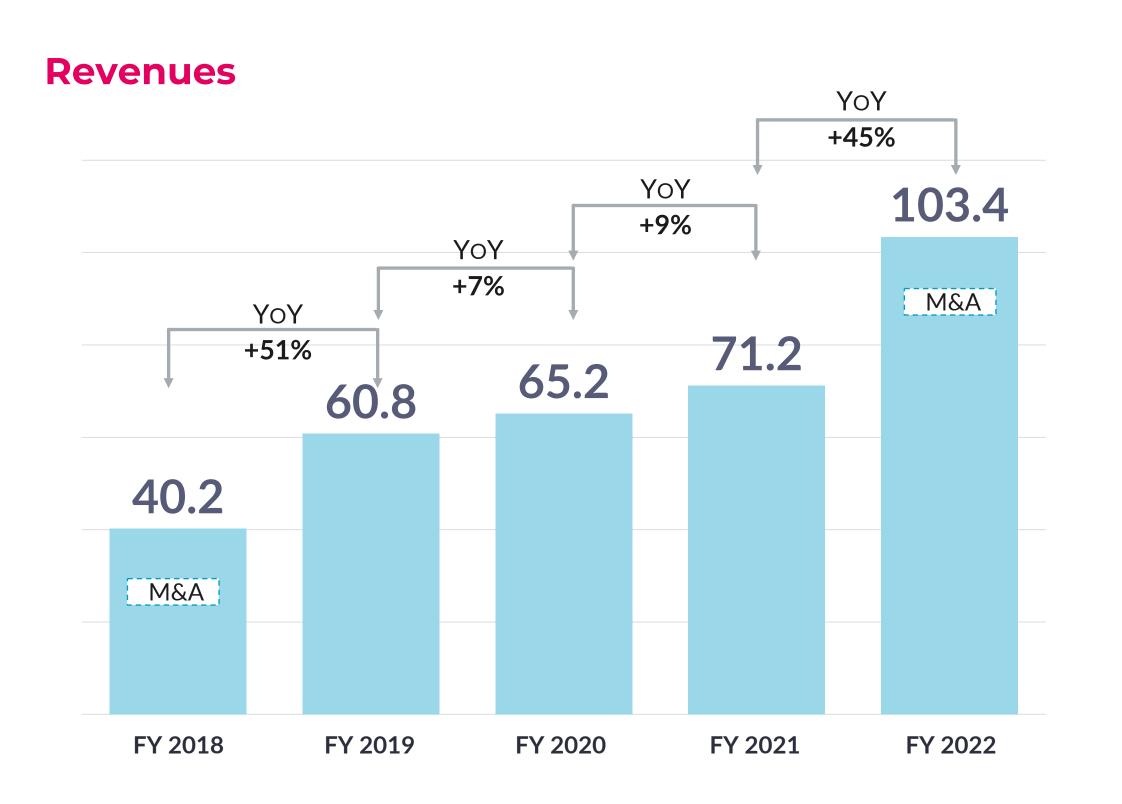
Select Financials

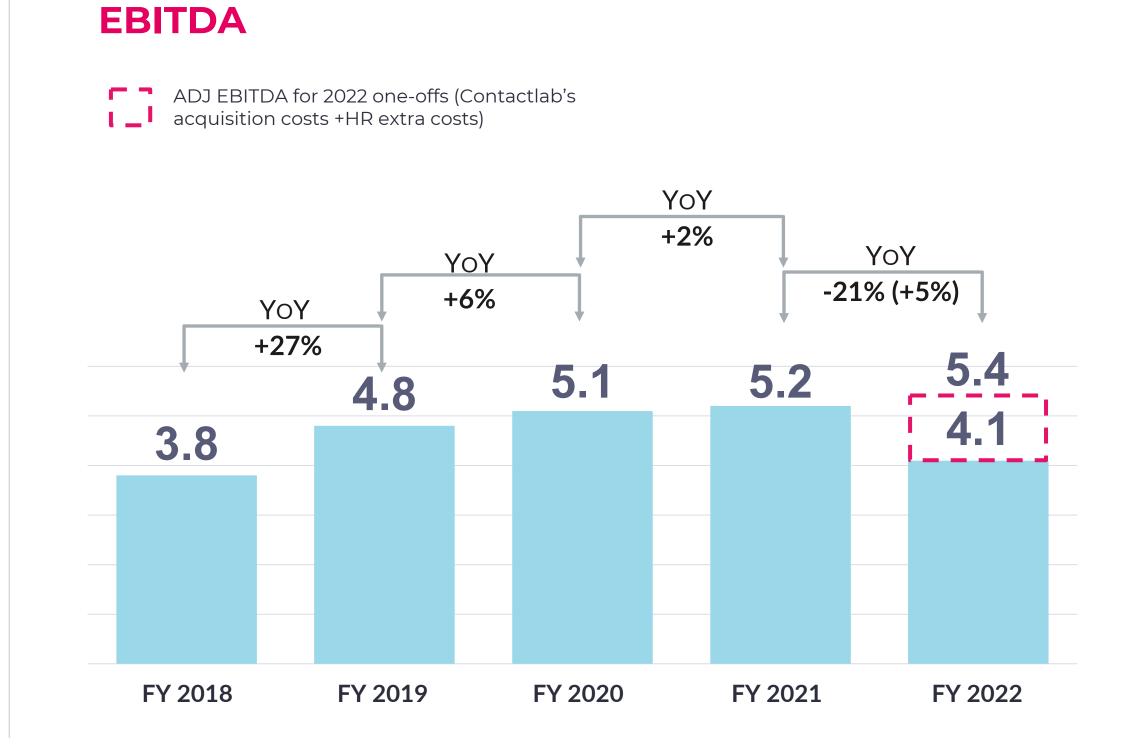




P&L FY 2018-2022

OLD PERIMETER





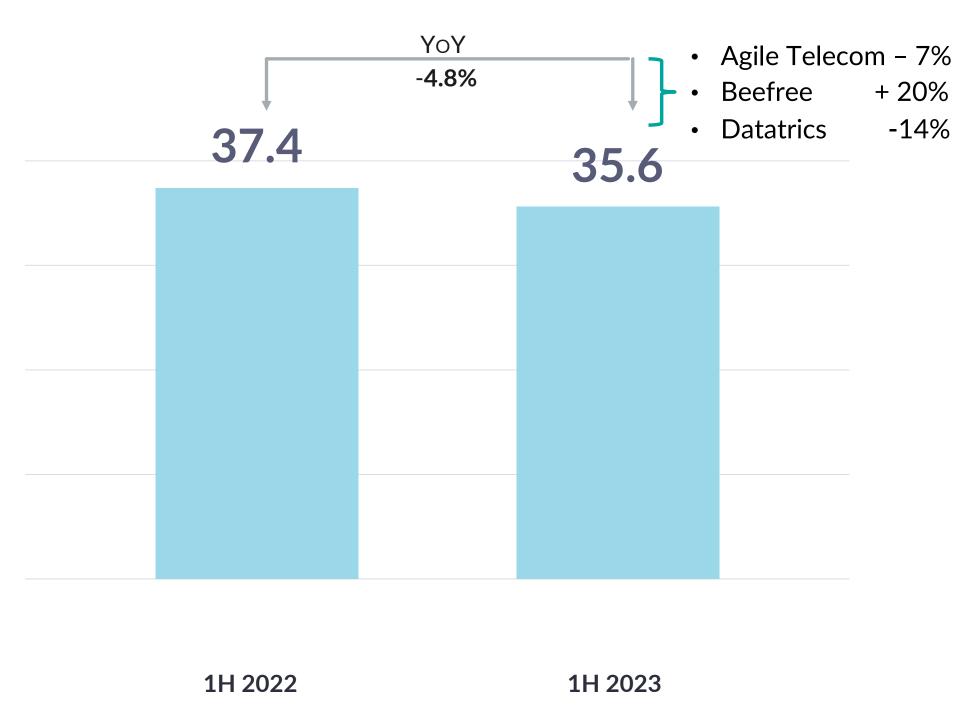
Data in EUR/m CONTACTLAB consolidated from May 2022



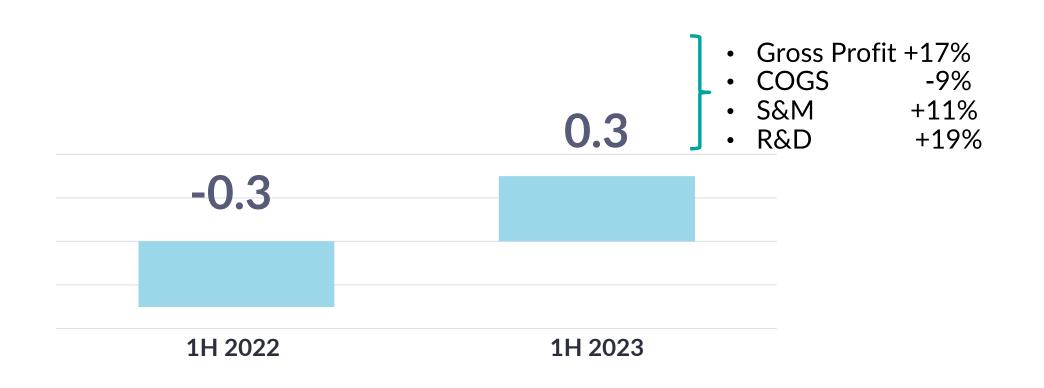
P&L 1H 2022-2023

NEW PERIMETER

Revenues



EBITDA



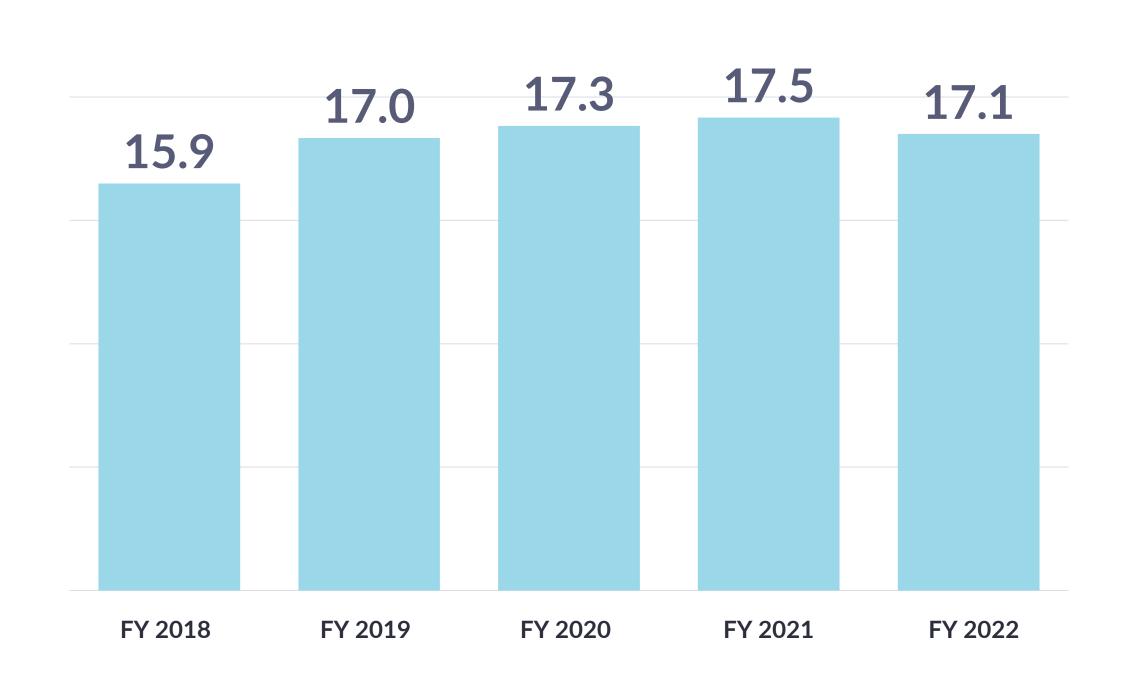
Data in EUR/m Restatement according to IFRS5, including carve-out of Discontinued Operations after ESP sale closing in July 2023

36

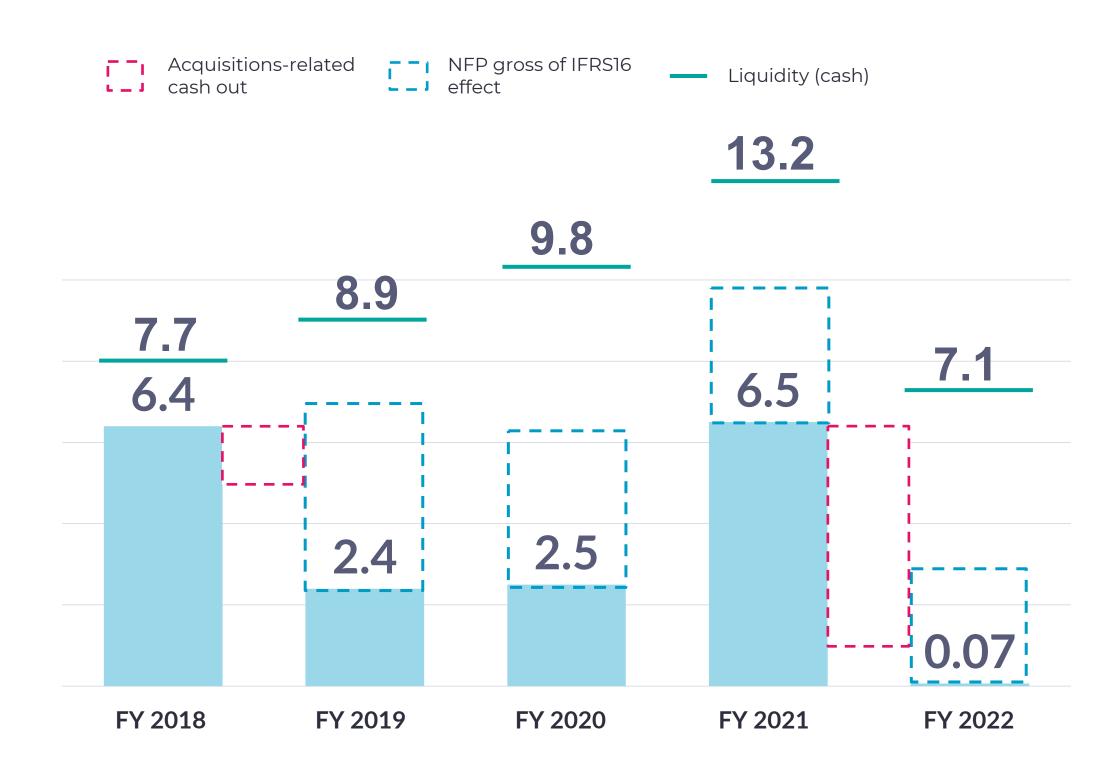


Balance Sheet FY 2018-2022 OLD PERIMETER

Shareholders' Equity



Net Cash Position

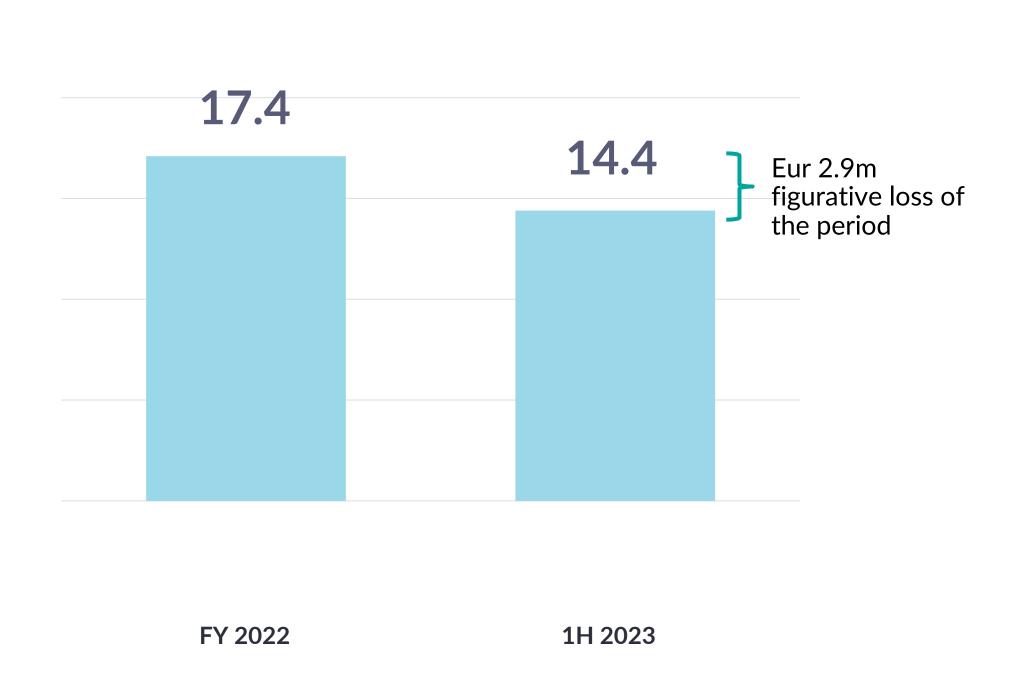


Data in €m

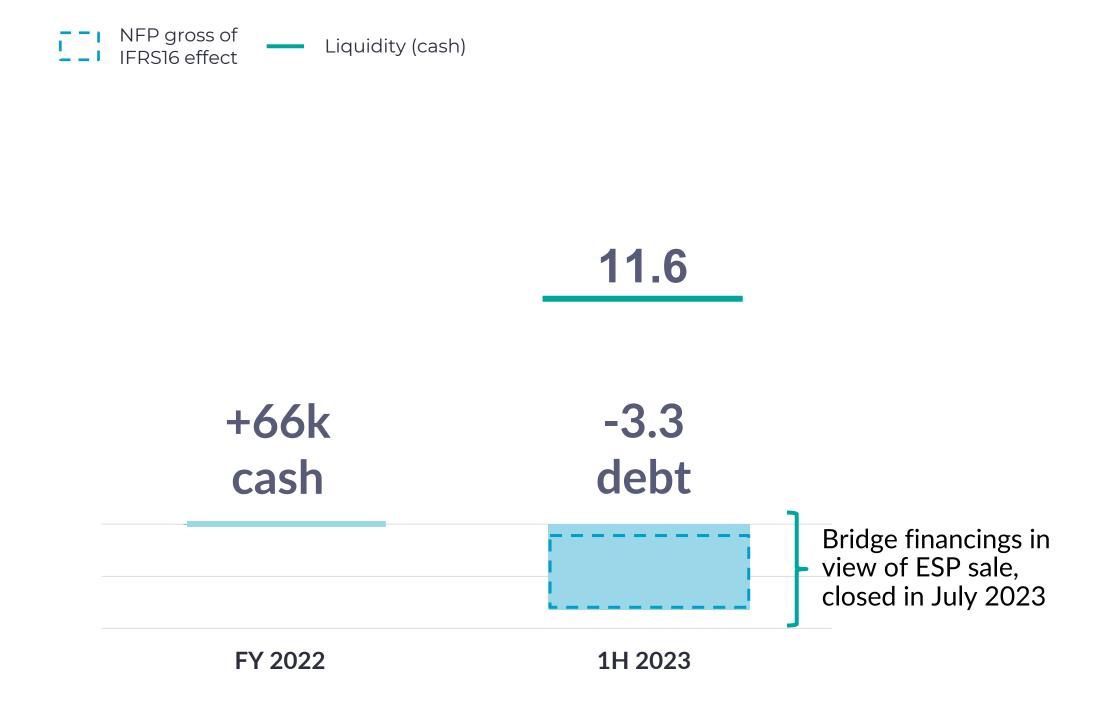


Balance Sheet FY 2022-1H 2023 NEW PERIMETER

Shareholders' Equity



Net Cash Position

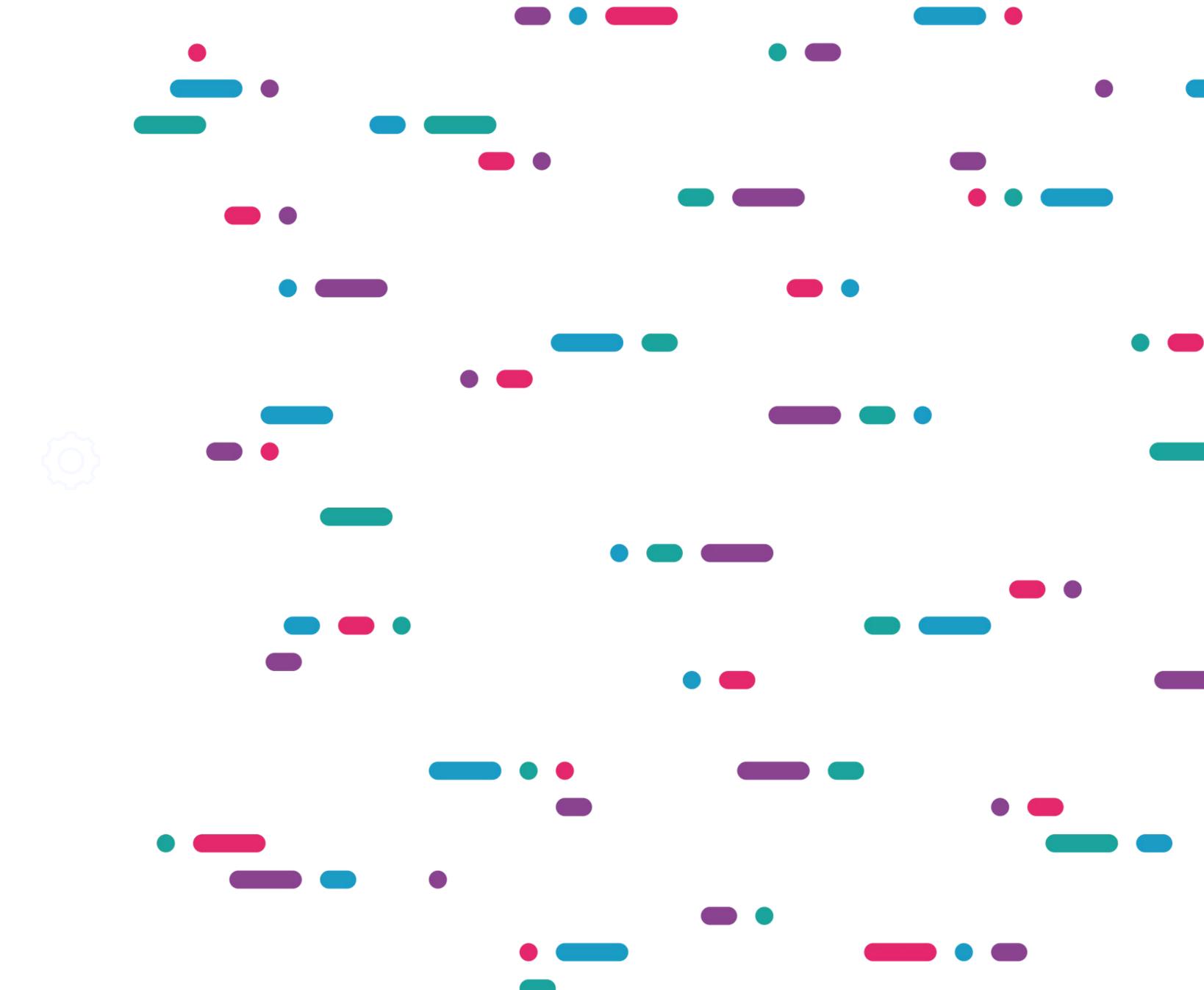


Data in €m except where stated Restatement according to IFRS5, including carve-out of Discontinued Operations after ESP sale closing in July 2023 Does not include cash-in from the sale



CHAPTER 4

Investor Information





Board of Directors



Matteo Monfredini

Co-founder - Chairman & CFO

- Freelance software developer during his studies at the Politecnico University in Milan
- Co-founded Network srl in 1999 and MailUp in 2002



Nazzareno Gorni

Co-founder & CEO

- ICT Marketing and CRM Consultant since 1997
- Adjunct professor in Marketing, Consumerism & Communications
- Speaker and author of books about Email Marketing & Automation



Micaela Cristina Capelli

Executive Director & IR

- Italian Bishops' Conference Investment Committee
- Former:
- Promoter Team and Board Member of Gabelli Value for Italy SPAC
- Capital Markets Director of Banca Esperia
- Capital Markets Manager of Centrobanca and UBI Banca
- Analyst at the Equity Market Listing of the Italian Stock Exchange



Ignazio Castiglioni

Independent Director

- Founder and Chief Executive Officer of HAT Orizzonte Group
- Former Head of Private Equity of Vegagest SGR
- Former senior manager at the asset management company of Cattolica Assicurazioni, the private equity firm of Gemina Group, PwC and EBlab



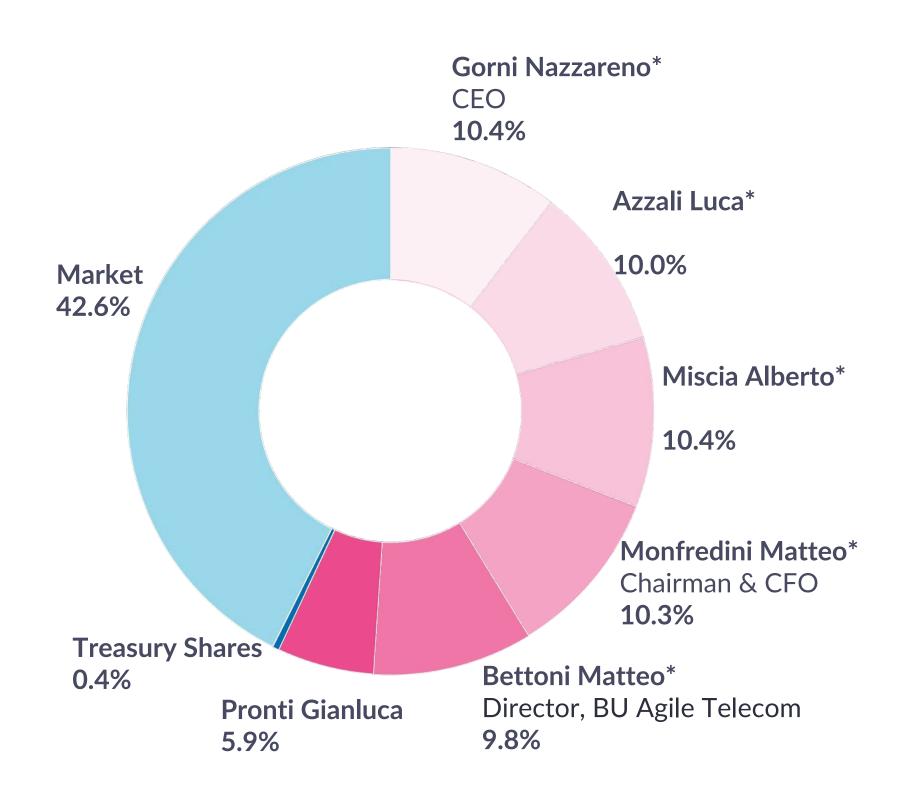
Paola De Martini

Independent Director

- Board member of Renergetica, chair of the Domestic and International Arbitration Chamber of Rome, independent Board member, Remuneration and Related Parties Operations Committees of Banca Monte dei Paschi di Siena
- Former Executive VP with Coca Cola European Partners, STMicroelectronics, Luxottica Group, Grimaldi Group, Bulgari
- Former independent Board member with Banca Popolare di Milano and Tiscali



Stock Information / Shareholders



- * Group's Founders (via respective legal entities)
- ** General Shareholders' Meeting, Apr 20, 2023 and Sept 18, 2023



Stable control

- Founders entered a shareholders' agreement regarding 45.1% of the share
- capital, in equal measure2021-2023 lock-up



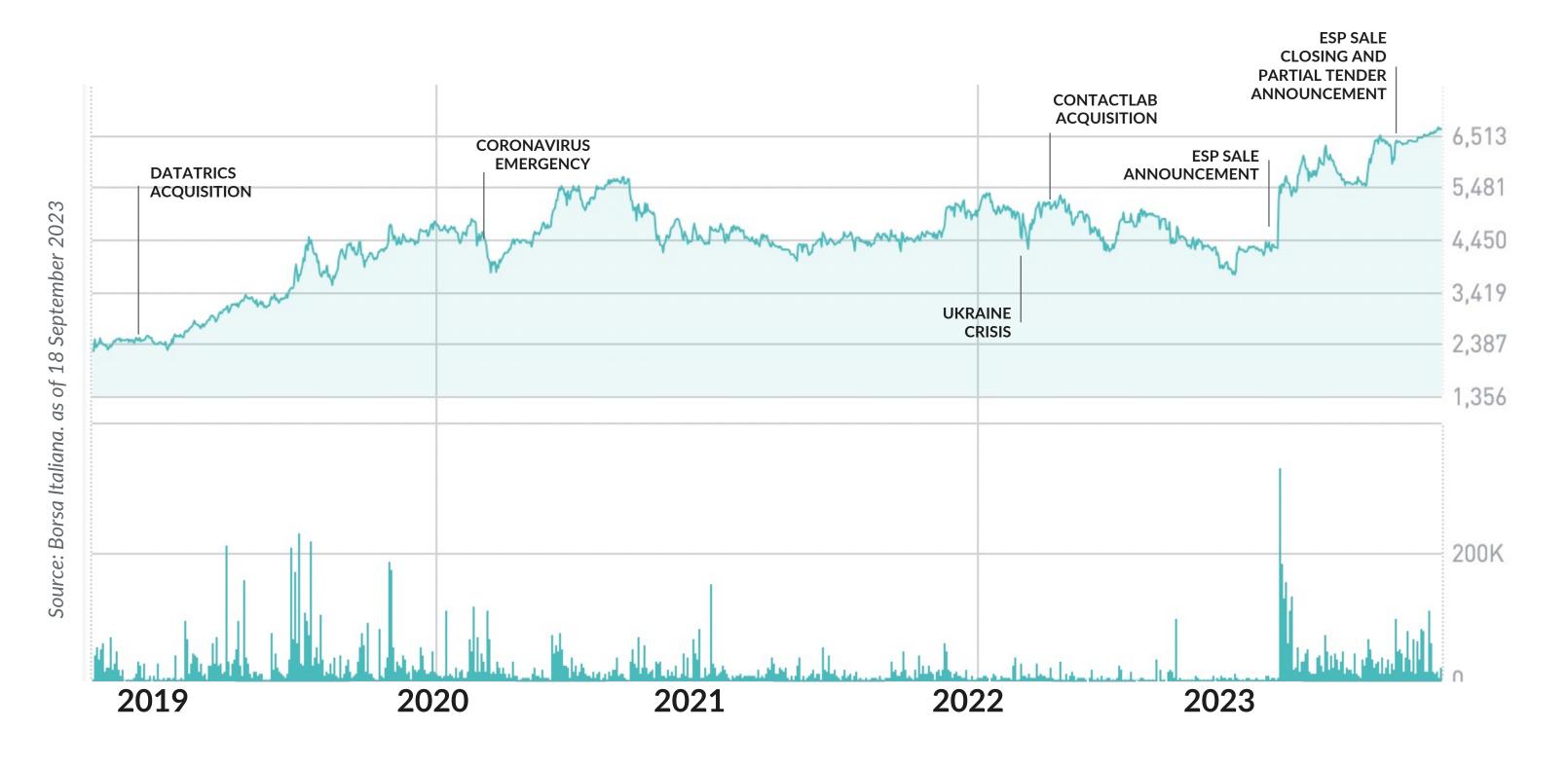
- 1 independent Director, 1 female Director
- Free float ~35%
- Full quarterly reports
- Upgraded management control system
- Management incentive plan + SOP

- Reporting in international accounting principles (IFRS)
- Risk management: introduced "Model 231"
- All information in both Italian and English
- **888** Top institutional holders**
 - Herald Investment Trust Plc
 - Mediolanum
 - Algebris

- Azimut
- Fideuram
- Eurizon



Prices & Volumes 5 Years



\bigcirc	EURONEXT GROWTH MILA	۸N
	ISIN	IT0005040354
	Bloomberg	GROW IM
	Reuters	GROW.MI
° —	Number of Shares	15.393.343
,~ ~	IPO Price (29 Jul 2014)	€1.92
	Current Price (18 Sept 2023)	€6.66
	Current Market Cap (18 Sept 2023)	€102.5m
	Perf 5YR	+195%
	Perf 1YR	+52%
	Perf 6m	+17%
	Avg daily volumes (shares)	
	2019	26k
	2020	14k
	2021	10 k
	2022	6k
	YTD	>30k



ESG - Environment, Social, Governance

We care for employees, environment, people, community, investors



Environment

- Carbon Neutrality goal: CO₂ offset for all Business Units, by planting trees and supporting forest conservation projects
- Climate Positivity goal: starting 2022, 1 tree planted for every new customer
- Use of renewable energy (solar systems)
- Cloud sustainability (-67% carbon emissions thanks to cloud servers)



Social

- Flexibility & hybrid work
- No temporary staff
- Key stakeholder engagement: constant dialogue with customers, social parties, institutions, local communities, employees, etc.
- Support to non-profits, cultural associations & local sport organizations



Governance

- Voluntary ESG disclosure in accordance to GRI Standards
- Independent Board members: 2/5
- Pay-per-performance
- Anti-corruption policy & Code of Ethics
- Tax transparency
- Top-score Legality Rating
- GDPR compliance

Learn more about our approach to Sustainability on our website ()



List of Parties

Euronext Growth Advisor



Audit & Accounting



Specialist



Broker / Coverage





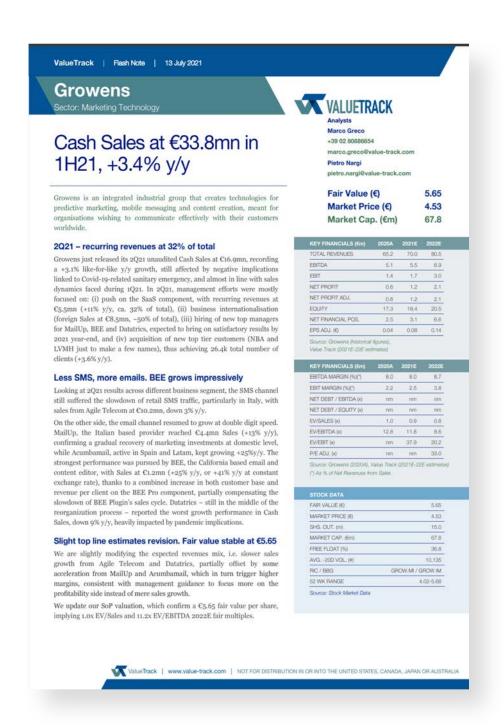


Legal Advisor





Analyst Coverage and Outlook











45



Contacts

Via Pola,9 20124 Milan, Italy

investor.relations@growens.io





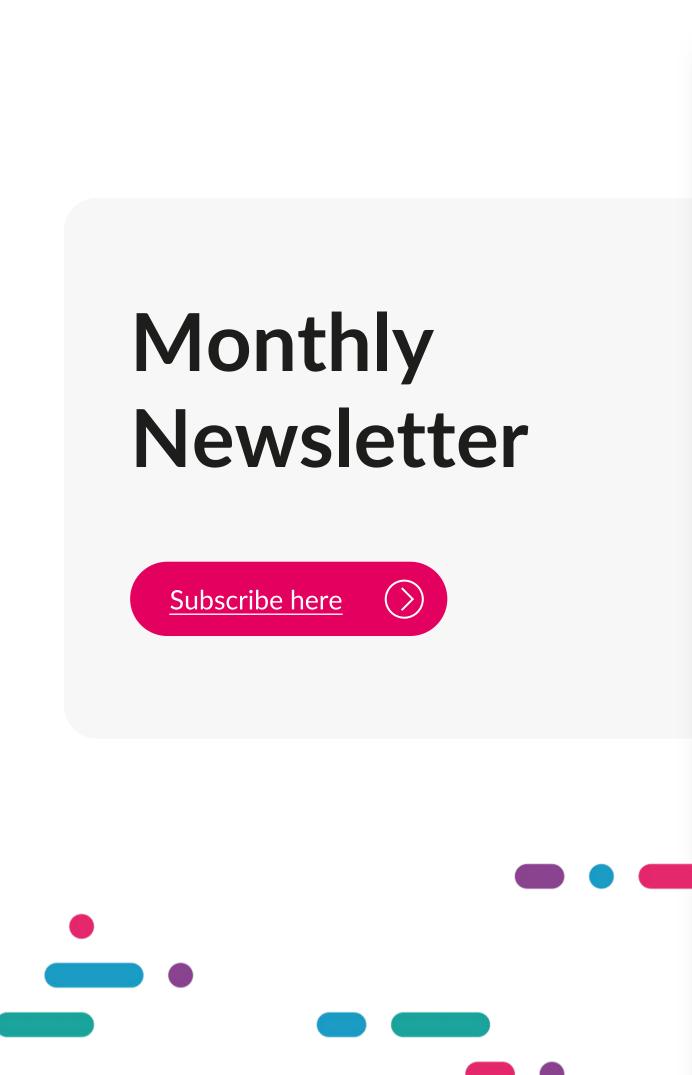


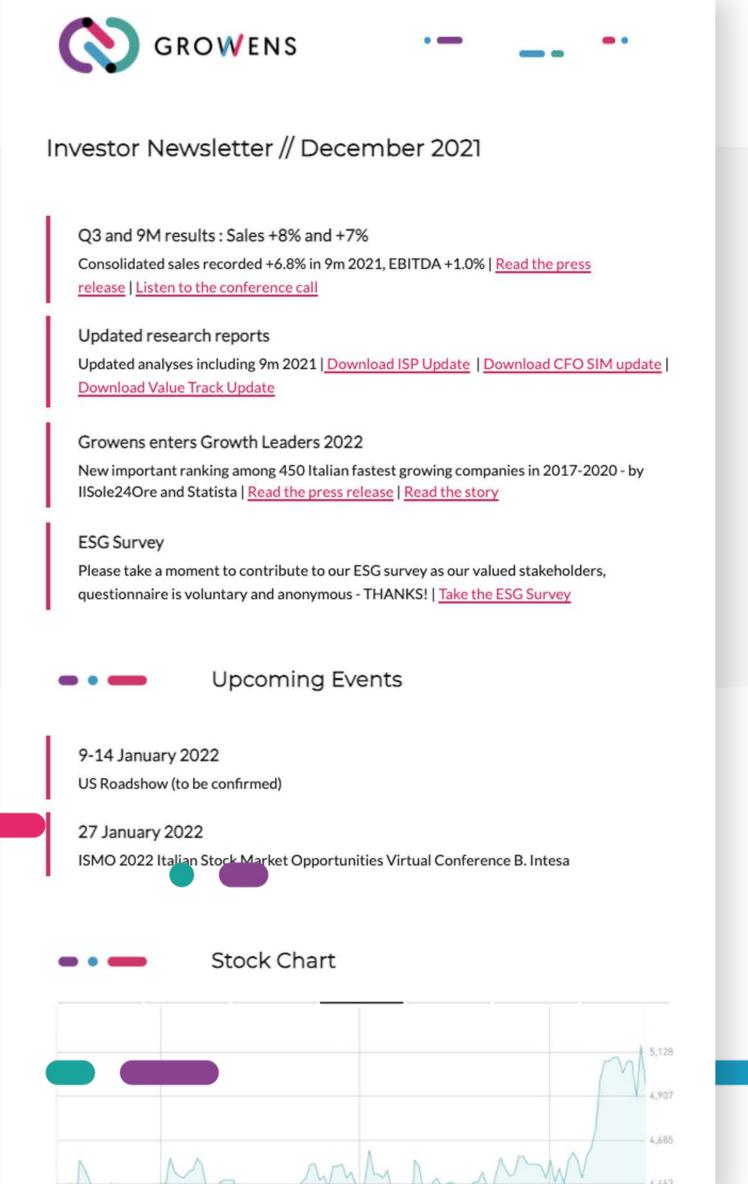
Ticker

GROW.IM / GROW.MI

ISIN

IT0005040354







Appendix





1H 2023 and FY 2022 Net Financial Position NEW PERIMETER

Consolidated Net Financial Position	30/06/2023	31/12/2022	Change	Ch. %
A. Cash		7,153,665	4,478,157	62.6%
B. Cash equivalents				
C. Other current financial assets				
D. Cash and cash equivalents (A) + (B) + (C)	11,631,822	7,153,665	4,478,157	62.6%
E Financial debt	9,625,358	1,076,709	8,548,649	794.0%
F. Current financial debt	1,207,237	1,621,736	(414,500)	(25.6%)
G. Current financial position (E) + (F)	10,832,595	2,698,445	8,134,149	301.4%
H. Net short term financial position (G) - (D)	(799,227)	(4,455,220)	3,655,992	(82.1%)
I. Due to banks medium/long term	4,081,246	4,389,700	(308, 454)	(7.0%)
J. Bonds issued				
K.Other financial liabilities medium/long term				
L. Non current financial position (I) + (J) + (K)	4,081,246	4,389,700	(308,454)	(7.0%)
M. Net financial position (H) + (L)	3,282,019	(65,519)	3,347,538	n.m.
o/w Current financial liabilities Rights of Use IFRS 16	868,243	817,672	50,571	6.2%
o/w Non current financial liabilities Rights of Use IFRS 16	2,001,305	1,520,629	480,676	31.6%
Net financial position ex IFRS 16 effect	412,471	(2,403,820)	2,816,291	(117.2%)

Data in EUR ESMA Guidelines 32-382-1138 of 04/03/2021 par. 175, guideline 39



Q1 2023 and FY 2022 Net Financial Position

Consolidated Net Financial Position	31/03/2023	31/12/2022	Change	Ch. %
A. Cash	7,578,237	7,153,665	424,572	5.9%
B. Cash equivalents				
C. Other current financial assets				
D. Cash and cash equivalents (A) + (B) + (C)	7,578,237	7,153,665	424,572	5.9%
E Financial debt	827,221	1,076,709	(249,488)	(23.2%)
F. Current financial debt	3,488,573	1,621,736	1,866,837	115.1%
G. Current financial position (E) + (F)	4,315,794	2,698,445	1,617,348	59.9%
H. Net short term financial position (G) - (D)	(3,262,444)	(4,455,220)	1,192,776	(26.8%)
I. Due to banks medium/long term	4,326,922	4,389,700	(62,778)	(1.4%)
J. Bonds issued				
K.Other financial liabilities medium/long term				
L. Non current financial position (I) + (J) + (K)	4,326,922	4,389,700	(62,778)	(1.4%)
M. Net financial position (H) + (L)	1,064,478	(65,519)	1,129,998	n.m.
o/w Current financial liabilities Rights of Use IFRS 16	639,679	817,672	(177,993)	(21.8%)
o/w Non current financial liabilities Rights of Use IFRS 16	1,629,250	1,520,629	108,621	7.1%
Net financial position ex IFRS 16 effect	(1,204,451)	(2,403,820)	1,199,370	(49.9%)

ESMA Guidelines 32-382-1138 of 04/03/2021 par. 175, guideline 39



P&L

NEW PERIMETER

		Half Year				
	30/06/2023	%	30/06/2022	%	Change	Ch.%
SaaS Revenues	5,876,718	16.5%	5,263,529	14.1%	613,189	11.6%
CPaaS Revenues	29,480,375	82.7%	31,806,170	85.0%	(2,325,795)	(7.3%)
Other Revenues	278,905	0.8%	354,175	0.9%	(75,269)	(21.3%)
Total Revenues	35,635,998	100.0%	37,423,874	100.0%	(1,787,875)	(4.8%)
Cost of Goods Sold	28,441,171	79.8%	31,284,160	83.6%	(2,842,989)	(9.1%)
Gross Profit	7,194,827	20.2%	6,139,713	16.4%	1,055,114	17.2%
Sales & Marketing costs	2,227,075	6.2%	2,008,046	5.4%	219,029	10.9%
Decearch C Development Opey	1,193,261	3.3%	1,005,651	2.8%	187,609	18.7%
Research & Development Opex Research & Development Capex	(1,732,834)	(4.9%)	(1,198,738)	(3.2%)	(534,096)	44.6%
Research & Development costs	2,926,094	8.2%	2,204,390	5.9%	721,705	32.7%
General & Admin Costs	3,493,867	9.8%	3,420,509	9.1%	73,358	2.1%
Total Costs	6,914,203	19.4%	6,434,206	17.2%	479,996	7.5%
EBITDA	280,625	0.8%	(294,493)	(0.8%)	575,118	195.3%
General Depreciation Costs	135,680	0.4%	108,678	0.3%	27,002	24.8%
Right of Use Amort. Costs	241,333	0.7%	259,609	0.7%	(18,276)	(7.0%)
R&D Amortization Costs	1,334,738	3.7%	1,070,779	2.9%	263,960	24.7%
Write off of assets	1,286,000	3.6%	0	0.0%	1,286,000	
EBIT	(2,717,126)	(7.6%)	(1,733,558)	(4.9%)	(983,568)	(56.7%)
Net financial income/(charges)	(159,324)	(0.4%)	91,025	0.2%	(250,349)	(275.0%)
EBT	(2,876,450)	(8.1%)	(1,642,533)	(4.2%)	(1,233,917)	(75.1%)
Current Income Taxes	(112,046)	(0.3%)	(140,242)	(0.4%)	28,196	20.1%
Deferred Taxes	127,016	0.4%	134,665	0.4%	(7,649)	(5.7%)
Net Profit (Loss) from Continuing Operations	(2,861,479)	(8.0%)	(1,648,110)	(4.4%)	(1,213,370)	(73.6%)
Net Result from Discont. Operations	186,713	0.5%	710,750	1.9%	(524,037)	(73.7%)
Net Profit (Loss)	(2,674,766)	(7.5%)	(937,360)	(2.5%)	(1,737,407)	(185.4%)
Group Net Profit (Loss)	(2,649,961)	(7.4%)	(930,945)	(2.5%)	(1,719,016)	(184.7%)
Minority Net Profit (Loss)	(24,805)	(0.1%)	(6,415)	(0.0%)	(18,390)	(286.7%)



P&L OLD PERIMETER			Full \	/ear					Half Y	ear		
	31/12/2022	%	31/12/2021	%	Change	Ch.%	30/06/2022	%	30/06/2021	%	Change	Ch.%
SaaS Revenues	38,692,028	37.4%	26,089,735	36.6%	12,602,293	48.3%	16,897,544	35.8%	12,502,015	37.1%	4,395,530	35.2%
CPaaS Revenues	63,312,092	61.3%	44,070,048	61.9%	19,242,044	43.7%	29,807,128	63.2%	20,736,869	61.5%	9,070,259	43.7%
Other Revenues	1,354,293	1.3%	1,077,179	1.5%	277,114	25.7%	478,560	1.0%	452,503	1.3%	26,057	5.8%
Total Revenues	103,358,412	100.0%	71,236,961	100.0 %	32,121,452	45.1%	47,183,233	100.0%	33,691,387	100.0%	13,491,845	40.0%
Cost of Goods Sold	72,537,675	70.2%	47,436,618	66.6%	25,101,057	52.9%	33,515,524	71.0%	22,095,818	65.6%	11,419,706	51.7%
Gross Profit	30,820,738	29.8%	23,800,343	33.4%	7,020,394	29.5%	13,667,708	29.0%	11,595,569	34.4%	2,072,139	17.9%
Sales & Marketing costs	9,986,088	9.7%	7,323,997	10.3%	2,662,090	36.3%	4,778,496	10.1%	3,315,335	9.8%	1,463,161	44.1%
Research & Development							2,144,470	4.5%	1,840,168	5.5%	304,302	16.5%
Opex	4,507,146	4.4%	3,175,065	4.5%	1,332,081	42.0%	·		•		,	
Research & Development Capex	(3,850,637)	(3.7%)	(2,661,338)	(3.7%)	(1,189,299)	44.7%	(1,599,738)	(3.4%)	(1,183,686)	(3.5%)	(416,052)	35.1%
Research & Development costs	8,357,783	8.1%	5,836,403	8.2%	2,521,380	43.2%	3,744,208	7.9%	3,023,854	9.0%	720,354	23.8%
General & Admin Costs	12,229,875	11.8%	8,099,937	11.4%	4,129,938	51.0%	5,387,987	11.4%	4,031,472	12.0%	1,356,515	33.6%
Total Costs	26,723,109	25.9%	18,599,000	26.1%	8,124,110	43.7%	12,310,953	26.1%	9,186,976	27.3%	3,123,977	34.0%
EBITDA	4,097,629	4.0%	5,201,344	7.3%	(1,103,715)	(21.2%)	1,356,755	2.9%	2,408,593	7.1%	(1,051,838)	(43.7%)
General Depreciation Costs	451,347	0.4 %	344,028	0.5 %	107,319	31.2 %	217,587	0.5%	184,055	0.5%	33,532	18.2%
Right of Use Amort. Costs	999,342	1.0 %	1,188,778	1.7 %	(189,435)	(15.9 %)	504,315	1.1%	548,002	1.6%	(43,687)	(8.0%)
R&D Amortization Costs	3,952,461	3.8 %	2,385,842	3.3 %	1,566,619	65.7 %	1,659,584	3.5%	1,197,678	3.6%	461,906	38.6%
Write off of assets	1,542,000	1.5%	150,666	0.2%	1,391,334	n.m.						
EBIT	(2,847,521)	(2.8%)	1,132,031	1.6%	(3,979,552)	n.m.	(1,024,731)	(2.2%)	478,858	1.4%	(1,503,589)	n.m.
Net financial income/(charges)	(272,795)	(0.3%)	(49,653)	(0.1%)	(223,141)	n.m.	66,077	0.1%	(33,720)	(0.1%)	99,797	n.m.
EBT	(3,120,316)	(3.0%)	1,082,377	1.5%	(4,202,693)	n.m.	(958,654)	(2.0%)	445,138	1.3%	(1,403,792)	n.m.
Current Income Taxes	(184,723)	(0.2%)	(848,723)	(1.2%)	664,001	n.m.	(173,416)	(0.4%)	(396,865)	(1.2%)	223,449	(56.3%)
Deferred Taxes	741,036	0.7%	134,955	0.2%	606,081	n.m.	194,709	0.4%	250,678	0.7%	(55,969)	(22.3%)
Net Profit (Loss)	(2,564,003)	(2.5%)	368,608	0.5%	(2,932,611)	n.m.	(937,360)	(2.0%)	298,951	0.9%	(1,236,311)	n.m.
Group Net Profit (Loss)	(2,424,718)	(2.3%)	420,071	0.6%	(2,844,789)	n.m.	(930,945)	(2.0%)	298,951	0.9%	(1,229,896)	n.m.
Minority Net Profit (Loss)	(47,998)	0.0%	(18,489)	0.0%	(29,508)	n.m.	(6,415)	(0.0%)		0.0%	(6,415)	n.m.



Balance sheet 1H 2023

NEW PERIMETER

	30/06/2023	31/12/2022	Change	Ch %
Tangible fixed assets	261,939	1,204,296	(942,358)	(78.2%)
Right of Use	2,449,084	2,282,409	166,675	7.3%
Intangible fixed assets	7,651,913	10,942,158	(3,290,245)	(30.1%)
Goodwill	11,471,991	17,400,305	(5,928,314)	(34.1%)
Equity investments in associates and joint ventures	422,042	261,003	161,039	61.7%
Other non-current assets	1,387,343	1,306,276	81,066	6.2%
Deferred tax assets	1,787,476	1,832,486	(45,010)	(2.5%)
Total non-current assets	25,431,788	35,228,934	(9,797,146)	(27.8%)
Receivables from customers	10,476,893	16,721,062	(6,244,169)	(37.3%)
Other current assets	1,802,998	2,034,383	(231,385)	(11.4%)
Cash and cash equivalents	3,793,734	7,153,665	(3,359,931)	(47.0%)
Total current assets	16,073,625	25,909,110	(9,835,485)	(38.0%)
Total assets in continuity	41,505,413	61,138,044	(19,632,631)	(32.1%)
Assets Held for Sale	23,538,584	0	23,538,584	
Total assets	65,043,997	61,138,044	3,905,953	6.4%
Share capital	384,834	384,834	0	0.0%
Reserves	16,764,834	19,279,481	(2,514,647)	(13.0%)
Profit (Loss) for the period	(2,649,961)	(2,516,005)	(133,956)	5.3%
Net Equity (third parties)	(83,764)	(59,974)	(23,790)	39.7%
Total equity	14,415,942	17,088,335	(2,672,393)	(15.6%)
Payables to banks and other financiers	2,805,950	4,128,592	(1,322,642)	(32.0%)
Liabilities Right of Use long-term	1,636,279	1,520,629	115,650	7.6%
Provisions for risks and charges	33,333	354,667	(321,333)	(90.6%)
Provisions for personnel	1,084,891	3,976,471	(2,891,580)	(72.7%)
Deferred taxes	722,666	915,844	(193,178)	(21.1%)
Total non-current liabilities	6,283,118	10,896,202	(4,613,084)	(42.3%)
Trade and other payables	11,629,694	14,871,582	(3,241,888)	(21.8%)
Due to banks and other lenders short term	9,625,786	1,880,773	7,745,013	411.8%
Liabilities Right of Use short-term	868,243	817,672	50,571	6.2%
Other current liabilities	5,520,549	15,583,479	(10,062,930)	(64.6%)
Total current liabilities	27,644,272	33,153,506	(5,509,234)	(16.6%)
Total liabilities in continuity	48,343,332	61,138,043	(12,794,711)	(20.9%)
Liabilities Held for Sale	16,700,664	0	16,700,664	
Total Liabilities	65,043,997	61,138,044	3,905,953	6.4%

Data in EUR
Application of IFRS5, including
carve-out of Discontinued
Operations after ESP sale closing in
July 2023



Balance sheet

OLD PERIMETER

	31/12/2022	31/12/2021	Change	Ch. %
Intangible fixed assets	11,021,312	6,934,260	4,087,052	58.9%
Goodwill	17,321,151	15,326,343	1,994,808	13.0%
Tangible fixed assets	1,204,296	1,451,491	(247,195)	(17.0%)
Rights of Use (IFRS 16)	2,282,409	3,168,182	(885,773)	(28.0%)
Financial fixed assets	301,952	200,985	100,968	50.2%
Fixed Assets	32,131,120	27,081,261	5,049,859	18.6%
Receivables from customers	16,721,062	12,465,270	4,255,792	34.1%
Payables to supplier	(14,871,582)	(14,188,380)	(683,202)	4.8%
Payables to associated companies		(2,000)	2,000	(100.0%)
Commercial Trade Working Capital	1,849,481	(1,725,110)	3,574,591	(207.2%)
Tax receivables and payables	756,563	(424,256)	1,180,819	(278.3%)
Accruals and deferrals	(9,236,163)	(7,845,047)	(1,391,116)	17.7%
Other receivables and payables	(4,147,048)	(3,589,466)	(557,582)	15.5%
Net Working Capital	(10,777,167)	(13,583,879)	2,806,712	(20.7%)
Provisions for risks and charges	(354,667)	(221,667)	(133,000)	60.0%
Provisions for severance and pension	(3,976,471)	(2,265,831)	(1,710,640)	75.5%
Net Capital Invested	17,022,816	11,009,885	6,012,931	54.6%
Share capital	384,834	374,276	10,557	2.8%
Reserves	19,279,481	16,775,315	2,504,166	14.9%
Profit (Loss) for the period	(2,516,005)	387,098	(2,903,103)	(750.0%)
Third parties Net Equity	(59,974)	(6,086)	(53,888)	885.5%
Net Equity	17,088,335	17,530,603	(442,268)	(2.5%)
Cash	(7,153,665)	(13,324,983)	6,171,318	(46.3%)
Short-term debt	1,880,773	1,234,624	646,149	52.3%
Financial liabilities right of use (short term)	817,672	998,388	(180,716)	(18.1%)
Medium/long-term debt	2,869,072	2,270,862	598,210	26.3%
Financial liabilities right of use (medium/long term)	1,520,629	2,300,390	(779,762)	(33.9%)
Net financial position	(65,519)	(6,520,719)	6,455,199	(99.0%)
Total sources	17,022,816	11,009,885	6,012,931	54.6%

Data in EUR



By Business Unit

FY 2022 OLD PERIMETER

CLD PERIMETER

1H 2023 N

NEW PERIMETER

	F	REVENUES			EBITDA			
	FY 2022	FY 2021	Δ%	FY 2022	FY 2021	Δ%		
MailUp	25.0	16.6	50.6%	2.7	2.6	3.9%		
Agile Telecom	67.6	47.5	42.5%	2.3	2.3	(1.2%)		
BEE	8.9	5.6	59.0%	0.2	0.3	(36.6%)		
Datatrics	2.5	2.6	(2.0%)	(1.6)	(0.9)	(83.2%)		
Acumbamail	2.6	2.1	21.6%	0.5	0.5	(0.1%)		
Holding	10.4	7.1	45.4%	(0.3)	0.1	n.m.		
Consol. Adjustments	(13.7)	(10.3)		(0.3)	(0.2)	-		
Total	103.4	71.2	45.1%	4.1	5.2	(21.1%)		

	REVENUES				EBITDA	
	1H 2023	1H 2022	Δ%	1H 2023	1H 2022	Δ%
Agile Telecom	29.6	31,9	(7.3%)	1, 4	0.7	94.5%
Beefree	4.8	4.0	20.2%	0.1	0.4	(68.3%)
Datatrics	1.1	1,2	(13.5%)	(0.6)	(0.9)	30.1%

Data in EUR/m

FY 2022 - Contactlab's data included from 1 May 2022

1H 2023 - Application of IFRS5, including carve-out of Discontinued Operations after ESP sale closing in July 2023



June 2023 ARR and Cash Sales Preview

SaaS ARR

Business Unit	ARR Jun 2023	ARR Jun 2022	Ch %
MailUp+Contactlab	15.6	14.8	5.4%
BEE	10.4	8.4	23.5%
Acumbamail	2.2	2.0	13.0%
Datatrics	2.1	2.4	(12.6%)
Total	30.4	27.7	9.9%

CPaaS Q2 cash sales

	Q2 2023	Q2 2022	Ch %
Agile Telecom	14.6	16.4	(10.8%)

Data in EUR/m Contactlab's data included from 1 May 2022



Glossary

ARPA - Average Revenue per Account, generally measured on a monthly or annual basis

ARR - Annual Recurring Revenue, a measure of predictable subscription-based revenue stream

CAC - Cost to Acquire a new Client, equal to the total sales and marketing expense divided by the number of new clients

CPAAS - Communications Platform as a Service is a cloud-based, programmable multichannel communications platform that lets you add messaging features to your existing business software using APIs

CDP - Customer Data Platform, a marketer-managed system that creates persistent, unified, customer database that is accessible to other systems

LTV - Life Time Value, an estimation of the aggregate gross margin contribution of the average customer over the life of the customer

MRR - Monthly Recurring Revenue, a measure of predictable subscription-based revenue stream

NET RETENTION (%) - How much revenue growth or churn the company had over time from the existing pool of customers. Takes into account expansion (upgrades), contraction (downgrades), and churn

NPS - Net Promoter Score, a method of using a single survey to gauge customer satisfaction. Range is from -100 to +100. Average for SaaS is 31

Payback Period - the average time (in months) it takes for the revenues from a new client to cover the cost of acquisition (sales and marketing) and the cost of service provision (COGS)

RECURRING REVENUE - The portion of a company's revenue that is expected to continue in the future. Unlike one-off sales, these revenues are predictable, stable and can be counted on to occur at regular intervals going forward with a relatively high degree of certainty. In SaaS they are referred to the annual or monthly subscriptions

SAAS - Software-as-a-service uses cloud computing to provide users with access to a program via the internet



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