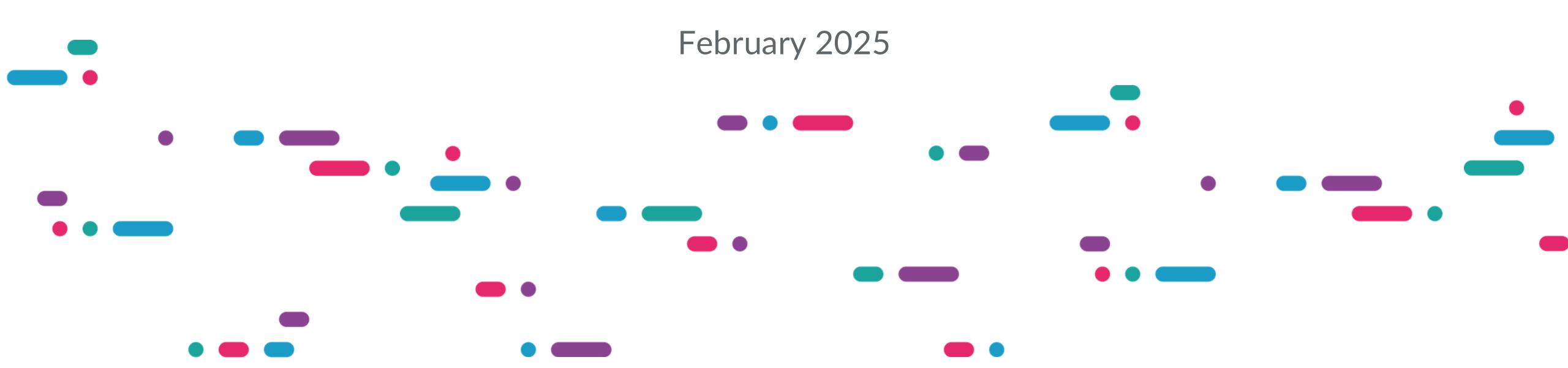


Overview and latest results





Agenda

1 What's Up

2 Business Units

Select Financials

4 Investor Information



Chapter 1

What's up





Growens at a Glance



Innovation

- Fast-growing industry:
 Technology / cloud software /
 content design (SAAS)
- Mobile messaging and no-code
 Email content creation



Growth

- Revenues 3y CAGR
 - +35% Beefree
 - +14% Agile Telecom
- 7 acquisitions since 2015
- 2 divestments (€78m)

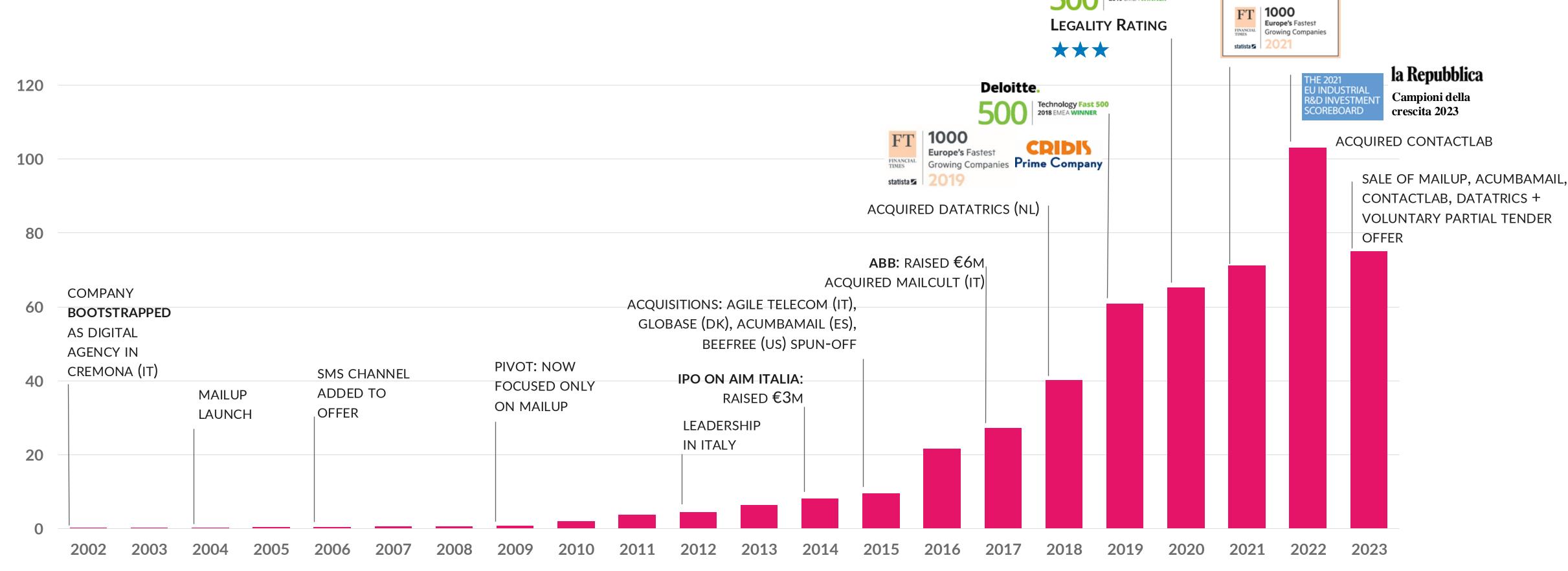


Global Expansion

- International revenues from 10% to 80% since IPO
- Serving ca. 10,000 clients (+1mln free users) in 115+ countries
- 160 employees in 2 continents



From Startup to Leading Player in Cloud Software

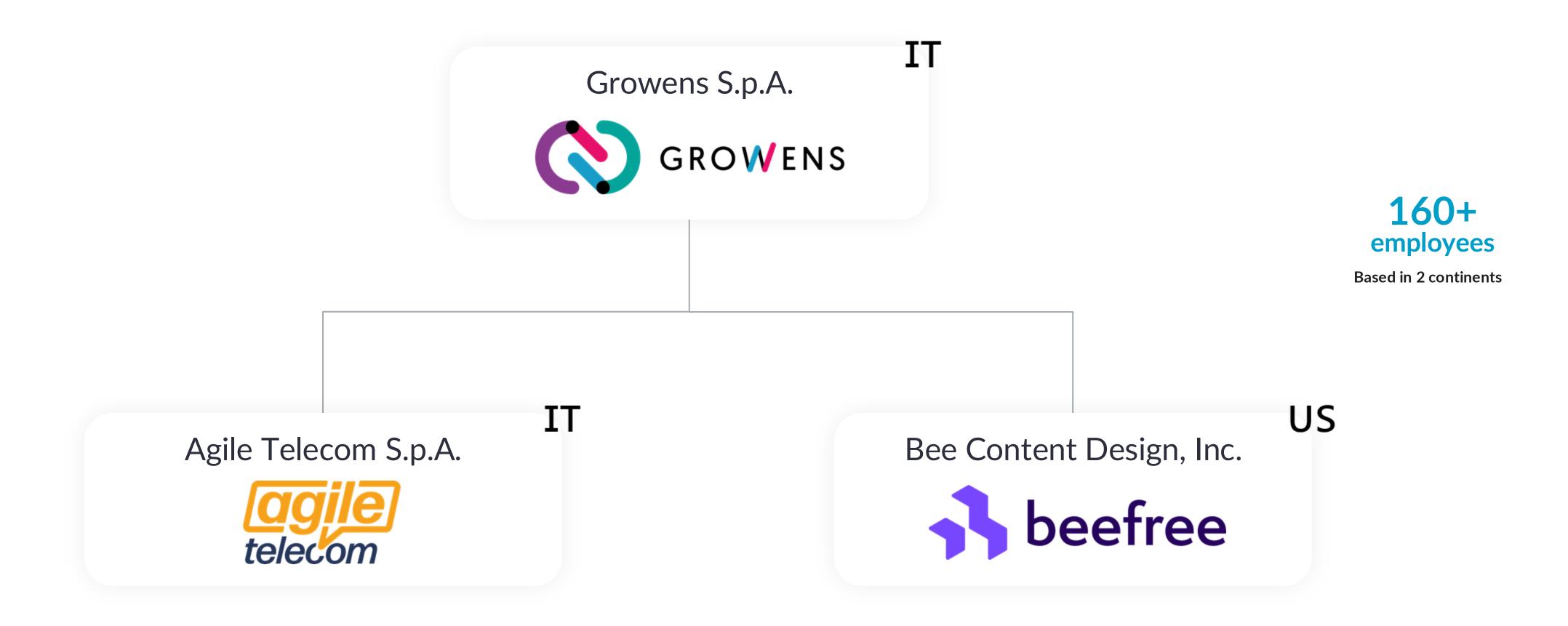


Deloitte.

*In 2016 Group transitioned to IFRS accounting standards. FY 2015 is restated. Therefore historical data may not be comparable. Data in EUR/m. Source: Company and Group financial statements

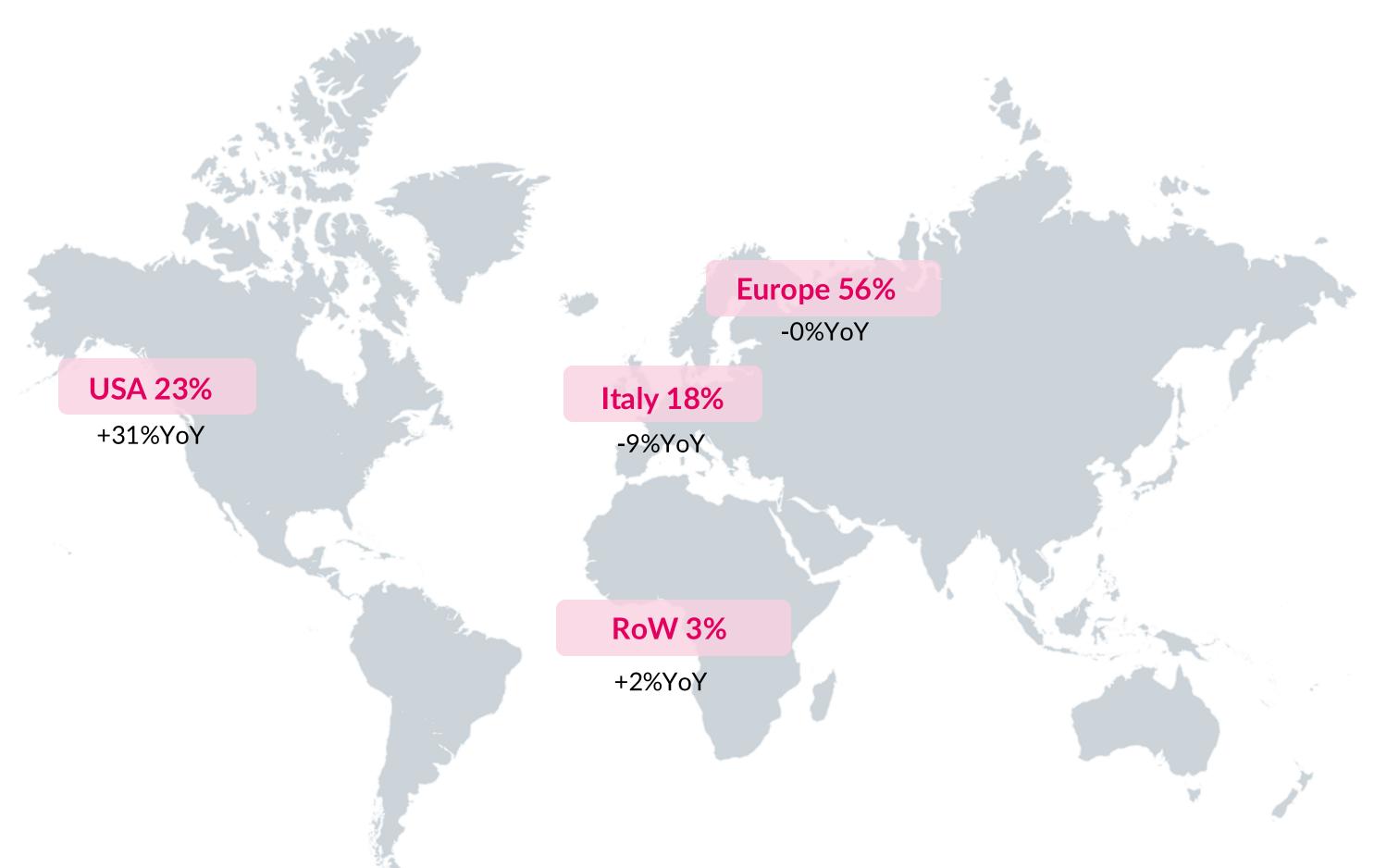


Current Perimeter

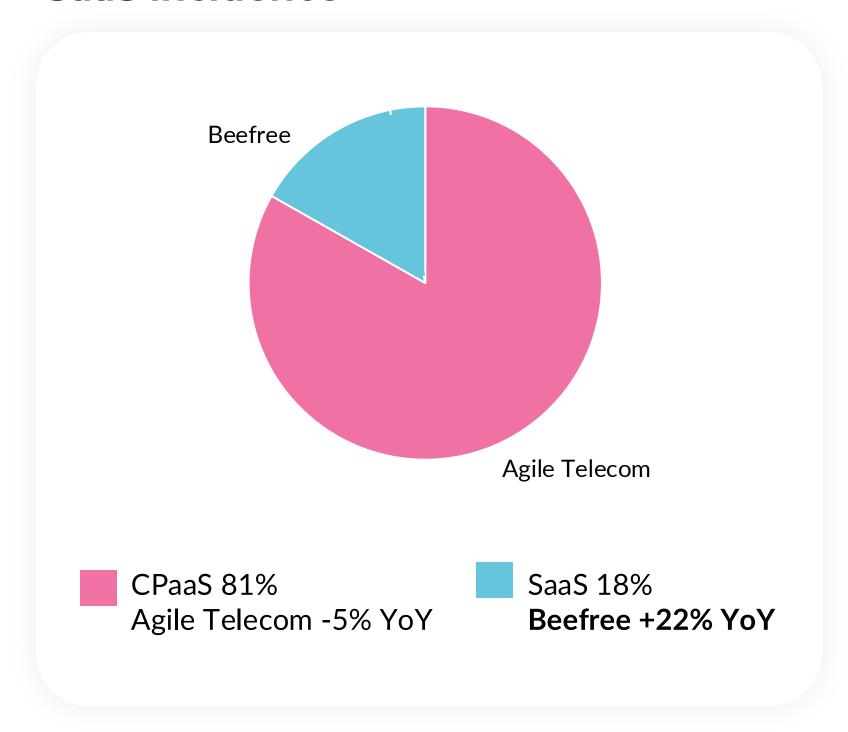




Revenue Distribution 1H 2024



SaaS incidence





North America Presence



Local presence: BEE Content Design, Inc.

- Based in San Francisco, 97% owned by Growens
- 90 employees (CEO, Sales, Support and Marketing functions)
- 9,000 clients and 1,000+ SaaS applications
- Market leader in email and landing page creation technology



Consolidated North America results:

- USD 13.8m* Revenues as of Q3 2024
- USD 15.2m ARR (23% YoY growth) as of September 2024







NETFLIX



















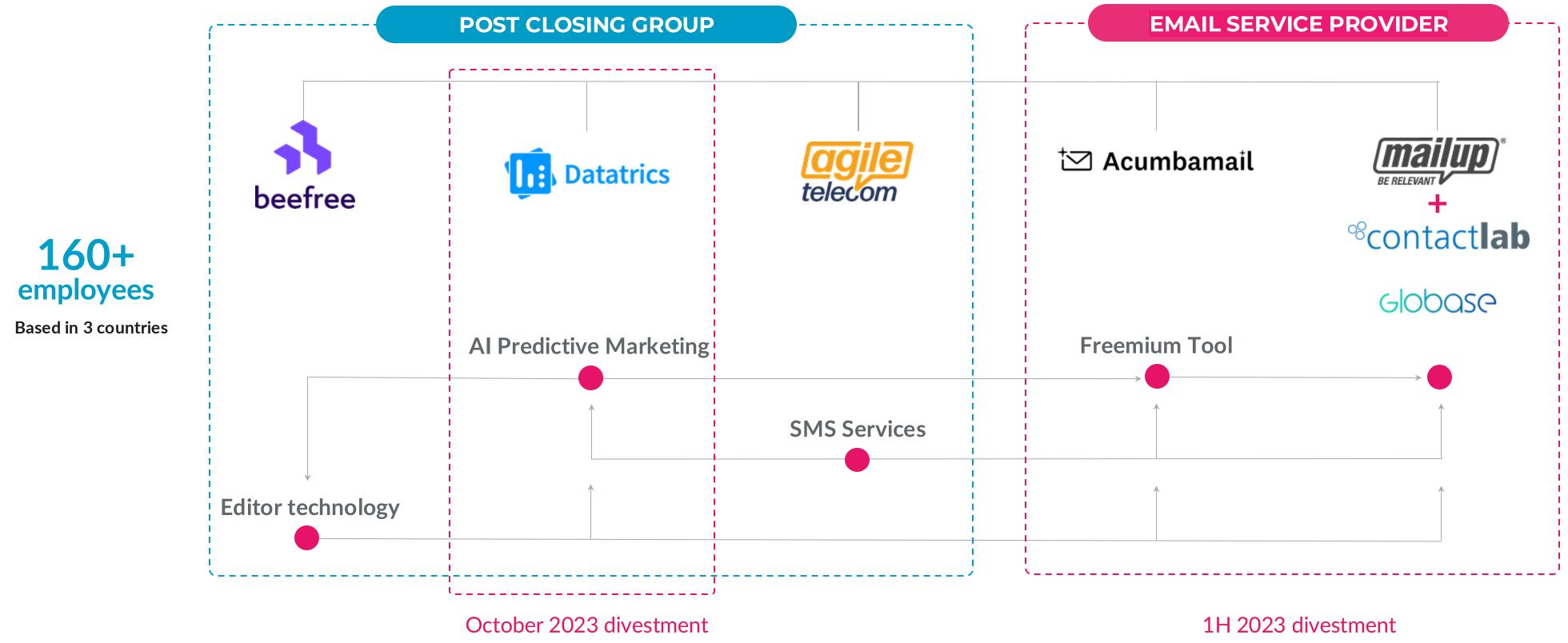


^{*} Beefree revenues + revenues from other Growens BUs in the area Representative list of our past and current clients. Logos are the property of the respective businesses and are for illustrative purposes only



Transitional Perimeter – 2023 M&A





ca. **250** employees **BU& staff**

+ transitional contracts (admin, MI-CR facilities)

Effective 20 October 2023

Effective 13 July 2023



2023 ESP Sale - Deal Overview



Strategic Rationale

- Derisking of Group position in mature business
- Consistent cash-in
- Focus on development of Beefree
- Provide return to stakeholders
- Fundamental change of business under EGM Regulations for Companies



Deal Consideration

- Sale of
 - MailUp business (carve-out from Growens)
 - 100% of Contactlab S.p.A.
 - 100% of Acumbamail S.L.
 - 100% of MailUp Nordics/Globase
- Euro 76.7 million total gross consideration

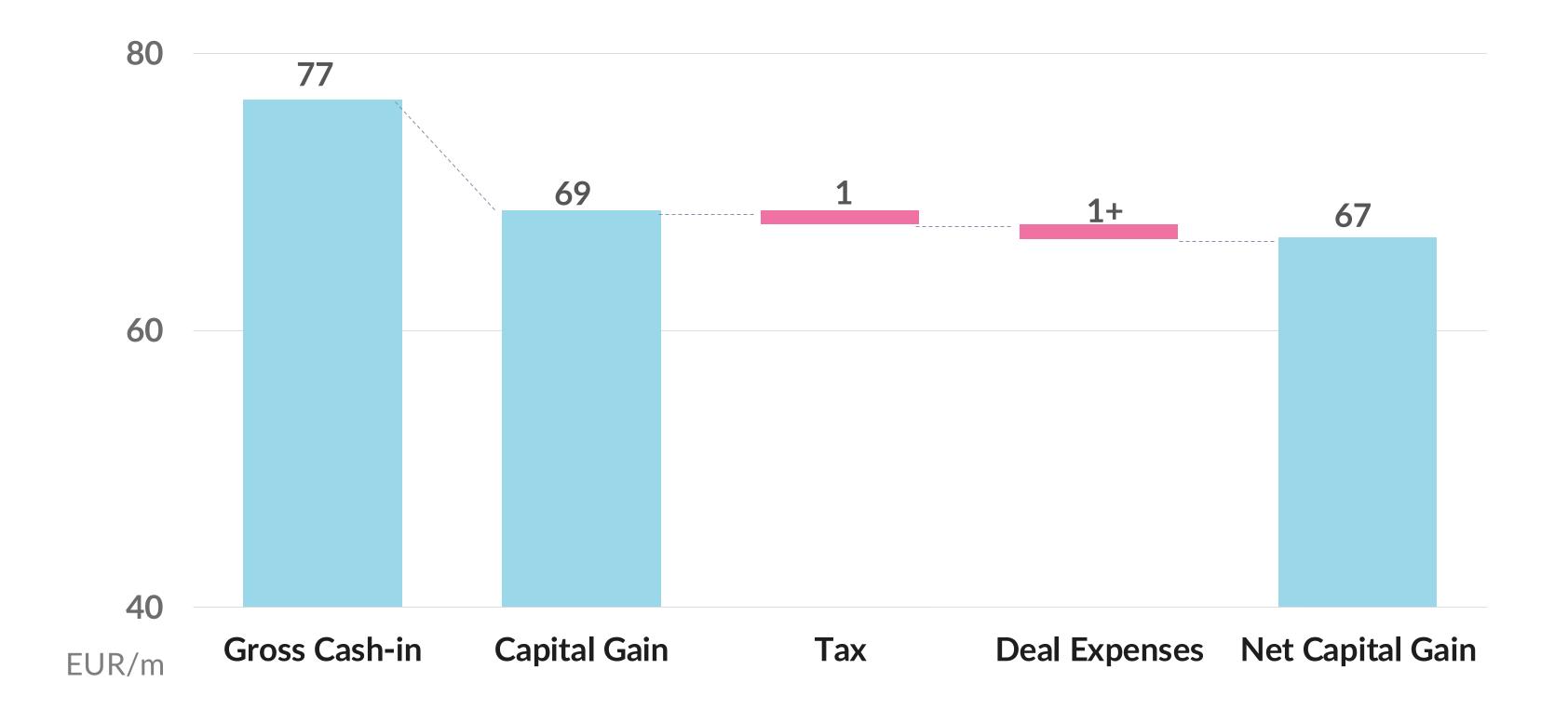


Key Milestones 2023

- February 2 Signing
- March 9 GSM
- June 30 Contribution of MailUp business into Contactlab
- July 13 Closing
- July 13-28 Withdrawal right
 exercise period (0 requests)



2023 ESP Sale - Transaction Economics





2023 Datatrics Sale - Deal Overview



Strategic Rationale

- Derisking of Group position in inefficient business
- Stop-loss
- Focus on development of Beefree



Deal Consideration

- Sale of
 - 100% of Datatrics BV
- Euro 1.6 million total consideration (in cash)



Key Milestones 2023

- October 6 Signing
- October 20 Closing

13



2024 RGE Acquisition - Deal Overview



Strategic Rationale

- Increase Beefree's audience and the number of customers
- Close the gap between finding inspiration and creating valuable content from it



Deal Consideration

- Acquisition of RGE's assets
- USD 6.6 million total consideration
 - up to 600k in cash
 - up to 6M earn-out, o/w up to 3M in Growens shares



Key Milestones 2024

April 15 Signing and Closing



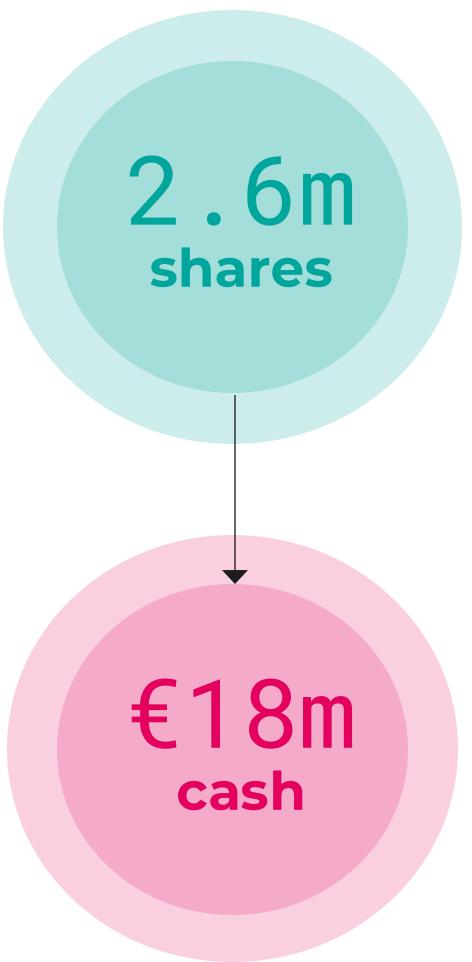
Value Creation / Voluntary Partial Tender Offer

Offer Details

- Launched on a maximum 2.6m ordinary shares, or 17.2% of the share capital
- Offer price €6,80 per share
- +15,7% premium price over the 3-month average @ announcement
- Unanimously resolved upon by GSM and BoD on 18 September, 2023
- Approved by Consob 8 November, 2023
- Acceptance period 13 November, 2023- 6 December, 2023
- Payment Date 13 December, 2023
- Ca. 5m Shares tendered to the Offer
- Final Division Rate ca. 53%

Offer Rationale

- Sensible investment for part of the ESP sale proceeds
- Important liquidity event for investors at a record high price
- Most efficient way to distribute value to shareholders before 2023 year end
- Acquisition of an asset which can be used in the future for incentives, M&A and other





Value Creation / Growens First Dividend

Dividend Details

- 37.5% payout on the consolidated net income for 2023
- 28.2% dividend yield at proposal current prices (17 March, 2024)
- Approved by the GSM on 18 April, 2024

Payment Scheme

First tranche

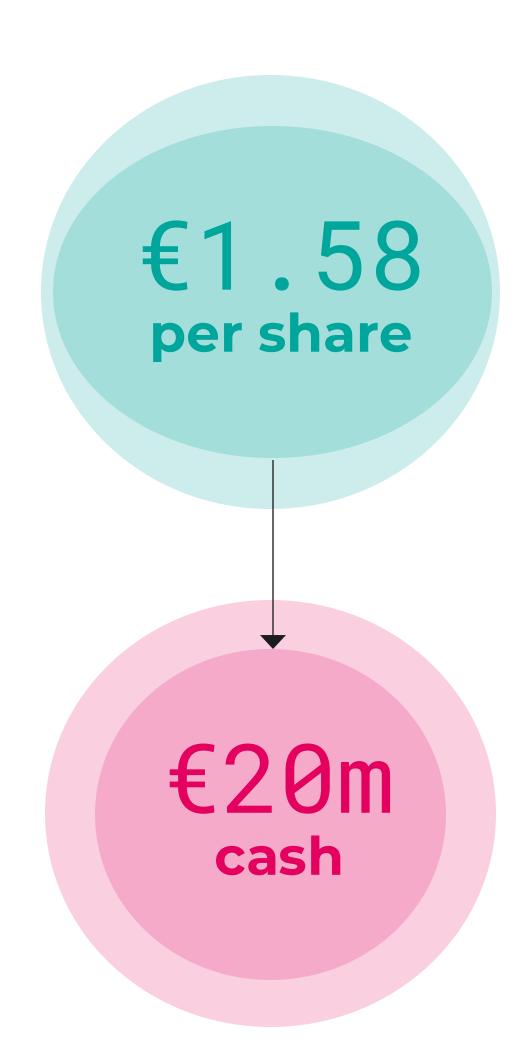
0.79 EUR per share derived from the distribution of extraordinary profits

- payment date May 8, 2024
- ex-dividend date May 6, 2024
- record date May 7, 2024

Second tranche

0.79 EUR per share derived from the distribution of extraordinary profits

- payment date September 4, 2024
- ex-dividend date September 2, 2024
- record date September 3, 2024





2024 - 2027 Growth Drivers



Organic growth

- Focus on Beefree: R&D & M&S
- €15m investment in 2024-2026



A&M

- Focus on Beefree / add-ons
- Opportunistic divestments



Mid/long term financial growth

- Rule of 40*: Sales growth% +
 EBITDA margin% > 40%
- Return for stakeholders

* With regard to Beefree's three- year plan



Beefree Updated Guidance 2025-2027

2024 update

Initiative

Launch of new commercial package offering for Beefree (March 2024) and Beefree SDK (by Q3 2024)

- R&D: development of new features leveraging gen. Al, introduction of incremental improvements, launch of a multi-region infrastructure, new features for the enterprise market, and new connectors to integrate new platforms into Beefree
- Go-to-market initiatives, leveraging resources acquired with RGE: partnerships, community, indirect channel development, multilingual approach, development of a new Growth team

Status

Completed

Multi-region infrastructure postponed to March 2025

Investment in incremental innovations and development of Enterprise segment continues

Indirect channel replaced by Beefree SDK
Startup program

Multilingual approach postponed

Growth team, led by Mike Nelson, started Jan. 2025

Community area, led by Justine Jordan, expected to yield MT returns

2024-2027

 Revenue CAGR 20 	024-2027	20-23%
Steady-state gross	s margin (2026)	80%+
 EBITDA break-even 	en	2027
 Steady-state EBIT 	DA margin	15%+

Negative cash flow 2024-2025 for
Cash flow break-even

• ARR @ December 2026

USD 21-23m

USD 12m

2028

USD 16m
ARR
Dec 2024

USD 24-27m

ARR

Dec 2027E



Chapter 2

Business Units

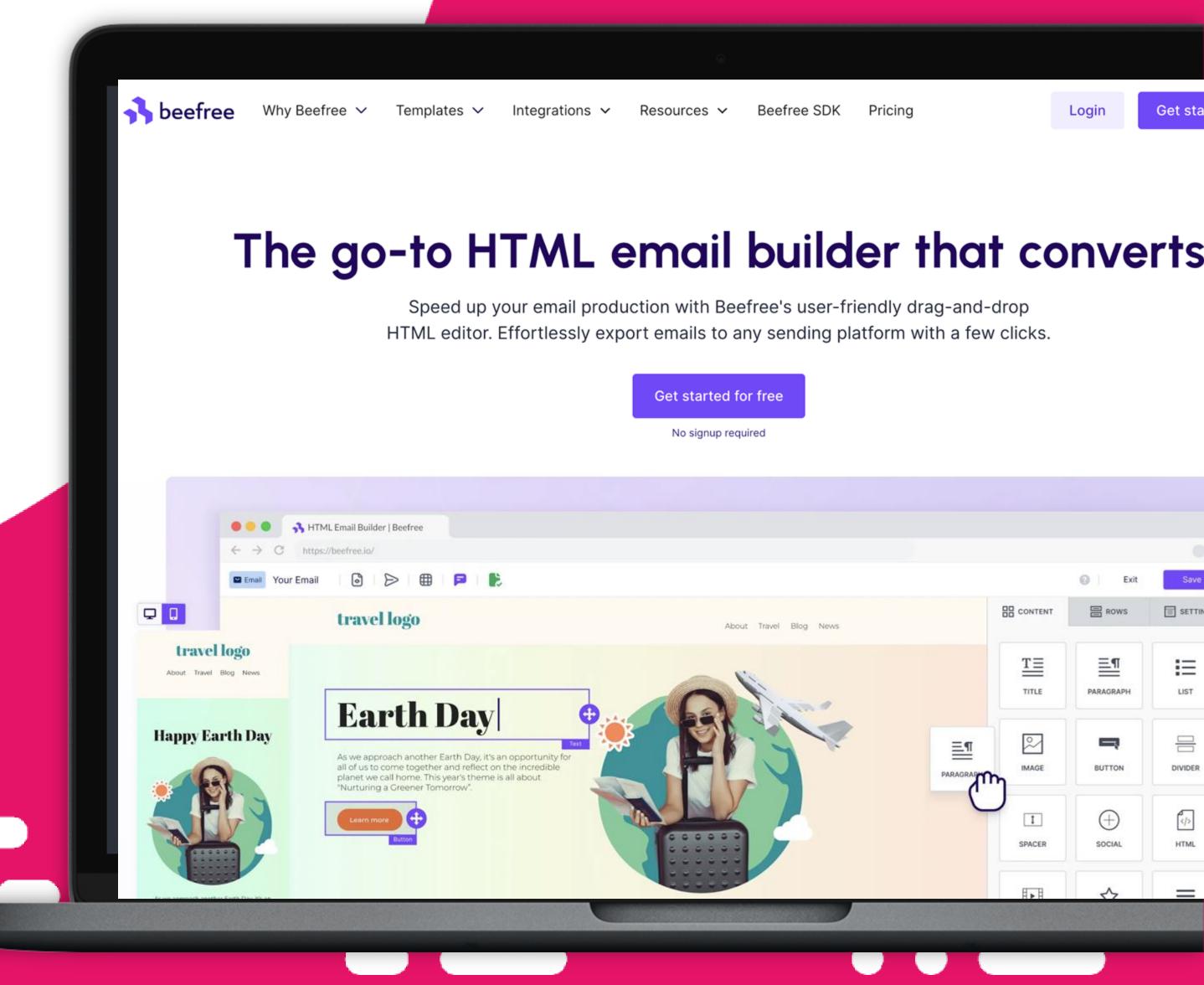






No-code design democratization

beefree.io







Project Rationale

In 2015 Beefree was an internal Growens growth hack experiment. It eventually resulted into a spin-off startup in 2017, based in San Francisco. BEE Content Design Inc. is building on its vision to help democratize content design, with millions of users in 22 languages and from 150+ countries.

Huge market: 4b people designing content by 2023

- Canva (\$40b evaluation) and Adobe focused on graphics and presentations
- Beefree focuses on Emails, Landing pages and Pop-ups



Beefree helps them make content beautiful and fast

A no-code drag-n-drop email and landing page editor, quick and simple available...

For end users

h beefree

OR

Embeddable in SaaS applications

beefree sok

...solving a paramount need

Assure compatibility overtime: no display issues on any device/charset/screen size/email client/browser





Beefree

For Email Designers

- 1,500+ templates thanks to a great designer community
- Advanced Co-editing and collaboration features
- Integrated with the main marketing platforms
- Free editor (also a Gmail extension) generates product-led growth
- 1.1m free users; 9,400+ clients
- Beefree Enterprise: comprehensive contracts







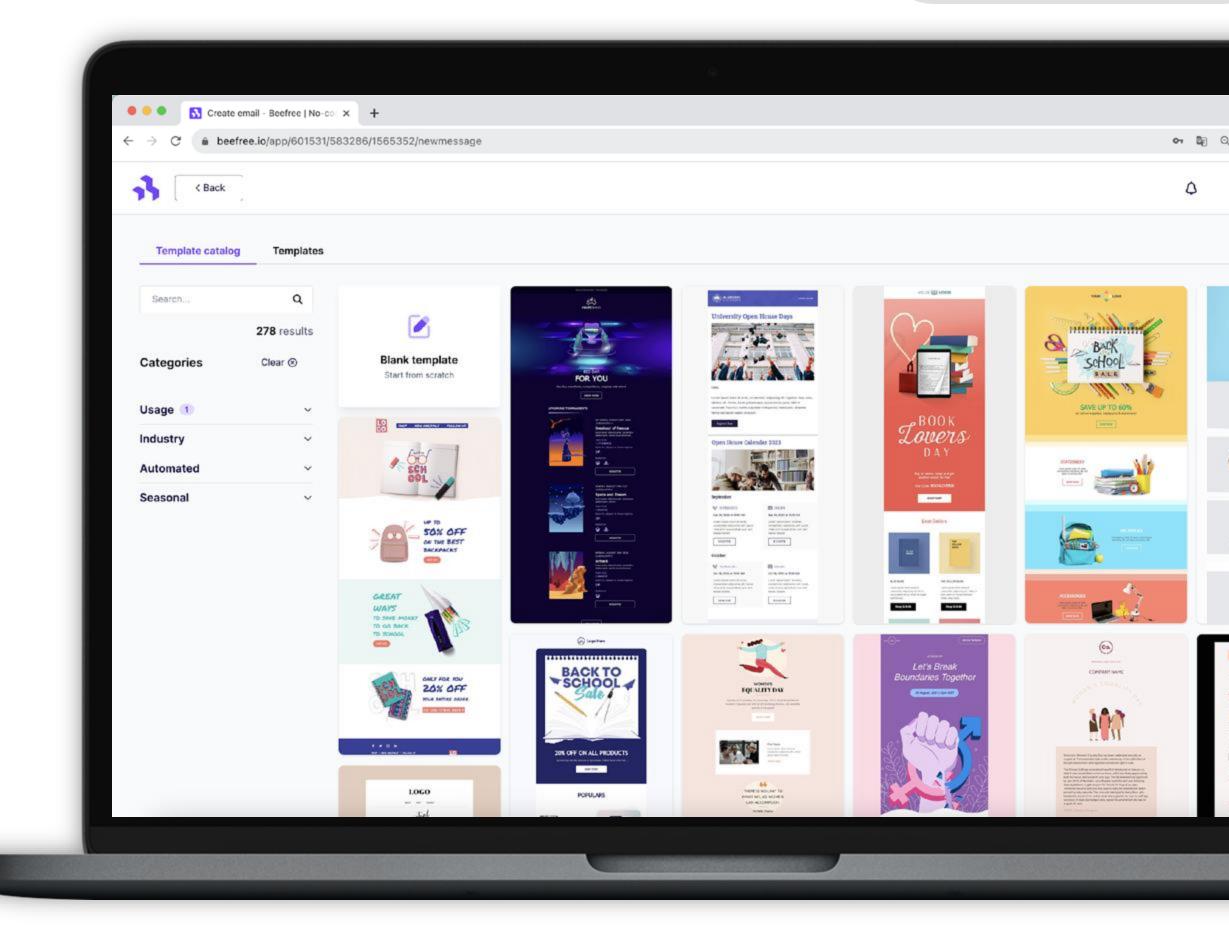










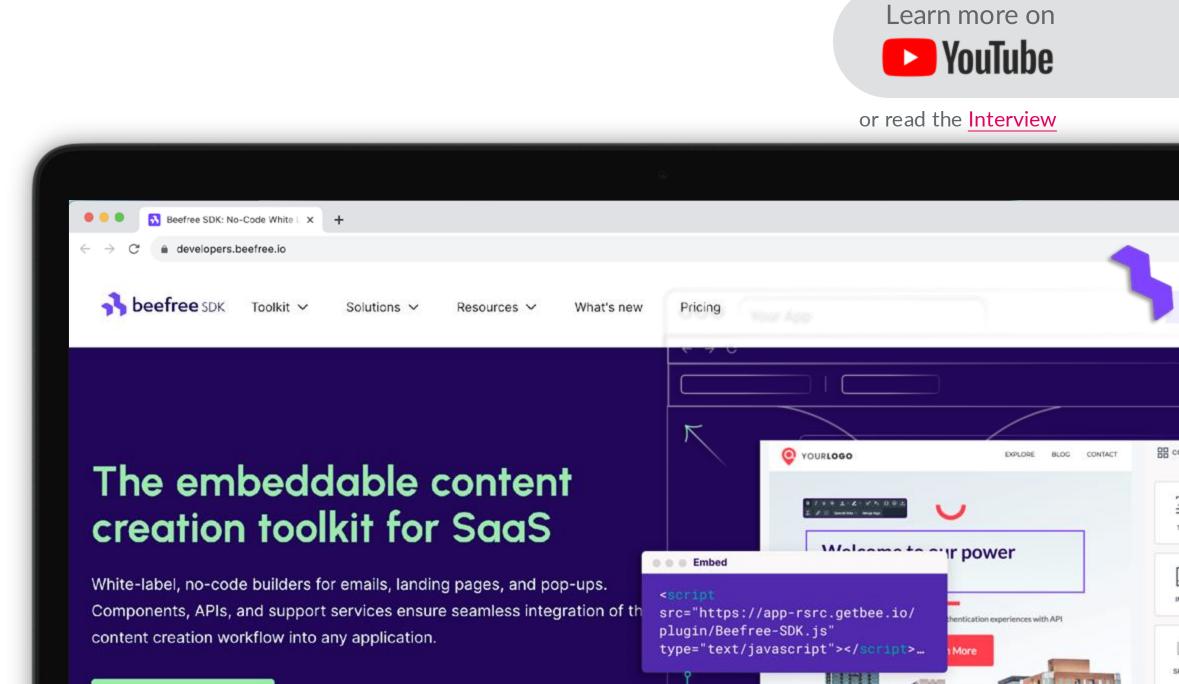




Beefree SDK

Embeddable editor for SaaS applications

- A completely customizable editor
- Easy «Make vs Buy» pitch: companies save money and time by embedding Beefree vs. building their own drag-n-drop editor
- Clear advantages:
 - √ Fast deployment (<30 days) and easy integration</p>
 - ✓ Low maintenance costs
 - ✓ Reliable technology that scales automatically
 - √ Fully customizable and seamlessly embeddable
 - ✓ Hosted on AWS, 99.5% uptime, ISO 27001 and SOC2 certified for added reliability and security



Get started - it's free



Beefree SDK

Becoming a standard tool for SAAS

Beefree SDK is used by 1,000+ SaaS applications, with clear market leadership.

Beefree SDK is embedded by:

- 60% (9 out of 15) of the Cross-Channel Marketing
 Hubs (Q1 2023 Forrester Wave for Email Marketing
 Hubs)
- 46% (6 of 13) of the Email Marketing Service Providers (Q1 2022 Forrester Wave for Email Marketing Service Providers)
- 41% (7 of 17 solutions) of the Gartner Magic Quadrant for Multichannel Marketing Hubs (July 2022)

THE FORRESTER WAVE™

Cross-Channel Marketing Hubs

Q1 2023







Business Unit Highlights

Company

- MailUp spin-off in 2017
- Business team and IP in USA + tech team in Italy
- 9,400+ Clients, from freelancers to large corporations, 50% in North America
- Ca. 1.1m free users
- 90+ employees

Competition

- #1 player worldwide
- Few players, mainly start-ups and Beefree followers
- Upmarket: companies
 focused on enterprise clients:
 Stensul, Knak, Dartagnan,
 Dyspatch

Strategy

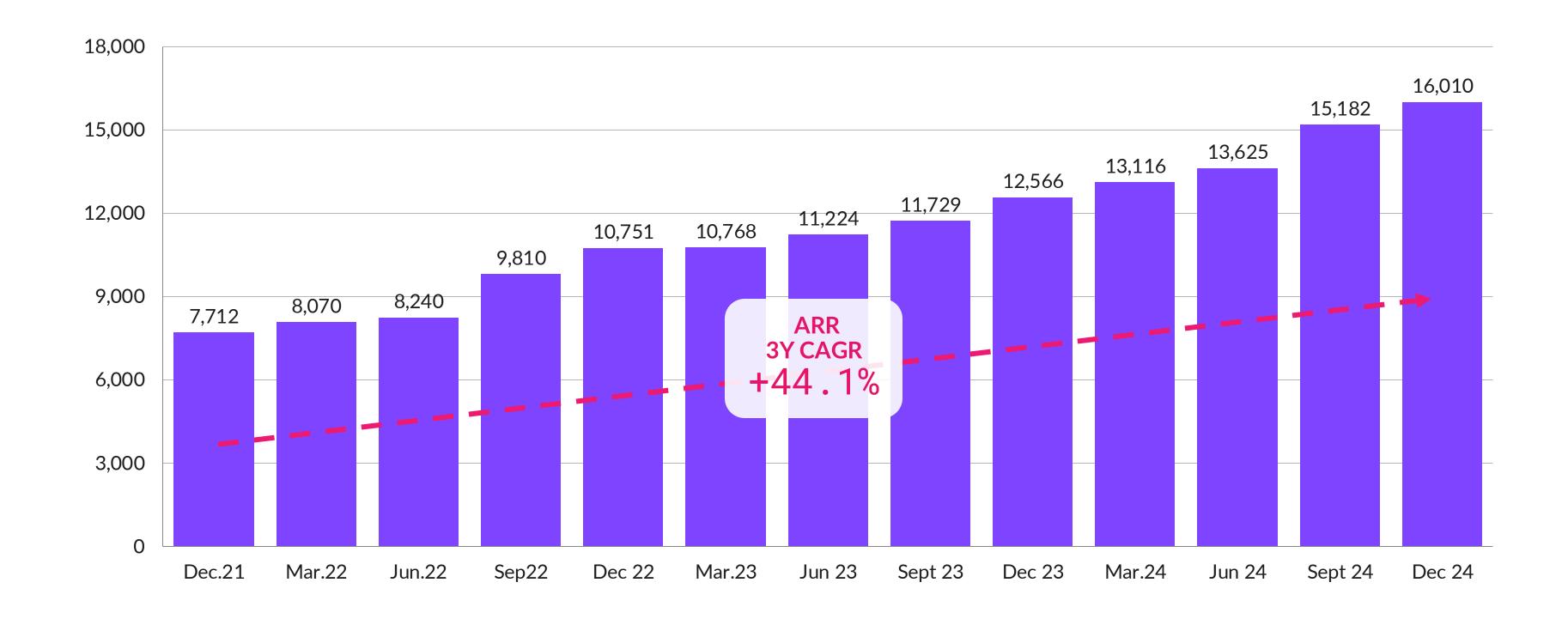
- Growth: to become the world leading standard for email and landing page creation
- Leverage the free version to expand globally and a new enterprise offering to maximize the value creation

KPIs

- ARR*: \$16.0m (+27%)
- ARR Beefree APP: \$5.0m (+14%)
- ARR Beefree SDK: \$10.2m (+40%)
- Net Rev. Retention: 106%
- LTV Beefree APP: \$1.119
 LTV Beefree SDK: \$141k
- Payback period APP: 13 months
- Payback period SDK: 21 months
- NPS: 70
- Recurring revenues: 99.5%
- EBITDA Margin: -25%
- Gross Margin: 80%



3y ARR Evolution

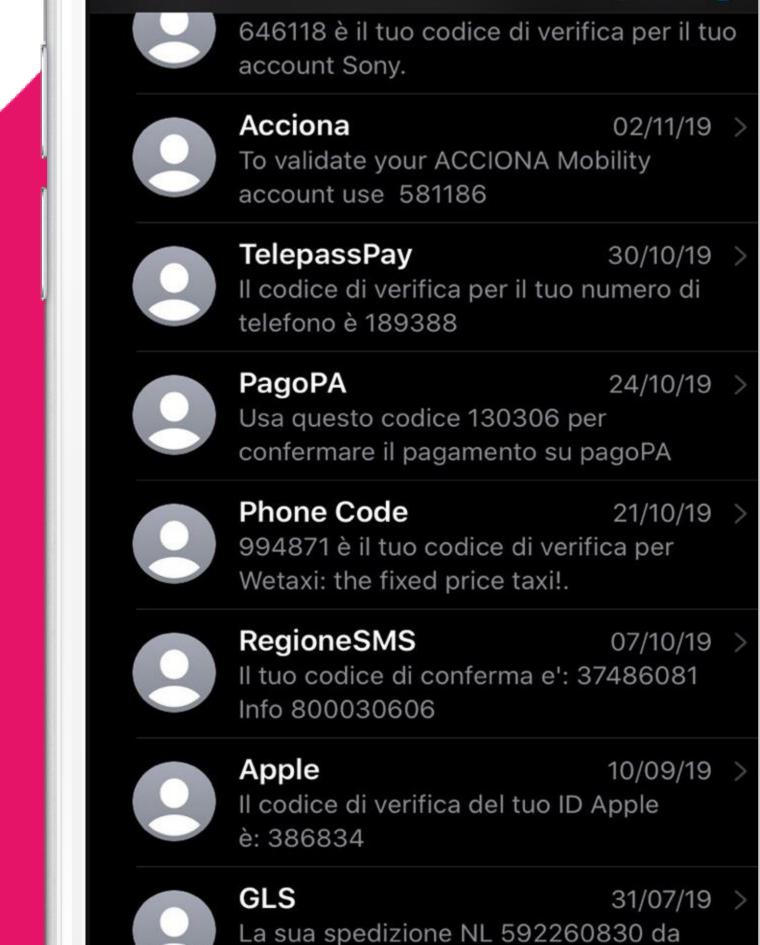






CPaaS specialized in A2P messaging

agiletelecom.com



16:47

Messaggi

● 49%

📶 vodafone IT 🤝



CPaaS specialized in A2P messaging

Founded in 2001 in Italy as an outright wholesale SMS factory, Agile Telecom is a telecom provider that offers SMS delivery for both promotional and transactional messages:

One-Time Password/Alerts etc.

Its numerous direct connections with carriers and operators globally as well as its proprietary technology ensure **optimized delivery of top-quality messaging.**



Representative list of players. Logos are the property of the respective businesses and are for illustrative purposes only



Agile Telecom: the wholesale A2P messaging gateway

Telecom provider (OLO - Licensed Operator)
offering wholesale A2P (Application-to-person)
SMS delivery with 370 direct connections with
mobile carriers around the world, from British
Telecom to Vodafone Europe



Specialized in low-latency transactional messages (One-time password, alerts, notifications...)



SMS has 98% open rate, 90% of texts are read within 30 minutes. Source: Text Anywhere, Gartner, EZ Texting



In-house proprietary technology for **SS7**protocol (carrier-grade standard) and
dynamic adaptive routing



Business Unit Highlights

Company

- Acquired in 2015 for €8m
 (1x EV/Sales), profitable since
 year one
- 19 employees
- 370 direct carrier connections

Competition

- #1 Italian player with ~2b
 SMS sent yearly
- Price leadership thanks to complete coverage, scale economies and proprietary technology

Strategy

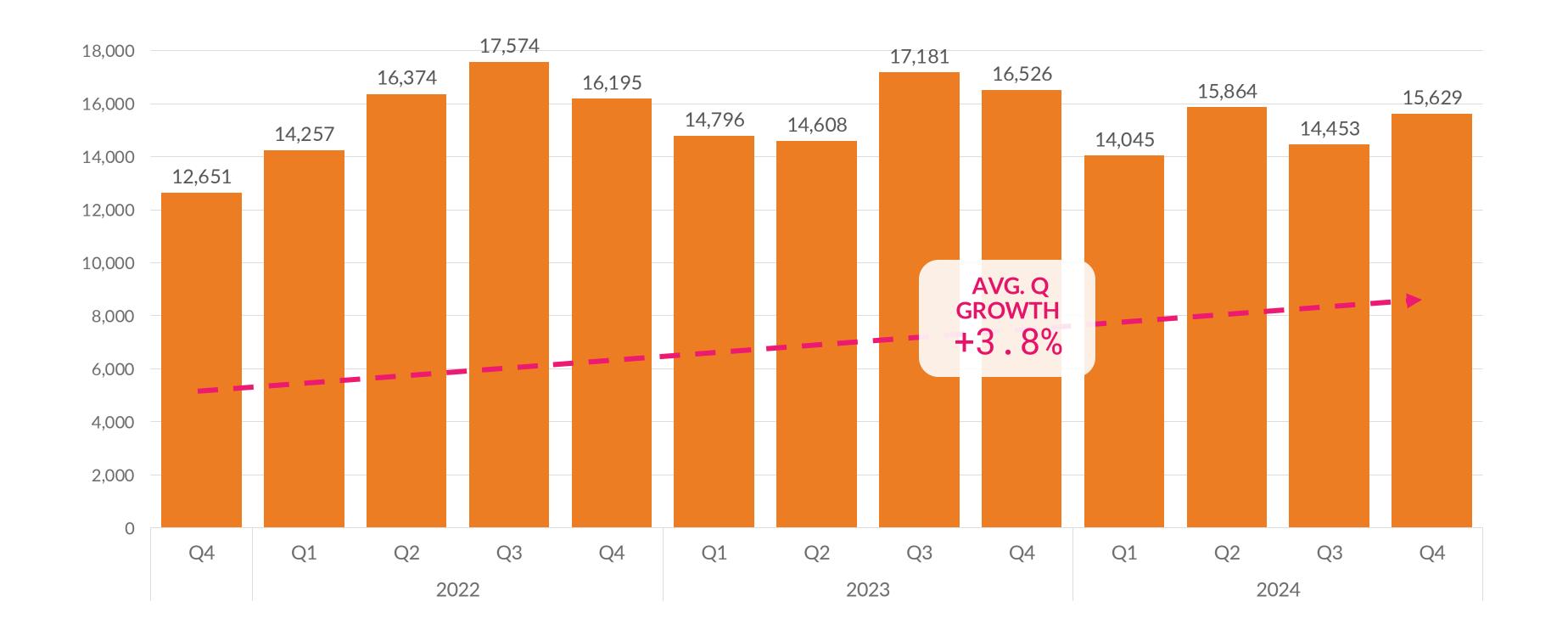
- Consolidate the Italian market leadership, focus on margins
- Expand coverage through agreements with mobile carriers in other European and emerging countries

KPIs

- 375+ wholesale clients
- Revenues: €44.4m /
 €60.1m FY 2024 sales
- Gross Margin: 10%
- EBITDA: 3%

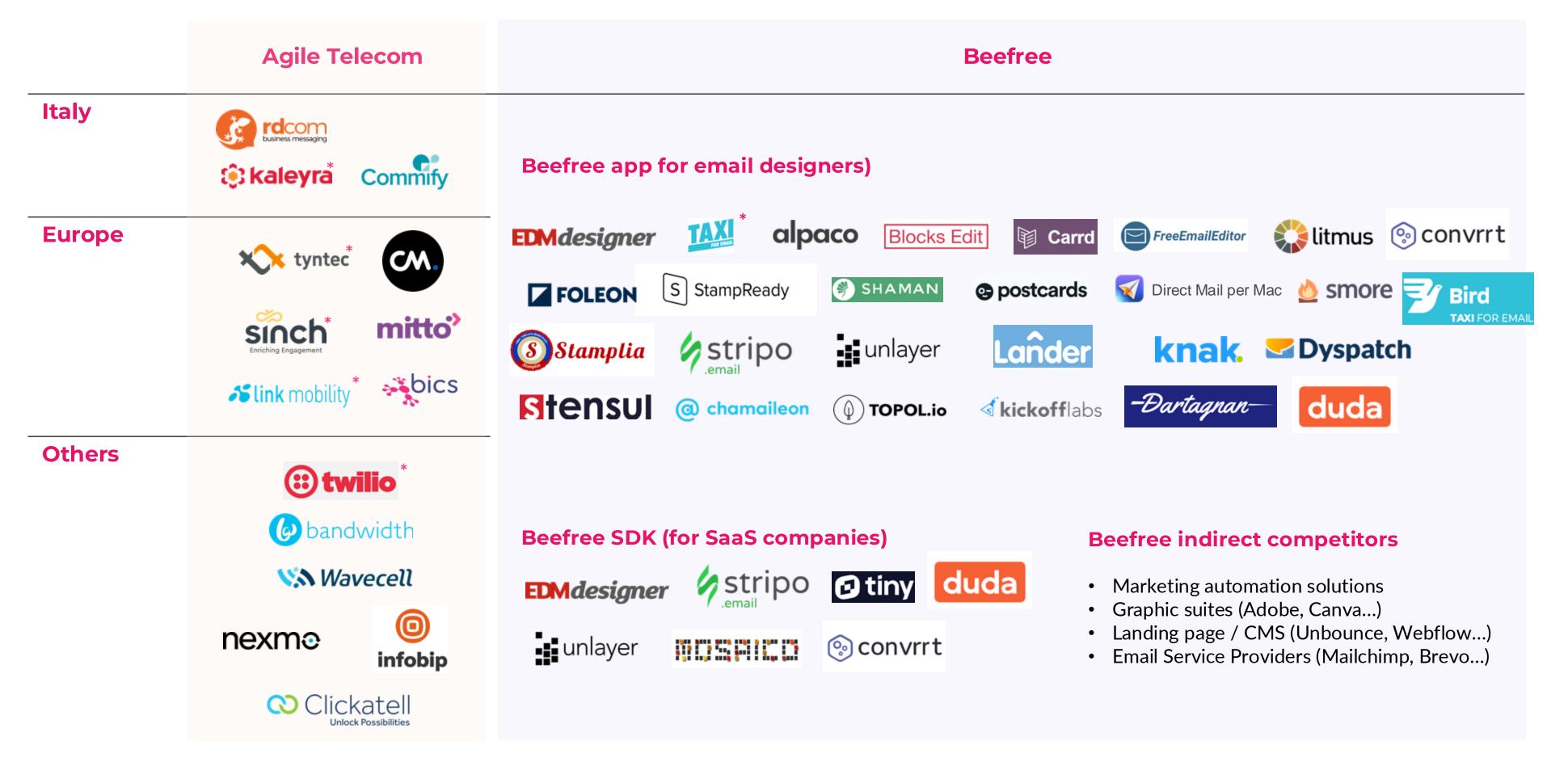


3y Quarterly Sales Evolution





Competitive Landscape

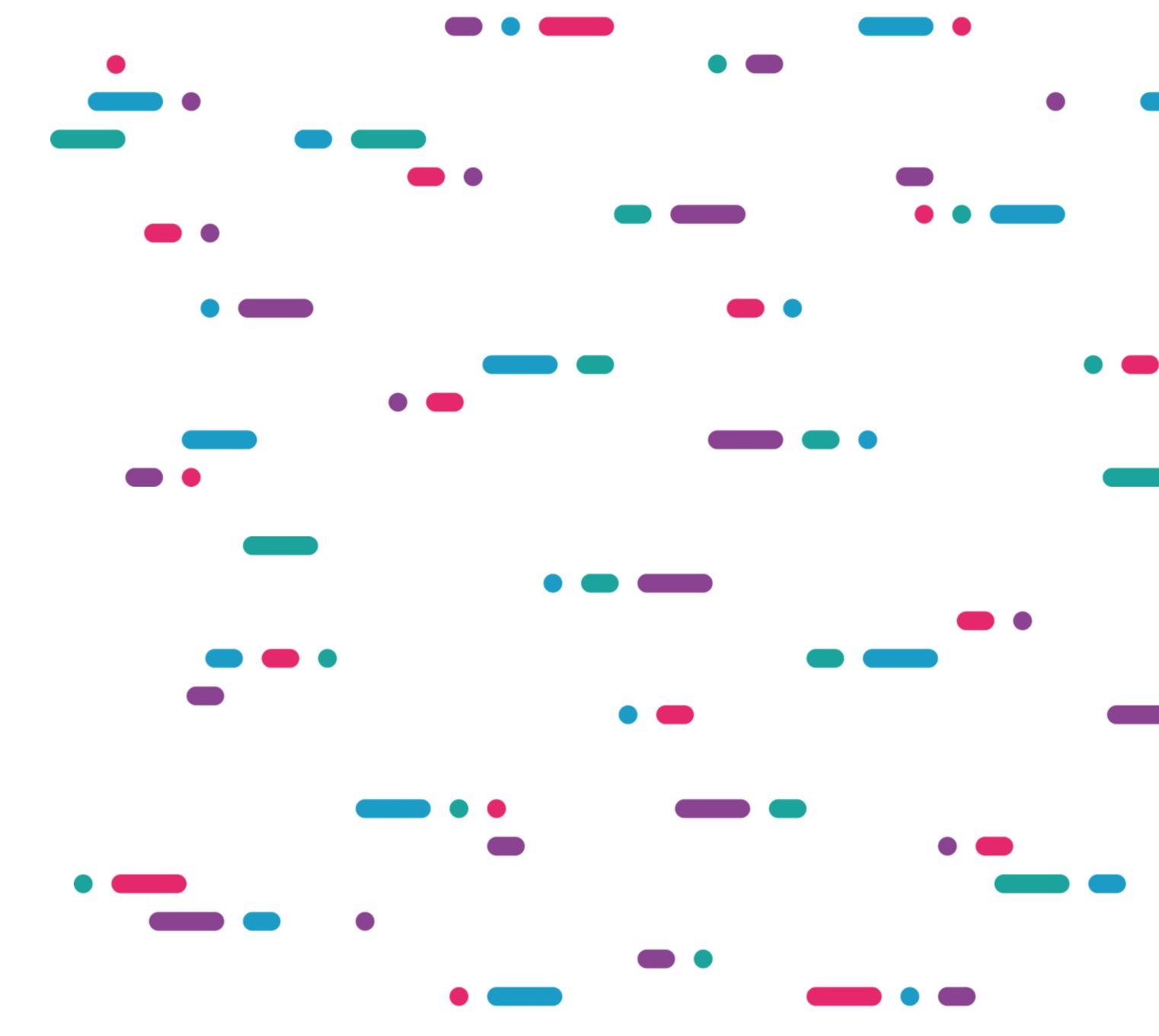


Representative list of our competitors for business units/geographies. Logos are the property of the respective businesses and are for illustrative purposes only *Publicly traded



Chapter 3

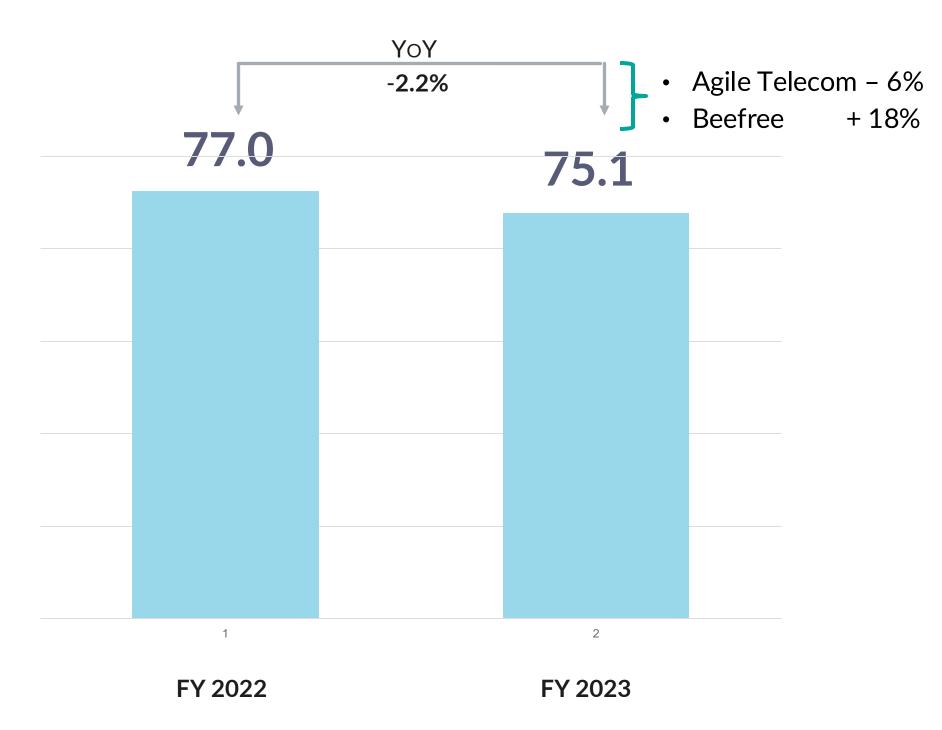
Select Financials



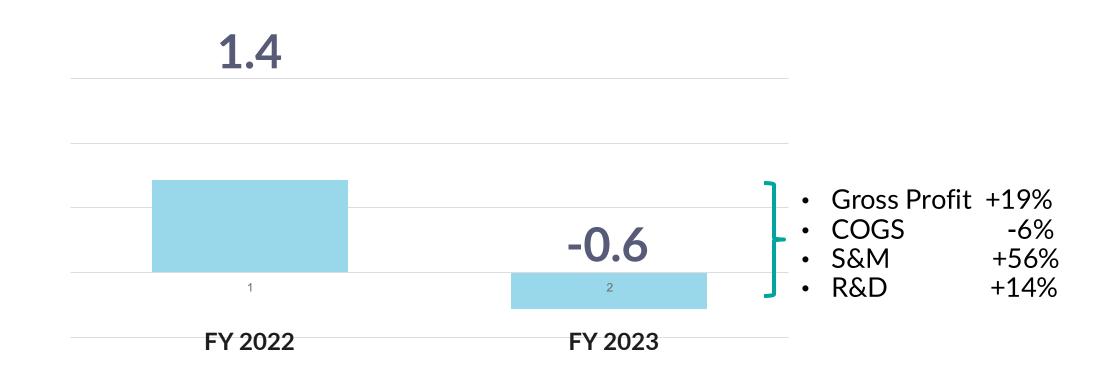


P&L FY 2022-2023

Revenues



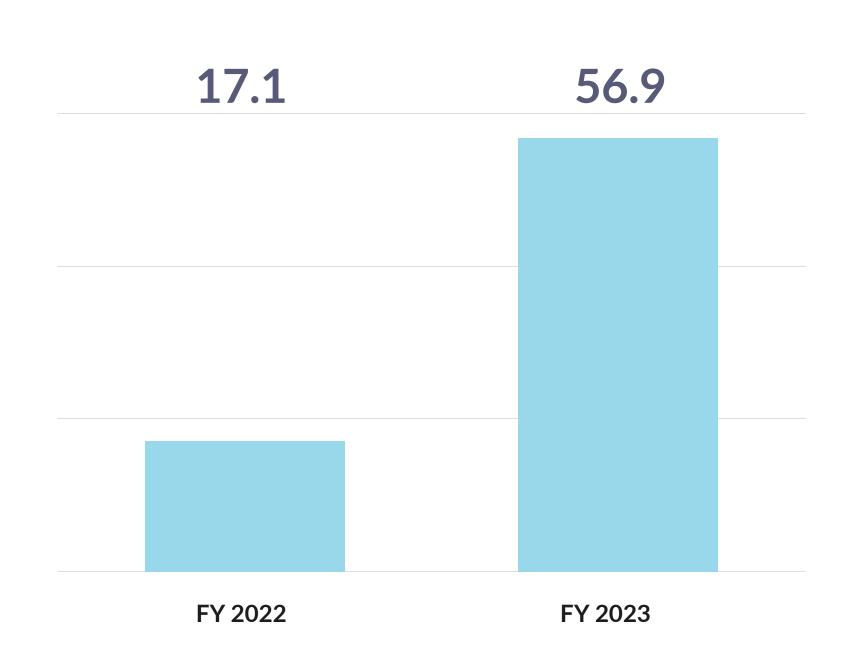
EBITDA

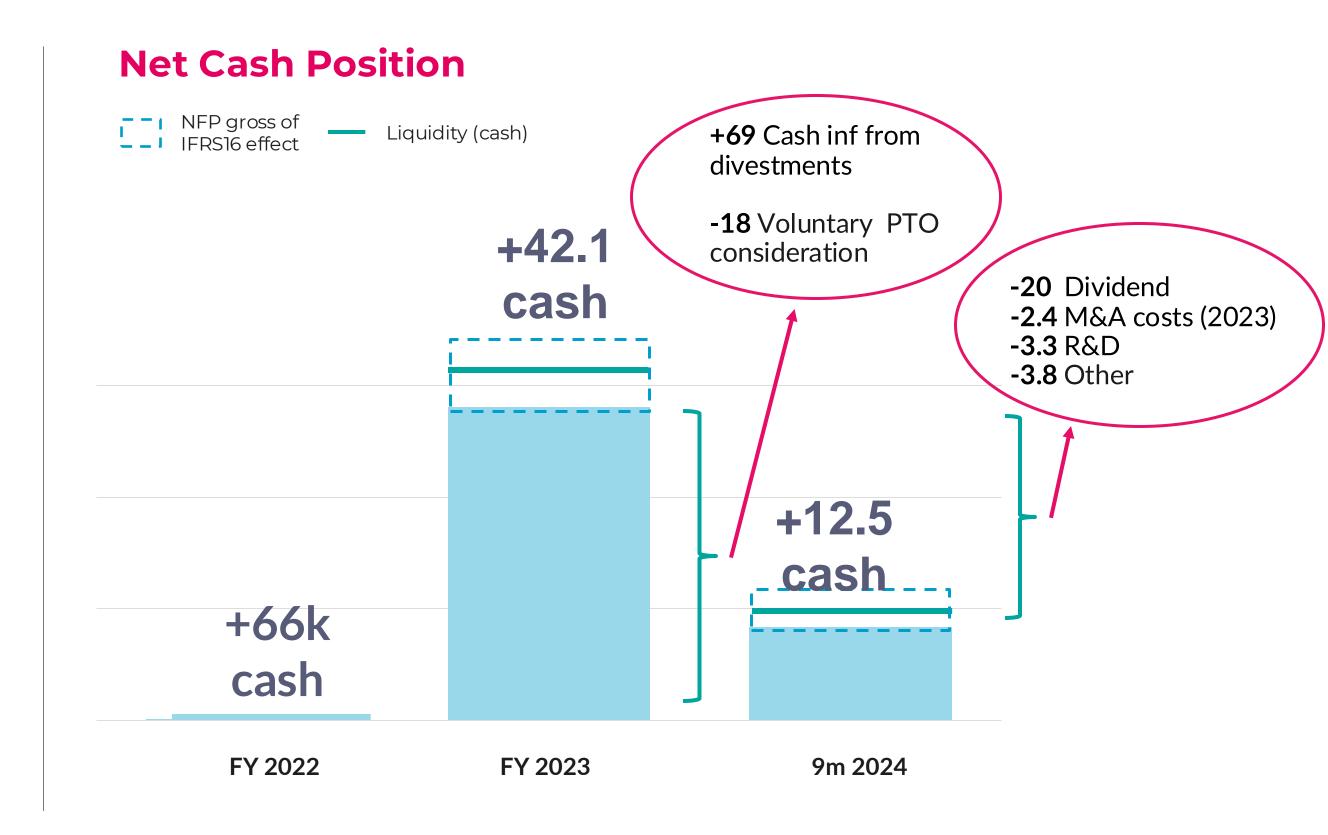




Balance Sheet FY2022 - FY 2023- 9m 2024

Shareholders' Equity







Chapter 4

Investor Information





Board of Directors



Matteo Monfredini

Co-founder - Chairman & CFO

- Freelance software developer during his studies at the Politecnico University in Milan
- Co-founded Network srl in 1999 and MailUp in 2002



Nazzareno Gorni

Co-founder & CEO

- ICT Marketing and CRM Consultant since 1997
- Adjunct professor in Marketing, Consumerism & Communications
- Speaker and author of books about Email Marketing & Automation



Micaela Cristina Capelli

Executive Director & IR

- Italian Bishops' Conference Investment Committee
- Former:
- Promoter Team and Board Member of Gabelli Value for Italy SPAC
- Capital Markets Director of Banca Esperia
- Capital Markets Manager of Centrobanca and UBI Banca
- Analyst at the Equity Market Listing of the Italian Stock Exchange



Ignazio Castiglioni

Independent Director

- Founder and Chief Executive Officer of HAT Orizzonte Group
- Former Head of Private Equity of Vegagest SGR
- Former senior manager at the asset management company of Cattolica Assicurazioni, the private equity firm of Gemina Group, PwC and EBlab



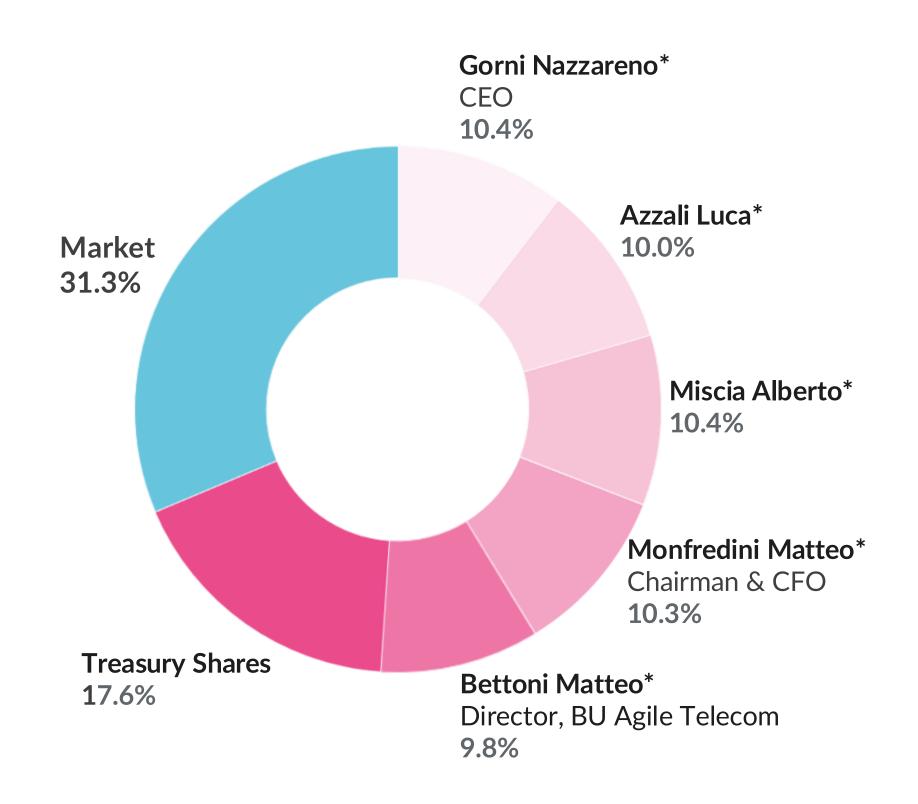
Paola De Martini

Independent Director

- Board member of Renergetica, chair of the Domestic and International Arbitration Chamber of Rome, independent Board member, Remuneration and Related Parties Operations Committees of Banca Monte dei Paschi di Siena
- Former Executive VP with Coca Cola European Partners, STMicroelectronics, Luxottica Group, Grimaldi Group, Bulgari
- Former independent Board member with Banca Popolare di Milano and Tiscali



Stock Information / Shareholders



^{*} Group's Founders (via respective legal entities)

TIM V

Market friendly

- 2 independent Directors, 2 female Directors
- Free float ~31%
- Full quarterly reports
- Upgraded management control system
- Management incentive plan
- Reporting in international accounting principles (IFRS)
- Risk management "Model 231"
- All information available in both Italian and English

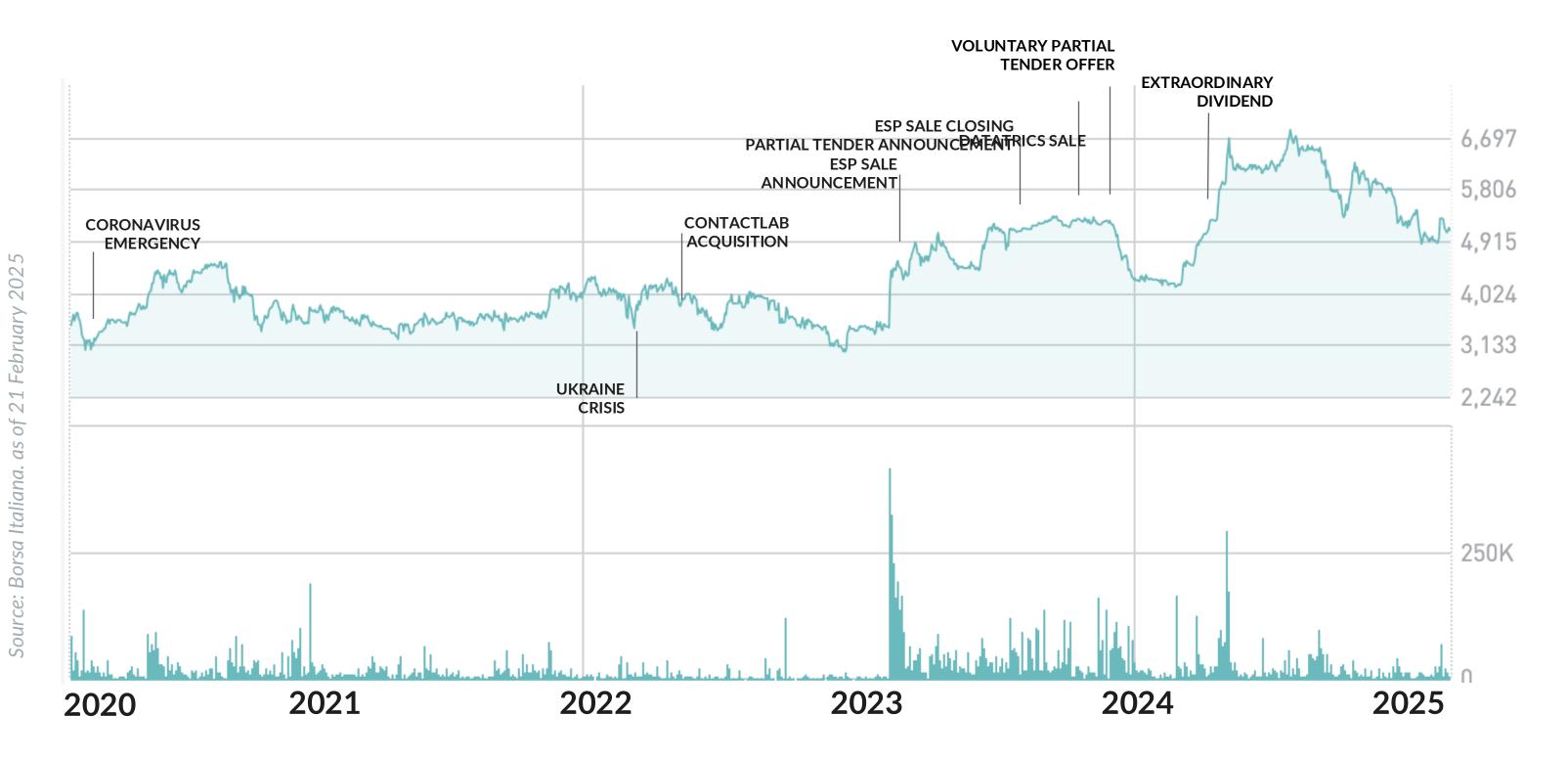
88 Top institutional holders**

- Herald Investment Trust Plc
- Mediolanum
- Algebris
- Azimut
- Eurizon

^{**} General Shareholders' Meeting, Apr 18, 2024



Prices & Volumes 5 Years



(0)	١N	
\otimes	ISIN	IT0005040354
	Bloomberg	GROW IM
	Reuters	GROW.MI
:=	Number of Shares	15.393.343
<i>~</i> ~	IPO Price (29 Jul 2014)	€1.92
	Current Price (21 Feb 2025)	€5.10
	Current Market Cap (21 Feb 2025)	€78.5m
	Perf 5YR	+47%
	Perf 1YR	+23%
	Perf 6m	-21%
	Avg daily volumes (shares)	
	2020	14k
	2021	10k
	2022	6k
	2023	30k
	2024 1H	18k



ESG - Environment, Social, Governance

We care for employees, environment, people, community, investors



Environment

- Carbon Neutrality goal: CO₂ offset for all Business Units, by planting trees and supporting forest conservation projects
- Climate Positivity goal: starting 2022, 1 tree planted for every new customer
- Use of renewable energy (solar systems)
- Cloud sustainability (-67% carbon emissions thanks to cloud servers)



- Flexibility & hybrid work
- No temporary staff
- Key stakeholder engagement: constant dialogue with customers, social parties, institutions, local communities, employees, etc.
- Support to non-profits, cultural associations & local sport organizations



Governance

- Voluntary ESG disclosure in accordance with GRI Standards
- Independent Board members: 2/5
- Pay-per-performance
- Anti-corruption policy & Code of Ethics
- Tax transparency
- Top-score Legality Rating
- GDPR compliance

Learn more about our approach to Sustainability on our website (>)



List of Parties

Euronext Growth Advisor



Audit & Accounting



Specialist



Broker / Coverage



Legal Advisor





Analyst Coverage and Outlook





Download here 🕹



Contacts

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investor.relations@growens.io







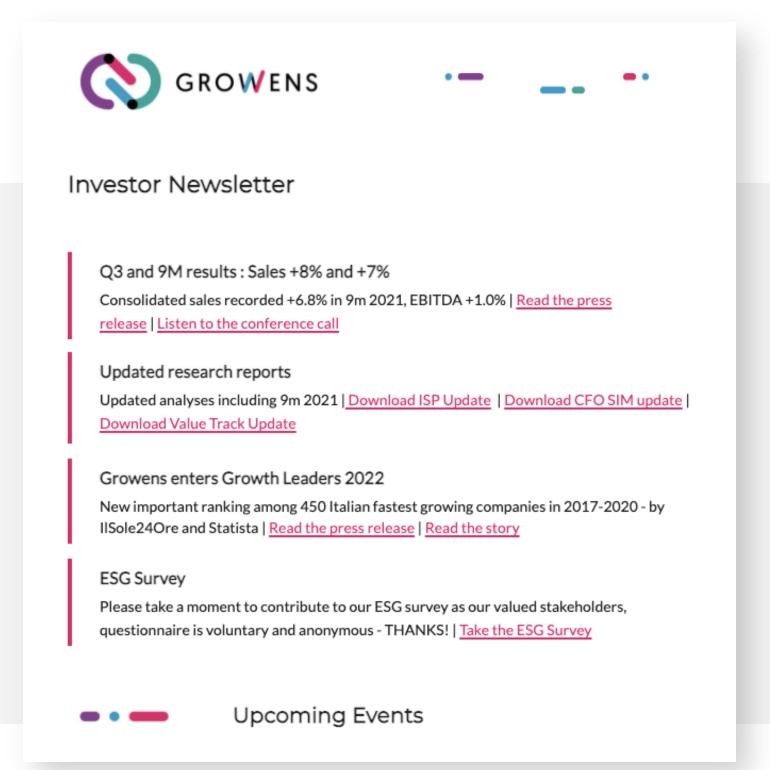
Ticker GROW.IM / GROW.MI

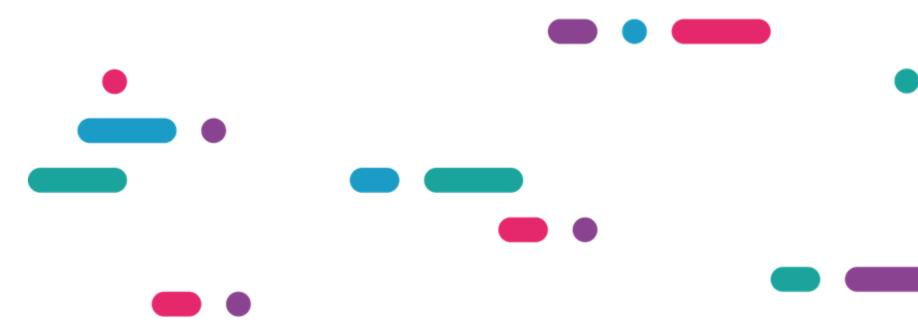
ISIN

IT0005040354

Monthly Newsletter

Subscribe here











Appendix





Q3 2024 and FY 2023 Net Financial Position

Consolidated Net Financial Position	30/09/2024	31/12/2023	Change	Ch. %
A. Cash	3,671,059	20,488,030	(16,816,971)	(82.1%)
B. Cash equivalents		20,000,060	(20,000,060)	(100.0%)
C. Other current financial assets	11,597,718	4,891,561	6,706,158	137.1%
D. Cash and cash equivalents (A) + (B) + (C)	15,268,777	45,379,650	(30,110,873)	(66.4%)
E Financial debt	498,731	467,161	31,570	6.8%
F. Current financial debt	1,063,126	1,085,516	(22,390)	(2.1%)
G. Current financial position (E) + (F)	1,561,857	1,552,678	9,180	0.6%
H. Net short term financial position (G) - (D)	(13,706,920)	(43,826,973)	30,120,053	(68.7%)
I. Due to banks medium/long term	1,176,085	1,734,029	(557,944)	(32.2%)
J. Bonds issued				
K.Other financial liabilities medium/long term				
L. Non current financial position (I) + (J) + (K)	1,176,085	1,734,029	(557,944)	(32.2%)
M. Net financial position (H) + (L)	(12,530,835)	(42,092,944)	29,562,109	(70.2%)
Other Financial Assets Long term	(4,789,933)	(4,646,600)	(143,333)	3.1%
o/w E. Current fin. Liab. Rights of Use IFRS 16	380,355	354,384	25,971	7.3%
o/w I. Non curr. fin. Liab. Rights of Use IFRS 16	1,020,214	919,315	100,899	11.0%
N. Adj. Net financial position	(18,721,337)	(48,013,242)	29,291,905	(61.0%)



P&L FY

	31/12/2023	%	31/12/2022	%	Change	Ch.%
SaaS Revenues	10,237,069	13.6%	8,807,886	11.4%	1,429,183	16.2%
CPaaS Revenues	62,945,049	83.9%	67,257,397	87.4%	(4,312,348)	(6.4)%
Other Revenues	1,878,339	2.5%	914,365	1.2%	963,974	105.4%
Total Revenues	75,060,458	100.0%	76,979,649	100.0%	(1,919,191)	(2.5)%
Cost of Goods Sold	60,244,752	80.3%	64,490,272	83.8%	(4,245,520)	(6.2)%
Gross Profit	14,815,706	19.7%	12,489,377	16.2%	2,326,329	18.6%
Sales & Marketing costs	4,414,462	5.9%	2,825,215	3.7%	1,589,246	56.3%
	1,941,566	2.6%	2,126,679	2.8%	(185,114)	(8.7)%
Research & Development Opex	(2,860,622)	(3.8)%	(2,074,811)	(2.7)%	(785,812)	37.9%
Research & Development Capex	• • •	·	• • •	·		
Research & Development costs	4,802,188	6.4%	4,201,490	5.5%	600,698	14.3%
General & Admin Costs	9,018,389	12.0%	6,107,619	7.9%	2,910,770	47.7%
Total Costs	15,374,416	20.5%	11,059,514	14.4%	4,314,902	39.0%
EBITDA	(558,710)	(0.7)%	1,429,863	1.9%	(1,988,573)	(139.1)%
General Depreciation Costs	63.527	0.1%	48.828	0.1%	14.699	30.1%
Right of Use Amort. Costs	411.603	0.5%	410.946	0.5%	657	0.2%
R&D Amortization Costs	2.654.232	3.5%	2.324.697	3.0%	329.535	14.2%
Total Depreciations	3.129.362	4.2%	2.784.471	3.6%	344.892	12.4%
EBIT	(3.688.073)	(4.9)%	(1.354.608)	(1.8)%	(2.333.465)	(172.3)%
Net financial income/(charges)	1.025.461	1.4%	(253.445)	(0.3)%	1.278.906	504.6%
EBT — — —	(2.662.612)	(3.5)%	(1.608.053)	(2.1)%	(1.054.559)	(65.6)%
Current Income Taxes	(375.664)	(0.5)%	(92.435)	(0.1)%	(283.229)	306.4%
Deferred Taxes	12.938	0.0%	656.000	0.9%	(643.062)	(98.0)%
Net Profit (Loss) from Continuing Operations	(3.025.337)	(4.0)%	(1.044.488)	(1.4)%	(1.980.849)	(189.6)%
Net Result from Discont. Operations	56.131.395	74.8%	(1.519.515)	(2.0)%	57.650.910	n.m.
Net Profit (Loss)	53.106.057	70.8%	(2.564.003)	(3.3)%	55.670.060	n.m.
Group Net Profit (Loss)	53.187.803	70.9%	(2.516.005)	(3.3)%	55.703.808	n.m.
Minority Net Profit (Loss)	(81.746)	(0.1)%	(47.998)	(0.1)%	(33.748)	(70.3)%



P&L 9m

	30/09/2024	%	30/09/2023	%	Change	Ch.%
SaaS Revenues	8,927,513	16.3%	7,338,051	13.4%	1,589,462	21.7%
CPaaS Revenues	44,281,202	81.0%	46,611,961	85.3%	(2,330,759)	(5.0%)
Other Revenues	1,488,379	2.7%	674,254	1.2%	814,125	120.7%
Total Revenues	54,697,094	100.0%	54,624,266	100.0%	72,828	0.1%
Gross Profit	12,682,040	23.2%	10,356,317	19.0%	2,325,724	22.5%
EBITDA	(458,157)	(0.8%)	298,956	0.5%	(757,113)	n.m.
EBT	(2,518,232)	(4.6%)	(2,490,863)	(4.6%)	(27,370)	(1.1%)



Balance sheet

	30/06/2024	31/12/2023	Change	Change %
Tangible fixed assets	270,600	286,551	(15,951)	(5.6%)
Right of Use	1,601,198	1,258,009	343,189	27.3%
Intangible fixed assets	6,376,304	5,434,791	941,512	17.3%
Goodwill	8,498,292	8,498,292		0.0%
Equity investments in associates and joint ventures	436,167	420,701	15,466	3.7%
Other non-current assets	6,124,921	6,075,448	49,473	0.8%
Deferred tax assets	1,810,179	1,369,823	440,357	32.1%
Total non-current assets	25,117,662	23,343,615	1,774,047	7.6%
Receivables from customers	10,904,778	8,747,887	2,156,891	24.7%
Other current assets	15,356,883	9,621,356	5,735,527	59.6%
Cash and cash equivalents	18,578,611	40,488,090	(21,909,478)	(54.1%)
Total current assets	44,840,273	58,857,332	(14,017,060)	(23.8%)
Total assets	69,957,935	82,200,948	(12,243,013)	(14.9%)
Share capital	384,834	384,834	-	-
Reserves	36,769,102	(1,611,653)	38,380,755	n.m.
Profit (Loss) for the period	(1,692,258)	58,213,479	(59,905,737)	n.m.
Net Equity (third parties)	(193,730)	(117,825)	(75,905)	64.4%
Total equity	35,267,948	56,868,834	(21,600,886)	(38.0%)
Payables to banks and other financiers	1,492,598	2,074,235	(581,637)	(28.0%)
Liabilities RIGHT OF USE long-term	1,128,357	919,315	209,042	22.7%
Provisions for risks and charges	233,333	133,333	100,000	75.0%
Provisions for personnel	1,151,860	1,097,245	54,615	5.0%
Deferred taxes	603,828	358,397	245,431	68.5%
Total non-current liabilities	4,609,976	4,582,525	27,452	0.6%
Trade and other payables	11,047,143	12,730,699	(1,683,557)	(13.2%)
Due to banks and other lenders short term	2,623,619	1,198,294	1,425,325	n.m.
Liabilities RIGHT OF USE short-term	500,431	354,384	146,047	41.2%
Other current liabilities	15,908,819	6,466,212	9,442,607	n.m.
Total current liabilities	30,080,011	20,749,589	9,330,421	45.0%
Total Liabilities	69,957,935	82,200,948	(12,243,013)	(14.9%)

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By Business Unit

FY 2023

		REVENUES			EBITDA	
	FY 2023	FY 2022	Δ%	FY 2023	FY 2022	Δ%
Agile Telecom	67.6	47.5	42.5%	2.3	2.3	(1.2%)
Beefree	8.9	5.6	59.0%	0.2	0.3	(36.6%)
Holding	10.4	7.1	45.4%	(0.3)	0.1	n.m.
Consol. Adjustments	(13.7)	(10.3)		(0.3)	(0.2)	-
Total	103.4	71.2	45.1%	4.1	5.2	(21.1%)

9m 2024

	REVENUES			EBITDA	
9m 2024	9m 2023	Δ%	9m 2024	9m 2023	Δ%
44.4	46.7	(4.9%)	1.5	2.0	(25.2%)
9.0	7.3	22.3%	(2.3)	(0.5)	n.m.
10.5	8.2	28.0%	(0.3)	(0.6)	(150.5%)
(9.2)	(7.6)		(O.1)	(0.5)	-
54.7	54.6	0.1%	(0.5)	0.3	n.m.

Data in EUR/m growens.io 50



December 2024 ARR and Cash Sales Preview

SaaS ARR

Business Unit ARR Dec 2024 ARR Dec 2023 Ch % Beefree EUR 15.1 11.5 30.9% Beefree USD 16.0 12.6 27.4%

CPaaS Q4 cash sales

	Q4 2024	Q4 2024	Ch %
Agile Telecom	15.6	16.5	(5.4%)

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Data in EUR/m

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Glossary

ARPA - Average Revenue per Account, generally measured on a monthly or annual basis

ARR - Annual Recurring Revenue, a measure of predictable subscription-based revenue stream

CAC - Cost to Acquire a new Client, equal to the total sales and marketing expense divided by the number of new clients

CPAAS - Communications Platform as a Service is a cloud-based, programmable multichannel communications platform that lets you add messaging features to your existing business software using APIs

CDP - Customer Data Platform, a marketer-managed system that creates persistent, unified, customer database that is accessible to other systems

LTV - Life Time Value, an estimation of the aggregate gross margin contribution of the average customer over the life of the customer

MRR - Monthly Recurring Revenue, a measure of predictable subscription-based revenue stream

NET RETENTION (%) - How much revenue growth or churn the company had over time from the existing pool of customers. Takes into account expansion (upgrades), contraction (downgrades), and churn

NPS - Net Promoter Score, a method of using a single survey to gauge customer satisfaction. Range is from -100 to +100. Average for SaaS is 31

Payback Period - the average time (in months) it takes for the revenues from a new client to cover the cost of acquisition (sales and marketing) and the cost of service provision (COGS)

RECURRING REVENUE - The portion of a company's revenue that is expected to continue in the future. Unlike one-off sales, these revenues are predictable, stable and can be counted on to occur at regular intervals going forward with a relatively high degree of certainty. In SaaS they are referred to the annual or monthly subscriptions

SAAS - Software-as-a-service uses cloud computing to provide users with access to a program via the internet



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